

Nicolas Chan

email nicolas@nicolaschan.com

phone (650) 515-6231

repo [github/nicolaschan](https://github.com/nicolaschan)

docs nicolaschan.com

v 2025

Experience

Microsoft — Senior Software Engineer

Summer 2020 (Internship), July 2021 – Present (Full Time)

- **Led scalability improvements for Viva Engage messaging:** Designed and implemented intelligent queuing and caching in Java microservices, enabling nested-reply feature rollout to 10M+ users.
- **Architected authentication system hardening:** Drove end-to-end security enhancement projects across microservice architecture, achieving zero-downtime production rollouts.
- **Delivered critical platform features:** Spearheaded cross-team initiatives including Viva Answers Q&A, multi-tenant infrastructure, and live cross-region data migration.
- **Enhanced operational excellence:** Mentored junior engineers on system architecture and drove key improvements to reduce false-positive on-call alerts by over 50%.

UC Berkeley Research Computing — Operations Intern

September 2017 – May 2021

- **High-performance computing technical consulting,** compiling software, and cluster administration.
- **Developed Rust plugins** for Slurm workload manager to enforce usage quotas.
- **Published and presented research** at PEARC 19 on cluster resource utilization analytics.

NASA Ames (via SGT, Inc.) — Airborne Science Mission Intern

Summer 2018

- **Enhanced Mission Tools Suite Java/Tomcat service:** integrated data sources, optimized PostgreSQL queries, and improved Jenkins/Docker build pipeline.

Education

University of California, Berkeley

August 2017 - May 2021

- **B.A. Computer Science & Mathematics** (double major) *with high distinction* (3.965 GPA)
- Electrical Engineering and Computer Sciences Honors Program
- *Selected Courses:* Data Structures (A), Machine Structures (A+), Computer Security (A), Computation and Complexity (A), Discrete Math & Probability (A), Math Logic (A), Numerical Analysis (A+)

Technical Skills

- **Languages:** Java, Python, Rust, JavaScript, Bash, Ruby
- **Web Technologies:** GraphQL, HTML, CSS
- **Systems & Tools:** Linux/NixOS, Git, Docker, Kubernetes, PostgreSQL, CosmosDB

Projects

- **Syntax-guided synthesis** SYNT 2020 workshop presenter. (UC Berkeley Supervised Independent Study)
- **bell.plus** Bell countdown website for schools used by thousands of students on a typical school day.
- Other projects at github.com/nicolaschan.