

# KEZIE CHRISTOPHER IROHA

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## ORACLE CERTIFIED DBA

### *Database Administration / Data Analysis / MIS Development*

Self motivated, results oriented professional with over 7 years progressive experience in the framework of business intelligence, knowledge management and MIS development, including over 5 years intensive DBA experience in heterogeneous system environments supporting a variety of mission critical enterprise applications. Strategic thinker with strong commercial acumen and a hybrid balance of technical, project management and business skills.

- Experience of supporting high volume, 24\*7\*365 database systems in financial trading/online betting and telecoms environments.
- Multi Site Oracle 9i/10g/11g production database administration and support
- Recent experience of cluster technologies (Veritas Cluster Server, Oracle RAC)
- Experience of database administration in a software engineering environment following formal Change/Release management and SDLC processes
- Experience of enterprise class Unix/Linux servers
- Experience of SAN technology
- Experience of Backup & recovery technologies (RMAN, Data guard, Veritas)
- Experience of Quest Shareplex for advanced data replication
- Performance tuning of databases and SQL
- Advanced SQL, Oracle Application Express (APEX), Quest SQL Navigator , Oracle Grid Control, OEM
- Oracle high availability physical and logical standby implementation (Data guard)
- Oracle database backup, recovery and troubleshooting, RMAN
- Oracle high availability physical standby implementation and admin
- Oracle database installation, upgrade, patching, and cloning
- Able to cope within a highly pressurised, mission critical environment and take ownership of production database support issues through to resolution.
- Oracle 9i/10g/11g, SQL Server 2005/2008, Unix/Linux and Prince2 trained.

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## PROFESSIONAL EXPERIENCE

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### **Oracle DBA (Permanent) Betfair Ltd, Hammersmith, London    October 08' to Present**

Betfair is the world's largest betting exchange and ranked by Oracle as one of the top 5 busiest databases in the world, with a transaction volume the equivalent of over half the combined equity trading volume of every major stock exchange in the world.

My role here is to provide 24/7/365 in and out of hour's on-call database administration and technical support of the specialized business and trading exchange databases in production and pre-production environments, and assist other DBA's in the team to build and scale databases for growth, security, and high availability. Implement critical business trading software product releases and database changes in accordance with formal change, release management and SDLC processes.

Technology: Oracle 9i/10g/11g databases ranging in size from 100gb to 24TB, Oracle RAC, ASM, Oracle Dataguard, Oracle RMAN, SQL Server, Quest Shareplex, Veritas Cluster Server, UNIX, Linux, Netapp Storage.

**Oracle DBA (Permanent)      Nortel Networks, Maidenhead      June 04' ~ September 08'**

Provide consultancy on all aspects of Oracle system software implementations, development, support and troubleshooting within Service Tools Engineering. Contribute to Oracle system and application design strategy by positioning Oracle to maximise availability and address the needs of a demanding business community and customer service level agreements. Plan, and implement major database architecture changes including database cross platform migrations, database software upgrades and downtime for critical database maintenance. Respond to production database outages and system issues by providing 24/7 in and out of hours support. Support prime for business critical applications.

Typical DBA activity involved the following:

- i. Build databases, clones and data repositories using materialized views
- ii. Backup and recovery using hot backups
- iii. Data guard physical standby implementation and admin
- iv. Grid Control implementation and admin
- v. Performance tuning of databases and SQL
- vi. Application Express (APEX) development, advanced SQL scripting and materialized view design
- vii. Database patching and upgrades

**Selected Contributions:**

- ✓ Key player in an IS project to re-architect technical infrastructure and achieve the following:
  - Upgrade hardware servers from Dell to HP physical and virtualized servers
  - Upgrade Oracle databases from 9i/10g on Solaris Sparc 64 to 10g on RHEL 4 AS
  - Migrate database backups from Unix script managed to RMAN with NBU integration
  - Re-architect reporting data marts and implement changes from advanced replication (complete/fast refresh materialized views), to logical standbys
  - Migrate Application Express reporting portals to Actuate
- ✓ Developed an Oracle APEX business intelligence reporting portal for a major Nortel customer based in India, to provide in-depth multi dimensional analysis for utilisation by up to 1000 users.
- ✓ Project lead for the global integration of a database/network monitoring solution for Nortel Network Managed Services managing a virtual team of highly skilled individuals.
- ✓ Achieved significant headcount efficiency for Nortel teams by reverse engineering all existing automated Excel/VBA reporting solutions and automating customer contractual analysis reports using Oracle Application Express.

**Data Analyst/Developer (Self Employed)      Intel UK, Swindon      Feb 2004 ~ May 2004**

- ✓ Provided business intelligence solutions for the EMEA Product Marketing team by designing VBA automated reports and tools for strategic business decision making.

**Data Analyst/Developer (Self Employed)      Orange Plc, Bristol      Sept 2003 ~ Nov 2003**

- ✓ Developed an Excel tool for KPI analysis using VBA automation to generate analysis, archive historical performance snapshots in an Access backend, and synchronise data to an SQL server.

**Data Analyst/Developer (Self Employed)      AOL/Time Warner      June 2002 ~ July 2002**

- ✓ Assisted the reporting team in reducing the critical backlog of ad-hoc report requests for business users across Europe by designing reports according to brief with Crystal 8.5, Access/VBA/SQL.

**Data Analyst/Developer (Self Employed)      Linguaphone Ltd      Dec 2001 ~ April 2002**

- ✓ Reverse engineered and documented the design of a 3EX back end system, and built additional tools for continuous and ad-hoc statistical and financial analysis.

**Data Analyst/Developer (Self Employed)      Reckitt Benckiser Plc      April 2001 ~ Dec 2001**

- ✓ Co-ordinated and managed the implementation of the packaging waste data analysis & database design project for the Reckitt Benckiser supply chain operation in the UK and Ireland.
- ✓ Developed an MS Access/VBA driven packaging waste database to deadline, for packaging data management and statistical analysis in accordance with the EC Directive & environmental agency guidelines, and achieved cost savings of over £250k.

**Data Analyst/Developer (Self Employed)      Intel UK      Oct 2000 ~ March 2001**

- ✓ Supported the Intel strategic planning process by providing automated continuous and ad-hoc revenue analysis for decision making at management and board level.
- ✓ Increased productivity by simplifying the billing/backlog and distribution finance revenue tracking process, highlighting significant revenue movements for end users and delivering head count efficiency via process automation.

**Data Analyst (Permanent)      Historical Collections Plc      Sept 1998 ~ Sept 2000**

Responsible for the analysis of the portfolio of mail order catalogue brands (Past Times, The Art Room, and Windrush Mill) across UK and International markets; by providing management information analysis for the board of directors, management, marketing, sales, merchandising, buying, finance and 'IT'.

1. Aim of analysis: To identify key performance indicators relating to the impact of the marketing/planning effort on sales/profit margin, the relationships between influencing variables, between markets and the overall effect on business strategy.
2. Process: Price/volume analysis, media analysis, demand profiling, product scoring (NDT/Indexing/Factor analysis), SKU point N/R/U tests to establish refresh rate relationships between markets using bivariate correlation/means tests, cost volume profit analysis encompassing operational what-if models for the forecasting of scenarios in Excel etc.
  - ✓ Implemented new methods of analysis (normal distribution theory, price elasticity of demand and pareto analysis), which offered new insight on consumer buying behaviour and minor revenue earning products.
  - ✓ Standardised the reporting systems by automation with Access/Excel/VBA resulting in increased productivity.

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**ADDENDUM**

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September 1996 ~ July 1998	<b>Full Time HND Student</b>	Swindon College, Swindon
August 1994 ~ August 1996	<b>Sales Administrator</b>	Bluebird Toys Ltd, Swindon
September 1990 ~ August 1994	<b>Sales Assistant</b>	Sainsbury's Plc, Swindon

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**EDUCATION & TRAINING**

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Education:

September 96' ~ June 98'      Swindon College, Regent Circus Swindon  
HNC/D Business Administration

September 84' to June 90'      Federal Government College, Imo Okigwe, Nigeria  
GCE O'Levels: English: B; Mathematics: B; Physics: A; Biology: C; Economics: B; Agriculture: C

Instructor Led Training:

QA-InterQuad Ltd, Swindon, UK

- UNIX Fundamentals

Learning Tree Ltd, London

- EMC Storage Technology Foundation
- Deploying Virtual Server and Workstation Technology
- Linux: A Comprehensive Hands-On Introduction
- Oracle 9i/10g PLSQL Programming
- Oracle 9i/10g Database Administration
- Oracle 9i/10g Application Development and Tuning
- Oracle 9i/10g Back Up, Recovery and Server Tuning
- SQL Server 2005 Comprehensive Introduction
- SQL Server 2005 Database Administration

Oracle Ltd, Reading/London

- *Oracle 11g: RAC and Grid Infrastructure Administration Accelerated R2, - 16<sup>th</sup>-23<sup>rd</sup> August 2010*
- Oracle 10g Advanced Backup and Recovery
- Oracle 10g Administration Workshop II
- Oracle 10g Performance Tuning

Skyline Consulting, London

- Practical SQL Server 2008 for the Experienced Oracle DBA

ILX Group, Cheshire

- Prince 2 Foundation

Betfair Ltd

- 'Kepner Tregoe Resolve' Troubleshooting methodology

Certification:

- Oracle 9i Certified Associate (OCA)
- Oracle 10g Certified Associate (OCA)
- Prince 2 Foundation

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## PERSONAL

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- Marital Status: Single
- Place of Birth: Hammersmith, London
- Date of Birth: 31 May 1972
- Nationality: English
- Ethnic Origin: Half English & Half Nigerian

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## HOBBIES & INTERESTS

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My hobbies and interests include creative writing, film making, music, badminton, tennis, skiing, continuous professional development and current part time academic study.