# Nicole Zhao

## **Skills**

Development: PHP, MySQL, RoR, React.js, Python, Java, C++,

Node.js, HTML5/CSS3, XML, Git, Android

**Design:** Interaction design, Wireframes, User Sequence Diagrams, Human-Computer Interaction, Workflow, Branding

Tools: Eclipse, Xcode, NGINX, Ubuntu, Sketch, Illustrator,

InDesign

# Experience

Front End Developer · Shopify

Sep 2017 - Dec 2017 · Toronto, ON

 Working on development of merchant dashboards for social sales channels using Ruby on Rails and React.js

## Full Stack Web Developer · Viryl Technologies

Jan 2017 - Apr 2017 · Toronto, ON

- Led design and development of customer facing client portal from the ground up using PHP and MySQL
- Automated data collection between UI and hardware with scripting and PLC/Modbus protocol, increasing efficiency by 15%
- Built front and back end of support ticket system from concept to production, iteratively testing at every stage

## UX/Website Manager · TEDx University of Waterloo

May 2017 - Present · Waterloo, ON

 Led design and development of web app and strategic marketing campaigns using data analytics

#### Business Strategy Analyst Intern · Skipmenu

Jun 2016 - Sep 2016 · Toronto, ON

 Determined the life time value of customer segments for potential clients and provided recommendations on optimal pricing, resource allocation, and subscription options

#### APEC CEO Summit Delegate – Global Affairs Canada

Aug 2015 - Nov 2015 · Manila, PH

 Conducted market research for Invest in Canada, drafted and presented Youth Declaration with 17 partnering economies to the President of the Philippines



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# **Projects**

We Are One (WAO) – Hackathon Winner

 Web-based application that runs abuse reports through an algorithm and provides help and resources based on severity and location

### Notes by Nic

 Designed Android application that uses the bullet journaling technique to store and organize notes using Java and XML

#### BundleBot

 Built Facebook Chatbot that recommends outfits based on weather and location using Node.js

#### GreenQuo

- Built Android application which incentivized public transportation usage
- Iteratively tested and debugged app design
- Optimized UX through user testing at every stage

#### RailSafe

 Used prototyping, market research, and user personas to design and develop traction strips to prevent seniors from falling on the stairs

## **Achievements**

- Best Overall Hack at StarterHacks 250 attendees
- Student Leadership Award of Excellence
- Keynote Speaker at ThinkTank Markham
- Top 25% worldwide Fermat Math Contest

## Education

Systems Design Engineering - University of Waterloo

 Programming in C++, Graphics and Design, Human Factors in Engineering, Digital Systems

#### **Interests**

Muay Thai, Body Percussion, Bouldering, Backpacking, Miniature Sculpting