

Niharika Dalal

UX DESIGNER

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EXPERIENCE

Clairvoyant AI / UX Designer

AUG '21 - PRESENT

- Worked on four projects - Scholarship Estimator, Scholarship Application, Scholarship Review, Transfer Credits Evaluation for Grand Canyon University, AZ.
- Built user journeys, wireframes, mockups and prototypes in Figma while working closely with different Project Managers.
- Involved in ideation of new features and design QA to make sure the implemented features were meeting design requirements.
- Worked in cross-cultural and cross-functional teams which followed an Agile (SCRUM) approach.

Clairvoyant AI / Front-end Developer

JUN '20 - AUG '21

- Developed the user interface for an internal tool for PayPal using ReactJS for viewing reports and transactions carried out by clients.
- Worked in a cross-cultural team and followed agile practices (SCRUM) for well-ordered project management.

SKILLS

Figma
Adobe XD
Invision
Balsamiq
Photoshop
Illustrator

Persona Creation
Wireframing
Prototyping
Interaction Design

ReactJS
Javascript
HTML/CSS
Bootstrap

PERSONAL PROJECTS

FemHealth / Platform for Women to get access to Health Resources

FIGMA

- FemHealth provides women with access to blog articles related to women's health. They can also anonymously ask questions in a forum which can only be answered by verified doctors, promoting reliability.
- Conducted user research, and created personas and information architecture. Designed low-fidelity wireframes and high-fidelity prototypes for the mobile app, and tablet and desktop views for the responsive website.

Swift Bikes / Online solution to buying Custom Bikes

ADOBEXD

- Swift Bikes is an online platform where users can customize bikes for work or leisure purposes before buying. Selecting specific bike parts from a variety gives them control over the kind of bike they can have.
- Users could also take a quiz to help them get bike recommendations based on their responses. This would help users achieve their goal of owning a bike that felt comfortable and was customized for a specific purpose.
- Designed personas, created a sitemap/information architecture, wireframes and prototypes for a responsive website for desktop and mobile devices.

Svaasthya / Support Chatbot for a Hospital in India

FIGMA

- Svaasthya is a chat bot for an Indian hospital to help users with hospital related questions and services. The bot can assist in making medical emergency calls, booking appointments online and avoiding long wait times on phones and at the hospital which can mitigate stress and save time.
- Designed personas, low fidelity wireframes and high fidelity prototypes for the mobile app.

EDUCATION

Google UX Design Certificate

Coursera (Online)
APR '21 - NOV '21

Empathizing with users, defining their pain points, ideating design solutions, creating wireframes and prototypes, and conducting usability studies for feedback.

Rochester Institute of Technology

New York, USA
MS in Software Engineering
AUG '17 - MAY '20

Narsee Monjee Institute of Management Studies

Mumbai, India
B Tech in Computer Engineering
JUL '13 - MAY '17