

# Nico R. Malig

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3326 169th ST SW Lynnwood, WA 98037

## OBJECTIVE

To obtain an internship and full-time career opportunity in the field of technology, information, and security. A quick-learning and passionate undergraduate in Informatics, I've worked for companies directly in this field and have immersed myself in specialized coursework and projects.

## EDUCATION

2014 – Expected Spring 2018

**University of Washington**

Bachelors of Science in Informatics

Seattle, WA

GPA: 3.30

### Coursework

- Computer Programming I, II
- Client/Server-Side Web Development
- Calculus I, II, III
- Design Thinking

### Skills

- Java, JavaScript, HTML, CSS, jQuery
- Swift, Objective-C, R
- Git, GitHub, Apache Subversion
- Agile (Scrum), Waterfall development

## CERTIFICATIONS

- Apple Certified iOS Technician (ACIT)
- Apple Certified Mac Technician (ACMS)
- Microsoft Office Specialist Certification (MOS)

Apple, Inc. | 06/2014

Apple, Inc. | 07/2016

Edmonds School District | 09/2013

## EXPERIENCE

*Technical Specialist*

**Apple, Inc.**

Lynnwood, WA | 8/14 – Present

- Troubleshoot Apple hardware and software issues in store
- Provide Tier 2 technical services: hardware repair/replacement and software support
- Assist Apple Engineering in isolating early product failures and emerging issues
- Admin and guide repairwork at on-site repair center

*Chief Technology Officer*

**Vailroom**

Seattle, WA | 8/14 – 12/14

- Highlight vision for Consumer applications, web-based and native apps
- Organize Agile teams in Feature-First development strategies
- Speak to executive board on weekly status updates, progress reports
- Manage projects, especially pertaining to IT, Security, Information Management

*Consultation, Sales*

**Geek Squad/Best Buy**

Lynnwood, WA | 11/13 – 6/14

- Diagnose and attempt repair of Customer device issues in many departments
- Escalate large-product (Televisions, etc.) repairs to off-site repair facility
- Inform and sell Customers of latest in technology and services
- Perform software repair solutions on-site

*Gameroom Supervisor*

**Family Fun Centers, LLC.**

Edmonds, WA | 4/12 – 7/13

- Repair arcade cabinet electronics, including ticket and coin vending systems
- Monitor and coach proper attraction operation to ensure safety of Guests and attendant