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| DANIEL R. BARRETO FRANCO | | | |
| Campamento SAVIA Peru Casa A-10, Talara, Piura | | | |
| Cel. 969409477 | | | |
| barreto.dany@gmail.com | | | |
| INFORMATION SERVICES PROFESSIONAL | | | |
| Profile | * More than 15 years’ successful experience in customer service and support with recognized strengths in IT infrastructure and Telecommunications management, Help Desk, IT governance and problem-solving and trouble-shooting. * Solid computer skills. * Ability to train, motivate, and supervise customer service employees. * Experience in managing multi-cultural business relationships, ability to adapt to change and learn quickly. Results-oriented approach, KPI's and decision making. | | |
| Employment | Savia Peru SA, Oil and Gas, Peru | 2009 - Present | |
| Information Services Head  * Management of Infrastructure migration from Novell/Linux to Windows AD and MS Exchange . * Management of Project for Upgrade Management System Trunked Radio Digital SmarNet to MotoTRBO (Motorola). * Continuous improvement of integration solutions for remote data network terminals, using microwave links (short and long range) or satellite (drilling platforms) | |  |
|  | Petro-Tech Peruana SA, Oil and Gas, Peru | | 1998 - 2009 |
|  | DBA and Telecommunications Supervisor  * Initial position: Trainee, next Supervisor (1999) * Responsible for implementing the first wireless networks (microwave tech. and Satellite tec) in the company. * Responsible for the implementation of the computing rooms * Responsible for the management of telecommunication networks, data and voice. | |  |
| Education | Pontificia Universidad Catolica del Peru, Lima, Peru | | 1990-1996 |
|  | Electronic Engineer | |  |