About this dataset

Delhivery is the largest and fastest-growing fully integrated player in India by revenue in Fiscal 2021. They aim to build the operating system for commerce, through a combination of world-class infrastructure, logistics operations of the highest quality, and cutting-edge engineering and technology capabilities.

Business Problem

The company wants to understand and process the data coming out of data engineering pipelines:

- Clean, sanitize and manipulate data to get useful features out of raw fields
- Make sense out of the raw data and help the data science team to build forecasting models on it

1. Importing libraries

```
In [84]: import numpy as np
         import pandas as pd
         import seaborn as sns
         import matplotlib.pyplot as plt
         from datetime import datetime
         from scipy.stats import norm,ttest_1samp,ttest_ind,ttest_rel,chisquare,chi2_contingency
         from scipy.stats import f_oneway,pearsonr,spearmanr,shapiro,kstest
         from sklearn.impute import SimpleImputer
         from sklearn.preprocessing import StandardScaler, MinMaxScaler, LabelEncoder
         from category_encoders.target_encoder import TargetEncoder
         from sklearn.preprocessing import StandardScaler
         from skimpy import skim
         from sklearn.preprocessing import OneHotEncoder
         from scipy.sparse import hstack
         import warnings
          warnings.filterwarnings("ignore", category=RuntimeWarning)
```

2. Data Overview

:	data	trip_creation_time	route schedule uuid	route type	trip_uuid	source_center	source name	destination center	desti
_	uata	trip_creation_time		- Toute_type		source_center	source_name	destination_tenter	destii
0	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB	Khambhat_
1	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB	Khambhat_
2	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB	Khambhat_
3	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB	Khambhat_
4	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB	Khambhat_

3. EDA

In [8]: df.info()

```
<class 'pandas.core.frame.DataFrame'>
         RangeIndex: 144867 entries, 0 to 144866
         Data columns (total 24 columns):
              Column
                                                Non-Null Count
                                                                 Dtype
          ---
              -----
                                                -----
          0
               data
                                                144867 non-null object
          1
               trip_creation_time
                                                144867 non-null object
          2
               route_schedule_uuid
                                                144867 non-null object
          3
              route_type
                                                144867 non-null object
          4
                                               144867 non-null object
              trip_uuid
          5
               source_center
                                               144867 non-null object
          6
               source_name
                                               144574 non-null object
          7
               destination_center
                                               144867 non-null object
          8
              destination_name
                                               144606 non-null object
          9
              od start time
                                               144867 non-null object
          10 od_end_time
                                               144867 non-null object
          11 start_scan_to_end_scan
                                               144867 non-null float64
          12 is_cutoff
                                               144867 non-null bool
          13 cutoff factor
                                               144867 non-null int64
          14 cutoff_timestamp
                                               144867 non-null object
          15 actual_distance_to_destination 144867 non-null float64
          16 actual_time
                                               144867 non-null float64
          17 osrm_time
                                               144867 non-null float64
          18 osrm_distance
                                               144867 non-null float64
          19 factor
                                               144867 non-null float64
          20 segment_actual_time
                                               144867 non-null float64
          21 segment_osrm_time
                                               144867 non-null float64
          22 segment_osrm_distance
                                               144867 non-null float64
          23 segment_factor
                                               144867 non-null float64
          dtypes: bool(1), float64(10), int64(1), object(12)
         memory usage: 25.6+ MB
 In [9]: df.columns
         Index(['data', 'trip_creation_time', 'route_schedule_uuid', 'route_type',
 Out[9]:
                 'trip_uuid', 'source_center', 'source_name', 'destination_center',
                 'destination_name', 'od_start_time', 'od_end_time',
                 'start_scan_to_end_scan', 'is_cutoff', 'cutoff_factor',
                 'cutoff_timestamp', 'actual_distance_to_destination', 'actual_time',
                 'osrm_time', 'osrm_distance', 'factor', 'segment_actual_time',
                 'segment_osrm_time', 'segment_osrm_distance', 'segment_factor'],
                dtype='object')
In [10]: df.shape
         (144867, 24)
Out[10]:
In [11]: # Lenght of data given
          print('Length of Data: ', df.shape[0])
          print('Length of Column: ', df.shape[1])
         Length of Data: 144867
         Length of Column: 24
In [12]: df.describe()
Out[12]:
                                     cutoff_factor actual_distance_to_destination
                                                                               actual_time
                start_scan_to_end_scan
                                                                                             osrm_time osrm_distance
                                                                                                                           factor segment_actual_
                       144867.000000
                                    144867.000000
                                                               144867.000000 144867.000000 144867.000000 144867.000000 144867.000000
                                                                                                                                       144867.00
          count
                          961.262986
                                       232.926567
                                                                  234.073372
                                                                               416.927527
                                                                                             213.868272
                                                                                                          284.771297
                                                                                                                         2.120107
                                                                                                                                           36.19
          mean
                                                                                             308.011085
                         1037.012769
                                       344.755577
                                                                  344.990009
                                                                               598.103621
                                                                                                          421.119294
                                                                                                                         1.715421
                                                                                                                                           53.57
            std
                           20.000000
                                                                                                                         0.144000
           min
                                         9.000000
                                                                    9.000045
                                                                                 9.000000
                                                                                              6.000000
                                                                                                            9.008200
                                                                                                                                          -244.00
                          161.000000
                                                                                51.000000
           25%
                                        22.000000
                                                                   23.355874
                                                                                             27.000000
                                                                                                           29.914700
                                                                                                                         1.604264
                                                                                                                                           20.00
           50%
                          449.000000
                                        66.000000
                                                                   66.126571
                                                                               132.000000
                                                                                             64.000000
                                                                                                           78.525800
                                                                                                                         1.857143
                                                                                                                                           29.00
                                                                  286.708875
                                                                               513.000000
           75%
                         1634.000000
                                       286.000000
                                                                                             257.000000
                                                                                                          343.193250
                                                                                                                         2.213483
                                                                                                                                           40.00
                                                                 1927.447705
                                                                                                                                         3051.00
                         7898.000000
                                      1927.000000
                                                                              4532.000000
                                                                                            1686.000000
                                                                                                         2326.199100
                                                                                                                        77.387097
           max
```

In [13]: df.nunique()

```
2
         data
Out[13]:
         trip_creation_time
                                            14817
                                             1504
         route_schedule_uuid
         route_type
                                                 2
         trip_uuid
                                            14817
         source_center
                                             1508
         source name
                                             1498
         destination_center
                                             1481
         destination name
                                             1468
         od_start_time
                                             26369
         od_end_time
                                            26369
         start_scan_to_end_scan
                                             1915
         is_cutoff
                                                2
         cutoff_factor
                                              501
         cutoff_timestamp
                                            93180
         actual_distance_to_destination
                                           144515
         actual_time
                                             3182
         osrm_time
                                             1531
         osrm_distance
                                           138046
         factor
                                            45641
         segment_actual_time
                                              747
         segment_osrm_time
                                              214
         segment_osrm_distance
                                           113799
         segment_factor
                                             5675
         dtype: int64
In [14]: round(100*(df.isnull().sum()/len(df.index)),2).sort_values(ascending=False)
         source_name
                                           0.20
Out[14]:
         destination_name
                                           0.18
         data
                                           0.00
         cutoff factor
                                           0.00
         segment_osrm_distance
                                           0.00
         segment_osrm_time
                                           0.00
         segment_actual_time
                                           0.00
         factor
                                           0.00
         osrm_distance
                                           0.00
         osrm_time
                                           0.00
         actual_time
                                           0.00
         actual_distance_to_destination
                                           0.00
         cutoff_timestamp
                                           0.00
         is_cutoff
                                           0.00
         trip_creation_time
                                           0.00
         start_scan_to_end_scan
                                           0.00
         od_end_time
                                           0.00
         od_start_time
                                           0.00
         destination_center
                                           0.00
         source_center
                                           0.00
         trip_uuid
                                           0.00
         route_type
                                           0.00
         route_schedule_uuid
                                           0.00
         segment_factor
                                           0.00
         dtype: float64
```

Data is very good. we have only .20% and .18% data is missing in Source_name and destination_name.

In [15]: skim(df)

skimpy summary Data Types Data Summary Values dataframe Column Type Count Number of rows 144867 12 string Number of columns 24 float64 10 bool 1 int32 1 number column_name NA NA % mean sd p0 p25 p50 p75 p100 hist 0 0 start_scan_to_end_scan 960 1000 20 160 450 1600 7900 9 cutoff_factor 0 0 22 290 1900 230 340 66 actual_distance_to_destin 0 230 340 9 23 66 290 1900 ation actual_time 0 420 9 130 510 4500 0 600 51 310 osrm_time 0 210 6 27 64 0 260 1700 osrm_distance 0 0 280 420 9 30 79 340 2300 factor 0 0 2.1 1.7 0.14 1.6 1.9 2.2 77 segment_actual_time 0 36 54 -240 20 29 40 3100 0 0 segment_osrm_time 0 19 15 0 11 17 22 1600 segment_osrm_distance 0 0 23 18 0 12 24 28 2200 segment_factor 0 0 2.2 4.8 -23 1.3 1.7 2.2 570 bool hist column name true true rate is_cutoff 118749 0.82 string NA % total words column_name NA words per row 0 0 1 144867 data trip creation time 0 0 2 289734 route_schedule_uuid 0 0 1 144867 0 route_type 0 1 144867 0 trip_uuid 0 1 144867 source_center 0 0 1 144867 293 0.2 2.2 322826 source_name

0

0

0

0

261

0

0

0

0

0.18

End

1

2

2

2

2.3

144867

328228

289734

289734

289734

In [16]: df.dtypes

object Out[16]: trip_creation_time object route_schedule_uuid object object route_type object trip_uuid source_center object source_name object destination_center object object destination_name od_start_time object od_end_time object float64 start_scan_to_end_scan is_cutoff bool cutoff_factor int64 cutoff_timestamp object actual_distance_to_destination float64 actual time float64 float64 osrm_time osrm_distance float64 factor float64 float64 segment_actual_time segment_osrm_time float64 segment_osrm_distance float64 float64 segment_factor dtype: object

destination_center

destination_name

cutoff_timestamp

od_start_time

od_end_time

Checking for duplicate records:

In [17]: df.duplicated().value_counts()

Out[17]: False 144867

Name: count, dtype: int64

There are no duplicate rows in this dataset.

Handling missing values

```
simple imputer = SimpleImputer(strategy='most frequent')
In [46]:
          missing_col = ['source_name','destination_name']
          for col in missing_col:
             df[col] = pd.DataFrame(simple_imputer.fit_transform(pd.DataFrame(df[col])))
In [20]: df.isna().sum()
         data
Out[20]:
         trip creation time
                                           0
         route schedule uuid
                                           0
         route_type
         trip uuid
         source_center
         source_name
         destination_center
         destination_name
         od start time
         od_end_time
         start_scan_to_end_scan
         is_cutoff
         cutoff_factor
         cutoff_timestamp
         actual_distance_to_destination
         actual_time
         osrm_time
         osrm_distance
         factor
         segment_actual_time
         segment_osrm_time
         segment osrm distance
         segment_factor
         dtype: int64
```

Coverting columns with 'object' data type to 'datetime' data type.

```
In [47]: # Convert other datetime columns to datetime objects
         df['trip_creation_time'] = pd.to_datetime(df['trip_creation_time'])
         df['od_start_time'] = pd.to_datetime(df['od_start_time'])
         df['od_end_time'] = pd.to_datetime(df['od_end_time'])
         df['cutoff_timestamp'] = pd.to_datetime(df['cutoff_timestamp'], format="%Y-%m-%d %H:%M:%S.%f", errors='coerce')
         # Parse 'trip_creation_time' without using pd.to_datetime
         def parse_trip_creation_time(value):
             try:
                 return pd.Timestamp(value)
             except (ValueError, TypeError):
                 return pd.NaT
         df['trip_creation_time'] = df['trip_creation_time'].apply(parse_trip_creation_time)
         df['cutoff_timestamp'] = df['cutoff_timestamp'].apply(parse_trip_creation_time)
         # Floor 'trip_creation_time' to the nearest minute
         df['trip_creation_time'] = df['trip_creation_time'].dt.floor('T')
         df['cutoff timestamp'] = df['cutoff timestamp'].dt.floor('T')
         # Format datetime columns as strings in the desired format
         df['trip_creation_time'] = df['trip_creation_time'].dt.strftime("%m/%d/%Y %H:%M")
         df['od_start_time'] = df['od_start_time'].dt.strftime("%m/%d/%Y %H:%M")
         df['od_end_time'] = df['od_end_time'].dt.strftime("%m/%d/%Y %H:%M")
         df['cutoff_timestamp'] = df['cutoff_timestamp'].dt.strftime("%m/%d/%Y %H:%M")
In [48]: Date_col = ['trip_creation_time', 'od_start_time', 'od_end_time', 'cutoff_timestamp']
         for col in Date_col:
             df[col] = pd.to_datetime(df[col], format='%m/%d/%Y %H:%M')
         df['trip_creation_date'] = df['trip_creation_time'].dt.date
In [49]:
         df['od_start_date'] = df['od_start_time'].dt.date
         df['od_end_date'] = df['od_end_time'].dt.date
         df['cutoff_date'] = df['cutoff_timestamp'].dt.date
         df['od_start_date_hour'] = df['od_start_time'].dt.hour
         df['trip_year'] = df['trip_creation_time'].dt.year
         df['trip_month'] = df['trip_creation_time'].dt.month
         df['trip_hour'] = df['trip_creation_time'].dt.hour
         df['trip_day'] = df['trip_creation_time'].dt.day
         df['trip_week'] = df['trip_creation_time'].dt.isocalendar().week
         df['trip_dayofweek'] = df['trip_creation_time'].dt.dayofweek
         df['time_category'] = pd.cut(df['trip_hour'],
                                         bins=[-1, 4, 12, 16, 24],
```

```
labels=['Night', 'Morning', 'Noon', 'Evening'],
include_lowest=True)
```

Extracting City name, SubUrb name Division and State from Source and Destination Names

```
In [50]: df[['City','SubUrbs','Division']] = df['source_name'].str.split('_', expand=True, n=2)
#df.drop('source_name',axis=1,inplace=True)

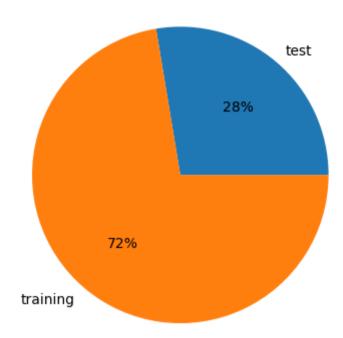
df['State'] = df['Division'].str.extract(r'\((.*?)\)')

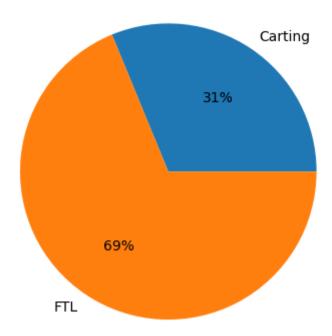
df[['D_City','D_SubUrbs','D_Division']] = df['destination_name'].str.split('_', expand=True, n=2)
#df.drop('destination_name',axis=1,inplace=True)

df['D_State'] = df['D_Division'].str.extract(r'\((.*?)\)')
```

Analyze structure

Training and Test data

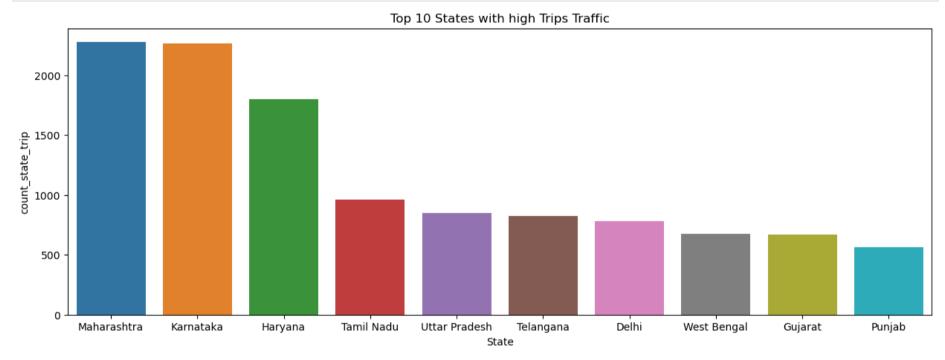




1. Top 10 States having most Trips created for Delivery

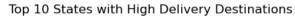
```
In [78]: unique_trip_uuid = df.groupby(['trip_uuid','State']).aggregate(count=('State','count')).reset_index()
    division = unique_trip_uuid.groupby(['State']).aggregate(count_state_trip=('trip_uuid','count')).reset_index()
    top_10_State = division.sort_values(['count_state_trip'],ascending=False).head(10)

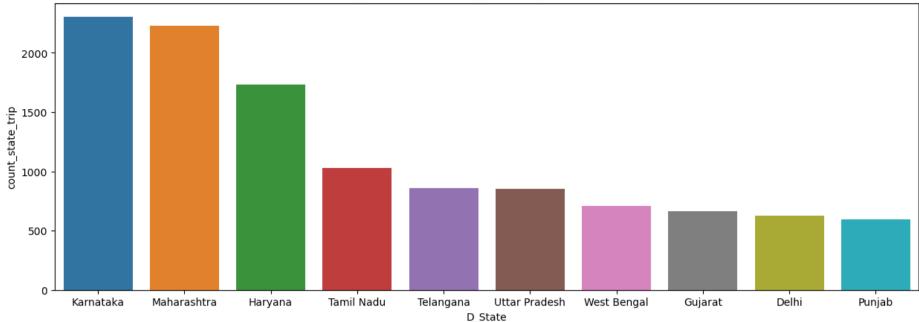
plt.figure(figsize=(15,5))
    sns.barplot(x=top_10_State['State'],y=top_10_State['count_state_trip'])
    plt.title('Top 10 States with high Trips Traffic')
    plt.show()
```



- Maharashtra and Karnataka have high Delivery traffic followed by Haryana and Tamil Nadu

2. Top 10 Destinations where Delhivery company delivers the most

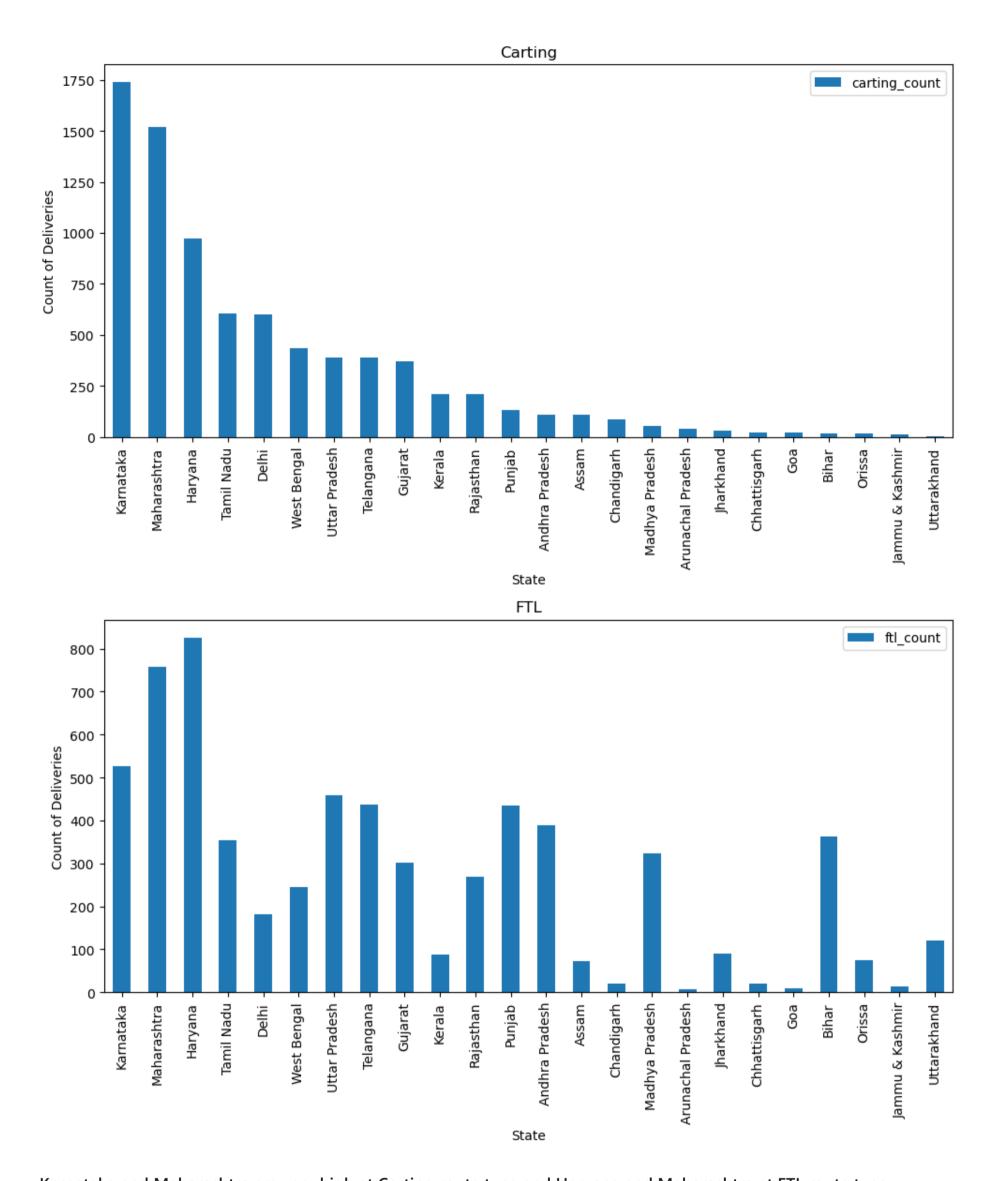




- Karnataka and Maharashtra have high Delivery traffic as Destination followed by Haryana and Tamil Nadu

3. State wise FTL and Carting route type count of trips

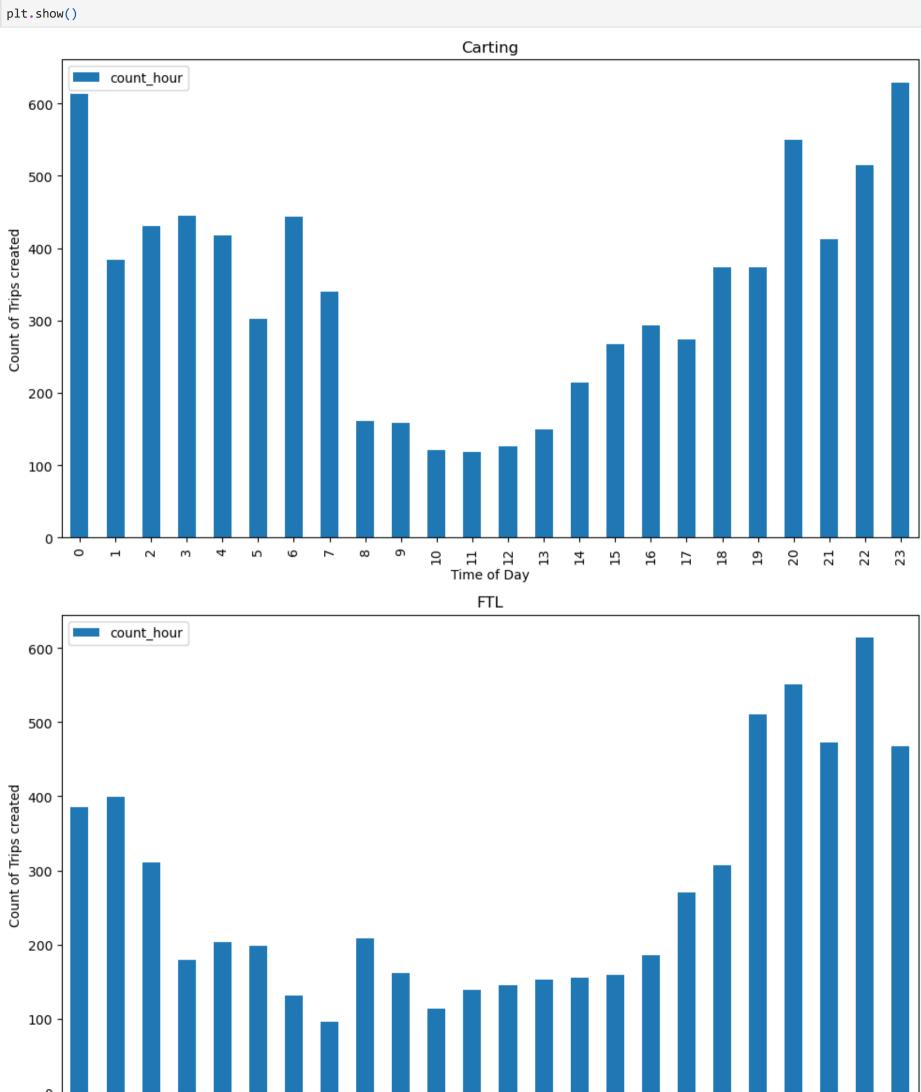
```
In [94]: trip_state = df.groupby(['trip_uuid','State','route_type']).aggregate(count=('trip_uuid','count')).reset_index()
          route_type_state = trip_state.groupby(['State','route_type']).aggregate(count_type=('trip_uuid','count')).reset_index()
          route_type_state = route_type_state.sort_values(by=['count_type','State'],ascending=[False,True])
In [95]: carting = route_type_state[route_type_state['route_type']=='Carting']
         ftl = route_type_state[route_type_state['route_type']=='FTL']
         carting_ftl = carting.merge(ftl, on=['State'], how='inner').reset_index()
         carting_ftl['carting_count'] = carting_ftl['count_type_x']
          carting_ftl['ftl_count'] = carting_ftl['count_type_y']
          carting_ftl = carting_ftl[['State', 'carting_count', 'ftl_count']]
          fig, axes = plt.subplots(nrows=2,ncols=1,figsize=(10,12))
          carting_ftl.plot(kind='bar', x='State', y='carting_count', ax=axes[0])
          axes[0].set title('Carting')
          axes[0].set_xlabel('State')
         axes[0].set_ylabel('Count of Deliveries')
         carting_ftl.plot(kind='bar', x='State', y='ftl_count', ax=axes[1])
         axes[1].set_title('FTL')
          axes[1].set_xlabel('State')
          axes[1].set_ylabel('Count of Deliveries')
          plt.tight_layout()
          plt.show()
```



Karnataka and Maharashtra are very high at Carting route type and Haryana and Maharashtra at FTL route type. Overall Maharashtra tops at both Carting and FTL route type.

4. Time based Analysis for Source

```
ftl.plot(kind='bar', x='hour_of_day', y='count_hour', ax=axes[1])
axes[1].set_title('FTL')
axes[1].set_xlabel('Time of Day')
axes[1].set_ylabel('Count of Trips created')
plt.tight_layout()
plt.show()
```



Carting trips are mostly generated at Night after 8 pm till 1 am where as for FTL trips the trips generated are from 7 pm to 12 am.

Time of Day

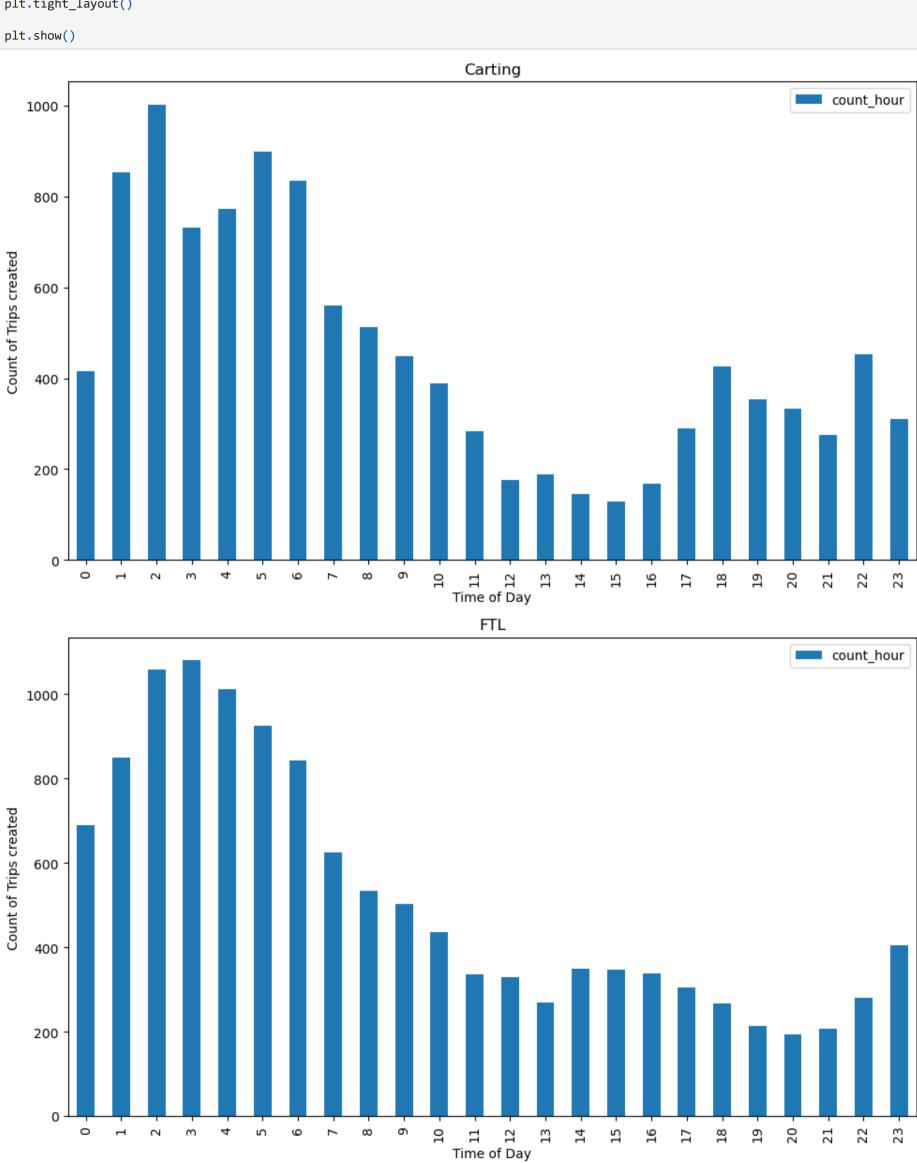
5. Time based Analysis for Destination

```
carting = carting_ftl[carting_ftl['route_type']=='Carting']
ftl = carting_ftl[carting_ftl['route_type']=='FTL']

fig,axes = plt.subplots(nrows=2, ncols=1, figsize=(10,12))
carting.plot(kind='bar', x='hour_of_day', y='count_hour', ax=axes[0])
axes[0].set_title('Carting')
axes[0].set_xlabel('Time of Day')
axes[0].set_ylabel('Count of Trips created')

ftl.plot(kind='bar', x='hour_of_day', y='count_hour', ax=axes[1])
axes[1].set_title('FTL')
axes[1].set_xlabel('Time of Day')
axes[1].set_ylabel('Count of Trips created')

plt.tight_layout()
plt.show()
```



Carting trips are mostly delivered to destination in morning from 1 am to 7 am where as for FTL trips they reach the destination from 1 am to 6 am

2. Merging the rows:

Grouping by segment

```
In [51]: df['segment_key'] = df['trip_uuid'] + df['source_center'] + df['destination_center']
          df['segment_actual_time' + '_sum'] = df.groupby('segment_key')['segment_actual_time'].aggregate('cumsum')
          df['segment_osrm_distance' + '_sum'] = df.groupby('segment_key')['segment_osrm_distance'].aggregate('cumsum')
          df['segment_osrm_time' + '_sum'] = df.groupby('segment_key')['segment_osrm_time'].aggregate('cumsum')
In [52]: df[df['trip_uuid']=='trip-153741093647649320'][['trip_uuid', 'source_center',
                   'destination_center', 'actual_time',
                   'osrm_time', 'segment_actual_time',
                  'segment_osrm_time', 'segment_actual_time_sum','segment_osrm_distance_sum','segment_osrm_time_sum']]
Out[52]:
                       trip_uuid
                                 source_center destination_center actual_time osrm_time segment_actual_time segment_osrm_time segment_actual_time_sum
                                 IND388121AAA
                                                   IND388620AAB
                                                                       14.0
                                                                                  11.0
                                                                                                      14.0
                                                                                                                         11.0
                                                                                                                                                 14.0
             153741093647649320
                                                   IND388620AAB
                                 IND388121AAA
                                                                       24.0
                                                                                  20.0
                                                                                                      10.0
                                                                                                                          9.0
                                                                                                                                                 24.0
             153741093647649320
                                 IND388121AAA
                                                                       40.0
                                                                                  28.0
                                                                                                                          7.0
                                                   IND388620AAB
                                                                                                      16.0
                                                                                                                                                 40.0
             153741093647649320
                                 IND388121AAA
                                                                                                      21.0
                                                                                                                         12.0
                                                   IND388620AAB
                                                                       62.0
                                                                                  40.0
                                                                                                                                                 61.0
             153741093647649320
                                 IND388121AAA
                                                   IND388620AAB
                                                                       68.0
                                                                                  44.0
                                                                                                       6.0
                                                                                                                          5.0
                                                                                                                                                 67.0
             153741093647649320
                                 IND388620AAB
                                                  IND388320AAA
                                                                                                                                                 15.0
                                                                       15.0
                                                                                  11.0
                                                                                                      15.0
                                                                                                                         11.0
             153741093647649320
                                 IND388620AAB
                                                                                  17.0
                                                                                                      28.0
                                                                                                                          6.0
                                                  IND388320AAA
                                                                       44.0
                                                                                                                                                 43.0
             153741093647649320
                                 IND388620AAB
                                                  IND388320AAA
                                                                       65.0
                                                                                  29.0
                                                                                                      21.0
                                                                                                                         11.0
                                                                                                                                                 64.0
             153741093647649320
                                 IND388620AAB
                                                  IND388320AAA
                                                                                  39.0
                                                                                                      10.0
                                                                                                                         10.0
                                                                       76.0
                                                                                                                                                 74.0
             153741093647649320
                                 IND388620AAB
                                                  IND388320AAA
                                                                      102.0
                                                                                  45.0
                                                                                                      26.0
                                                                                                                          6.0
                                                                                                                                                100.0
             153741093647649320
```

Aggregating at segment level

```
In [53]: | segment_dict = {
              'data':'first', 'trip_creation_time': 'first', 'route_schedule_uuid' : 'first', 'route_type' : 'first',
              'trip_uuid' : 'first', 'source_center' : 'first', 'source_name' : 'first',
              'destination_center' : 'last', 'destination_name' : 'last',
              'od_start_time' : 'first', 'od_end_time' : 'first', 'start_scan_to_end_scan' : 'first',
              'actual_distance_to_destination' : 'last', 'actual_time' : 'last', 'osrm_time' : 'last', 'osrm_distance' : 'last',
              'segment_actual_time_sum' : 'last', 'segment_osrm_distance_sum' : 'last', 'segment_osrm_time_sum' : 'last'
In [54]: | segment = df.groupby('segment_key').agg(segment_dict).reset_index()
          segment = segment.sort_values(by=['segment_key','od_end_time'],ascending=True).reset_index()
In [55]: segment[segment['trip_uuid']=='trip-153741093647649320'][['trip_uuid', 'source_center', 'destination_center',
                                                                       'actual_time', 'osrm_time', 'segment_actual_time_sum',
                                                                       'segment_osrm_time_sum']]
Out[55]:
                             trip_uuid
                                       source_center destination_center actual_time osrm_time segment_actual_time_sum segment_osrm_time_sum
          10374 trip-153741093647649320 IND388121AAA
                                                       IND388620AAB
                                                                                                                                   44.0
                                                                           68.0
                                                                                     44.0
                                                                                                            67.0
                                                                                                                                   44.0
          10375 trip-153741093647649320 IND388620AAB
                                                       IND388320AAA
                                                                          102.0
                                                                                     45.0
                                                                                                            100.0
        segment.info()
In [12]:
```

```
<class 'pandas.core.frame.DataFrame'>
         RangeIndex: 26368 entries, 0 to 26367
         Data columns (total 21 columns):
                                             Non-Null Count Dtype
             Column
                                             -----
          0
              index
                                             26368 non-null int64
              segment key
          1
                                             26368 non-null object
          2
                                             26368 non-null object
          3
              trip_creation_time
                                             26368 non-null datetime64[ns]
          4
             route_schedule_uuid
                                             26368 non-null object
                                             26368 non-null object
          5
             route type
          6
             trip_uuid
                                             26368 non-null object
          7
              source_center
                                             26368 non-null object
          8
             source_name
                                            26368 non-null object
             destination_center
                                            26368 non-null object
          9
                                            26368 non-null object
          10 destination_name
          11 od_start_time
                                            26368 non-null datetime64[ns]
          12 od_end_time
                                             26368 non-null datetime64[ns]
                                             26368 non-null float64
          13 start_scan_to_end_scan
          14 actual_distance_to_destination 26368 non-null float64
                                             26368 non-null float64
          15 actual_time
          16 osrm_time
                                             26368 non-null float64
          17 osrm_distance
                                             26368 non-null float64
          18 segment_actual_time_sum
                                             26368 non-null float64
          19 segment_osrm_distance_sum
                                             26368 non-null float64
          20 segment_osrm_time_sum
                                             26368 non-null float64
         dtypes: datetime64[ns](3), float64(8), int64(1), object(9)
         memory usage: 4.2+ MB
In [13]: segment.describe().transpose()
Out[13]:
                                   count
                                                       mean
                                                                   min
                                                                               25%
                                                                                           50%
                                                                                                       75%
                                                                                                                    max
                                                                                                                                std
```

trip_creation_time 26368 2018-09-22 14:43:06.143810560 2018-09-12 00:00:00 2018-09-17 04:43:00 2018-09-22 02:25:15 2018-10-03 23:59:00 NaN od_start_time 26368 2018-09-22 18:35:02.776092160 2018-09-12 00:00:00 2018-09-17 08:36:00 2018-09-22 2018-09-28 00:13:15 2018-10-06 04:27:00 NaN od_end_time 26368 2018-09-22 23:33:49.63288576 2018-09-12 00:50:00 2018-09-17 16:26:45 2018-09-22 2018-09-28 00:13:15 2018-10-08 04:27:00 NaN start_scan_to_end_scan 26368.0 298.278671 20.0 91.0 152.0 307.0 7898.0 440.561588 actual_distance_to_destination 26368.0 92.425217 9.001351 21.684419 35.114228 65.750726 1927.447705 209.415035 actual_time 26368.0 200.690193 9.0 51.0 84.0 168.0 4532.0 384.85364 osrm_distance 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 segment_actual_time_sum 26368.0 198.863092 9.0 <td< th=""><th>index</th><th>26368.0</th><th>13183.5</th><th>0.0</th><th>6591.75</th><th>13183.5</th><th>19775.25</th><th>26367.0</th><th>7611.930285</th></td<>	index	26368.0	13183.5	0.0	6591.75	13183.5	19775.25	26367.0	7611.930285
od_start_time 26368 18:35:02.776092160 00:00:00 08:36:00 08:33:30 00:13:15 04:27:00 Nan od_end_time 26368 2018-09-22 23:33:49.63288576 2018-09-12 00:50:00 2018-09-17 16:26:45 2018-09-22 16:37:30 2018-09-28 03:40:00 2018-10-08 03:00:00 Nan start_scan_to_end_scan 26368.0 298.278671 20.0 91.0 152.0 307.0 7898.0 440.561588 actual_distance_to_destination 26368.0 92.425217 9.001351 21.684419 35.114228 65.750726 1927.447705 209.415035 actual_time 26368.0 200.690193 9.0 51.0 84.0 168.0 4532.0 384.85364 osrm_time 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444	trip_creation_time	26368							NaN
od_end_time 26368 23:33:49.632888576 00:50:00 16:26:45 16:37:30 03:42:00 03:00:00 NaN start_scan_to_end_scan 26368.0 298.278671 20.0 91.0 152.0 307.0 7898.0 440.561588 actual_distance_to_destination 26368.0 92.425217 9.001351 21.684419 35.114228 65.750726 1927.447705 209.415035 actual_time 26368.0 200.690193 9.0 51.0 84.0 168.0 4532.0 384.85364 osrm_time 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556 <th>od_start_time</th> <th>26368</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>NaN</th>	od_start_time	26368							NaN
actual_distance_to_destination 26368.0 92.425217 9.001351 21.684419 35.114228 65.750726 1927.447705 209.415035 actual_time 26368.0 200.690193 9.0 51.0 84.0 168.0 4532.0 384.85364 osrm_time 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	od_end_time	26368							NaN
actual_time 26368.0 200.690193 9.0 51.0 84.0 168.0 4532.0 384.85364 osrm_time 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	start_scan_to_end_scan	26368.0	298.278671	20.0	91.0	152.0	307.0	7898.0	440.561588
osrm_time 26368.0 90.686704 6.0 25.0 39.0 72.0 1686.0 185.080423 osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	actual_distance_to_destination	26368.0	92.425217	9.001351	21.684419	35.114228	65.750726	1927.447705	209.415035
osrm_distance 26368.0 114.827642 9.0729 27.764725 43.63305 85.566975 2326.1991 253.773765 segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	actual_time	26368.0	200.690193	9.0	51.0	84.0	168.0	4532.0	384.85364
segment_actual_time_sum 26368.0 198.863092 9.0 50.0 83.0 166.0 4504.0 381.283224 segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	osrm_time	26368.0	90.686704	6.0	25.0	39.0	72.0	1686.0	185.080423
segment_osrm_distance_sum 26368.0 125.42368 9.0729 28.4713 45.9444 91.351975 2640.9247 285.932556	osrm_distance	26368.0	114.827642	9.0729	27.764725	43.63305	85.566975	2326.1991	253.773765
	segment_actual_time_sum	26368.0	198.863092	9.0	50.0	83.0	166.0	4504.0	381.283224
segment_osrm_time_sum 26368.0 101.681318 6.0 25.0 42.0 79.0 1938.0 215.650948	segment_osrm_distance_sum	26368.0	125.42368	9.0729	28.4713	45.9444	91.351975	2640.9247	285.932556
	segment_osrm_time_sum	26368.0	101.681318	6.0	25.0	42.0	79.0	1938.0	215.650948

3. Feature Engineering:

Calculate time taken between od_start_time and od_end_time

```
In [56]: segment['od_time_diff_hour'] = ((segment['od_end_time'] - segment['od_start_time']).dt.total_seconds())/60
          segment['od_time_diff_hour']
                   1261.0
Out[56]:
                   999.0
                    58.0
         2
                   123.0
         4
                   834.0
         26363
                    62.0
         26364
                    91.0
         26365
                    45.0
         26366
                   288.0
                    67.0
         26367
         Name: od_time_diff_hour, Length: 26368, dtype: float64
```

Destination Name: Split and extract features out of destination. City-place-code (State)

```
In [ ]: df[['D_City','D_SubUrbs','D_Division']] = df['destination_name'].str.split('_', expand=True, n=2)
#df.drop('destination_name',axis=1,inplace=True)

df['D_State'] = df['D_Division'].str.extract(r'\((.*?)\))')
```

Source Name: Split and extract features out of destination. City-place-code (State)

```
In [ ]: df[['City','SubUrbs','Division']] = df['source_name'].str.split('_', expand=True, n=2)
#df.drop('source_name',axis=1,inplace=True)

df['State'] = df['Division'].str.extract(r'\((.*?)\))')
```

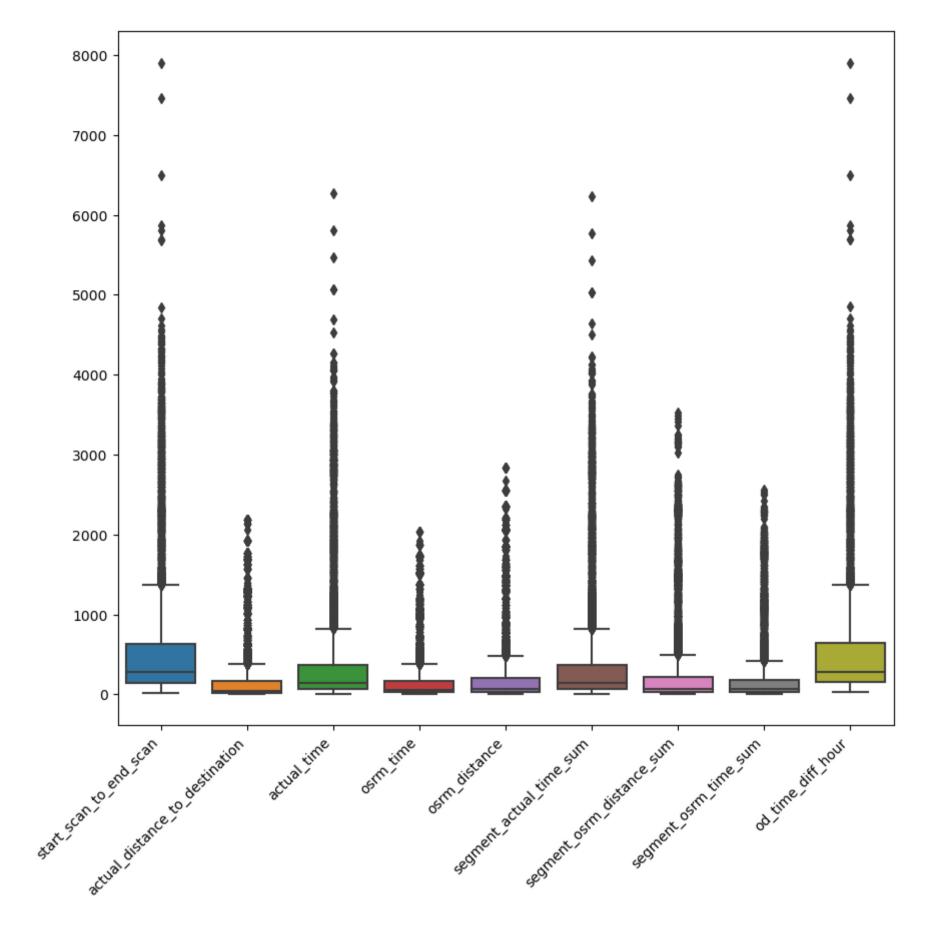
Trip_creation_time: Extract features like month, year, day, etc.

4. In-depth analysis:

Grouping and Aggregating at Trip-level

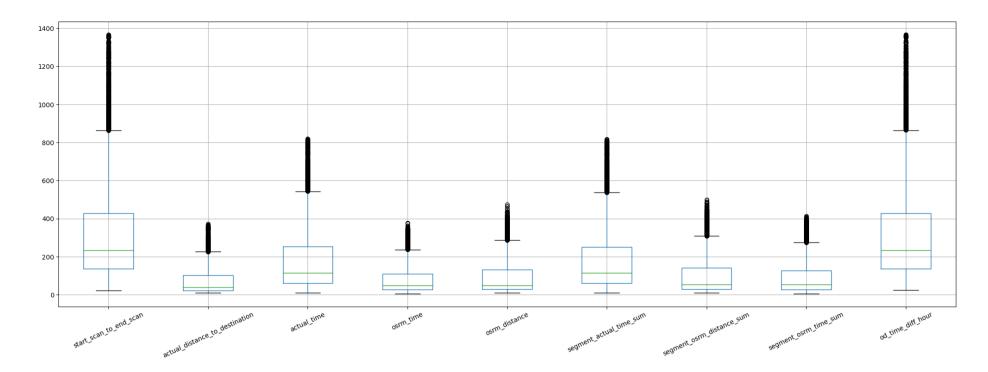
```
In [68]: | trip_dict = { 'data' : 'first', 'trip_creation_time': 'first', 'route_schedule_uuid' : 'first', 'route_type' : 'first',
                         'trip_uuid' : 'first', 'source_center' : 'first', 'source_name' : 'first',
                         'destination_center' : 'last', 'destination_name' : 'last',
                         'start_scan_to_end_scan' : 'sum', 'od_time_diff_hour' : 'sum', 'actual_distance_to_destination' : 'sum',
                          'actual_time' : 'sum', 'osrm_time' : 'sum', 'osrm_distance' : 'sum', 'segment_actual_time_sum' : 'sum',
                          'segment_osrm_distance_sum' : 'sum', 'segment_osrm_time_sum' : 'sum'
In [69]: | trip = segment.groupby('trip_uuid').agg(trip_dict).reset_index(drop=True)
          trip.head(2)
Out[69]:
               data trip_creation_time
                                         route_schedule_uuid route_type
                                                                                 trip_uuid
                                                                                                                  source_name destination_center
                                                                                           source_center
                                      thanos::sroute:d7c989ba-
                                                                                                             Kanpur_Central_H_6
          0 training
                           2018-09-12
                                            a29b-4a0b-b2f4-
                                                                                          IND209304AAA
                                                                                                                                  IND209304AAA
                                                                  FTL 153671041653548748
                                                                                                                 (Uttar Pradesh)
                                                  288cdc6...
                                      thanos::sroute:3a1b0ab2-
                                                                                                        Doddablpur_ChikaDPP_D
                                                                                                                                                Dodda
                                                                                     trip-
          1 training
                           2018-09-12
                                            bb0b-4c53-8c59-
                                                               Carting 153671042288605164
                                                                                          IND561203AAB
                                                                                                                                  IND561203AAB
                                                                                                                    (Karnataka)
                                                  eb2a2c0...
In [70]: trip[trip['trip_uuid']=='trip-153741093647649320'][['trip_uuid', 'source_center',
                  'destination_center', 'actual_time',
                  'osrm_time', 'segment_actual_time_sum','segment_osrm_time_sum']]
Out[70]:
                             trip_uuid source_center destination_center actual_time osrm_time segment_actual_time_sum segment_osrm_time_sum
          5919 trip-153741093647649320 IND388121AAA
                                                        IND388320AAA
                                                                            170.0
                                                                                        89.0
                                                                                                              167.0
                                                                                                                                      88.0
```

Outlier Detection & Treatment



• As we can see from the above box plot there are outliers present for almost all the numeric data we have passed

```
In [73]: Q1 = trip[num_cols].quantile(0.25)
         Q3 = trip[num_cols].quantile(0.75)
         IQR = Q3-Q1
         IQR
         start_scan_to_end_scan
                                           488.000000
Out[73]:
         actual_distance_to_destination
                                           141.745969
         actual_time
                                           303.000000
         osrm_time
                                           139.000000
         osrm_distance
                                           177.655800
                                           301.000000
         segment_actual_time_sum
         segment_osrm_distance_sum
                                           186.147900
         segment_osrm_time_sum
                                           154.000000
         od_time_diff_hour
                                           488.000000
         dtype: float64
In [74]: print(trip.shape , "trip data frame before outliers present")
         trip = trip[\sim((trip[num_cols] < (Q1 - 1.5 * IQR)) | (trip[num_cols] > (Q3 + 1.5 * IQR))).any(axis=1)]
         print(trip.shape, " trip data frame after outlier removal")
         trip = trip.reset_index(drop=True)
         (14817, 18) trip data frame before outliers present
         (12759, 18) trip data frame after outlier removal
In [75]: trip[num_cols].boxplot(rot=25, figsize=(25,8))
          plt.show()
```



Perform one-hot encoding on categorical features.

```
In [81]: # List of categorical columns excluding 'route_schedule_uuid'
          categorical_columns = ['route_type', 'source_center', 'source_name',
                                   'destination_center', 'destination_name']
          # List of numerical columns
          numerical_columns = ['start_scan_to_end_scan', 'od_time_diff_hour',
                                'actual_distance_to_destination', 'actual_time',
                                'osrm_time', 'osrm_distance', 'segment_actual_time_sum',
'segment_osrm_distance_sum', 'segment_osrm_time_sum']
          # Ensure numerical columns have numeric data type
          trip[numerical_columns] = trip[numerical_columns].astype(float)
          # Initialize OneHotEncoder with sparse_output=True to keep the matrix sparse
          encoder = OneHotEncoder(sparse_output=True)
          # Fit and transform the categorical columns
          encoded_columns = encoder.fit_transform(trip[categorical_columns])
          # Convert numerical columns to a sparse matrix
          numerical_sparse = trip[numerical_columns].values
          # Concatenate the encoded columns with the numerical columns
          trip_encoded = hstack([numerical_sparse, encoded_columns])
          # Display the shape of the encoded DataFrame
          trip_encoded_df = pd.DataFrame(trip_encoded.toarray())
          encoded_df = pd.DataFrame(encoded_columns.toarray(), columns=encoder.get_feature_names_out(categorical_columns))
          # Concatenate the encoded DataFrame with the original DataFrame
          trip_encoded = pd.concat([trip.drop(columns=categorical_columns), encoded_df], axis=1)
          # Display the shape of the encoded DataFrame
          print(trip_encoded.shape)
          trip_encoded.head()
          (12759, 3840)
```

((1275), 3540)							
Out[81]:	data	trip creation time	route schedule uuid	trip uuid	start scan to end scan	od time diff h		

•	data	trip_creation_time	route_schedule_uuid	trip_uuid	start_scan_to_end_scan	od_time_diff_hour	$actual_distance_to_destination$	actu
	0 training	2018-09-12 00:00:00	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	trip- 153671042288605164	180.0	181.0	73.186911	
	1 training	2018-09-12 00:01:00	thanos::sroute:f0176492- a679-4597-8332- bbd1c7f	trip- 153671046011330457	100.0	100.0	17.175274	
	2 training	2018-09-12 00:02:00	thanos::sroute:d9f07b12- 65e0-4f3b-bec8- df06134	trip- 153671052974046625	717.0	718.0	127.448500	
	3 training	2018-09-12 00:02:00	thanos::sroute:9bf03170- d0a2-4a3f-aa4d- 9aaab3d	trip- 153671055416136166	189.0	191.0	24.597048	
	4 training	2018-09-12 00:04:00	thanos::sroute:a97698cc- 846e-41a7-916b- 88b1741	trip- 153671066201138152	98.0	98.0	9.100510	

5 rows × 3840 columns

5. Hypothesis Testing:

In [27]: df1 = df.copy()

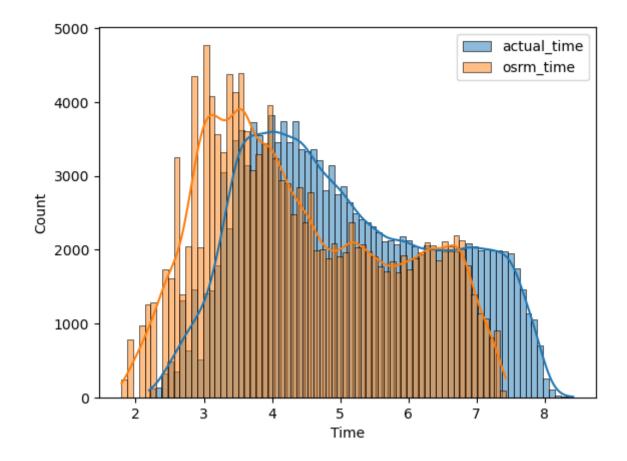
```
df1.head(2)
Out[27]:
                data trip_creation_time
                                           route_schedule_uuid route_type
                                                                                               source_center destination_center od_start_time od_end_time st
                                                                                     trip_uuid
                                        thanos::sroute:eb7bfc78-
                            2018-09-20
                                                                                                                                  2018-09-20
                                                                                                                                               2018-09-20
                                                                  Carting 153741093647649320
                                                                                               IND388121AAA
                                                                                                                 IND388620AAB
           0 training
                                              b351-4c0e-a951-
                               02:35:00
                                                                                                                                     03:21:00
                                                                                                                                                  04:47:00
                                                     fa3d5c3...
                                        thanos::sroute:eb7bfc78-
                            2018-09-20
                                                                                                                                  2018-09-20
                                                                                                                                               2018-09-20
                                                                  Carting 153741093647649320
                                                                                              IND388121AAA
                                              b351-4c0e-a951-
                                                                                                                 IND388620AAB
          1 training
                               02:35:00
                                                                                                                                     03:21:00
                                                                                                                                                  04:47:00
                                                     fa3d5c3..
         2 rows × 35 columns
In [26]: Total_trip = df1['trip_uuid'].nunique()
           print("Total Trips we have:", Total_trip)
          Total Trips we have: 14817
In [28]: df1=df1[['route_schedule_uuid', 'route_type','trip_creation_date',
                   'trip_uuid', 'od_start_time', 'od_end_time',
                   'start_scan_to_end_scan', 'is_cutoff', 'cutoff_factor',
                   'cutoff_timestamp', 'actual_distance_to_destination', 'actual_time',
                   'osrm_time', 'osrm_distance', 'segment_actual_time',
                   'segment_osrm_time', 'segment_osrm_distance', 'segment_factor']]
           df1.head(2)
Out[28]:
                route_schedule_uuid route_type trip_creation_date
                                                                            trip_uuid od_start_time od_end_time start_scan_to_end_scan is_cutoff cutoff_factor
              thanos::sroute:eb7bfc78-
                                                                                        2018-09-20
                                                                                                     2018-09-20
                                                                                trip-
                    b351-4c0e-a951-
                                        Carting
                                                      2018-09-20
                                                                                                                                  86.0
                                                                                                                                           True
                                                                  153741093647649320
                                                                                           03:21:00
                                                                                                        04:47:00
                          fa3d5c3...
              thanos::sroute:eb7bfc78-
                                                                                trip-
                                                                                        2018-09-20
                                                                                                     2018-09-20
                    b351-4c0e-a951-
                                        Carting
                                                                                                                                  86.0
                                                                                                                                           True
                                                                                                                                                           18
                                                                  153741093647649320
                                                                                           03:21:00
                                                                                                        04:47:00
                          fa3d5c3...
```

We compare the Actual time and OSRM time and test the hypothesis for it.

Hypothesis test 1:

- Ho: The actual time taken and predicted time by OSRM is same.
- Ha: The actual time taken is greater than predicted time by OSRM.

```
In [33]:
         tstat,pvalue = ttest_ind(df1['actual_time'],df1['osrm_time'],alternative='greater')
         #aggregated_df = df.groupby('trip_uuid').agg({'actual_time': 'mean', 'osrm_time': 'mean'}).reset_index()
         # Hypothesis Testing (Paired t-test)
         t_stat, p_value = ttest_rel(aggregated_df['actual_time'], aggregated_df['osrm_time'])
         alpha = 0.05
         print(f'T-statistic: {t_stat}\nP-value: {p_value}')
         if pvalue<alpha:</pre>
             print('We reject Null Hypothesis and conclude that Actual time taken is greater than OSRM predicted time.')
              print('We failed to reject Null Hypothesis.')
         T-statistic: 72.4761096106345
         P-value: 0.0
         We reject Null Hypothesis and conclude that Actual time taken is greater than OSRM predicted time.
In [30]: sns.histplot(np.log(df1['actual_time']), kde=True, label='actual_time')
         plt.legend()
         sns.histplot(np.log(df1['osrm_time']), kde=True, label='osrm_time')
         plt.legend()
         plt.xlabel('Time')
         plt.show()
```



• We can see that the Actual time taken to deliver is more than predicted time by OSRM.

Hypothesis test of actual_time v/s segment_actual_time_sum

```
trip[['actual_time','segment_actual_time_sum']].head()
In [111...
Out[111]:
               actual_time segment_actual_time_sum
            0
                     143.0
                                              141.0
            1
                      59.0
                                               59.0
            2
                     341.0
                                              340.0
            3
                      61.0
                                               60.0
            4
                      24.0
                                               24.0
```

```
In [112... trip['actual_time'].mean(), trip['segment_actual_time_sum'].mean()
Out[112]: (178.55623481464065, 176.89348695038797)
```

- Null Hypothesis (H0): The means of both times are the same; the difference is not significant.
- Alternative Hypothesis (Ha): The difference is significant; the means of both times are not equal.

```
In [113...

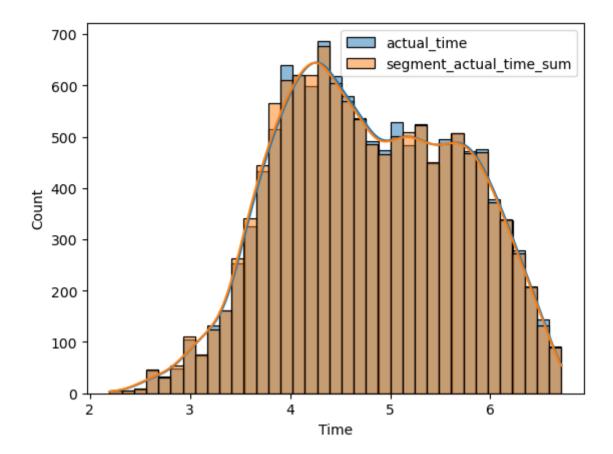
t_stat,p_value = ttest_ind(trip['actual_time'], trip['segment_actual_time_sum'])
print("p_value: ", p_value)

if p_value < 0.05:
    print("Reject H0 : The difference is significant; the means of both times are not equal")
else:
    print("Fail to reject H0 : This means of both times are the same; the difference is not significant")

p_value: 0.4022851737856503
Fail to reject H0 : This means of both times are the same; the difference is not significant

In [116...

In [116...
sns.histplot(np.log(trip['actual_time']), kde=True, label='actual_time')
plt.legend()
sns.histplot(np.log(trip['segment_actual_time_sum']), kde=True, label='segment_actual_time_sum')
plt.legend()
plt.xlabel('Time')
plt.show()</pre>
```



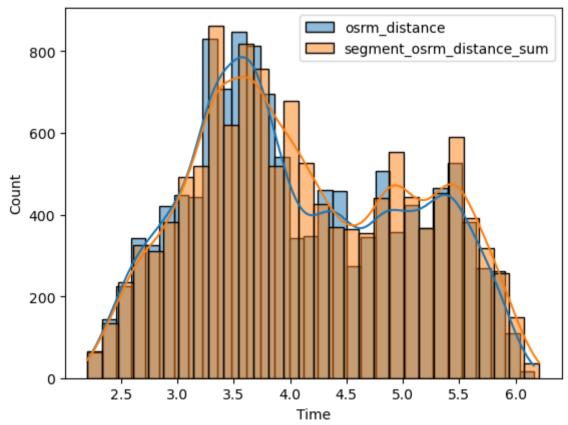
Hypothesis test: OSRM distance aggregated value and segment OSRM distance aggregated value

```
t_stat, p_value = ttest_ind(trip['osrm_distance'], trip['segment_osrm_distance_sum'])
print("p_value: ", p_value)

if p_value < 0.05:
    print("Reject H0 : The difference is significant; the means of both times are not equal")
else:
    print("Fail to reject H0 : This means of both times are the same; the difference is not significant")

p_value: 6.44494577799341e-08
Reject H0 : The difference is significant; the means of both times are not equal

In [117... sns.histplot(np.log(trip['osrm_distance']), kde=True, label='osrm_distance')
plt.legend()
sns.histplot(np.log(trip['segment_osrm_distance_sum']), kde=True, label='segment_osrm_distance_sum')
plt.legend()
plt.xlabel('Time')
plt.show()</pre>
```



Hypothesis test of: OSRM time aggregated value and segment OSRM time aggregated value

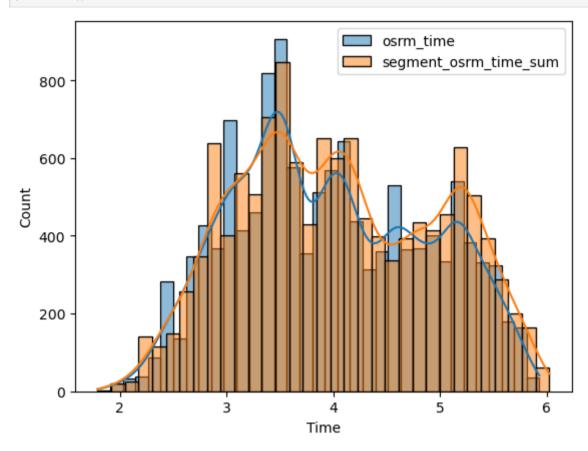
```
In [114... t_stat, p_value = ttest_ind(trip['osrm_time'], trip['segment_osrm_time_sum'])
    print("p_value: ", p_value)

if p_value < 0.05:
        print("Reject H0 : The difference is significant; the means of both times are not equal")
    else:
        print("Fail to reject H0 : This means of both times are the same; the difference is not significant")

p_value: 4.520723895551576e-15
    Reject H0 : The difference is significant; the means of both times are not equal

In [118... sns.histplot(np.log(trip['osrm_time']), kde=True, label='osrm_time')
    plt.legend()
    sns.histplot(np.log(trip['segment_osrm_time_sum']), kde=True, label='segment_osrm_time_sum')</pre>
```

plt.legend()
plt.xlabel('Time')
plt.show()



6. Business Insights & Recommendations

- There is a significant difference between OSRM and actual parameters and also there is a significant difference for OSRM actual and segmented values but not significant difference in case of actual & segmented time.
- 1. **Warehouse Expansion**: It is recommended that Delhivery explore warehouse expansion endeavors in states such as **UP**, **Telangana**, **and the outer regions of Delhi**. This strategic initiative is imperative given the discerned trend where order cancellations are notably influenced by delivery time considerations.
- 2. **Optimizing OSRM Usage**: In optimizing OSRM predictions, a prudent strategy for Delhivery would be to predominantly favor Carting route type deliveries, as this aligns closely with the observed actual time taken. This strategic alignment is anticipated to enhance operational efficiency.
- 3. **Hypothesis test data and results for Time**: We see that actual time taken to reach destination is more than predicted time by OSRM. The error range lies between -110 min to 190 mins (approx 2hrs early to 3hrs late) for Carting route type and -384 min to 938 min (approx 6 hours early to 15 hrs late) for FTL route type.
- 4. **Hypothesis test data and results for Distance**: For Actual distance and OSRM distance even though OSRM tries to find best route to reach destination but we can see that many times **actual time taken to reach the destination is less than predicted distance**. The drivers have closer way to reach destination than provided by OSRM.