

# KOSTAS NIKOU

IT Technician / Junior Systems Engineer

## DETAILS

### ADDRESS

Limassol  
Cyprus

### PHONE

96916096

### EMAIL

nicoycostas@gmail.com

## LINKS

<https://costasnikou.com>

[www.linkedin.com/in/cnicou](https://www.linkedin.com/in/cnicou)

## SKILLS

Linux System Administration

Bash Scripting

Microsoft Azure Administration

Python, Python Django

HTML5, CSS3, JAVASCRIPT

Technical Support

Ability to Work Under Pressure

Ability to Work in a Team

Communication Skills

## PROFILE

As an enthusiastic researcher and hands on learner during the last years, I have gained valuable experiences through studies and professional encounters. With an immense drive for success I am determined to build a great track record that will benefit any collaboration career path and organization.

## EMPLOYMENT HISTORY

IT Technician, Noteris Services Ltd

Limassol

Aug 2023 — Present

- Serve as the first contact with company users who need technical assistance via the phone, email or ticketing system.
- Troubleshoot, diagnose, and resolve technical hardware and/or software issues
- Provide quick resolution and excellent customer service
- Redirect unresolved issues to the next level of support personnel
- On boarding and off boarding of users
- Microsoft 365 & Exchange Online Administration (User Creation, Mailbox conversion, Email Delegation)

NOC Analyst, Equiti

Limassol

Nov 2022 — Mar 2023

- Incident handling, escalation, reporting, tracking issues, troubleshooting problems
- Network support for internal security investigation
- Equiti Global Network Monitoring
- Cloud infrastructure deployment AWS, Azure, Microsoft Office 365.

IT Support Engineer, Primetel

Limassol

Sep 2021 — Sep 2022

Responsible for the installation, operation and maintenance of computer systems by providing key system and network administration. Troubleshooting and diagnosing of hardware and software issues over a remote connection or either in person

## LANGUAGES

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Greek

English

## HOBBIES

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Listening and Writing Rap  
Music, Reading Personal  
Development Books, Web  
Development

## EDUCATION

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BSc Hons Computing, Edinburgh Napier  
University

Edinburgh

2016 — 2020

Modules: (Cisco CCNA Routing and Switching, Linux Network services (Centos - Red Hat), Vyatta Firewall. Bash scripting, IT Service Management ITIL, Information Systems Project Management (PRINCE2), PHP, JQuery, MySQL, Python, Advanced Web Technologies with Python Flask

Information Technology Diploma, Cyprus  
College

2013 — 2015

Modules: Windows Server Administration, Hardware and software troubleshooting

CCNA Discovery networking for home and small businesses.  
Introduction to Cybersecurity,

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## COURSES

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AZ-104 Microsoft Azure Administrator with  
Simulations, Udemy

May 2025 — May 2025

AZ-900 Microsoft Azure Fundamentals,  
Microsoft

Apr 2025 — Apr 2025

Advanced Bash Scripting, Kodekloud

Dec 2024 — Dec 2024

Programming in Python, Meta, Coursera

Aug 2024 — Aug 2024

Linux Red Hat Certified System Administrator  
(RHCSA) RHEL 9, Red Hat

Apr 2024

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# PROJECTS

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## Personal Wordpress Website ([www.costasnicou.com](http://www.costasnicou.com))

Jul 2024 — Present

- Designed and developed a fully responsive personal website and blog to showcase my professional portfolio and share blog articles.
- Built custom front-end interface using HTML, CSS, and JavaScript for optimized performance and user experience.
- Integrated with a WordPress backend to manage dynamic content, including custom post types, blog categories, and page templates.
- Implemented SEO best practices, Google Analytics tracking, and social sharing features to increase online visibility.
- Maintained and updated website regularly, adding new content and improving design based on user feedback and evolving web standards.
- Managed plugin integration and site maintenance, including backups and updates

## Raspberry Pi LAMP Server Configuration

- Installation of Linux Ubuntu Server edition on Raspberry Pi
- Configured a Linux, Apache, MySQL, and PHP (LAMP) server, setting up a reliable web hosting environment.
- Router Port forwarding of port 80,443
- Development of an automated bash script that installs LAMP server and deploys a wordpress website based on user's input
- Managed security configurations, including SSH access and firewalls, to ensure the safety and integrity of the hosted website.