

1 Privacy Policy

YUL Flight Delay Compensation Service

This policy outlines how we handle your personal information, per Canadas PIPEDA and Quebecs Law 25.

1.1 Data Collected

We collect: name, email, flight number, flight date, delay duration, delay reason, and boarding pass.

1.2 Usage

Data is used for claim processing, airline submissions, and email marketing (with consent).

1.3 Storage

Data is encrypted in our database and retained for 1 year, per APPR, even if you delete your account.

1.4 Sharing

Data is shared with airlines for claims and Mailchimp for email marketing (if consented). No other third-party sharing occurs.

1.5 User Rights

You may access, correct, or delete your data (except claims, per APPR). Contact support@yulclaims.com.

1.6 Acceptance

By checking the box, you agree to this policy.