| Subject | Conclusions | Recommendations |
|--------------------------------------|---|---|
| Customer Feedback Incentivization | A substantial proportion of orders lack ratings, indicating an opportunity to encourage more customer feedback. | Enhancing menu offerings and promotions for popular cuisine types. Optimize pricing to align with the prevalent order costs. Exploring ways to diversify offerings across cuisine types. |
| Optimizing Weekday Orders | Customer orders are more than double on weekends compared to weekdays. | Promote weekday business through targeted incentives like meal deals or discounts. Enhance marketing efforts to encourage increased orders and engagement during weekdays. |
| Leveraging Customer Satisfaction | Customers frequently award the highest rating of 5, suggesting overall satisfaction. | Capitalize on this positive sentiment by highlighting customer satisfaction in marketing materials. Emphasize exceptional service to attract and retain more customers. |
| Pricing and Menu Optimization | Certain cuisines (American, Japanese, Italian) are more popular than others, with orders significantly surpassing alternatives. | Consider enhancing menu offerings and promotions for popular cuisine types. Optimize pricing to align with the prevalent order cost Exploring ways to diversify offerings across cuisine types. |
| Cuisine Cost Analysis | Certain cuisines (French, Southern, Thai) exhibit higher average costs, while Vietnamese cuisine costs the least. | Strategically leverage higher-priced cuisines, considering their appeal to specific customer segments. Ensure pricing aligns with customer perceptions of value. |
| Spending and Ratings Relationship | Higher-order costs are associated with higher ratings, suggesting a correlation between spending and satisfaction. | Encourage higher-value orders through targeted promotions. Provide exceptional service. Enhance customer experiences for higher-cost orders to maintain favourable perceptions. |

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Order costs mode resides at approximately 14 dollars, reflecting a substantial customer preference for this price point.

- Refine pricing strategies. Consider highlighting offerings near the 14 dollars mark, given their popularity.
- Explore innovative promotions to attract a diverse clientele across varying price ranges.
- Aligning pricing and promotions with customer preferences is poised to optimize sales and customer engagement.