

Niharika Dalal

UX DESIGNER

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EXPERIENCE

Clairvoyant AI / UX Designer

AUG '21 - PRESENT

- Grand Canyon University (client)
 - Working on 4 projects - Scholarship Application, Scholarship Review, Scholarship Awarding, Transfer Credits Evaluation.
 - Positive impact after release of the Transfer Credits Evaluation project was that the users were able to complete 1.7 times more evaluations.
 - Independently created user journeys, lo-fidelity and hi-fidelity wireframes and prototypes in Figma while working closely with different product owners. Involved in ideation of new features and design QA.
 - Worked in cross-cultural and cross-functional teams which followed an Agile (SCRUM) approach.
- Westcor (client)
 - Redesigning a tool to make it functionally efficient & visually intuitive.
 - Built a design system to set the typography, colors, and components.
 - Worked with designers to create wireframes & prototypes in Figma.

Clairvoyant AI / Front-end Engineer

JUN '20 - AUG '21

- Developed the user interface for an internal tool for PayPal using ReactJS for viewing reports and transactions carried out by clients.
- Worked in a cross-cultural team and followed agile practices (SCRUM) for well-ordered project management.

PERSONAL PROJECTS

FemHealth / Platform for Women to get access to Health Resources FIGMA

- FemHealth provides women with access to blog articles related to women's health. They can also anonymously ask questions in a forum which can only be answered by verified doctors, promoting reliability.
- Conducted user research and created personas and information architecture. Designed low-fidelity wireframes and high-fidelity prototypes for the mobile app, and tablet and desktop views for the responsive website.

Swift Bikes / Online solution to buying Custom Bikes

ADOBE XD

- Swift Bikes is an online platform where users can customize bikes for work or leisure purposes before buying. Selecting specific bike parts from a variety gives them control over the kind of bike they can have. Users could also take a quiz to help them get bike recommendations based on their responses.
- Designed personas, created a sitemap/information architecture, wireframes and prototypes for a responsive website for desktop and mobile devices.

Svaasthya / Support Chatbot for a Hospital in India

FIGMA

- Svaasthya is a chat bot for an Indian hospital to help users with hospital related questions and services. The bot can assist in making medical emergency calls, booking appointments online and avoiding long wait times on phones and at the hospital which can mitigate stress and save time.
- Designed the user experience, personas, low fidelity wireframes and high fidelity prototypes for the mobile app.

SKILLS

Figma
Adobe XD
Invision
Balsamiq
Photoshop

Product design
UX design
Interaction design
Userflow creation
Persona creation
Wireframing
Prototyping

ReactJS
Javascript
HTML/CSS

EDUCATION

Google UX Design Certificate

Coursera (Online)
APR '21 - NOV '21

Empathizing with users, defining their pain points, ideating design solutions, creating wireframes and prototypes, and conducting usability studies for feedback.

Rochester Institute of Technology

New York, USA
MS in Software Engineering
AUG '17 - MAY '20

Narsee Monjee Institute of Management Studies

Mumbai, India
B Tech in Computer Engineering
JUL '13 - MAY '17