

JOSEPH RAFAEL MAGABILIN

Student

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SUMMARY

4th-year IT student at the University of San Carlos seeking to gain new experience and currently looking for a part-time job. I aim to apply my academic knowledge to real-world projects within and beyond IT, strengthen my technical and problem-solving abilities, contribute to a collaborative team, help the people around me, and continuously learn to broaden my perspective.

EXPERIENCE

- QA Engineer Intern (JobTarget Talleco)**

Feb 2025 – Aug 2025

 - Designed and executed test cases to identify software defects and ensure product quality.
 - Reported and documented bugs using issue-tracking tools (JIRA) for efficient resolution.
 - Collaborated with developers and project managers to review requirements and clarify acceptance criteria.
 - Performed functional, regression, and exploratory testing.
 - Created detailed test documentation, including test plans, test scripts, and test reports.
- IT Support Intern (BSA Solutions Inc.)**

Sept 2024 – Nov 2024

 - Provided technical support to end-users by diagnosing and resolving hardware, software, and network issues.
 - Installed, configured, and maintained computer systems, peripherals, and applications.
 - Ensured compliance with company IT policies, data protection standards, and best practices.
- Service Crew (Dunkin’ Donuts – DOLE spes program)**

May 2019

 - Greeted customers warmly, took orders accurately, and provided excellent service in a fast-paced environment.
 - Prepared and served food and beverages following company standards for quality and consistency.
 - Maintained cleanliness and organization of the dining, kitchen, and service areas.

EDUCATION

- University of San Carlos**

2021 – Present

Bachelor of Science in Information Technology

 - General Weighted Average: 1.8
- Saint Louis College – Cebu**

Elementary – Senior High

 - Consistent Merit Card Awardee

KEY SKILLS

- Programming: C, Java
 - Web Development: HTML, CSS, JavaScript, ReactJS, React Native, NodeJS, npm
 - UI/UX Design: Figma, Canva
 - Database: MySQL
 - Networking: CCNA (Intro to Networks, Routing, Switching, WLC)
 - Cybersecurity: Cisco (Intro to Cybersecurity)
 - Project Management: Trello
 - Hardware: PC building, repair & maintenance
- Problem solving.
 - Customer service.
 - Attention to details.
 - Fluent in English.
 - Comprehension skills
 - Time management
 - Multitask Abilities
 - Excellent communication and interpersonal skills