**Shreya Sen**

46/11 satya sai vihar colony, Indore(M.P) +917471141314,shreyasen4403@gmail.com

**Career Objective :** To continuously enhance my experience, skills and knowledge by getting involved in challenging work environment and utilize them for personal and organizational growth to the best of my ability

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| Academic Record |  |  |  |
| Year | Degree | University/Borad | CGPA/% |
| 2020 | PGDM | SGI(Saphire Group of Institution) | 66.30% |
| 2018 | B.E-Computer Science | RGPV | 7.26 |
| 2013 | XII | ICSE(Delhi) | 70% |
| 2011 | X | MP Board | 62% |

**Experience: Navkar Corporations Ltd. May 2023**

Executive In Customer Service Department

* **Customer Interaction**: Responding to customer inquiries, concerns, and feedback through various channels such as phone, email, chat, and social media.
* **Relationship Building**: Identifying and diagnosing customer problems, technical issues, or service disruptions.
* **Communication**: Communicating effectively with customers using clear and empathetic language.

**IT Skills:** JavaScript, HTML, CSS

**Projects: Student Information Management System**

* To know the information of books issued by the students.
* To Know the faculty information by the students
* Role : Developer

**Strengths** : Multitasking, Never give up aptitude

**Hobbies** : Traveling, Dancing

**Personal Details:**

Date of Birth : 22nd March 1996

Gender : Female

Nationality : Indian

Marital Status : Unmarried

Languages known : English, Hindi

Mother Tongue : Hindi

Father’s Name : Mr. Darshan Sen

**Declaration:** I hereby declare that the information furnished above is true to the best of my knowledge.

**Shreya Sen**