



# NICSON NIAM

## CONTACT

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## PROFESSIONAL PROFILE

Motivated software engineering professional with experience in front-end technology such as Angular, Angular JS and Spring MVC. Also experienced in UI/UX design. Prior experience in sales, customer service, and management. Agile practitioner.

Firm believer in utilization of data and analytics in our ever-changing strive forwards, particularly in light of recent events. ***Always looking to acquire new skills.***

## EDUCATION

### BA (HONS) : ELECTRICAL & ELECTRONICS ENGINEERING

Northumbria University UK

2016-2019

### DIPLOMA : ELECTRONIC & COMPUTER ENGINEERING MINOR IN BUSINESS MANAGEMENT

Ngee Ann Polytechnic

2010-2013

## SKILLS

#### Technical Skills:

Angular, JDBC, Core Java,  
Spring MVC, React, Node.js,  
Microsoft Power Platform

#### Business Related Skills:

Customer Service, Tableau,  
MS Office

#### Creativity Related Skills:

Adobe XD, Adobe Lightroom,  
Adobe Photoshop, Logic Pro X

#### Language Skills:

English, Mandarin,  
Japanese (Basic)

## INTERESTS

My interests are playing & composing music, photography and mixed martial arts.

## EXPERIENCE

### Enterprise Application Developer, Tata Consultancy Services

August 2020 - Present

Key team member involved in building of internal workflow applicaiton using Microsoft Power Platform. Successfully deployed application to internal O365. Currently providing post-launch support.

### Front-end Developer/UI-UX Designer, Tata Consultancy Services

April 2020 - August 2020

Consulted Singapore-based utilities & marine company. Involved in creation of interactive dashboard using Angular to monitor client's customer's energy usage. Involved in UI/UX design of a project catalogue for new change request.

### Business Analyst, Tata Consultancy Services

September 2019 - April 2020

Operating out of digital arm of a UK-based aircraft engine manufacturer, I was involved in agile software development process. I was tasked with the translation of software logic data into information comprehensible by the client. I was also involved in creating an extensive product management portfolio. This included, Market/Competitive Analysis, Product Development Roadmaps and Logo Designs.

### Trainee Developer, Tata Consultancy Services

July 2019 - September 2019

Received extensive training in web development. Concluded programme with a 2-week agile sprint where I operated as the Agile Scrum Master.

### Retail Associate/Warehouse Administrator, Maestro Guitars Singapore

December 2015 - December 2018

Frontline retail staff not only involved in customer service, but also the assistance of marketing lead in product photography. Held a parallel role as warehouse administrative team member, where I effectively assisted in the management of a warehouse of over 500 instruments. Demonstrated proactiveness in the implementation of a restock system for the store using Google Drive. Subsequently implemented a similar warehouse management system.

### Naval Medic (Logistics), Republic of Singapore Navy

July 2014 - November 2015

Certified Emergency Medical Technician (Accredited by JIBC). Conducted medical screenings for Naval Divers. In charge of organization of medical supplies for branch. Management of Corrective/Preventive Maintenance of Medical Equipment