

# Nicolette Verone Fendon

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## EDUCATION

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**City Colleges of Chicago, Chicago, IL** 2017-2018  
*Psychology Coursework, Undergraduate Level*

- General Psychology, Abnormal Psychology, Lifespan Development

**Coursera, Online** 2017  
*Understanding Clinical Research: Behind the Statistics*

**L'Alliance Francaise de Chicago, Chicago, IL** 2009-2011  
*French Language Coursework*

- Over 2 years study at Chicago location
- 6 week study abroad at L'Alliance Francaise school, Paris

**The School of the Institute of Chicago, Chicago, IL** 2004-2007  
*[Bachelor of Fine Arts](#)*

- Advanced painting program; focus in painting, printmaking, photography
- Merit scholarship covering half of tuition

**DePaul University Theatre School, and School of Music, Chicago, IL** 1997-2000  
*Performing Art Coursework, Vocal Music Performance and Acting*

- Merit scholarship for vocal performance

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## VOLUNTEER WORK

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### **Volunteer Story Collector, Part-time**

2016 - Present

*Erasing the Distance, Chicago, IL*

- Demographic served: all
- Sit with, be present for, record, transcribe and shape stories from people willing to share their experiences of being impacted by mental health issues

### **Volunteer Sexual Assault Survivor Advocate, Part-time**

2017 - Present

*YWCA Sexual Violence Support Services, Chicago, IL*

- Demographic served: black and lower income populations residing on the south side of Chicago
- Provide intervention for and support to recent survivors of sexual assault in ERs and/or police stations, uphold privacy and protection of absolute privilege
- Advocate for survivor, inform victims of their rights, aid in destigmatizing their assault, help them claim agency and control over their next steps, and inform them of available resources
- Provide follow-up call to survivor, answer any further questions and meet requests for resources

### **Volunteer, Part-time**

2018 - Present

*Selah Way Foundation, Chicago, IL*

- Demographic served: women of all backgrounds aged 18 to 35
- A global network of anti-sex trafficking services focused on prevention, protection, and provision for at risk women
- Involved in outreach to women still "in the life", education for the public, and in-residence activities

### **Volunteer for NAMI Walks Chicago, Part-time**

2018

*NAMI Chicago, Chicago, IL*

- Greeted fundraising walkers
- Organized and distributed t-shirts to those raising over \$100

### **Co-Founder of Local Chapter, Editor, Fundraiser, Part-time**

2009-2011

*Hollaback!Chicago, Chicago, IL*

- Worked with main office in New York to launch website and Holla platform
- Held fundraising event to support main office and national agenda of the organization

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## EMPLOYMENT

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**Server and Bartender, Full-time**  
*Lettuce Entertain You, Chicago, IL*

2008 - Present

- Provide memorable experiences by engaging with guests in a grounded way, with warmth and genuineness; read verbal and non-verbal cues to assess needs and desires of guests
- Connect with people from all walks of life, helping inexperienced diners feel as valued and important as our most high-profile VIPs
- Make suggestions and offer pairing advice based on extensive wine and food knowledge
- Serve food in a pleasing, well-timed, and well-orchestrated fashion

**Manager/Booker/Songwriter/Lead Singer/Guitarist, Part-time**  
*[MIDWEST](#), Chicago, IL*

2012 - Present

- Develop strong working relationships with booking agents in venues locally and across the country by maintaining consistency, professionalism, and rapid-response communication
- Write and perform original material at small to medium local, regional, and national venues
- Coordinate schedules and organize rehearsals for a 6-person band

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## SKILLS

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### Language Skills

- Intermediate high (B2) French
- Intermediate low (B1) American Sign Language (ASL)

### Certifications

- 40 Hour Sexual Assault Crisis Intervention Training
- Yoga Teacher Training 200 hour level