Nicolas Hung

443 631 4051
nicohung@umich.edu
nicohung.github.io

DESIGN

Axure
Adobe Photoshop
Adobe Illustrator
Adobe InDesign
Rhino3D
AutoCAD

3D Modeling
Laser Cutting
Laser Printing

RESEARCH

Contextual Inquiry
Choice Architecture
Information Architecture
Co-Creation Practices
On-Site Interview
On-Site Observation

Affinity Diagramming
Usability Testing
Heuristic Evaluation
Storyboarding
Personas / Scenarios
Wireframing
Prototyping

PROGRAMMING

HTML + CSS
JavaScript
Python
PHP
MySQL
R

LANGUAGES

Spanish
Chinese
English

EDUCATION

University of Michigan - Ann Arbor, MI

M.S. Information, Human-Computer Interaction   April 2014
School of Information

B.S Architecture   April 2011
Taubman College of Architecture and Urban Planning

PROFESSIONAL EXPERIENCE

Contactive - New York, NY   2013
UX Design Intern

- Aligned company interests with those of users to derive use case escenarios
- Designed experience/interface resulting in the increase of Contactive's caller recognition accuracy

Pixable - New York, NY   2013
UX Design Intern

- Redesigned interaction experience for photo viewing application
- Merged functions for Pixable, Facebook, Twitter and Instagram into single interface

ACADEMIC PROJECTS

Talkid - *CHI 2014*   2014
UX Designer

- Performed field observations of children and on-site interviews with parents
- Managed affinity wall and brainstorming sessions leading to final design

Eureka! Ipad Application   2013
Researcher, UX Designer

- Illustrated layouts to consolidate multiple design ideas
- Developed mid-fi prototype to execute usability testing for user feedback

Usability Auditing for Savvy Languages Website   2013
Usability Testing Moderator, UX Designer

- Coordinated surveying of 10 *Meetup* groups resulting in the collection of 80 responses through *Qualtrics*
- Conducted 5 usability testings resulting in 284 observations to improve website

Contextual Inquiry for Clean Energy Coalition   2012
Project Manager

- Introduced 64 solutions focused on improving communication by reallocating human and physical resources
- Integrated recommendations to company's growth outlook of 100 employees

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REFERENCES

Alfred Astort-Tubert
Director of UX

Pixable
100 Wall Street, 18th Floor
New York, NY 10005
alfa@pixable.com

Dan Klyn
Information Architect & Co-Founder

TUG The Understanding Group
3520 Green Court, Suite 165
Ann Arbor, MI 48105
adan@understandinggroup.com

Sean Reed
Founder and Executive Director

Clearn Energy Coalition
924 N. Main, Suite 2
Ann Arbor, MI 48104
734 585 5720 x31
734 418 1681
reed@cec-mi.org

Chris Lee
Architect

Cetra/Cri Architecture PLLC.
584 Broadway, Rm 401
New York, NY 10012
212 941 9801
LeeC@cetraruddy.com