# **NIGEL GAGUI**

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## **PROFILE**

Excellent computer skills and software knowledge along with great customer service and a positive can do attitude. I would like to join a company that offers a stable, positive, environment which enables me to initiate and implement new ideas while providing excellent customer service and a strong focus on team success. I am a hard working, punctual and mature person who embraces the honesty and integrity of the company values.

### **EDUCATION AND QUALIFICATIONS**

2015 Diploma of Information Technology (Networking)

Queensland Academy of Technology

2013 Certificate III of Information Technology

**TAFE Caboolture** 

2012 Certificate II of Information Technology

**TAFE Caboolture** 

2010 Year 12 Education

Tullawong State High School

### **COMPUTER SKILLS**

- Run standard diagnostic tests
- Monitor and maintain computer systems
- Experience in Microsoft Office: Word, Excel, Database and PowerPoint
- Install, update and optimise operating system software
- Complete all documentation and paperwork related to jobs in a timely manner
- Experience in HTML, CSS, PHP and Web Design

### **COMPUTER SOFTWARE**

- Database Management: Microsoft SQL Server and Microsoft Access
- Platforms: Windows 7, Windows 8.1, Windows XP SP3, Windows Server 2008 R2, Windows Server 2012, Ubuntu Server 17.04

### **RETAIL SKILLS**

- Cleaning and workplace hygiene
- Stocktaking duties
- Maintained a good presentation and a good will
- Handling delicate and fragile products

## **WORK HISTORY**

# 2020, February to March

**Position: Store Hand** 

Company: Citipointe North Church - Morayfield

- Cleaning store surfaces and items
- Managing the cash register/counter
- Wipe and straighten church chairs

## 2019, March to September

**Position: Store Hand** 

Company: Loaves and Fishes

- Sorting through food
- Cleaning and unloading trucks
- Sorting and organising the warehouse
- General cleaning of the warehouse
- Restocking freezers and fridges

### 2018

**Position: Store Hand Volunteer** 

Company: Salvation Army - Caboolture

- Help with sorting books
- Cleaning and unloading trucks
- Sorting and organising the store
- Helped pack stock ready for overseas shipment
- Helped open and close the store

### 2017

**Position: Distributor** Company: Salmat

- Receiving catalogues and assembling them into catalogue bundles
- Delivering catalogue bundles to houses on weekends or midweek

### 2015

Position: Assembler/Installer

Company: QLD Academy Of Technology

- Assemble and install new computer workstations
- Configure user account settings
- Install selected computer software on workstations

### **PERSONAL INTERESTS**

- ❖ Learning more about website development such as HTML, CSS, PHP, JavaScript and Web Design plus many more.
- Helping others as well as solving website coding and computer related problems.

## **REFEREES**

Name: Tracey Cunningham Name: De Doven

TAFE College Salmat – Representative

Mobile: 0415 789 555 Mobile: 0415 529 398

Name: John Walker Name: Michael Rittler

QAT Teacher Salvation Army

Mobile: 0419 688 122 Mobile: 0433877389