

Nicolas Hung

443 631 4051
nicohung@umich.edu
<http://seelio.com/hungnicolas>



DESIGN

Axure
Adobe Photoshop
Adobe Illustrator
Adobe InDesign
Rhino3D
AutoCAD

3D Modeling
Laser Cutting
Laser Printing

RESEARCH

Contextual Inquiry
Choice Architecture
Information Architecture
Co-Creation Practices
On-Site Interview
On-Site Observation

Affinity Diagramming
Usability Testing
Heuristic Evaluation
Storyboarding
Personas / Scenarios
Wireframing
Prototyping

PROGRAMMING

HTML + CSS
JavaScript
Python
PHP
MySQL
R

LANGUAGES

Spanish
Chinese
English

EDUCATION

University of Michigan - Ann Arbor, MI

M.S. Information, Human-Computer Interaction
School of Information

April 2014

B.S Architecture
Taubman College of Architecture and Urban Planning

April 2011

PROFESSIONAL EXPERIENCE

Contactive - New York, NY

2013

UX Design Intern

- Aligned company interests with those of users to derive use case scenarios
- Designed experience/interface resulting in the increase of Contactive's caller recognition accuracy

Pixable - New York, NY

2013

UX Design Intern

- Redesigned interaction experience for photo viewing application
- Merged functions for Pixable, Facebook, Twitter and Instagram into single interface

ACADEMIC PROJECTS

Talkid - CHI 2014

2014

UX Designer

- Performed field observations of children and on-site interviews with parents
- Managed affinity wall and brainstorming sessions leading to final design

Eureka! Ipad Application

2013

Researcher, UX Designer

- Illustrated layouts to consolidate multiple design ideas
- Developed mid-fi prototype to execute usability testing for user feedback

Usability Auditing for Savvy Languages Website

2013

Usability Testing Moderator, UX Designer

- Coordinated surveying of 10 Meetup groups resulting in the collection of 80 responses through Qualtrics
- Conducted 5 usability testings resulting in 284 observations to improve website

Contextual Inquiry for Clean Energy Coalition

2012

Project Manager

- Introduced 64 solutions focused on improving communication by reallocating human and physical resources
- Integrated recommendations to company's growth outlook of 100 employees

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REFERENCES

Alfred Astort-Tubert

Director of UX

Pixable
100 Wall Street, 18th Floor
New York, NY 10005
alfa@pixable.com

Dan Klyn

Information Architect & Co-Founder

TUG The Understanding Group
3520 Green Court, Suite 165
Ann Arbor, MI 48105
adan@understandinggroup.com

Sean Reed

Founder and Executive Director

Clearn Energy Coalition
924 N. Main, Suite 2
Ann Arbor, MI 48104
734 585 5720 x31
734 418 1681
reed@cec-mi.org

Chris Lee

Architect

Cetra/Cri Architecture PLLC.
584 Broadway, Rm 401
New York, NY 10012
212 941 9801
LeeC@cetraruddy.com