

## PERSONAL INFORMATION

 (Portugal)

Sex - Male | Date of Birth - 03/31/1972

## WORK EXPERIENCE

- 06/16/2019–Present **Senior Cargo Agent in Emirates**  
GENERAL AIRLINE SERVICES GSSA, LDA, Oporto (Portugal)  
Emirates Air Cargo Department Management at Porto Airport
- 01/10/2015– 06/01/2019 **Coordinator of distribution centers in Spain and Portugal and responsible for providing services to AF / KLM and LH**  
JTM - Join The Moment Forwarding Unipessoal, Lda.  
Rua Antero de Quental, 221 Room 203 - Freixieriro - Perafita, 4455-586 Matosinhos Matosinhos, Portugal  
[www.jtmsa.com](http://www.jtmsa.com)  
Supervision and organization of the service provided by all our employees in all Inditex distribution centers and Zaragoza airport.  
Supervision and organization of all service provided by JTM to airlines Air France / KLM and Lufthansa.  
[Type of business or sector of activity](#) Other Service Activities
- Apr22, 2013– Sep 30, 2015 **Key Account**  
JTM - Join The Moment Forwarding Unipessoal, Lda.  
Rua Antero de Quental, 221 Room 203 - Freixieriro - Perafita, 4455-586 Matosinhos Matosinhos, Portugal  
[www.jtmsa.com](http://www.jtmsa.com)  
JIT HANDLING Representative (JTM Sub-Company for Inditex Customer) at Inditex Headquarters in A Coruña (Arteixo) for the Import and Export logistics service of all merchandise moved by Inditex for all your stores in the world.  
[Type of business or sector of activity](#) Other Service Activities
- 01/05 / 2009–30 /11/2011 **PMR Passenger Assistant (people with reduced mobility)**  
MyWay - Francisco Sá Carneiro Airport in Porto., Matosinhos (Portugal)  
Assistance to wheelchair users, blind, deaf and difficult to orient themselves at the airport.

## EDUCATION AND TRAINING

- 2016–2019 **Degree in Consulting and Translation**  
ISCAP (Porto Higher Institute of Accounting and Administration, Porto (Portugal))
- 2010 **Basic Relief Training Level** 2 QRQ  
ITSEMAP Portugal, Porto (Portugal)
- 2001 **Defensive Driving Course**  
Porto (Portugal)

## PERSONAL SKILLS

Native language Portuguese

## Foreign languages

	COMPREHENSION		SPEAKING		WRITING
	Listening comprehension	Reading	Oral interaction	Oral	
English	C2	C2	C2	C2	C2
Spanish	C2	C2	C2	C2	C2
French	B2	C1	A2	A2	B1
italiano	A2	A2	A2	A2	A2
German	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic User - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

**Communication skills** - good contact skills gained through the experience of accompanying people with special needs acquired in the PMR service.  
- excellent communication skills in various languages gained through experience as a PMR at the airport as well as the positions I already held at JTM ..

**Organisational skills** Mastery of organization and profitability of work, leadership. Facility to deal with customer service Ability to dialogue and customer orientation, some training developed in this area in my professional activities.  
Endowed with dynamism, professionalism, ambition and insight, acquired in the various stages of life.

**Skills related to the work** Stress and pressure control, acquired through professional experience and continuous training.  
Easy communication and good diction, acquired throughout my professional career.  
Computer science, complete domain from the user's perspective. Machines and other equipment, easy adaptability

## IT skills

SELF-ASSESSMENT				
Processing of information	Communication	Creation of contents	Security	Resolution of issues
Advanced User	Advanced User	Advanced User	Advanced User	User independent

Digital skills - Self-assessment grid

Driving Licence AM, A1, A2, A, B1, B

## ADDITIONAL INFORMATION

Professional player of Voley Ball for 8 years in various clubs (Sporting Espinho, Academica de Espinho, etc.) including in the Portuguese National Team.

### Distinctions and Awards

Player of the Year revelation of the 1st Portuguese Division of Volley in 1991.