



[\(+44\) 7398 693 595](tel:+447398693595)
info@gowiselearning.co.uk

GoWise Learning – Behaviour Code for Children and Young People

Approved by: Anamaria Blanaru, GoWise Learning CEO & Founder

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Why We Have a Behaviour Code

At GoWise Learning, we believe that kindness, safety, and respect make learning possible. Every child and young person deserves to feel valued, listened to, and supported — not only when they are learning, but in every interaction they have with others.

This Behaviour Code sets out how we treat one another at GoWise Learning. It helps make sure that every learner, tutor, and visitor feels safe, respected and able to grow in a positive, welcoming environment.

Our Values in Action

Our behaviour expectations reflect the heart of GoWise Learning's vision — to nurture confidence, emotional wellbeing and curiosity in every child.

We believe that learning happens best when we all:

- Feel safe — knowing we will be treated with care and respect.
- Feel heard — our voices, feelings and ideas matter.
- Feel included — every learner belongs, no matter their ability or background.
- Feel proud — of the effort we make, not just the results we achieve.
- Feel supported — knowing adults are here to help, not to punish.

The Purpose of This Code

This code helps everyone in the GoWise Learning community:

- Understand what kind, respectful and responsible behaviour looks like.
- Recognise the impact their words and actions have on others.
- Build positive habits that promote trust, cooperation and empathy.
- Know how we deal with behaviour that isn't safe, kind, or respectful.



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What We Expect from Our Learners

At GoWise Learning, we focus on kindness and accountability — not perfection.
We ask all children and young people to:

- Be kind and supportive — use caring words and actions.
- Be respectful — to others, to tutors, and to themselves.
- Try your best in every session, even when things feel difficult.
- Ask for help when you need it — we are here to support you.
- Be honest if something goes wrong or you're struggling.
- Use safe and respectful language online and in person.
- Take care of the environment, materials, and equipment you use.
- Celebrate differences — everyone learns and communicates in their own way.
- Speak up if something doesn't feel right or makes you uncomfortable.

We ask you not to

- Hurt anyone with words, gestures or actions.
- Bully, tease or exclude others (in person or online).
- Interrupt, shout over or ignore others when they're talking.
- Take or touch things that don't belong to you.
- Use rude, aggressive or inappropriate language.
- Share private or unkind messages online.
- Break safety rules that keep you and others protected.

How We Support Positive Behaviour

We know that children learn best when they feel calm, understood and safe. When things go wrong, we help children:

1. Pause and reflect on what happened.
2. Talk it through with a tutor or staff member.
3. Understand the impact of their actions.
4. Make a plan to put things right and move forward positively.



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If Behaviour Becomes a Concern

Sometimes, despite support, a child or young person might struggle to follow this code. When that happens, we respond fairly, consistently and with compassion.

Step 1 – A Gentle Reminder

Step 2 – A Formal Conversation

Step 3 – A Behaviour Support Plan

Step 4 – A Serious Concern

We will never take this step without care, sensitivity and clear communication with you and your family (unless doing so could place someone at risk).

Working in Partnership with Parents and Carers

We see parents and carers as essential partners in promoting positive behaviour. Together, we will share observations, listen to the child's perspective, and identify triggers and supports that help them succeed.

When Behaviour May Signal a Safeguarding Concern

Sometimes, a child's behaviour might be a sign that something deeper is happening. If a tutor or staff member feels that a child's behaviour suggests distress, neglect or risk, we will follow our Safeguarding and Protection Policy immediately.

Our Promise

At GoWise Learning, we promise to:

- Treat every learner with dignity and respect.
- Listen with empathy and fairness.
- Support emotional wellbeing alongside learning progress.
- Encourage reflection
- Celebrate effort, kindness and courage every step of the way.

Acknowledgement

By joining GoWise Learning, you agree to follow this Behaviour Code and treat others with kindness, honesty and respect — both in person and online.

Signature (Learner): _____

Parent/Carer Signature: _____

Date: _____

 For questions or support, please contact: info@gowiselearning.co.uk