



NICOLE JAVORSKY

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EDUCATION

Barnard College of Columbia University, New York, NY / Sept. 2014 – Present

- GPA: 3.68/4.00, Intended Major: Computer Science

Benjamin N. Cardozo High School, Bayside, NY / Sept. 2009 – June 2013

- Valedictorian, GPA: 102%

EXPERIENCE

Member Support Temp *DoSomething.org*, New York, NY / Dec. 2014 - Jan. 2015

- Exercised customer service skills by responding to member inquiries using the platform Zendesk
- Reported common issues and submitted recommendations to improve the experience of the members

Campaigns Intern *DoSomething.org*, New York, NY / Feb. 2014 - Aug. 2014

- Researched and created 15 “call to action” campaigns for DoSomething.org members to implement, increasing the total number of campaigns by 10%
- Interfaced with members by answering approximately 50 help tickets per day, reducing member inquiries in supervisor’s inbox by around 75%
- Supervised two high school interns, managing their tasks, providing guidance and assistance, and evaluating their performance

Founder and Co-President *Cubs for Coping*, Queens, NY / Sept. 2012 - Present

- Founded a non-profit organization which has donated 200 handmade bears to date for hospitals, homeless shelters, and eating disorder programs
- Recruited over 100 volunteers by researching online and offline groups for potential volunteers and through using social media
- Executed development responsibilities, writing proposals and successfully soliciting \$1,000 from The Pollination Project

Volunteer *Dancing Dreams*, Queens, NY / Sept. 2012 - May 2013

- Provided one-on-one support and motivation for a participant in Dancing Dreams, a non-profit organization which provides adaptive dance classes for girls with physical and medical challenges
- Encouraged the matched dancer, demonstrating patience and care to help her feel comfortable in the class

Copy Editor for School Newspaper *The Verdict*, Queens, NY / Sept. 2010 - June 2012

- Communicated with student journalists to guide their reporting and revise their articles
- Wrote articles on community news, arts, and sports
- Awarded 1st place for Arts & Entertainment (2012), 2nd place for Community News (2010) in Baruch College’s Newsies! Awards for high school journalists

SKILLS & INTERESTS

- HTML, JavaScript, CSS, Bootstrap, GitHub, Adobe Design Suite, Google Apps, Zendesk, Social media platforms, knowledge of Java and Python
- Taking trapeze classes to stare fear right in the face, doodling until the canvas is covered in creativity

PROJECTS

- Created Cubs for Coping website using HTML and CSS, www.cubsforcoping.org