

SPS:

Purpose - To ~~describe~~ describe the requirements involved in developing an airline reservation & cancellation system.

The intended audience are any one who's interested in reserving/booking ^{a ticket} ~~to~~ or cancelling their ticket.

Scope: The software that is ~~being~~ developed can be used to check the availability, ~~remove~~ and cancel if required. Provides option for viewing different flights available, modify a particular reservation, details of the ~~flights~~ ^{cost} flights, cost etc.

Requirements:

→ Functional Requirements

- The system is such that it stands up to user requirements
- System should safeguard itself against human intention
- The choice for user to select a seat type
- ⇒ Good response time
- Should be ~~se~~ secure while moving transactions.

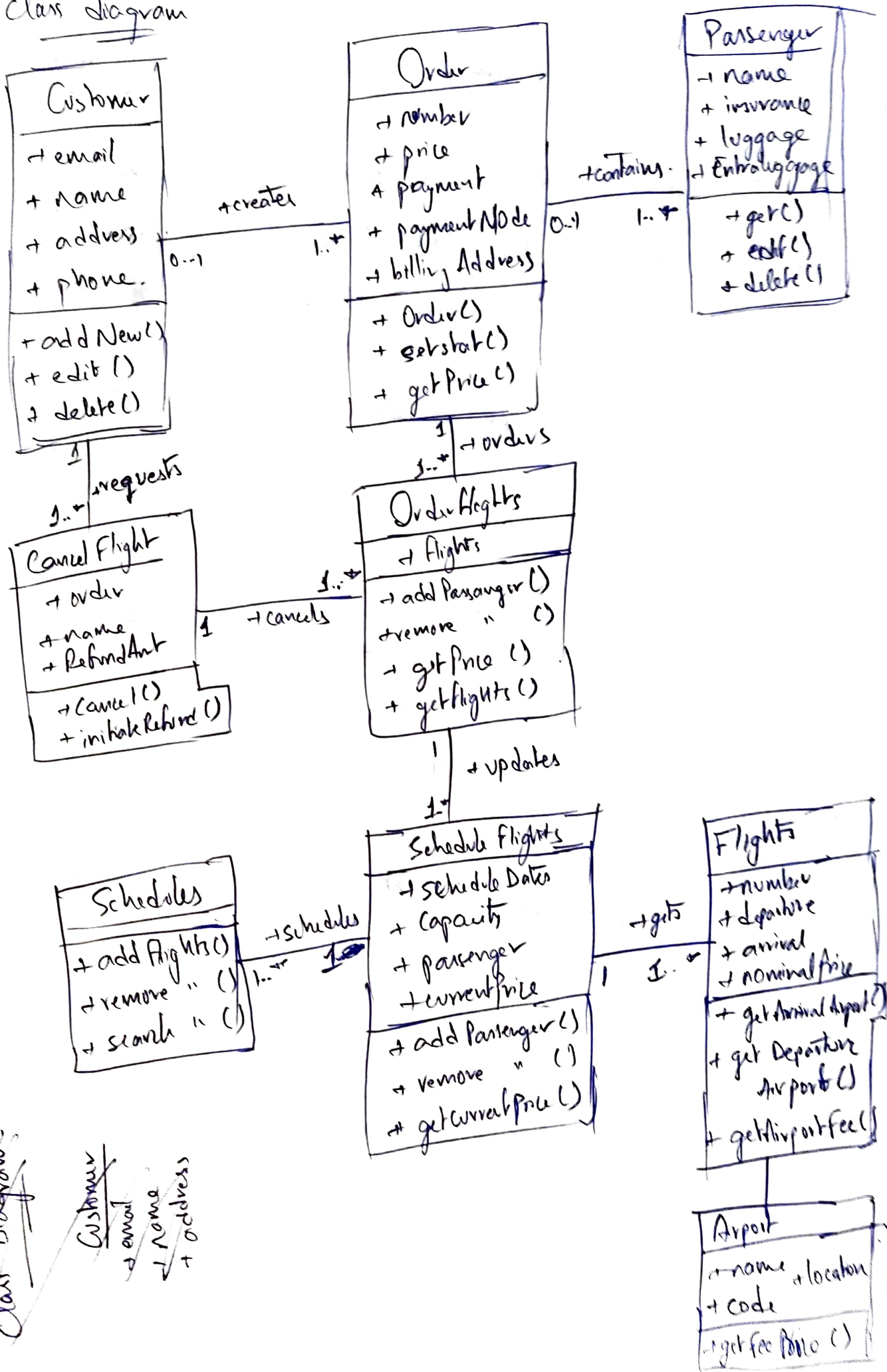
→ Non functional requirements

- ⇒ The system should ~~provide~~^{be} reliable to avoid any ~~inconvenience~~ inconvenience.
- ⇒ The system should be available to the users 24/7.
- ⇒ The ~~code~~^{system} Module files should be properly documented and easy to understand to ~~make~~ avoid confusion later.
- ⇒ The default screen should be options to search flights

→ User requirements

- ⇒ login / Signup
- ⇒ Options to search; multiple options
- ⇒ Options to remove, cancel, ~~the~~ reschedule tickets
- ⇒ Proper, easy to use UI.
- ⇒ A screen which records all transaction
- ⇒ Secure personal details like transaction IDs, account no's, phone numbers, email ID etc.

class diagram



class Diagram

Customer
+email
+name
+address

State diagram

