

NICOLA TORTUL

Data analyst



CANTACTS

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ABOUT ME

I am customer service at a major company in the wine industry. Passionate about data and big data I studied at one of the most important bootcamps in Europe, being able to deepen my skills for the most used tools by data analysts. I am a detail-oriented person with a constant desire to learn and increase my knowledge to take on important challenges at the corporate and private level (personal projects in SQL, Python))

SKILLS

- Data Analytics
- Excel (Power Query, Pivot)
- SQL
- Python (Pandas, Numpy, Matplotlib, Seaborn)
- Looker Studio
- Power BI

LANGUAGES

Italian - mothertangue
Inglese - B1

WORK EXPERIENCE

12/06/2023 - currently
Data Analyst - freelance

Processing functional data to generate management control reports, involving the extraction of information from diverse sources including databases, text documents, and spreadsheets. Data cleaning is conducted to ensure information quality, entailing meticulous verification to identify and eliminate errors, incomplete, or duplicate data.

03/05/2017 - currently
Corimpex Service s.r.l.
Customer Service

Experience in managing accounting records and sales orders, coupled with excellent skills in corporate debt collection and adeptness in handling delicate customer situations. Since March 2021, I have overseen operations in the beer business sector, engaging in both domestic and international buying and selling stages.

19/07/2012 - 30/04/2017
Alleanza s.p.a.
Insurer

At Alleanza spa, Gorizia office, I managed the acquisition of new clients and the maintenance of the client portfolio, focusing on life insurance policies, pension funds and severance pay provision.

10/09/2010 - 15/06/2012
Klimas d.o.o
Customer Service and back office

I was responsible for formulating tailored sales offers for a Slovenian company based in Nova Gorica. Additionally, I managed e-commerce operations and updated the back-office systems. I also maintained direct relationships with suppliers for purchases.

EDUCATION

I.T.C. Enrico Fermi

Accounting degree
June - 2011

Epicode School

Data Analysis
October - 2023 to May - 2024