NICOLE JIANG

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EDUCATION University of Waterloo · B.A.Sc in Computer Engineering · 2011 - 2016

University College London · B.Sc in Computer Science · 2014

RECENT TOOLS Design · Sketch, Photoshop, Illustrator, InDesign, 3D Studio Max

Dev · HTML, CSS, Javascript, MATLAB, Android, Windows App

IN THE PAST Microsoft · Product Manager · Fall 2015

Increased overall Windows Camera App developer-customer engagement; Investigated & analyzed multiple customer feedback channels; consolidated top issues within developer backlog

Designed and prototyped camera app feature for easy camera assess above lockscreen

Specified and facilitated feature that targets delightful user workflows in **Windwos Photos App** and encourage users to submit store rating; increased average Store rating by 200% within one month

Palantir Technologies · Product Designer · Summer 2014 & Winter 2015

Overlooked the design and management of **Palantir Radar**, a financial alert management tool for trader oversight use cases.

Designed an imagery search helper in Palantir Raven, a geospatial analysis application.

Designed/prototyped new features for **Palantir Valhalla** (recently launched as First Data **Insightics**).

Overhauled design for **Palantir Mobile** Android app; implemented new UI for its webbased team management portal.

Pixlee Inc. · UI/UX Developer · Fall 2013

Re-designed/implemented **Pixlee.com**, Pixlee admin panel, developer site, and **blogging platform**. Tools used: Photoshop, HTML, CSS, JQuery, Backbone.

Designed various responsive web gallery widgets through Pixlee API.

Christie Digital Systems · R&D Developer · Winter 2013

Designed/developed Virtual Reality applications on HIVE (Hub Interactive Virtual Environment); projects include: **3D Dodgeball**, **3D Drawing interface**.

Designed virtual environment via 3D Studio Max, SketchUp; Developed using WorldViz IDK (python-based); Explored mobile navigation system via PhoneGap.

PROJECTS Freelance Design · 2013 -

Design, front-end development, and graphic design on my spare time. Projects including:

Captain401 · web based 401k retirement fund investment application · 2015

Hazel · Designed Wordpress template · 2014

Lotus · Web-based driver dispatch system · 2014

Nathan's Exchange · Web interface for connecting vendors and customers · 2014

NBTC · website for National Business & Technology Conference · 2013

Ski Tracker · Mobile app to skiing activities · 2014

Waitless · Facebook Hackathon · Coffee-preorder mobile app · 2013