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Problem Statement/ Objective

A wholesale distributor operating in different regions of Portugal has information on annual spending of several items in their stores across different regions and channels. The data consists of 440 large retailers' annual spending on 6 different varieties of products in 3 different regions (Lisbon, Oporto, Other) and across different sales channel (Hotel, Retail).

Data Description

1. Buyer/Spender- ID's of customers
2. Region- Region of the distributor
3. Fresh- spending on Fresh Vegetables
4. Milk- spending on milk
5. Grocery- spending on grocery
6. Frozen- spending on frozen foods
7. Detergents_Paper- spending on detergents and toilet paper
8. Delicatessen- spending on instant foods

```
In [1]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns

import os
os.chdir("E:/ML")
```

```
In [2]: df = pd.read_csv("datasets/4-Wholesale_Customer_New.csv")
```

Data Cleaning and Preprocessing

```
In [3]: df.head().T
```

```
Out[3]:
```

	0	1	2	3	4
Buyer/Spender	1	2	3	4	5
Channel	Retail	Retail	Retail	Hotel	Retail
Region	Other	Other	Other	Other	Other
Fresh	12669	7057	?	13265	22615
Milk	9656	9810	8808	1196	5410
Grocery	7561	9568	7684	4221	7198
Frozen	214.0	1762.0	2405.0	6404.0	3915.0
Detergents_Paper	2674.0	3293.0	3516.0	507.0	1777.0
Delicatessen	1338.0	1776.0	7844.0	1788.0	5185.0

- Observation -> In 3rd entry there is an anomalie in Fresh Feature which is "?" insted of an integer

In [4]: `df.tail().T`

Out[4]:

	435	436	437	438	439
Buyer/Spender	436	437	438	439	440
Channel	Hotel	Hotel	Retail	Hotel	Hotel
Region	Other	Other	Other	Other	Other
Fresh	29703	39228	14531	10290	2787
Milk	12051	1431	15488	1981	1698
Grocery	16027	764	30243	2232	2510
Frozen	13135.0	4510.0	437.0	1038.0	65.0
Detergents_Paper	182.0	93.0	14841.0	168.0	477.0
Delicatessen	2204.0	2346.0	1867.0	2125.0	52.0

In [5]: `df.shape`

Out[5]: (440, 9)

- The Shape of the dataframe is (440,9)

In [6]: `df.info()`

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 440 entries, 0 to 439
Data columns (total 9 columns):
#   Column                Non-Null Count  Dtype
---  -
0   Buyer/Spender         440 non-null    int64
1   Channel               437 non-null    object
2   Region                434 non-null    object
3   Fresh                 440 non-null    object
4   Milk                  440 non-null    int64
5   Grocery               440 non-null    int64
6   Frozen                437 non-null    float64
7   Detergents_Paper      439 non-null    float64
8   Delicatessen          438 non-null    float64
dtypes: float64(3), int64(3), object(3)
memory usage: 31.1+ KB
```

- Observation -> Channel and Region need to be converted into category and fresh should be of dtype float64.

In [7]: `df.describe()`

Out[7]:

	Buyer/Spender	Milk	Grocery	Frozen	Detergents_Paper	Delicatessen
count	440.000000	440.000000	440.000000	437.000000	439.000000	437.000000
mean	220.500000	6035.779545	7951.277273	3085.638444	3773.747153	1111.111111
std	127.161315	8964.929649	9503.162829	4867.744145	19364.886053	2111.111111
min	1.000000	1.000000	3.000000	25.000000	3.000000	1.000000
25%	110.750000	1525.250000	2153.000000	744.000000	256.500000	111.111111
50%	220.500000	3641.000000	4755.500000	1535.000000	813.000000	111.111111
75%	330.250000	7217.500000	10655.750000	3570.000000	3956.000000	111.111111
max	440.000000	112400.000000	92780.000000	60869.000000	396100.000000	4777.777778

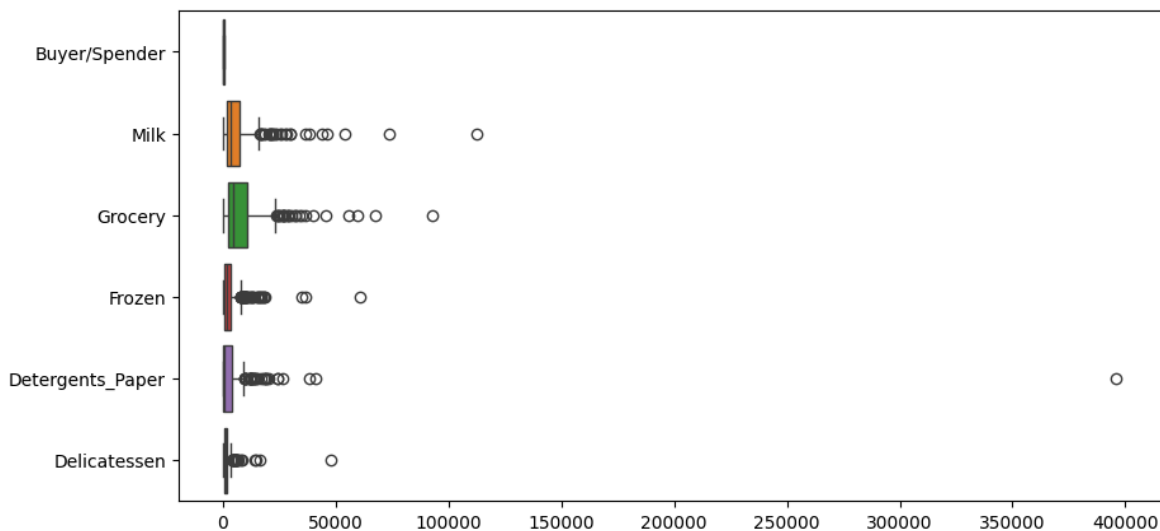
In [8]: `df.isnull().sum()`

```
Out[8]: Buyer/Spender      0
Channel      3
Region      6
Fresh      0
Milk      0
Grocery      0
Frozen      3
Detergents_Paper      1
Delicatessen      2
dtype: int64
```

In [9]: `df.duplicated().sum()`

Out[9]: 0

- It has 0 duplicate values

In [10]: `plt.figure(figsize = (10,5))
sns.boxplot(df, orient = "h");`

- Detergents_Paper Feature have an outlier with value more than 350000

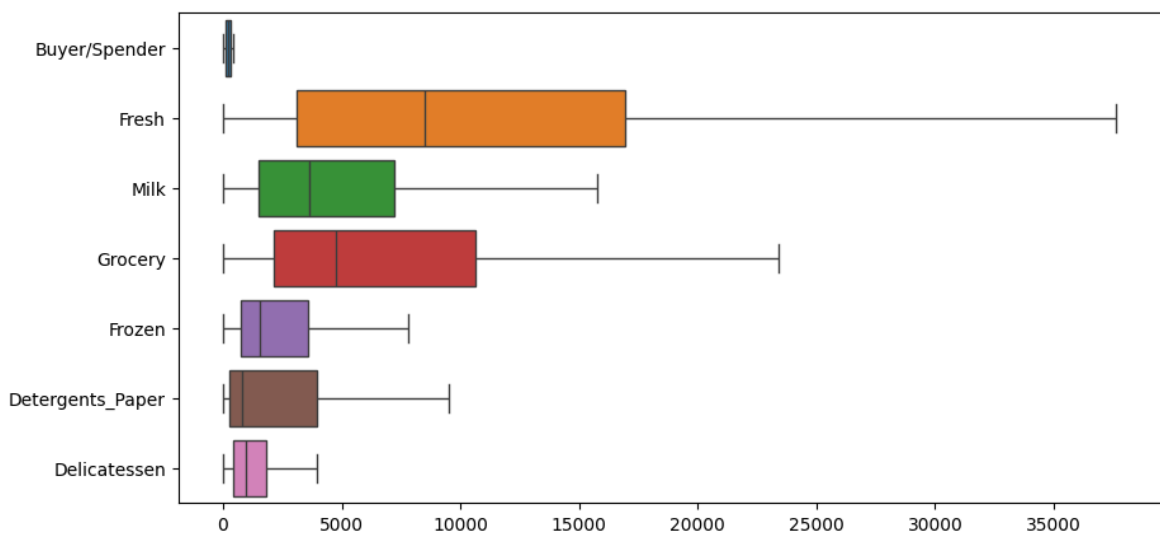
```
In [11]: # converting the data types and dealing with "?" value in fresh column
df['Channel'] = df['Channel'].astype('category')
df['Region'] = df['Region'].astype('category')

df['Fresh'] = pd.to_numeric(df['Fresh'], errors='coerce')
df['Fresh'].fillna(df['Fresh'].median(), inplace=True)
df['Fresh'] = df['Fresh'].astype('float64')
```

```
In [12]: def remove_outlier(col):
    col = pd.to_numeric(col, errors='coerce')
    Q1, Q3 = col.quantile([0.25, 0.75])
    IQR = Q3 - Q1
    lower_range = Q1 - (1.5 * IQR)
    upper_range = Q3 + (1.5 * IQR)
    return lower_range, upper_range

for i in df.columns:
    if df[i].dtype == 'int64' or df[i].dtype == 'float64':
        lr, ur = remove_outlier(df[i])
        df[i] = np.where(df[i] > ur, ur, df[i])
        df[i] = np.where(df[i] < lr, lr, df[i])
```

```
In [13]: plt.figure(figsize = (10,5))
sns.boxplot(df, orient = "h");
```



```
In [14]: df[df["Frozen"].isnull()==True]
```

```
Out[14]:
```

	Buyer/Spender	Channel	Region	Fresh	Milk	Grocery	Frozen	Detergents_P
6	7.0	Retail	Other	12126.0	3199.0	6975.0	NaN	31
94	95.0	Retail	Other	5626.0	12220.0	11323.0	NaN	50
164	165.0	Retail	Other	5224.0	7603.0	8584.0	NaN	36

```
In [15]: df.loc[6, "Frozen"] = df["Frozen"].mean()
df.loc[94, "Frozen"] = df["Frozen"].mean()
```

```
df.loc[164,"Frozen"]=df["Frozen"].mean()
```

```
In [16]: df[df["Detergents_Paper"].isnull()==True]
```

```
Out[16]:
```

	Buyer/Spender	Channel	Region	Fresh	Milk	Grocery	Frozen	Detergents_Paper
7	8.0	Retail	Other	7579.0	4956.0	9426.0	1669.0	NaN

```
In [17]: df.loc[7,"Detergents_Paper"]=df["Detergents_Paper"].mean()
```

```
In [18]: df[df["Delicatessen"].isnull()==True]
```

```
Out[18]:
```

	Buyer/Spender	Channel	Region	Fresh	Milk	Grocery	Frozen	Detergents_Paper
343	344.0	Retail	Other	1689.0	6964.0	23409.875	1456.0	950
345	346.0	Hotel	Other	1198.0	2602.0	8335.000	402.0	384

```
In [19]: df.loc[343,"Delicatessen"]=df["Delicatessen"].mean()
df.loc[345,"Delicatessen"]=df["Delicatessen"].mean()
```

Spending Analysis

```
In [20]: total_buyers = df["Buyer/Spender"].value_counts().sum()
print("The total number of buyers in the dataset is: ", total_buyers)
```

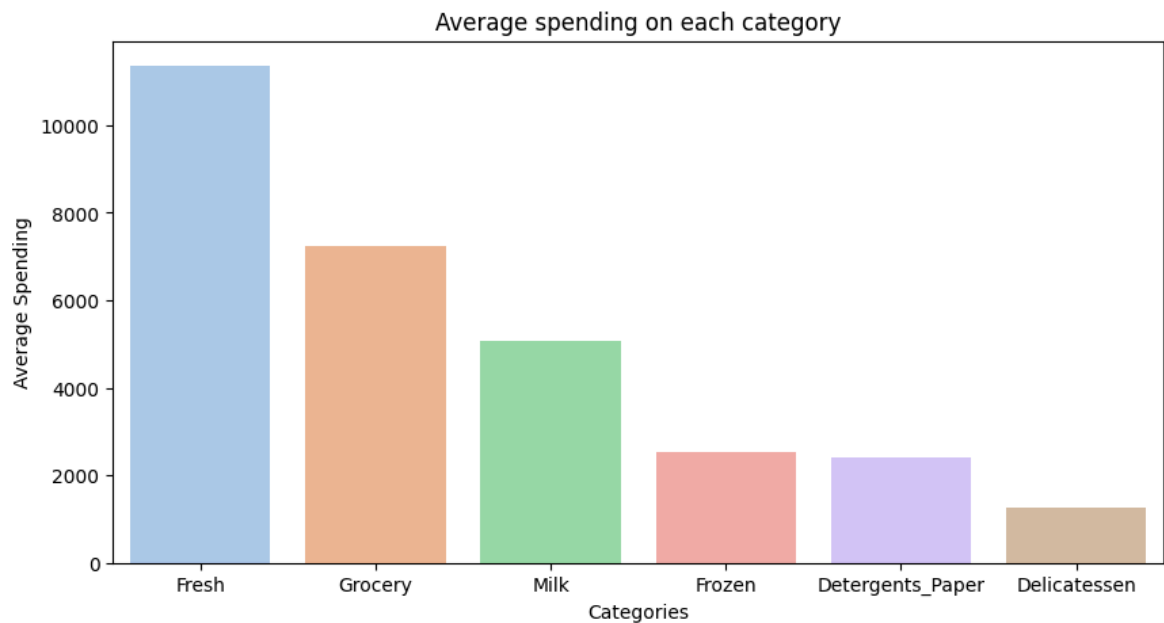
The total number of buyers in the dataset is: 440

```
In [21]: columns = ["Fresh", "Milk", "Grocery", "Frozen", "Detergents_Paper", "Delicatessen"]
avg_spending = []
for i in columns:
    avg_col = df[i].mean()
    avg_spending.append((i, avg_col))
sorted_avg_spending = sorted(avg_spending, key = lambda x: x[1], reverse = True)

category = [item[0] for item in sorted_avg_spending]
values = [item[1] for item in sorted_avg_spending]

plt.figure(figsize=(10,5))
sns.barplot(x = category, y = values, hue = category , palette = "pastel")

plt.xlabel('Categories')
plt.ylabel('Average Spending')
plt.title('Average spending on each category');
```



```
In [22]: print("Category with the highest average spending is:", category[0])
```

Category with the highest average spending is: Fresh

```
In [23]: buyer_above_avg = df[df["Fresh"]>sorted_avg_spending[0][1]]["Buyer/Spender"].val
print(buyer_above_avg)
```

170

Regional Demand

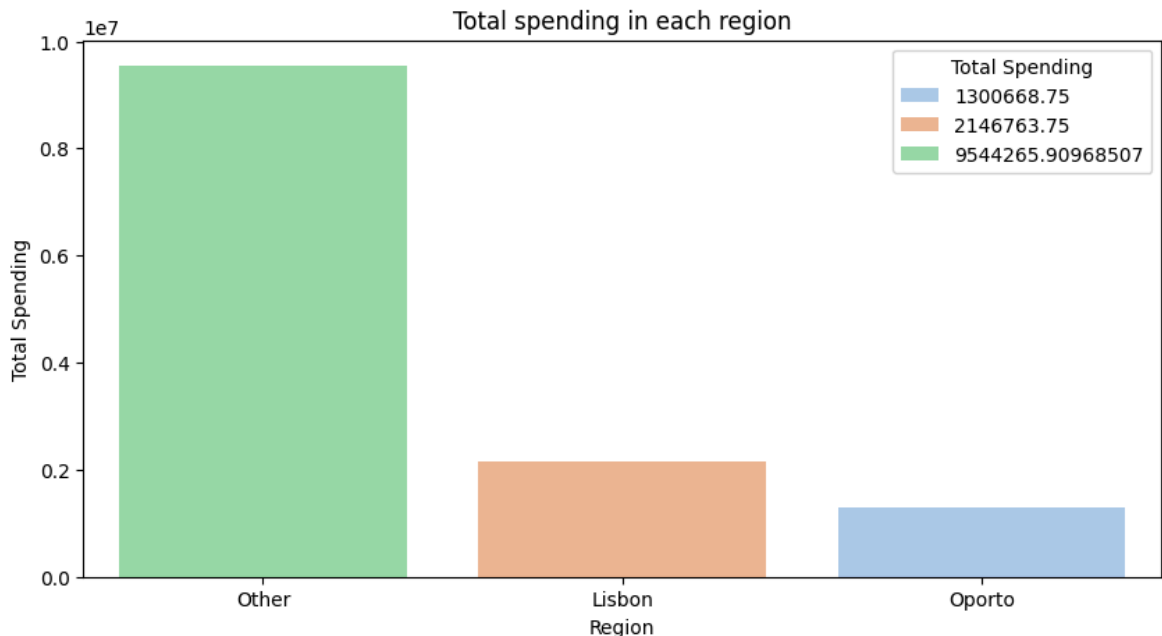
```
In [24]: df["Total Spending"] = df[columns].sum(axis = 1)

total_spending_region = df.groupby("Region", observed = False)["Total Spending"]

total_spending_region = total_spending_region.reset_index()
total_spending_region.columns = ["Region", "Total Spending"]

plt.figure(figsize=(10,5))
sns.barplot(x = "Region" , y = "Total Spending", data = total_spending_region ,h

plt.xlabel('Region')
plt.ylabel('Total Spending')
plt.title('Total spending in each region');
```



```
In [25]: highest_spending_region_milk = df.groupby("Region", observed = False)["Milk"].sum()
print("Highest spending region on milk is: ",highest_spending_region_milk)
```

Highest spending region on milk is: Other

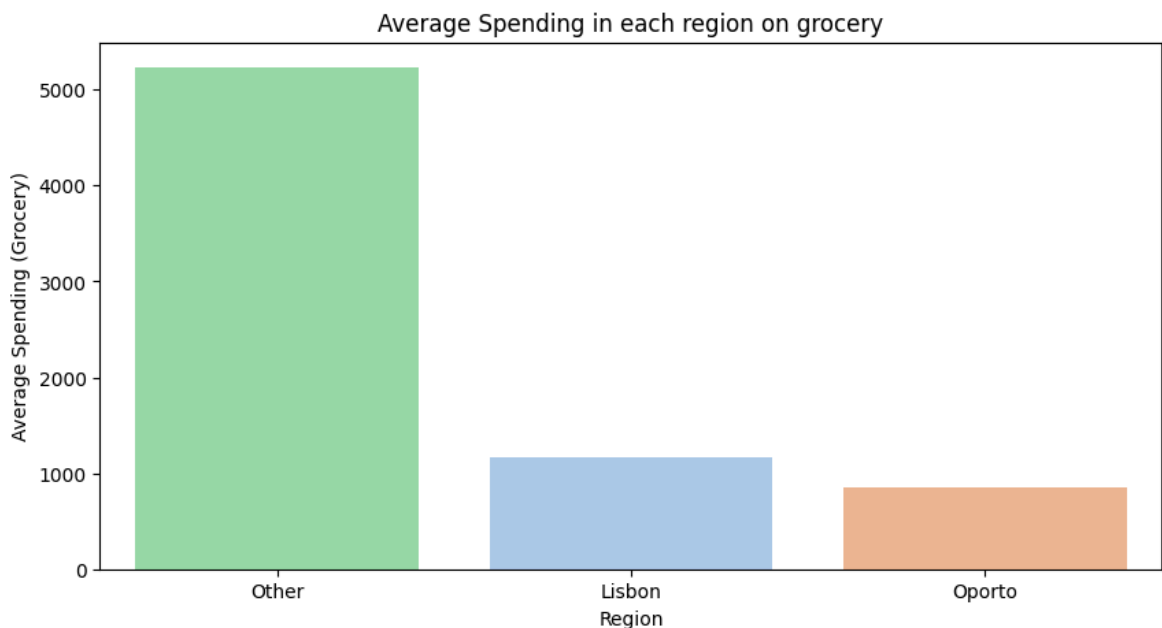
```
In [26]: Avg_Spend_Grocery = (df.groupby("Region", observed = False)["Grocery"].sum())/(df.groupby("Region", observed = False).count())

Avg_Spend_Grocery = Avg_Spend_Grocery.reset_index()
Avg_Spend_Grocery.columns = ["Region", "Avg_Spend_Grocery"]

Avg_Spend_Grocery_sorted = Avg_Spend_Grocery.sort_values(by="Avg_Spend_Grocery", ascending=False)

plt.figure(figsize=(10,5))
sns.barplot(x = "Region" , y ="Avg_Spend_Grocery" , hue = "Region",data= Avg_Spend_Grocery_sorted)

plt.xlabel('Region')
plt.ylabel('Average Spending (Grocery)')
plt.title('Average Spending in each region on grocery');
```




```
In [27]: print("Region with the highest spending per buyer is: ", Avg_Spend_Grocery_sorted
```

Region with the highest spending per buyer is: Other

Category Preferences

```
In [28]: Frozen_more_Delicatessen = (df[df["Frozen"]>df["Delicatessen"]]["Buyer/Spender"]
print("Percentage of buyers who spend more on Frozen food compared to Delicatessen
```

Percentage of buyers who spend more on Frozen food compared to Delicatessen is:
66.13636363636364

```
In [29]: std_deviation = []
for col in columns:
    std_deviation.append((col, df[col].std()))
std_deviation_sorted = sorted(std_deviation, key= lambda x: x[1], reverse = True)

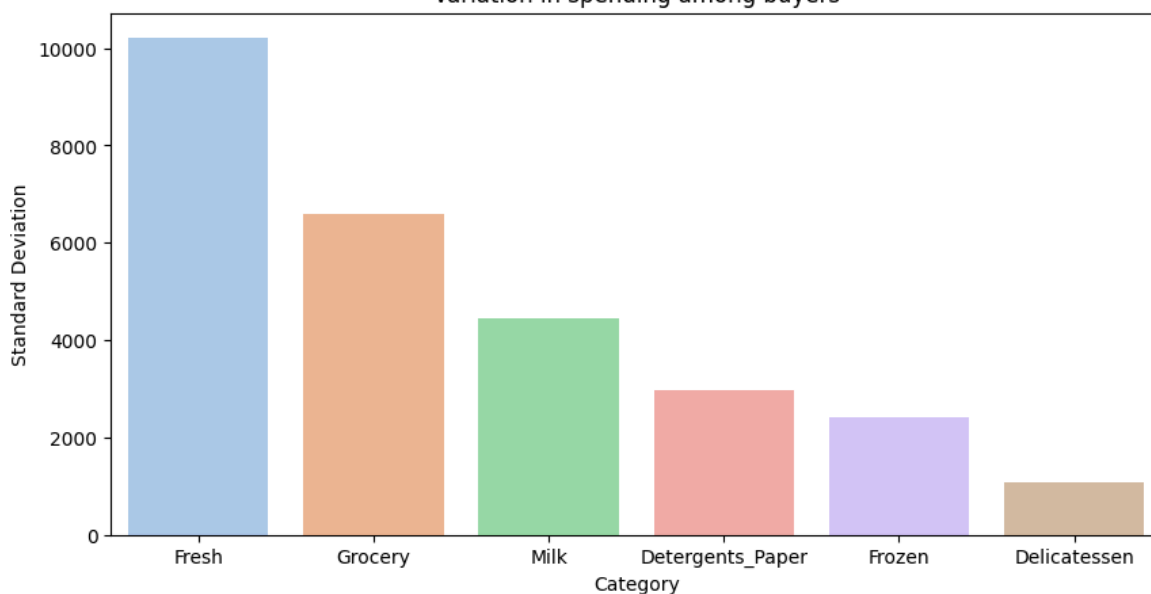
Category = [item[0] for item in std_deviation_sorted]
Std_deviation = [item[1] for item in std_deviation_sorted]

plt.figure(figsize=(10,5))
sns.barplot(x = Category, y = Std_deviation, hue = Category , palette = "pastel")

print("Category which shows the most variation in spending among buyers is: ", s

plt.xlabel('Category')
plt.ylabel('Standard Deviation')
plt.title('Variation in spending among buyers');
```

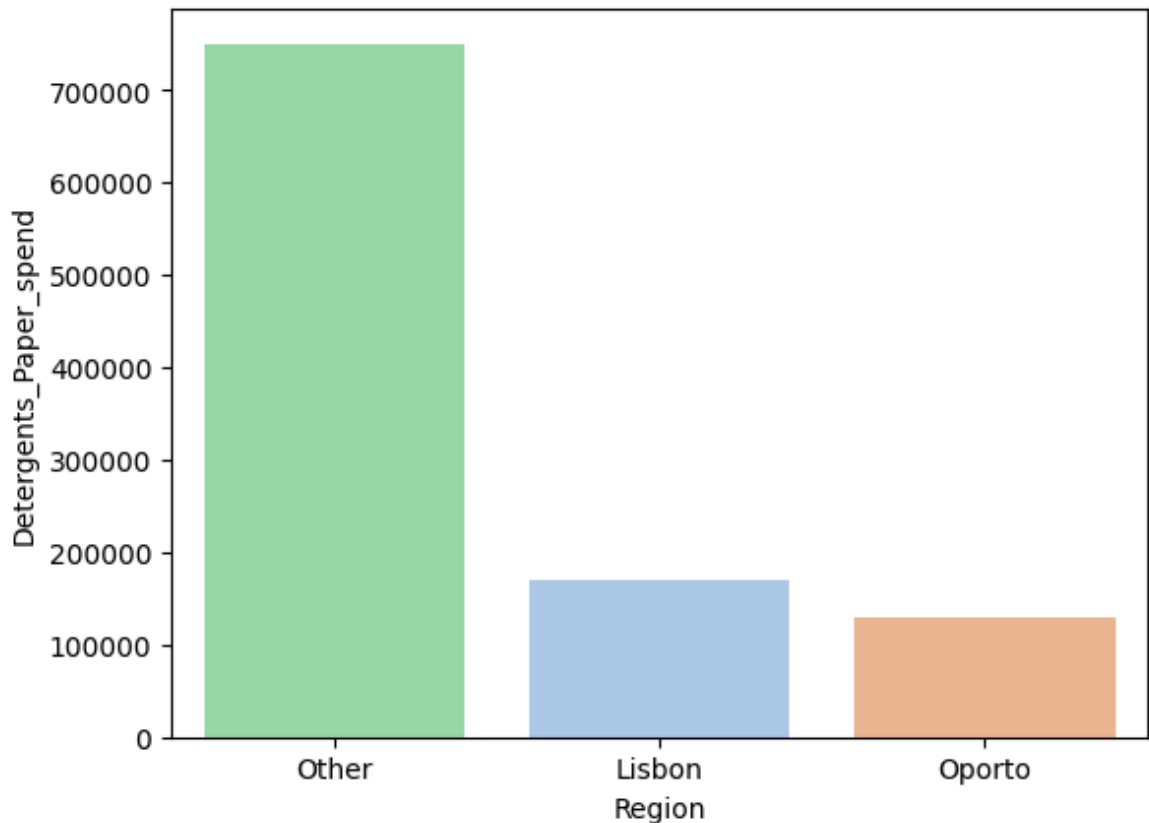
Category which shows the most variation in spending among buyers is: Fresh
Variation in spending among buyers



```
In [30]: Detergents_Paper_region_spend = df.groupby("Region", observed = False)["Detergen

Detergents_Paper_region_spend = Detergents_Paper_region_spend.reset_index()
Detergents_Paper_region_spend.columns = ["Region", "Detergents_Paper_spend"]

sns.barplot(x = "Region" , y ="Detergents_Paper_spend" , hue = "Region", data= De
```



```
In [31]: print("Region where spending on Detergents_Paper is significantly higher than ot
```

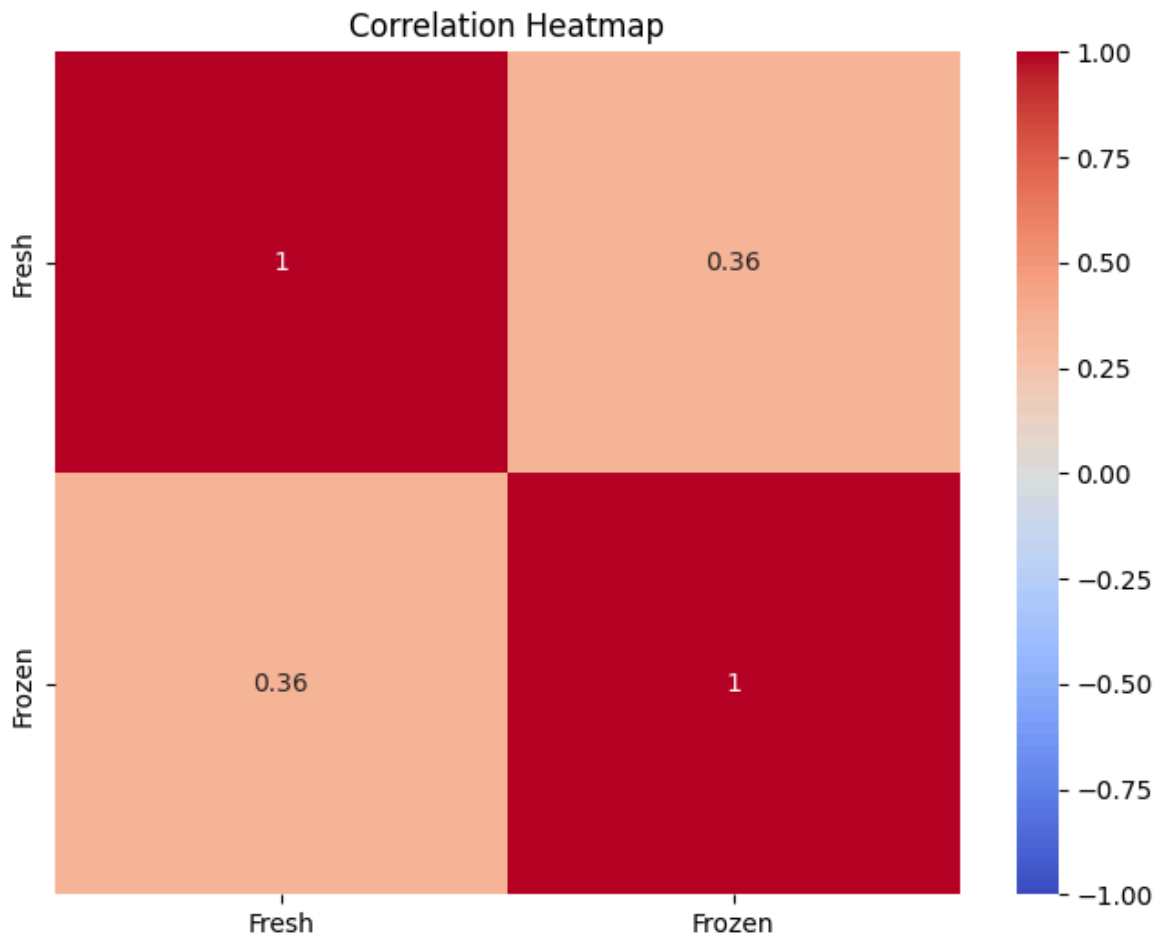
Region where spending on Detergents_Paper is significantly higher than others is:
Other

```
In [32]: correlation_fresh_frozen = df['Fresh'].corr(df['Frozen'])  
  
print(f"The correlation between Fresh and Frozen spending is: {correlation_fresh
```

The correlation between Fresh and Frozen spending is: 0.35523585614745096

- This correlation indicates that there is a moderate positive relationship between Fresh and Frozen spending. Customers who spend more on Fresh items are likely to also spend more on Frozen items, but the relationship is not very strong, suggesting that other variables might also be influencing the spending patterns.

```
In [33]: plt.figure(figsize=(8, 6))  
  
data = df[["Fresh", "Frozen"]]  
correlation = data.corr()  
  
sns.heatmap(correlation, annot=True, cmap='coolwarm', vmin=-1, vmax=1)  
plt.title('Correlation Heatmap')  
plt.show()
```



Customer Segmentation

```
In [34]: t = df[df['Fresh'] > df['Fresh'].quantile(0.90)]  
t.describe()
```

```
Out[34]:
```

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	211.568182	34266.613636	5782.437500	7237.403409	4467.613636	134.545455
std	131.158416	3891.692400	5031.556791	6089.871474	2790.905690	213.454545
min	13.000000	27167.000000	286.000000	471.000000	287.000000	2.000000
25%	100.000000	30562.750000	2054.250000	2493.250000	1726.250000	21.000000
50%	218.500000	36832.000000	3954.500000	5428.500000	4494.500000	60.000000
75%	295.500000	37642.750000	7265.500000	8578.250000	7809.000000	132.000000
max	437.000000	37642.750000	15755.875000	23409.875000	7809.000000	950.000000

```
In [35]: t = df[df['Milk'] > df['Milk'].quantile(0.90)]  
t.describe()
```

Out[35]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	196.500000	11724.988636	15042.286932	18611.653409	2930.409091	655.000000
std	126.616524	11586.796672	1145.466730	6383.194773	2541.921406	361.000000
min	12.000000	85.000000	12653.000000	1660.000000	33.000000	5.000000
25%	75.000000	4109.250000	14580.500000	16381.750000	957.500000	390.000000
50%	192.500000	6301.000000	15755.875000	21550.500000	1824.500000	867.000000
75%	307.750000	14802.000000	15755.875000	23409.875000	4490.250000	950.000000
max	438.000000	37642.750000	15755.875000	23409.875000	7809.000000	950.000000

```
In [36]: t = df[df['Grocery'] > df['Grocery'].quantile(0.90)]
t.describe()
```

Out[36]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	187.954545	8739.017045	12151.701705	22281.181818	2088.204545	824.000000
std	116.049700	10236.193741	4454.071193	1462.146367	2031.173467	228.000000
min	24.000000	37.000000	1266.000000	19172.000000	36.000000	23.000000
25%	76.500000	1357.000000	9418.250000	21162.750000	758.500000	750.000000
50%	179.000000	5074.000000	14234.000000	23409.875000	1365.000000	950.000000
75%	302.750000	12140.500000	15755.875000	23409.875000	2770.000000	950.000000
max	438.000000	37642.750000	15755.875000	23409.875000	7809.000000	950.000000

```
In [37]: t = df[df['Frozen'] > df['Frozen'].quantile(0.90)]
t.describe()
```

Out[37]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	239.886364	19723.897727	5033.892045	5981.201705	7805.522727	8500.000000
std	132.228522	11392.338776	4819.802776	5364.072425	19.333654	1550.000000
min	23.000000	3.000000	333.000000	683.000000	7683.000000	1000.000000
25%	110.750000	10141.500000	1880.250000	2514.750000	7809.000000	2400.000000
50%	259.500000	18408.000000	3488.500000	4604.500000	7809.000000	4400.000000
75%	339.250000	29933.250000	5375.500000	7026.000000	7809.000000	8500.000000
max	436.000000	37642.750000	15755.875000	23409.875000	7809.000000	9500.000000

```
In [38]: t = df[df['Detergents_Paper'] > df['Detergents_Paper'].quantile(0.90)]
t.describe()
```

Out[38]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	193.204545	7408.244318	11890.823864	20325.048295	1705.636364	9100.000000
std	115.848855	8537.095014	3931.623321	4318.787439	1712.759844	5000.000000
min	29.000000	85.000000	3688.000000	6861.000000	36.000000	7500.000000
25%	85.000000	1914.000000	8232.750000	18423.500000	478.250000	8500.000000
50%	187.500000	5125.000000	12786.500000	23409.875000	1143.000000	9500.000000
75%	304.250000	9486.750000	15755.875000	23409.875000	2507.250000	9500.000000
max	438.000000	37642.750000	15755.875000	23409.875000	7782.000000	9500.000000

```
In [39]: t = df[df['Delicatessen'] > df['Delicatessen'].quantile(0.90)]
t.describe()
```

Out[39]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	44.000000	44.000000	44.000000	44.000000	44.000000	44.000000
mean	175.886364	15521.659091	8975.892045	11541.349432	3716.068182	346.000000
std	134.894139	12203.112801	5356.401080	7437.894536	2672.931719	325.000000
min	3.000000	18.000000	928.000000	1641.000000	42.000000	23.000000
25%	44.750000	4789.500000	4354.500000	4964.750000	1449.250000	73.000000
50%	162.000000	12565.500000	7382.000000	9794.500000	3242.000000	212.000000
75%	280.000000	24244.750000	15755.875000	18565.000000	6163.500000	495.000000
max	412.000000	37642.750000	15755.875000	23409.875000	7809.000000	950.000000



```
In [40]: h_S = df[df['Total Spending'] > df['Total Spending'].quantile(0.80)]  
l_S = df[df['Total Spending'] < df['Total Spending'].quantile(0.20)]  
h_S.describe()
```

Out[40]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Deterger
count	88.000000	88.000000	88.000000	88.000000	88.000000	88.000000
mean	183.397727	20841.985795	9942.548295	14596.583807	3430.125000	495.000000
std	132.363531	13214.032487	4979.603975	7597.390640	2637.915529	382.000000
min	5.000000	85.000000	555.000000	764.000000	36.000000	23.000000
25%	60.750000	8264.250000	5002.500000	7294.000000	1150.500000	85.000000
50%	169.000000	22327.000000	10869.500000	15191.000000	2875.000000	500.000000
75%	283.500000	34826.000000	15733.468750	22502.250000	5275.500000	950.000000
max	438.000000	37642.750000	15755.875000	23409.875000	7809.000000	950.000000



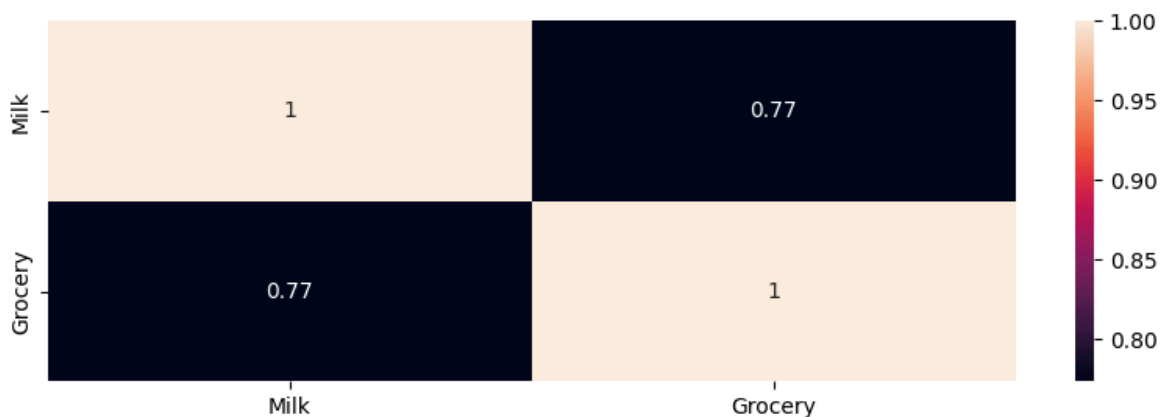
```
In [41]: l_S.describe()
```

Out[41]:

	Buyer/Spender	Fresh	Milk	Grocery	Frozen	Detergents_
count	88.000000	88.000000	88.000000	88.000000	88.000000	88.000000
mean	249.670455	3835.056818	1839.147727	2232.238636	1338.136364	515.000000
std	115.133678	2854.055607	1549.258247	1495.325021	1154.385045	765.000000
min	22.000000	3.000000	1.000000	137.000000	65.000000	5.000000
25%	151.250000	1448.750000	865.250000	1280.250000	518.500000	153.000000
50%	245.000000	3288.500000	1258.000000	2017.000000	963.500000	263.500000
75%	362.250000	6233.250000	2652.250000	2736.250000	1690.250000	490.750000
max	440.000000	9785.000000	8847.000000	8118.000000	5502.000000	4762.000000

Cross-Category Analysis

```
In [42]: corr=df[['Milk','Grocery']].corr()  
plt.figure(figsize=(10,3))  
sns.heatmap(corr, annot=True);
```



- A significant and a positive correlation exists between Milk and Grocery with a correlation value of 0.77.

```
In [43]: df[['Delicatessen','Frozen']].corr()
```

Out[43]:

	Delicatessen	Frozen
Delicatessen	1.00000	0.23194
Frozen	0.23194	1.00000

- The poor positive correlation shows that a buyer who spends more on Frozen food spends more on Delicatessen too, however, the relationship is not very strong, suggesting that other variables might also be influencing the spending patterns.

```
In [44]: avg_spend_milk_fresh = df.groupby("Region")["Milk"].mean()+df.groupby("Region")["Fresh"].mean()

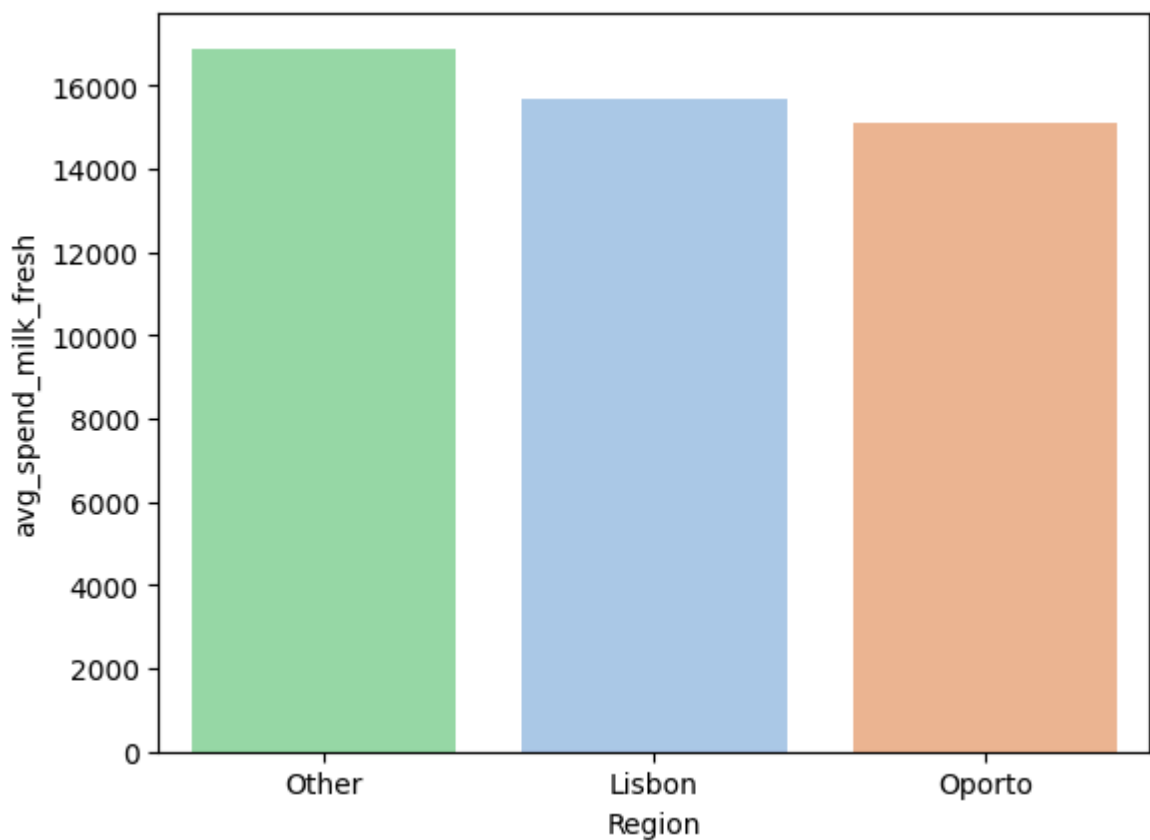
avg_spend_milk_fresh = avg_spend_milk_fresh.reset_index()
avg_spend_milk_fresh.columns = ["Region", "avg_spend_milk_fresh"]

print(avg_spend_milk_fresh)
sns.barplot(x = "Region" , y ="avg_spend_milk_fresh" , hue = "Region",data= avg_spend_milk_fresh)
```

	Region	avg_spend_milk_fresh
0	Lisbon	15674.436667
1	Oporto	15113.130814
2	Other	16893.159415

C:\Users\pande\AppData\Local\Temp\ipykernel_8984\2881334237.py:1: FutureWarning: The default of observed=False is deprecated and will be changed to True in a future version of pandas. Pass observed=False to retain current behavior or observed=True to adopt the future default and silence this warning.

```
avg_spend_milk_fresh = df.groupby("Region")["Milk"].mean()+df.groupby("Region")["Fresh"].mean()
```



- The combined average spending on Fresh and Milk for each region is:

Lisbon - 16259.140000

Oporto - 15113.130814

Other - 17671.552669

Demand Trends


```
In [45]: mean_fresh_region = df.groupby("Region", observed = False)["Fresh"].mean()

mean_fresh_region = mean_fresh_region.sort_values(ascending = False)

print(mean_fresh_region)
```

```
Region
Other      11776.954905
Lisbon     10688.736667
Oporto      10054.488372
Name: Fresh, dtype: float64
```

- Lisbon Region has the fastest growing spending on Fresh Vegetables.

Buyer Insights

```
In [46]: std_ts_region = df.groupby("Region", observed = False)["Total Spending"].std()

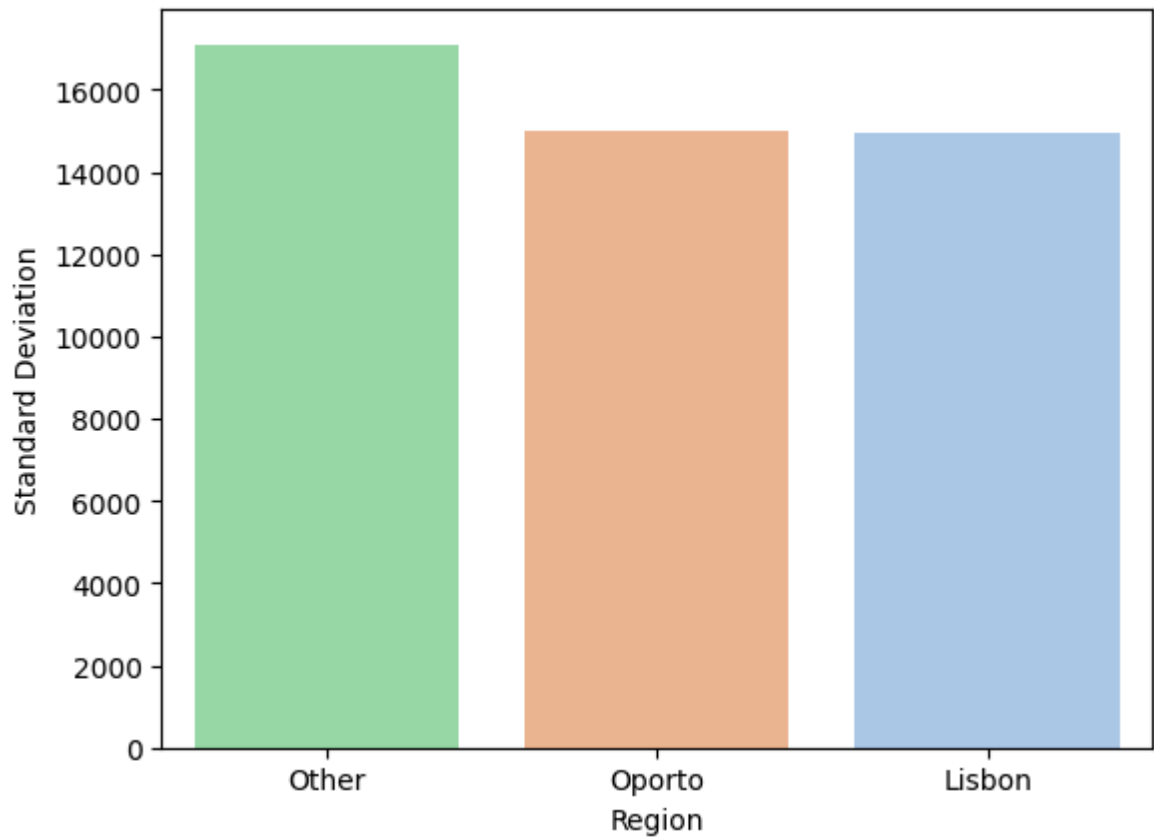
std_ts_region = std_ts_region.sort_values(ascending = False)

std_ts_region = std_ts_region.reset_index()
std_ts_region.columns = ["Region", "std_ts_region"]

sns.barplot(x = "Region" , y ="std_ts_region" , hue = "Region",data= std_ts_regi
plt.ylabel("Standard Deviation")

print(std_ts_region)
```

```
      Region  std_ts_region
0   Other      17104.303013
1  Oporto      14996.166548
2  Lisbon      14948.978861
```



- Oporto has most diverse spending pattern

```
In [47]: o=df["Total Spending"].mean()/100
lo=o*90
up=o*100

consistent_spender = df[(df["Total Spending"]>lo)&(df["Total Spending"]<up)][
print(consistent_spender)
```

40

- Around 36 Buyer/Spender has spend consistently

Thank You