NICOLE PYZZA

DEVOPS | CLOUD | SITE RELIABILITY ENGINEER

CONTACT 518-852-8019 nicolepyzza@gmail.com linkedin.com/in/nicolepyzza Phoenix, AZ CERTIFICATIONS AWS: Certified Cloud Practitioner AWS: Certified Developer, Associate HashiCorp: Terraform Associate

SKILLS

Languages/Frameworks: Javascript, Node.js, Typescript, React, Python, SQL, Powershell, Jest, Bash

IaC: Terraform, CloudFormation

AWS: EC2, S3, DynamoDB, Lambda, SQS, SNS, RDS (Aurora), DataSync

CI/CD: Jenkins, GitHub Actions, Azure Pipelines

EDUCATION

Certificate | Full Stack Web Development

Georgia Institute of Technology

2020

B.S. | Business Administration, Marketing
University at Albany - SUNY

2015

PROFILE

With nearly four years of experience in the cloud universe, I've evolved from a DevOps engineer to a cloud consultant, gaining a wealth of knowledge along the way. As a Site Reliability Engineer, I thrive in dynamic environments, ensuring the seamless operation of systems and applications. Now, as I relocate to Arizona, I am eager to bring my expertise and adaptability to a new role that aligns with my passion for cutting-edge technology and innovation.

WORK EXPERIENCE

Site Reliability Engineer II

Cox Automotive

November 2023 - Present

- Orchestrated and completed 21 RDS Aurora encryptions, exceeding the ADR initiative target by end of year, showcasing proficiency in database security measures.
- Leveraged expertise in Projen to become a subject matter expert, facilitating the migration of pipelines from Jenkins to Github Actions, resulting in a 67% increase in pipeline adoptions within one month.
- Actively participated in monthly on-call rotations, providing support to development teams and gaining valuable insights into various technologies and operational procedures.
- Led significant production deployments, including complex tasks such as RDS encryption, demonstrating strong project management skills and a commitment to organizational goals.

Consultant - DevOps, Cloud

Slalom

December 2021 - November 2023

- Directed the management of complex infrastructure and microservices using Terraform and Jenkins, ensuring efficient deployment and scalability.
- Spearheaded a transformative project for Foundation Medicine, developing an
 application that streamlined data processing from hospitals' on-premises
 systems to provide critical information for cancer treatment plans. Reduced
 turnaround time from days to under two days, leading to potentially life-saving
 improvements, while also increasing project velocity by 1.5x through enhanced
 teamwork and efficient workflow strategies.
- Engineered a sophisticated pipeline at Bridgestone to deploy application code onto autoscaling EC2 instances. Leveraged Azure DevOps, S3, EventBridge, CodePipeline, and CodeDeploy to streamline the deployment process.
- Delivered a rapid and intricate microsite project for Virgin Voyages Sea Blazers
 within a tight two-week timeframe, collaborating closely with UI designers and
 utilizing technologies like React and Parallax. Successfully adapted to evolving
 requirements and client feedback, demonstrating agility and adaptability in fastpaced environments.

Associate DevOps Engineer

Infor

January 2021 - December 2021

- Executed a successful migration of a microservice-based application from AWS to Azure, leveraging Terraform to deploy infrastructure.
- Played a pivotal role in the upkeep of AWS Lambdas, contributing expertise in Python to ensure their continued functionality and efficiency.