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SUMMARY

Bachelor's Degree in Systems Engineering, with 6 years of experience fulfilling different IT roles in the public and private sector, oriented to processes and quality standards in IT service management in areas of Service Desk, Networks and IT Infrastructure, with experience and knowledge acquired in Networking, CCNA, CyberOps, NSE, C3SA, Data Analysis, Cybersecurity, EHE, Cryptography, ITIL v4, Auditing and Hardening in Network Devices, ISO 27001, NDE, Kanban and Scrum. Therefore, he has extensive experience resolving network conflicts and asset protection in the organizations where he has worked, applying the extensive knowledge gained through constant training that characterizes him, in addition to a broad capacity for conflict resolution, teamwork, reception and referral of incidents, rapid problem solving and great multitasking ability. With this track record he has proven to be an essential part of the management team and a key contributor in providing effective solutions that make an immediate impact and contribute to long-term success. In the last year of work experience he has strengthened capabilities in OT infrastructure in line with industry standards such as ISA 62443, industrial cybersecurity expertise and project management. This is evidenced in credentials such as CCNP:Core Networking, OT/ICS Secure Industrial Networks, Critical Infrastructure Protection (CIP) Lead Implementer.

EDUCATION

Bachelor's Degree. Systems Engineering, 2022, UNIVERSIDAD NACIONAL PEDRO RUIZ GALLO, Lambayeque
Technician. Computing and Informatics, 2019, SENATI, Chiclayo
Diploma. Agile Computer Security, 2021, INSTITUTO DE CIBERDEFENSA, España
Bootcamp. Cyber Security Bootcamp for Women, 2023, ICTTF – CYBER SECURITY COMMUNITY, Inglaterra
University Extension Course in Cybersecurity - CUC, 2024, RED ACADÉMICA INTERNACIONAL DE CIBERSEGURIDAD, Latam
Bootcamp. Data Network Security, 2025, TALENTO DIGITAL – SENCE, Chile
Program. Cybersecurity & AI for the CISO, 2025, ITAM – GOOGLE, México
Program. Oracle Next Education – DATA SCIENCE, 2025, ORACLE – ALURA LATAM, Brasil

PROFESSIONAL EXPERIENCE

Freelance in Cybersecurity Projects OT – Chillán, Chile.
Freelance (*May 2024 – July 2025).* *Duties: Support in the review of critical infrastructures in OT environments, review of firewall rules, making diagrams of industrial network connections, documentation of processes, making Playbooks on good practice processes within industrial plant, review of regulations, conducting detailed traffic analysis and preparation of forensic reports on vulnerability alerts on servers and other communication devices.*

- Optimized response times and analysis in industrial processes, providing the client with another unbiased point of view on possible vulnerabilities in network infrastructure.
- Designed and improved network diagrams for a better understanding of vendor requirements within the plant, as well as structured cabling installations and wireless access points.
- Demonstrated technical capacity with constant training according to the industry, this to improve the quality of service and greater understanding and scope within the industrial environment.

Project "Actívate Lambayeque" – Telefónica del Perú, Chiclayo, Perú.
Logistics and IT Assistant (*November 2023 – April 2024).* *Duties: Responsible for assisting in the logistics of the project and adequacy of laboratories for the classes taught. Educational Project that consists of providing training in Android and IOS programming, Basic and Intermediate Office Automation and Visual Basic for housewives, senior citizens and children in poverty and extreme poverty.*

- Optimized logistics processes for proper inventory control and effective resource management.
- Designed a plan for the implementation of laboratories in remote areas of the region, including logical and physical security levels to ensure the safety of computer equipment in the activities carried out during classes.
- Continually trained and reinforced collaborators involved in logistics and IT support activities.

Provincial Municipality of Chiclayo, Chiclayo, Perú.

IT Network and Infrastructure Assistant *(October 2021 – November 2023). Duties: Analyze and propose the acquisition of IT equipment. Elaborate and formulate technical specifications, necessary for the process of acquisition and development of technological resources. Implement network and telecommunications infrastructure to support current IT. Manage and monitor the software and hardware platform in order to ensure connectivity and proper functioning of equipment and systems. Implement and maintain the interconnection between the Main Office and External Offices of the Provincial Municipality of Chiclayo.*

- Led structured cabling project in 9 offices of the governmental entity, improving internal network services to optimize document processing processes, time management, development of internal network activities and administration.
- Developed preventive and corrective maintenance plans for antennas present at each site, considering that more than 3 pairs of antennas that were more than 8 years old were replaced.
- Achieved the implementation of High Availability in Data Center, improving the network and maintaining the contingency plan in case of connection failure, for this high availability was present at the level of distribution switch, firewall and IPS service, considering a contingency team in each case.

Provincial Municipality of Chiclayo, Chiclayo, Perú.

Technicial Support – Service Desk *(July 2019 – Setember 2021). Duties: Collaboration in the implementation of Service Desk through the WEB GLPI Computer System. Development of the service catalog of the Service Desk module. Creation of profiles with access and permissions according to the user assigned in the work area. Assistance and creation of tickets to the user in the 3 levels of attention. Management of information technology services based on ITIL.*

- Led project of analysis, review and improvement of the customer service ticketing system.
- Developed IT asset management plans for adequate management of information in the GLPI system.
- Achieved the implementation of best practices to improve IT service delivery based on ITIL.

Provincial Municipality of Chiclayo, Chiclayo, Perú.

Statistical Information Registration and Analysis *(April 2019 – June 2021). Duties: Collection, recording and analysis of statistical data of physical and logical assets of the government entity. Data analysis of governmental systems such as SISGEDO, SIGA, SIAF, for process improvement and backup management for statistical analysis.*

- It excelled in its ability to perform advanced statistical analysis, identify trends and provide valuable insights for decision making.

E-facture

Main Website Development *(January 2019 – March 2019). Project: Main website development to provide a robust and functional online presence that supports the company's electronic billing services.*

- Designed and implemented the main website improving the user interface, integrating e-invoicing specific functionalities.

CERTIFICATIONS

- CCNP: Core Networking
- Google Project Management Professional Certificate
- Redes Industriais Seguras OT/ICS - IBSEC Instituto Brasileiro de Cibersegurança
- Certified Ethical Hacking & Penetration Tester - CEHPT ™
- CRPO ™ - EU Cyber Academy
- Cybersecurity Awareness – CAPC ™
- Análisis de Datos – Microsoft
- Generative AI Overview for Project Managers – Project Managers Institute PMI
- C3SA– CyberWarFare Labs
- Certificación Business Intelligence Foundation Professional – BIFPC ™
- English for IT – CISCO NETWORKING ACADEMY
- Certificación Lean Six Sigma White Belt Professional Certification - LSSWBPC™
- Certificación Business Model Canvas Essentials - BMCEPC™
- Ransomware Uncovered - Specialist Certificate - THE INTERNATIONAL CYBER THREAT TASK FORCE
- Técnico en Ciberseguridad - DARFE LEARNING CONSULTING S.L.
- CyberOps Associate - CISCO NETWORKING ACADEMY
- Carrera Certificación en Fundamentos de ITIL V4 - OPENWEBINARS
- Certificación en Auditoría y Hardening en Dispositivos de Red - UNIVERSIDAD DE SANTIAGO DE CHILE
- Certificación ISO/IEC 27001 INFORMATION SECURITY ASSOCIATE
- Certificación NSE 1, NS2, NS3 NETWORK SECURITY ASSOCIATE - FORTINET
- Remote Work and Virtual Collaboration - Profesional Certificate - RWVCPC™
- Network Defense Essentials - NDE
- Kanban Essentials Professional Certificate - KEPC ™
- CCNA v7.00 - REDES EMPRESARIALES, SEGURIDAD Y AUTOMATIZACIÓN, ESCALAMIENTO DE REDES
- Implementing Cisco Enterprise Advanced Routing and Services (ENARSI)
- CCNP - CI-ENCOR
- FISAAPR38 - FCS CABLING CABLEADO ESTRUCTURADO - FURUKAWA

CURSOS Y CAPACITACIONES

- Curso Intensivo de Comandos Eléctricos Industriales – ELECTRICIDADE ONLINE
- Programa "Cybersecurity & AI for the CISO" 2025 – ITAM
- Programa Oracle Next Education – DATA SCIENCE 2025 – ALURA LATAM
- Curso Universitario en Ciberseguridad – CUC 2024 - LATAM
- Implementador Líder de Protección de Infraestructura Crítica (CIP) - UNIVERSIDAD DE SANTIAGO DE CHILE
- Implementación de Controles de Ciberseguridad CIS v8 – UNIVERSIDAD DE SANTIAGO DE CHILE
- Network Technician Career Path – CISCO ACADEMY
- Desafío Capture the Flag – CISCO CYBER GAMERS LATAM 2024
- Junior Cybersecurity Analyst Career Path – CISCO ACADEMY
- Cyber Security Bootcamp For Women - THE INTERNATIONAL CUBER THREAT TASK FORCE
- HCIA Cloud Service 2023 - COMUNIDAD HUAWEI ENTERPRISE
- Formação profissional em cibersegurança – PROGRAMA CIBEREDUCAÇÃO CISCO BRASIL
- CURSO DE EXTENSIÓN UNIVERSITARIA EN CIBERSEGURIDAD
- PYTHON: DES FONDAMENTAUX AUX CONCEPTS AVANCÉS DU LANGAGE - L'UNIVERSITÉ CÔTE D'AZUR ET INRIA
- Programa de Liderazgo Estratégico y Desarrollo Personal – LIDES - SANTO TOMÁS MORO BUSINESS SCHOOL
- Open- source Intelligence – OSINT - BASEL INSTITUTE ON GOVERNANCE
- Bootcamp de especialización en Seguridad de la Información y Ciberseguridad – SOCHISI CHILE