

JOSEPH RAFAEL MAGABILIN

Student

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SUMMARY

4th-year IT student at the University of San Carlos seeking to gain new experience and currently looking for a part-time job. I aim to apply my academic knowledge to real-world projects within and beyond IT, strengthen my technical and problem-solving abilities, contribute to a collaborative team, help the people around me, and continuously learn to broaden my perspective.

EXPERIENCE

QA Engineer Intern (JobTarget Talleco) Feb 2025 – Aug 2025

- Designed and executed test cases to identify software defects and ensure product quality.
- Reported and documented bugs using issue-tracking tools (JIRA) for efficient resolution.
- Collaborated with developers and project managers to review requirements and clarify acceptance criteria.
- Performed functional, regression, and exploratory testing.
- Created detailed test documentation, including test plans, test scripts, and test reports.

IT Support Intern (BSA Solutions Inc.) Sept 2024 – Nov 2024

- Provided technical support to end-users by diagnosing and resolving hardware, software, and network issues.
- Installed, configured, and maintained computer systems, peripherals, and applications.
- Ensured compliance with company IT policies, data protection standards, and best practices.

Service Crew (Dunkin' Donuts – DOLE spes program) May 2019

- Greeted customers warmly, took orders accurately, and provided excellent service in a fast-paced environment.
- Prepared and served food and beverages following company standards for quality and consistency.
- Maintained cleanliness and organization of the dining, kitchen, and service areas.

EDUCATION

University of San Carlos 2021 – Present

Bachelor of Science in Information Technology

- General Weighted Average: 1.8

Saint Louis College – Cebu Elementary – Senior High

- Consistent Merit Card Awardee

KEY SKILLS

- Programming: C, Java
- Web Development: HTML, CSS, JavaScript, ReactJS, React Native, NodeJS, npm
- UI/UX Design: Figma, Canva
- Database: MySQL
- Networking: CCNA (Intro to Networks, Routing, Switching, WLC)
- Cybersecurity: Cisco (Intro to Cybersecurity)
- Project Management: Trello
- Hardware: PC building, repair & maintenance
- Problem solving.
- Customer service.
- Attention to details.
- Fluent in English.
- Comprehension skills
- Time management
- Multitask Abilities
- Excellent communication and interpersonal skills