

Nicolas Teixeira

Systems & DevOps Engineer | Cloud Infrastructure | CI/CD | Azure | AWS
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Results-driven **Systems and DevOps Engineer** with expertise in **cloud infrastructure (Azure, AWS)**, **automation**, and **systems engineering**. Proven track record leading **large-scale infrastructure projects**, including a **\$30M program for United Airlines** and a **critical AWS migration for Delta Airlines**. Skilled in **CI/CD (Continuous Integration and Continuous Deployment)**, **Kubernetes**, **Infrastructure as Code (IaC)**, and **network security**, with a strong foundation in **software engineering and DevSecOps** best practices.

EDUCATION

M.S. in Software Engineering and DevOps Engineering

Western Governors University

(accelerated program, on track for early completion)

In Progress Expected August 2026

B.S. in Computer Science

University of the People

August 2024

CORE SKILLS

- Virtualization & Cloud Automation: AWS, Azure, Proxmox, VMware, Hyper-V
- DevOps & IaC: Azure DevOps, Ansible, Terraform, CI/CD pipelines
- Containers & Orchestration: Docker, Kubernetes, k9s
- Scripting & Programming: Python, PowerShell, Bash, SQL, Java, C#, JavaScript, C++
- Systems Administration: Linux (Ubuntu, Debian, RHEL), Windows Server, WSL
- Networking & Security: Firewalls, VPNs, VLANs, ACLs, SSL, SSO, IAM, Keycloak, SIEM
- Ticketing & Support Tools: JIRA, FreshDesk, SolarWinds, BeyondTrust, Rescue Remote Support
- Tools: Wireshark, Git, reverse proxies, monitoring & incident troubleshooting utilities

CERTIFICATIONS AND LICENSES

- Introduction to Cybersecurity, February 2023
- Cybersecurity for Business, March 2023
- CS50 Introduction to Computer Science, December 2021

PROFESSIONAL EXPERIENCE

System Engineer, ADB Safegate

Columbus, OH

April 2023 to Present

- Designed and deployed secure, scalable infrastructure for mission-critical airport systems.
- Built and managed CI/CD pipelines with Azure DevOps, streamlining deployments.
- Deployed and maintained Windows, Linux, and Kubernetes environments (bare-metal, VM, cloud).
- Configured HA clusters for databases and identity management systems.
- Led AWS migration for Delta Airlines, ensuring continuity of a critical on-premise system.
- Directed a \$30M United Airlines project, managing cross-functional teams end-to-end.
- Developed a new wireless system, saving 1 hour/day in setup time and enabling remote troubleshooting, later adopted company-wide.
- Integrated APIs and third-party systems for seamless data exchange.
- Implemented IAM, SSL, and SSO integrations to strengthen cybersecurity posture across distributed systems

Product Support Specialist, LPL Financial

San Diego, CA

August 2021 to April 2023

- Supported 4 proprietary financial systems, ensuring high reliability for hundreds of advisors.
- Partnered with escalation teams to resolve high-priority issues under tight SLAs.
- Maintained service records for compliance and transparency.
- Improved advisor experience by reducing recurring support issues through process refinements.

Technical Support Specialist II, Express Hospitality Inc.

San Diego, CA

July 2018 to July 2021

- Managed provisioning, installation, and maintenance of hardware/software systems.
- Configured desktops and streamlined onboarding for new hires.
- Ensured uptime through proactive system monitoring and LAN/WAN maintenance.
- Delivered on-site and remote troubleshooting, reducing downtime and support delays.

LANGUAGES

English, Portuguese – Native/Near-native

Spanish – Proficient/Professional