# Mir Zubair Hameed

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## ABOUT ME

I am a skilled network engineer with a passion for designing, implementing, and maintaining robust network infrastructures. With a solid background in networking protocols, security measures, and hardware configuration, I excel in troubleshooting complex issues and ensuring optimal network performance. I am seeking opportunities to leverage my expertise and contribute to innovative networking projects.

## WORK EXPERIENCE

01/08/2021 -30/09/2024 Srinagar, India

## **NETWORK ENGINEER STERLING INSTITUTE OF COMPUTERS**

- · Advised on network architecture, security, and scalability.
- · Configured and managed routers, switches, firewalls, and other network equipment.
- Monitored network performance and troubleshooted issues.
- · Collaborated with other IT professionals to ensure network availability and reliability.
- Implemented network security measures to protect data and systems.
- Provided technical support and training to end-users.

Business or Sector Information and communication | Address Nowgam, Srinagar, Jammu and Kashmir, 190015, Srinagar, India

01/08/2018 - 31/07/2021 Srinagar, India

#### **NETWORK ENGINEER/ CCTV TECHNICIAN SECURE SOLUTIONS**

- Managed and maintained network infrastructure and services.
- Implemented and managed network security measures.
- · Monitored and optimized network performance and availability.
- Configured and supported network devices such as routers, switches, and firewalls.
- Installed and configured CCTV systems for residential, commercial, and industrial clients, ensuring optimal camera placement and coverage.
- Performed routine maintenance and emergency repairs on CCTV systems, minimizing downtime and maintaining security integrity.
- · Troubleshot and resolved connectivity and hardware issues, enhancing system performance and reliability.
- Provided technical support and training to clients, ensuring they were comfortable with system operations and features.
- Collaborated with security teams to design and implement custom surveillance solutions tailored to client needs.
- Ensured all installations met industry standards and regulatory requirements, maintaining high-quality workmanship.
- Managed project timelines and coordinated with other technicians to complete installations efficiently.

# EDUCATION AND TRAINING

01/08/2016 - 30/07/2018 Mohali, India

MASTERS OF COMPUTER APPLICATIONS Gian Jyoti Institute of Management and Technology

Address Phase 2, Mohali (Near Bassi Theatre) Sector-54, Chandigarh, Punjab 160055, India, 160055, Mohali, India

Website https://www.gjimt.ac.in/

01/03/2013 - 31/12/2015 Srinagar, India

BACHELORS OF COMPUTER APPLICATIONS Islamia College of Science and Commerce

Address Hawal, Srinagar, Jammu and Kashmir, 190001, Srinagar, India | Website http://islamiacollege.edu.in/

# LANGUAGE SKILLS

Mother tongue(s): **KASHMIRI** 

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
URDU	C2	C2	C2	C2	C2
GERMAN	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

#### DIGITAL SKILLS

Network Maintenance and Troubleshooting | Network Troubleshooting, Computer Hardware and Software Installation | installation and configuration of network devices: routers, switches | Network monitoring | nmap, burpsuite, metsploit | Virtualization (VMWare VirtualBox) - Basic | Network concepts knowledge (NAT, DNS, DHCP, Firewall rules) | Hands-on experience on CCTV cameras (Both installation and configuration)

# PROJECTS

01/12/2021 - 30/12/2021

**Defense Kupwara Project | Secure Solutions** 

**Project Overview:** Successfully led the design and implementation of a comprehensive CCTV surveillance system for Army/Defense Kupwara, involving the installation of over 400 IP cameras across multiple buildings and facilities.

## **Role & Responsibilities:**

**Network Design:** Created detailed network designs and architectural drawings for the entire surveillance system, ensuring optimal camera placement and network efficiency.

**System Implementation:** Oversaw the installation process, delegating tasks to a team of technicians while ensuring adherence to project timelines and quality standards.

**Technical Supervision:** Provided expert guidance and troubleshooting support during the installation phase, ensuring seamless integration and functionality of all components.

**Collaboration & Coordination:** Worked closely with defense personnel to understand security requirements and customize the surveillance system accordingly.

**Training & Support:** Conducted training sessions for defense staff on system operation and maintenance, ensuring they were well-equipped to handle the technology.

**Maintenance & Upgrades:** Continued to provide support for system maintenance and upgrades, ensuring the surveillance infrastructure remained state-of-the-art and fully operational.

## **Key Achievements:**

- Successfully designed and implemented a high-security surveillance system tailored to the specific needs of a defense installation.
- Ensured the installation of over 400 IP cameras, providing comprehensive coverage and enhancing security measures.
- Streamlined the installation process by effectively managing a team of technicians, resulting in timely project completion.
- Enhanced client satisfaction through exceptional technical support and training, contributing to the overall security and operational efficiency of the defense facility.

I am eager to bring my extensive experience in Networking and technical support to your team. My track record in managing large-scale projects and commitment to high standards make me a strong candidate for the IT Technician position. I look forward to discussing how my skills can benefit your organization.

Jammu & Kashmir, 10/10/2024