List of Commands (as user POV)	Execution/Response from Al
why my txn keep failing while settlement?	-suggest to check the gas fee in wallet -try to reset site data -check ur token amount needed to settle -try different browser or wallet
i cant find my purchased token/points from pre/point market	- attach the image from dashbaord (DEMO) and tell the user to select the approprite option to find the txn of the execution
how can i sell my points on whales	-guide the user a basic summary about points market while slight tell about pre market to make difference from them which will not confuse him -sent the point market link of the token which user asked
what is the TGE date of xxx token	- Al should check the details from whales order dashboard and send the user details if available
how to create a ticket	reply the user with #create-a-ticket and tag any mod or admin
i bought points from whales but the points on my dapp dashbaord isnt increased ( dapp - that project which points they bought on whales)	- response that trading points on whales doesnt link to real time user projects dapp data and it doesnt like to it anyhow, at later time when the projects will allow for the conversion of points into token then they will recieve the equivalent amount pf token. as per their poinst tradedetc
how pre/points market work	- send the sections of document as needed
i made an order on whales but it doenst showing on my dashboard	- suggest to wait for few mins and refresh the site and check again if the issue still persist ask to create a ticket with ur wallet address and txn url and tag any mod/block
i bought the points/token on whales when will my points/token will arrive ?	- send a response with settlement details
i bought token/points on whales but seller didnt settle my order yet	- seller have 24 hrs post TGE to settle ur order if he fails to do so u can claim 2x of ur deposit as compensation by cancelling the order
What happen if i sell my allocation in Pre Market and then ended up not filling it up for some reasons?	- unfilled orders can be cancelled and users can take their portional collateral for unfilled order
how is the points-token ratio get calculated ?	- bsed on the project data if they provided on conversion rates, if not team analyse the charts and token info, distribution etc and present a sharp conversion rates to settle the order
what happens if the project fails to do TGE	- upon final confimation, the orders will be cancelled and refunded

List of Commands (as user POV)	Execution/Response from AI
what is the fee on whales market?	2.5% upon settlement from both parties - buyer/seller. 0.5% for order cancellation charge
I accidentally place order of selling my points. Can I cancell it?	if the order isnt filled, u can cancel it, note filled order cant be cancelled as per our terms, <b>send doc section</b>
Hello, I purchased coins through the pre-market on Whale Market, but they haven't been delivered yet. Could you please assist me with this?	- response that trading points on whales doesnt link to real time user projects dapp data and it doesnt like to it anyhow, at later time when the projects will allow for the conversion of points into token then they will recieve the equivalent amount pf token. as per their poinst tradedetc"