

## Money Back Guarantee

At Manifest Law, we believe the best way to align our goals with yours is to share in the risk. That's why we proudly offer a "Visa Approved or Money Back" Guarantee for eligible plans.

This guarantee is available only on plans where it is explicitly included and where all outlined conditions are met. Depending on your selected plan, your refund options may vary.

Our offer to provide you any Money-Back Guarantee is not a guarantee that your petition or application will be approved, nor is it an indication of the probability of success in your case.

The Money-Back Guarantee is not an admission of liability by Manifest Law or Co-Counsel and should not be construed as any type of admission with respect to the services provided in our engagement with you or any other party as a client.

### Includes a 100% Money-Back Guarantee if your case is denied after the free

Platinum Plan

refile. This means that if your case is denied, we'll first re-file it for no additional legal fees. If the refile is also denied, you will receive 100% of your legal fee back. However, please note that you will be responsible for payment of any USCIS, government or other third party fees.

Refiling

additional legal fees.

Terms and Conditions:

Should you receive a final denial, Manifest Law will re-file your case for no

### You may only opt for the Money-Back Guarantee after Manifest re-files your

- case.
  2. You will remain responsible for any government filing fees and other non-
- legal fees and costs related to the re-filing as lawfully Manifest is not allowed to pay such costs on your behalf.3. Manifest reserves the right to decline a re-filing request if it believes in its
- good faith judgment that there is no basis to re-file the case. If Manifest declines the re-filing request you will be entitled to a refund pursuant to the refund policies and procedures of the Money Back plan.

#### Includes a percentage of Money-Back Guarantee as described on your

**Gold Plan** 

Engagement Letter if your case is denied. This means that if your visa or petition is denied by the U.S. government, and you've complied with all conditions, you can choose to either refile your case free of attorney fees or receive the percentage described on your Engagement Letter of your legal fee back.

Refund Alternative – Refiling

### Should you receive a final denial, you may request that Manifest Law re-file your case for no additional legal fees instead of the Money-Back Guarantee/refund.

There are benefits to opting for refiling your case. For example, since the time of filing you may have garnered more achievements or other elements that would strengthen your case. Should you consider this option, our legal team would be more than happy to discuss the benefits of opting to re-file your case.

Terms and Conditions:

#### Opting to refile the case for no additional legal fees will waive your right to receive a refund.

- 2. You will remain responsible for any government filing fees and other non-legal fees and costs related to the re-filing as lawfully Manifest is not allowed to pay such costs on your behalf.
- 3. Manifest reserves the right to decline a re-filing request if it believes in its good faith judgment that there is no basis to re-file the case. If Manifest declines the re-filing request you will be entitled to a refund of the amount
- described on your Engagement Letter pursuant to the refund policies and procedures of the Money Back plan.

Our original Basic Money-Back Plan Includes a percentage of Money-Back Guarantee if your case is denied. This means that if your visa or petition is denied by the U.S. government, and you've complied with all conditions, you

## can choose to either **refile your case** or receive a **percentage of your legal fee back**.

Basic Money-Back Plan (legacy)

Refund Alternative – Refiling

Should you receive a final denial, you may request that Manifest Law re-file your case for no additional legal fees instead of the Money-Back Guarantee/refund. There are benefits to opting for refiling your case. For example, since the time of filing you may have garnered more achievements or other elements that would

strengthen your case. Should you consider this option, our legal team would be

## more than happy to discuss the benefits of opting to re-file your case. Terms and Conditions:

receive a refund.

**Feature** 

Refund % if Denied

Free Refile Option

Legal Fee Refund

legal fees and costs related to the re-filing as lawfully Manifest is not allowed to pay such costs on your behalf.3. Manifest reserves the right to decline a re-filing request if it believes in its

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1. Opting to refile the case for no additional legal fees will waive your right to

good faith judgment that there is no basis to re-file the case. If Manifest declines the re-filing request you will be entitled to a refund pursuant to the refund policies and procedures of the Money Back plan.

# Key Distinction: Gold vs. Platinum Money Back plan

Gold Plan

% determined on

Optional - choice

waives refund

After 1st denial

**Engagement Letter** 

(legacy)

% determined on

Optional - choice

waives refund

After 1st denial

**Engagement Letter** 

Platinum Plan

after free refile)

Required before

After 2nd (re-filed)

refund

government requests

Counsel.

Procedure Page

100% (only if denied

Eligibility	denial	After 1st denial	After 1st denial		
Eligibili	Eligibility Criteria (All Plans with Guarantee)				
To qualify fo	or either refund or ref	ïle:			
• • • • • • • • • • • • • • • • • • • •	, 0	nterviews, visa appointments to any requests, as appropria			

Provide only truthful, accurate, and complete information to Manifest Law

## Make your written request for a refund within 30 days from the date of the US government's relevant denial Manifest must be your counsel for any RFEs, NOIDs or other similar

Be current on any fees or expenses owed to Manifest Law

## Other important terms:

The Money-Back Guarantee is conditioned on your having been truthful with regard to your application and the facts surrounding its submission and that you have cooperated in providing information requested by Manifest and/or Co-

The Money-Back Guarantee is conditioned on the following: 1) you have never been previously denied entry to the United States of America, or been denied a visa or other immigration benefit (unless you have disclosed these facts to us prior to signing the EL); 2) you have no criminal charges or criminal convictions; 3) you have never violated the immigration rules of the US; and 4) you have

disclosed to us any material facts related to your case and this Agreement in writing. These conditions must be true prior to the engagement and throughout the period we represent you on your application. If you fail to meet any of these conditions, you are not eligible for the Money-Back Guarantee.

If you choose the **Gold Plan**, you are also eligible to elect the **re-file option** in lieu

of receiving your money back. If you choose the Platinum Plan, you are only

eligible for a refund if your case is denied after Manifest re-files it.

If the government issues any additional requests to applicants, such as a "Request for Evidence", a "Notice of Intent to Deny" or others, Manifest Law must remain your lawyers for such requests and inquiries and you must provide us with all necessary information to respond to these requests. Please note that

you retain the right to change counsel for a Request for Evidence and similar government requests - nothing precludes you from doing so. Choosing to go with other counsel remains your legal right in exchange for waiving the guarantee opted for.

Any refund will only apply to the percentage specified in the terms of the

**amount paid for Manifest Law's legal services**. It does not include any other expenses, government fees, postage, mailing, or any other similar expenses.

Requests for refunds must follow the refund procedure described here: Refund

selected plan declared on the engagement agreement and covers only the