NICOLAS CAGNA

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Cork, Ireland

SUMMARY

Diligent and determinate Junior Software Developer, who is actually attending the Open University to obtain a BS in Computing & IT and Business and the Code Institute to get the Full Stack Development Diploma.
Highly motivated person who has a huge will to learn. I am looking for new challenges for improve my skills.

EXPERIENCE

10/2020 - NOW
Cork

Seller Onboarding Associate
Amazon
E-commerce multinational Company.
- Perform Seller onboarding (high/low risk) by completing preliminary KYC investigations under Standard Operating Procedure (SOP).
- Investigate suspicious activities and behaviors that could cause a risk for Amazon's business or its customers.
- Making high-judgment decisions avoids fraudulent activities
- Maintain high levels of confidentiality and data security standards.
- Consistently achieve weekly productivity and quality standards
- Participate in ad hoc projects/assignments as necessary.
- Point of Contact for my team.

06/2018 - 09/2020
Cork

Head Chef
da Mirco Osteria
Italian Restaurant
- Generated employee schedules, work assignments and determined appropriate compensation rates.
- Inventoried food, ingredient and supply stock to prepare and plan vendor orders.
- Resolved customer concerns with food preparation in a timely manner.
- Plan orders of equipment or ingredients according to identified shortages, food costing.
- Hired, trained and managed all kitchen staff, including employee development, issuing disciplinary action and conducting performance reviews.

10/2015 - 05/2018
Cork

Chef
The River Lee Hotel
Hotel
- Catered for 50 to 80 covers per day, breakfast and lunch.

EDUCATION

01/2022 - 12/2022

Diploma in Full Stack Development
Code Institute

09/2020 - NOW

Bachelor of Science in Computer & IT and Business.
The Open University

2010 - 2015

Vocational DIploma in Hospitality Management.
Arte Bianca, Neive, Italy

SKILLS

HTML   CSS   JavaScript   Python   jQuery   Django   mySQL   Bootstrap   Office Suite

Italian - Native   English - Professional   Spanish - Fluent