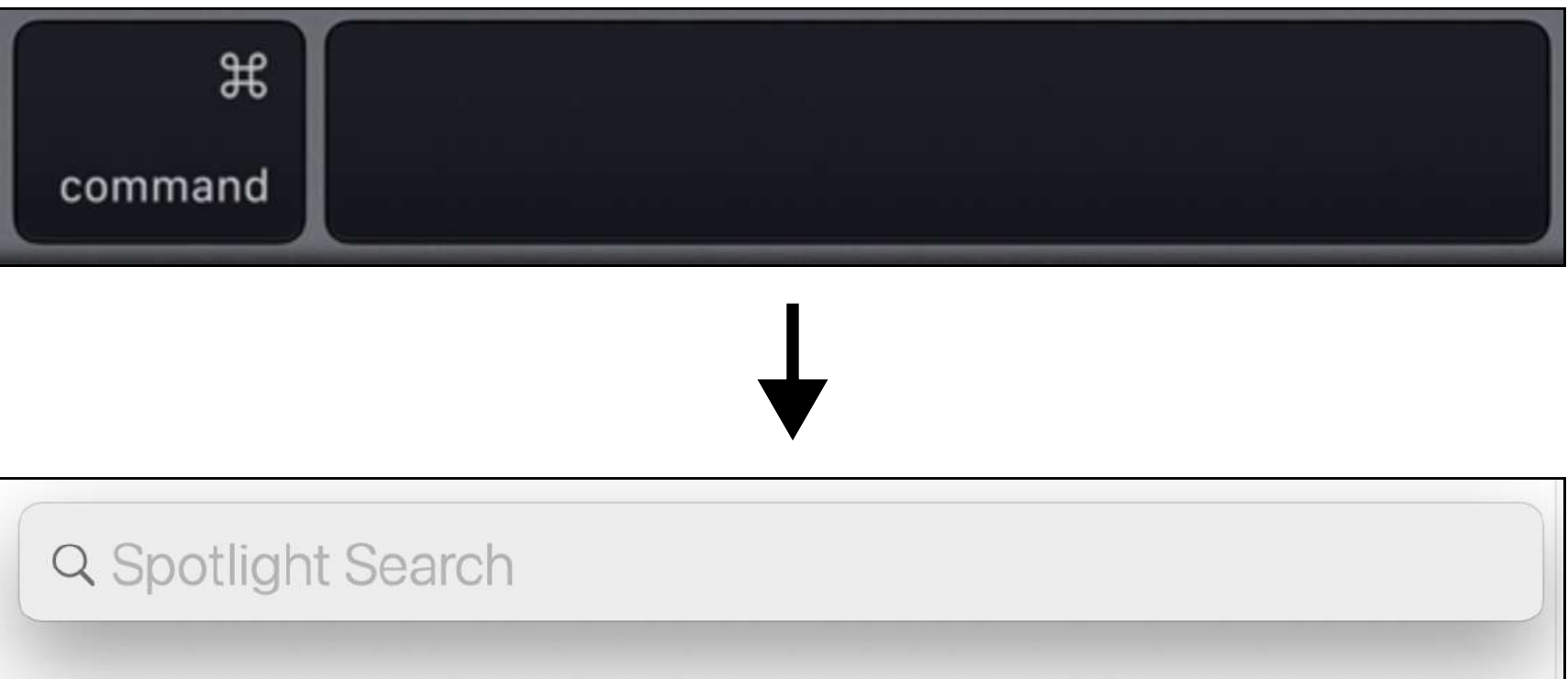Refer to this section if you don't see the OSP installer window open, and instead see an "Unidentified Developer" message in installation step 4 of the "**OSP Software Quick Start Guide - Release 2020B**".

If you received the message, that means you need to change permissions on your computer to allow the installer to run.
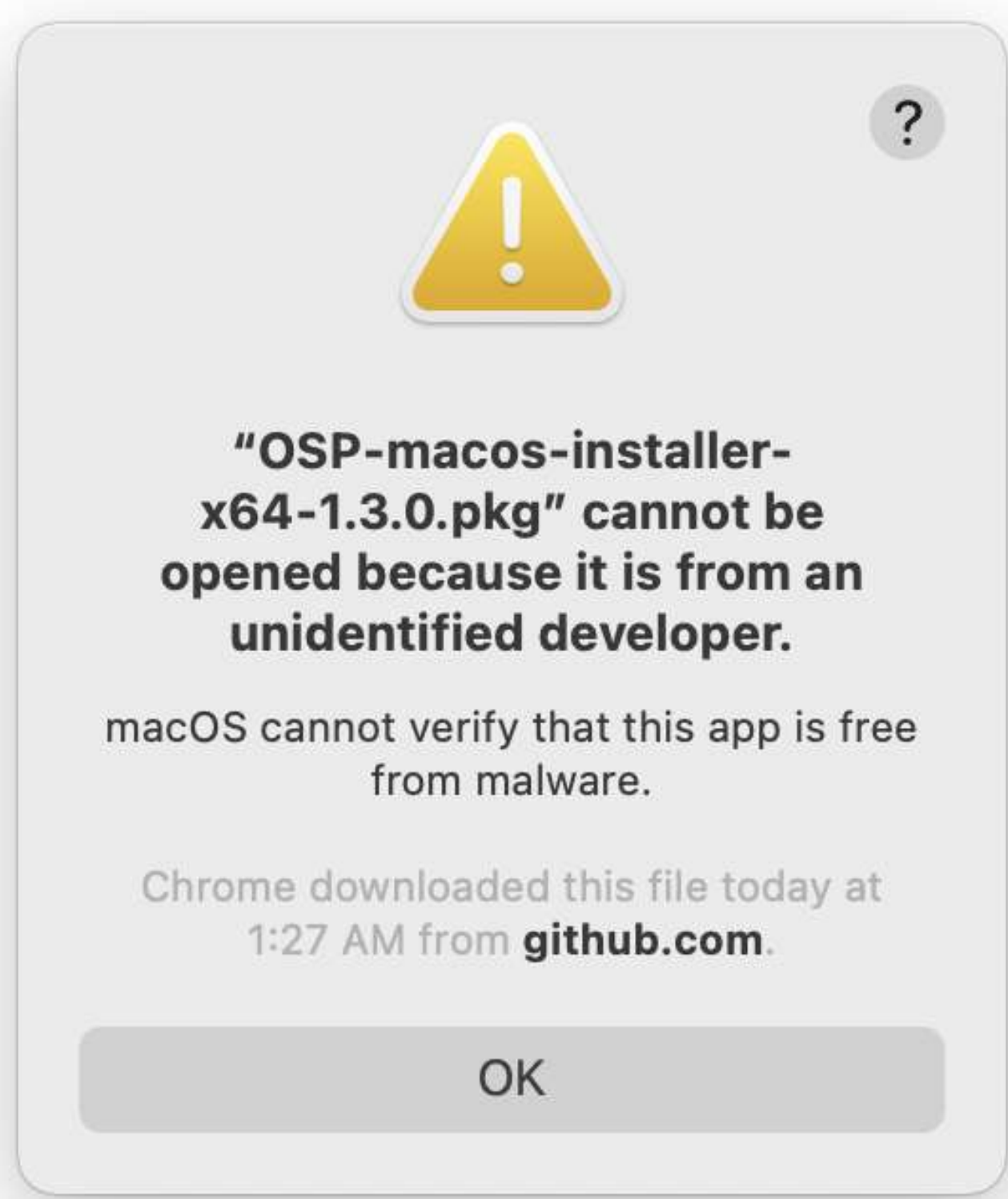
"OSP-macos-installer-x64-1.3.0.pkg" cannot be opened because it is from an unidentified developer.

macOS cannot verify that this app is free from malware.

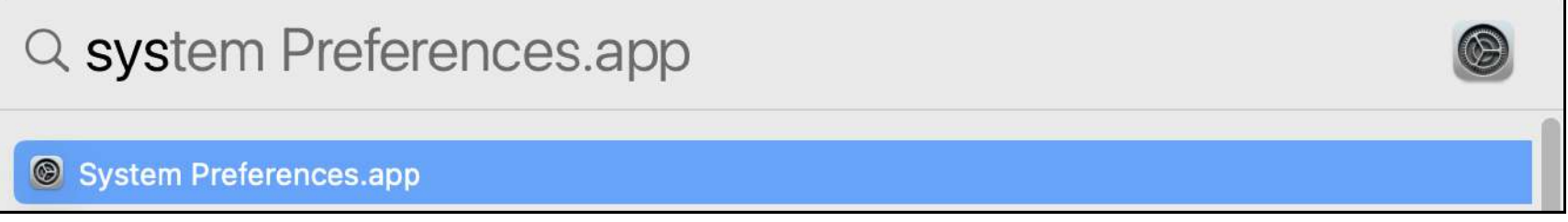Chrome downloaded this file today at 1:27 AM from github.com.
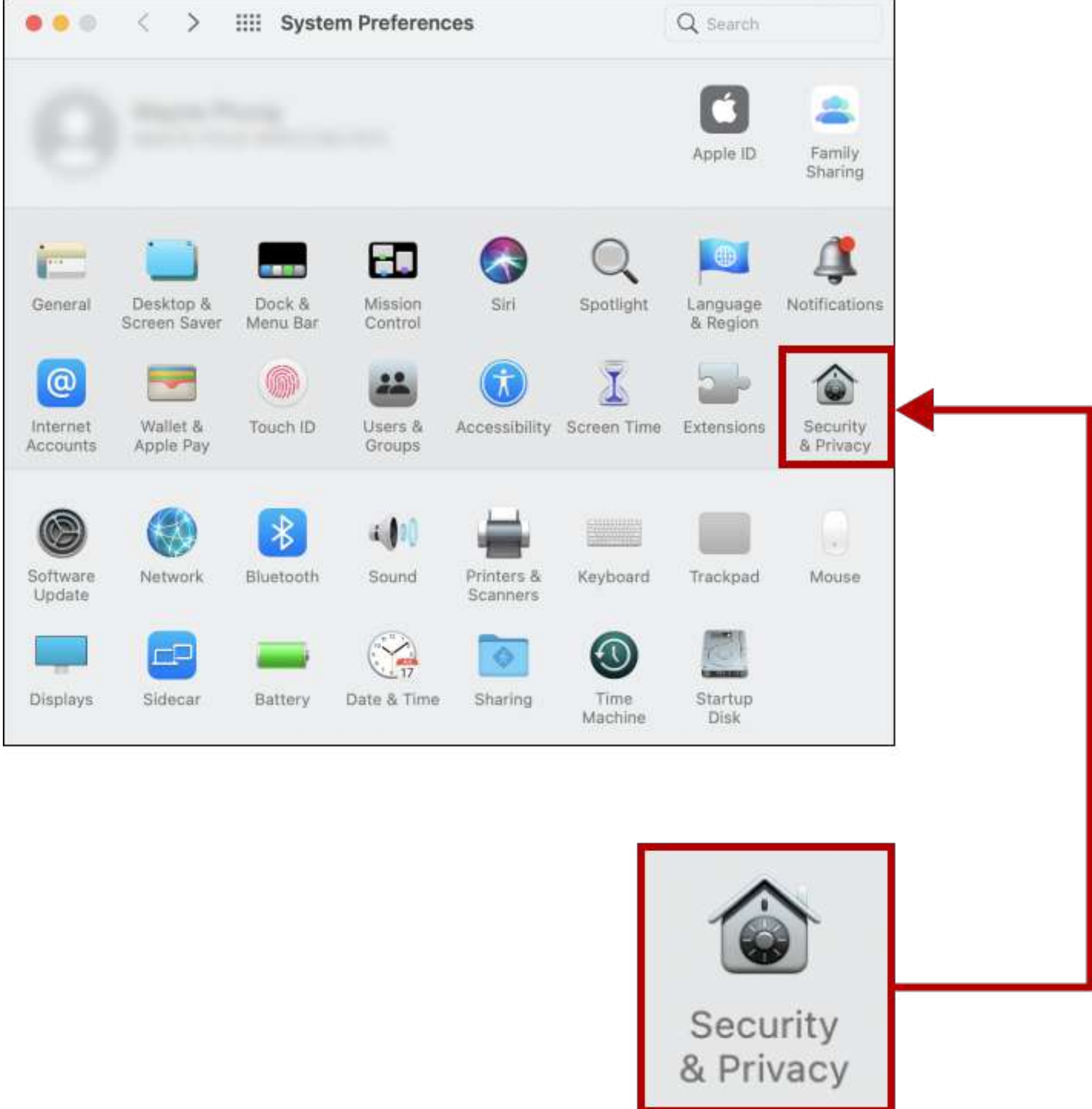
OK

1. Open System Preferences

Press command + space to open Spotlight Search and start typing "system preferences".

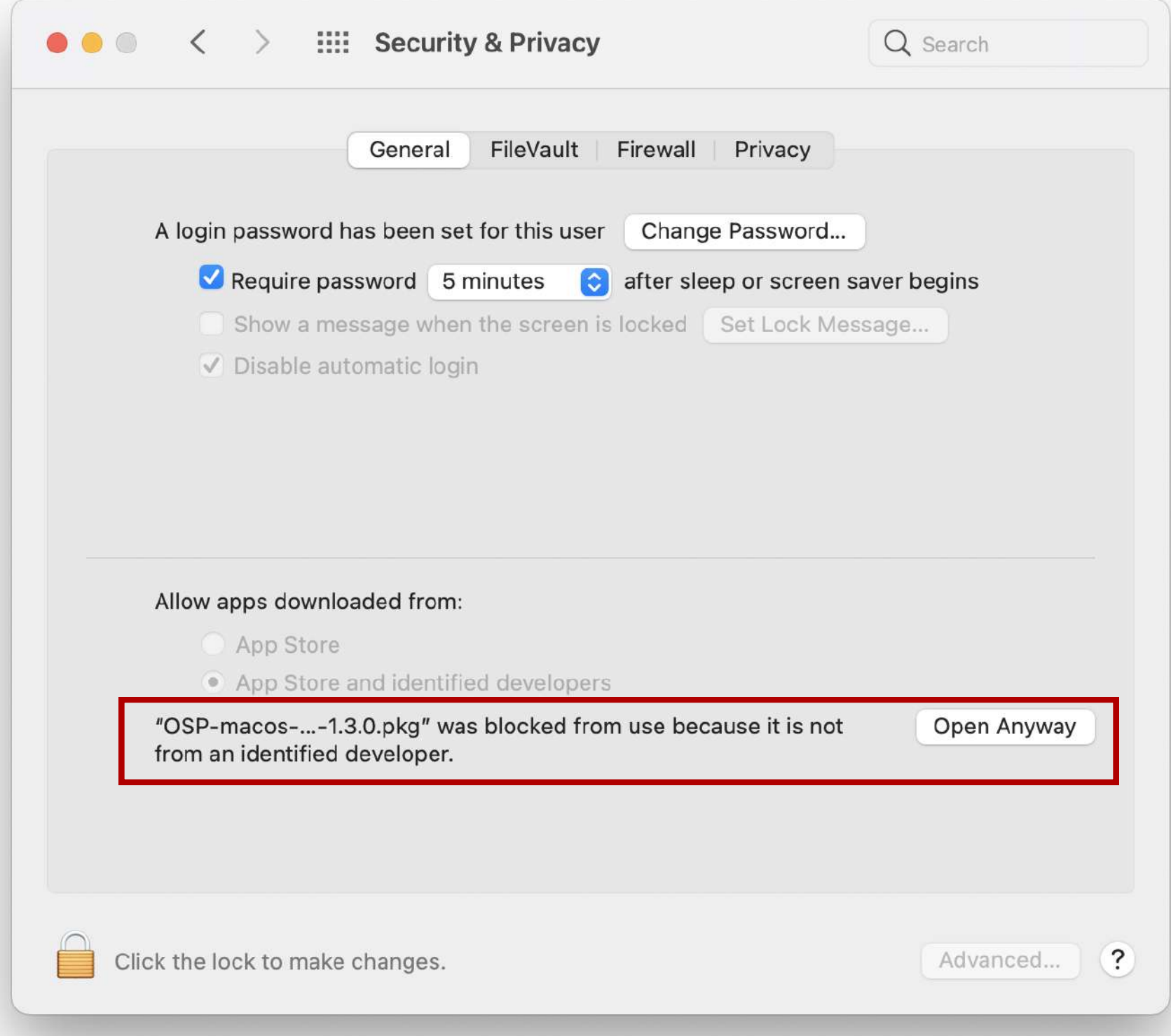The app name will be highlighted. Press enter.

2. Go to "Security and Privacy"

Security & Privacy

3. In the "General" tab, you should see the "unidentified developer" message here as well. Click the "Open Anyway" button.


4. If you receive this popup, confirm by pressing the "Open" button.

macOS cannot verify the developer of "OSP-macos-installer-x64-1.3.0.pkg". Are you sure you want to open it?

By opening this app, you will be overriding system security which can expose your computer and personal information to malware that may harm your Mac or compromise your privacy.

Chrome downloaded this file today at 1:27 AM from github.com.

Open | Cancel

5. You should see this installer window opened.

Return to installation step #4 in the "**OSP Software Quick Start Guide**".
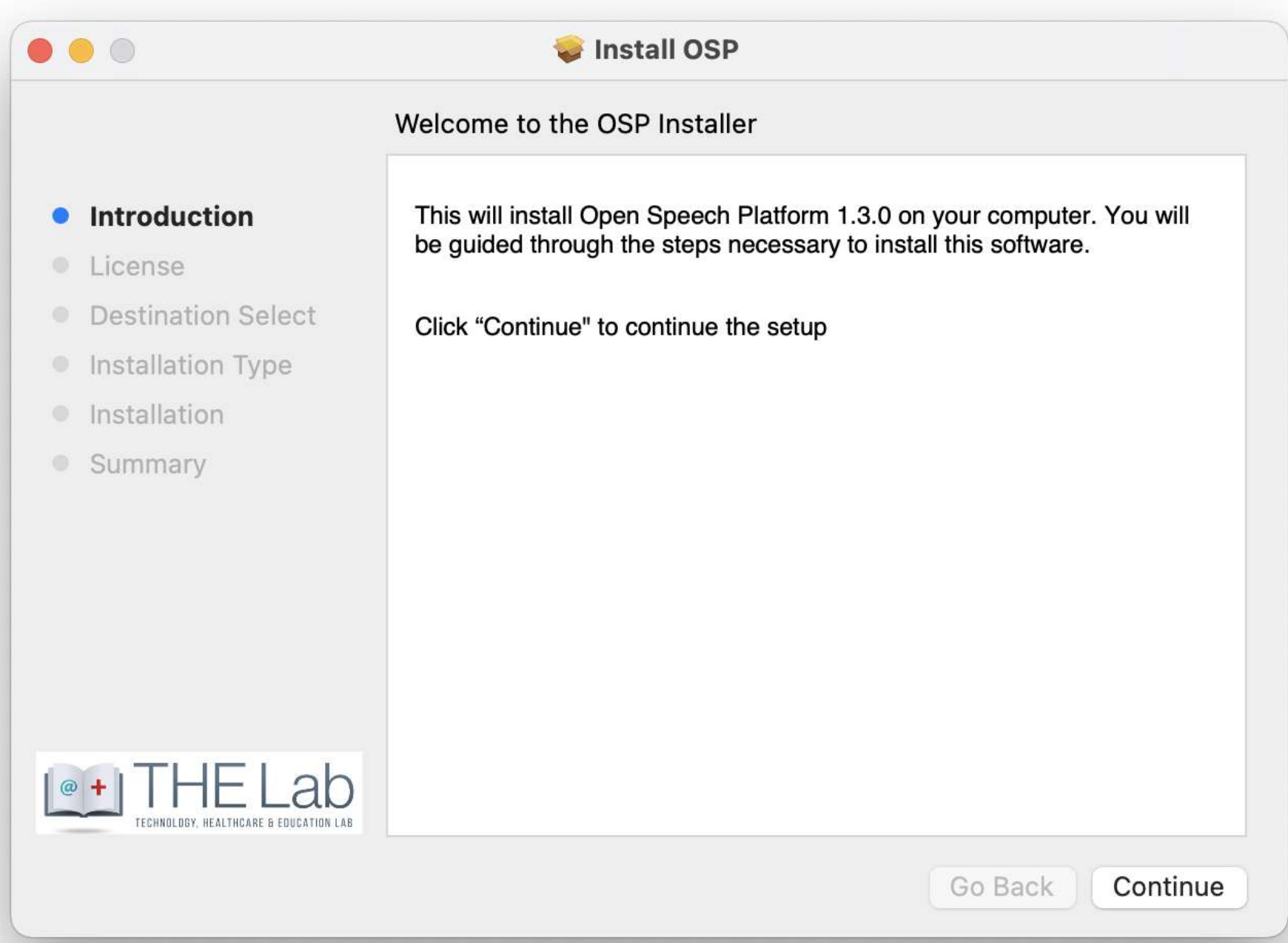
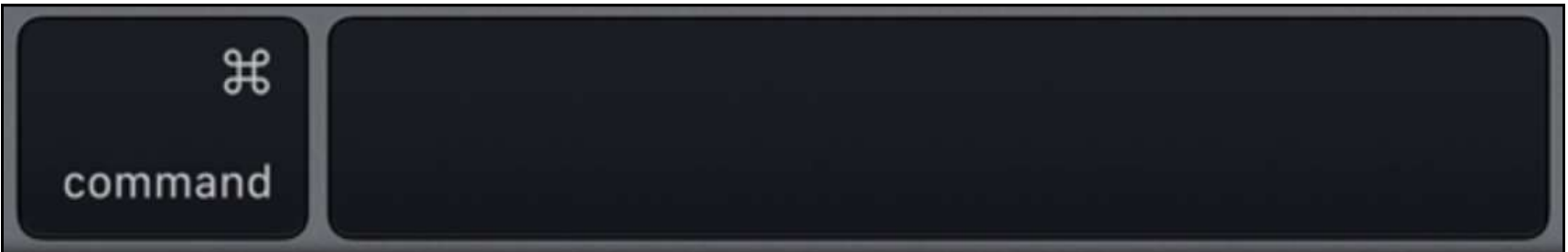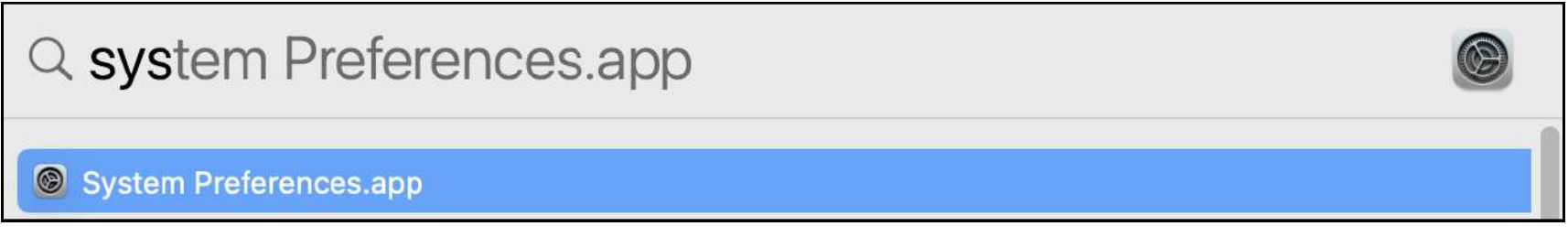Refer to this section if the five terminal tabs don't open when you enter the "`run_osp`" command during installation step 5 of the "**OSP Software Quick Start Guide - Release 2020B**".
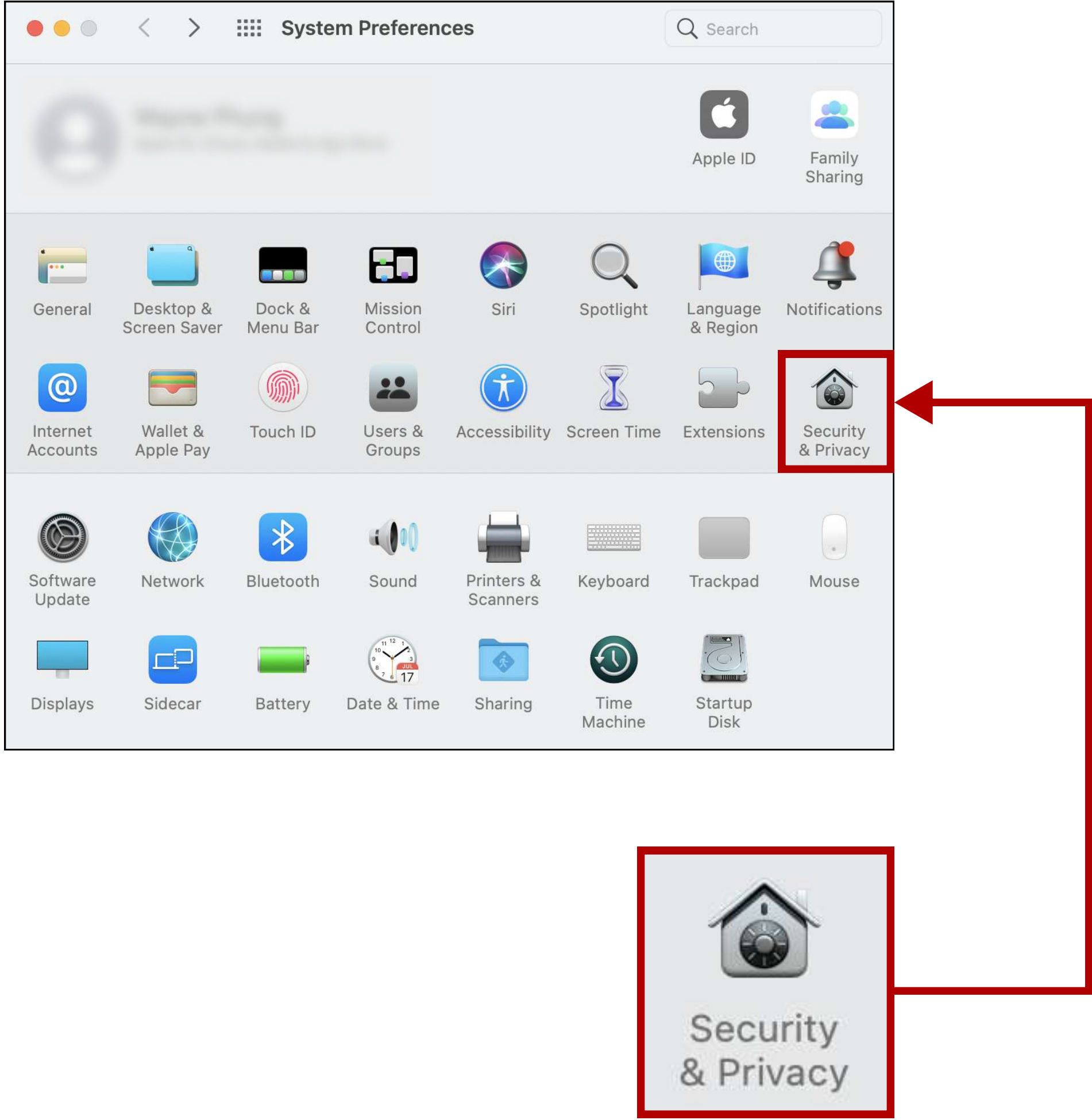
1. Open System Preferences

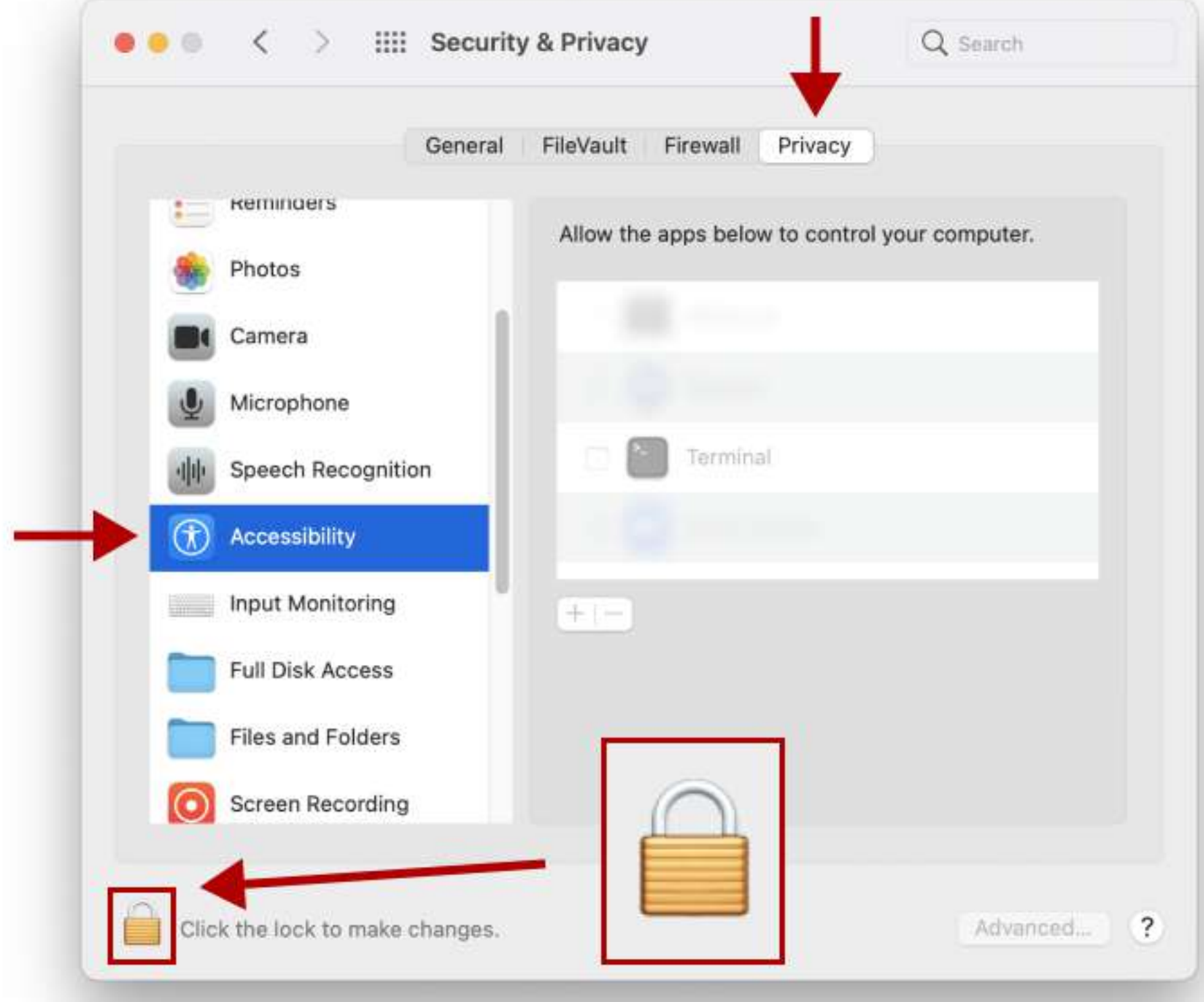Press command + space to open Spotlight Search and start typing "system preferences".

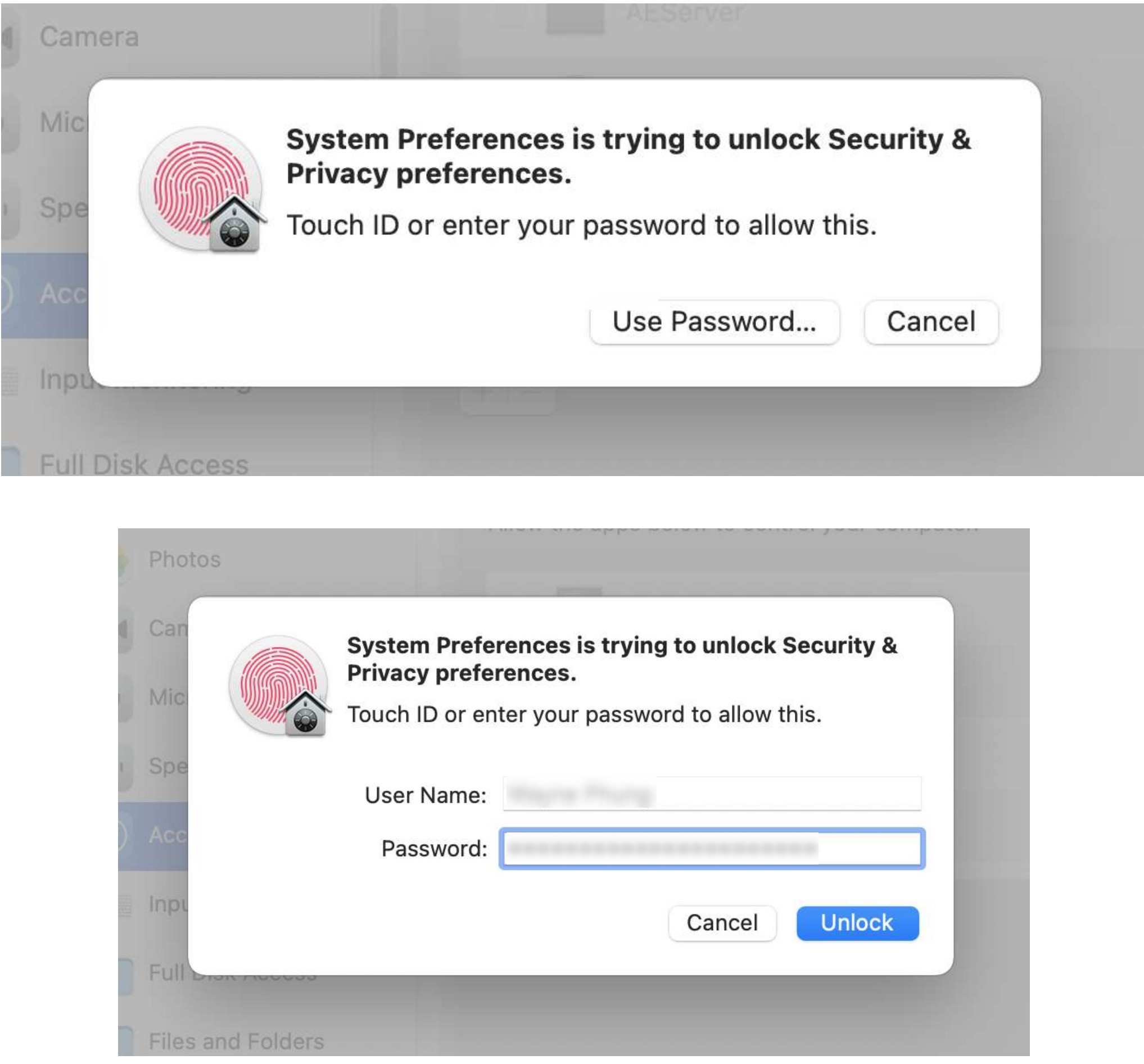The app name will be highlighted. Press enter.
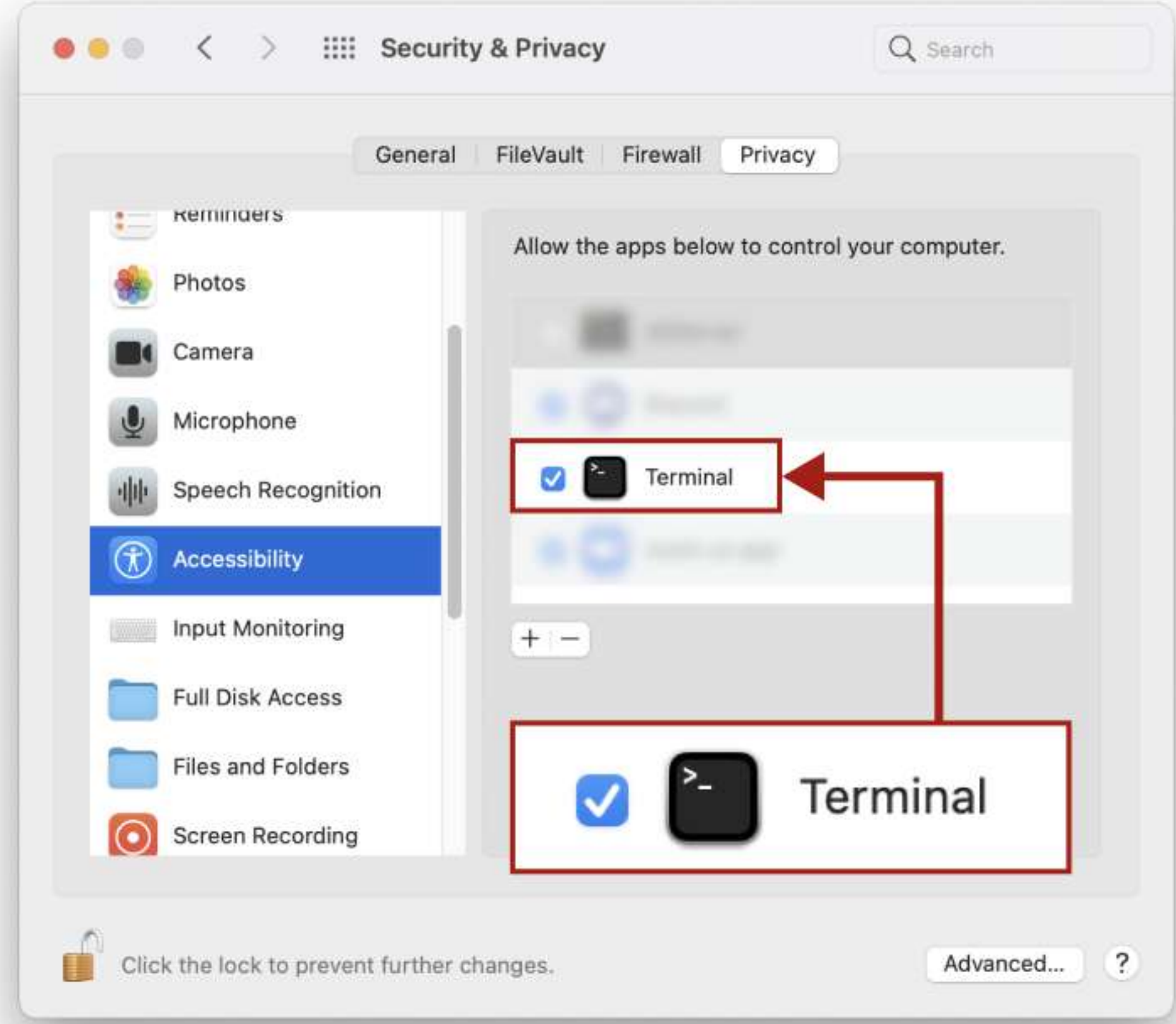
2. Go to "Security and Privacy"

Security & Privacy

3. Go to the "Privacy" Tab. On the left sidebar, scroll down to "Accessibility", then click on the lock icon at the bottom.
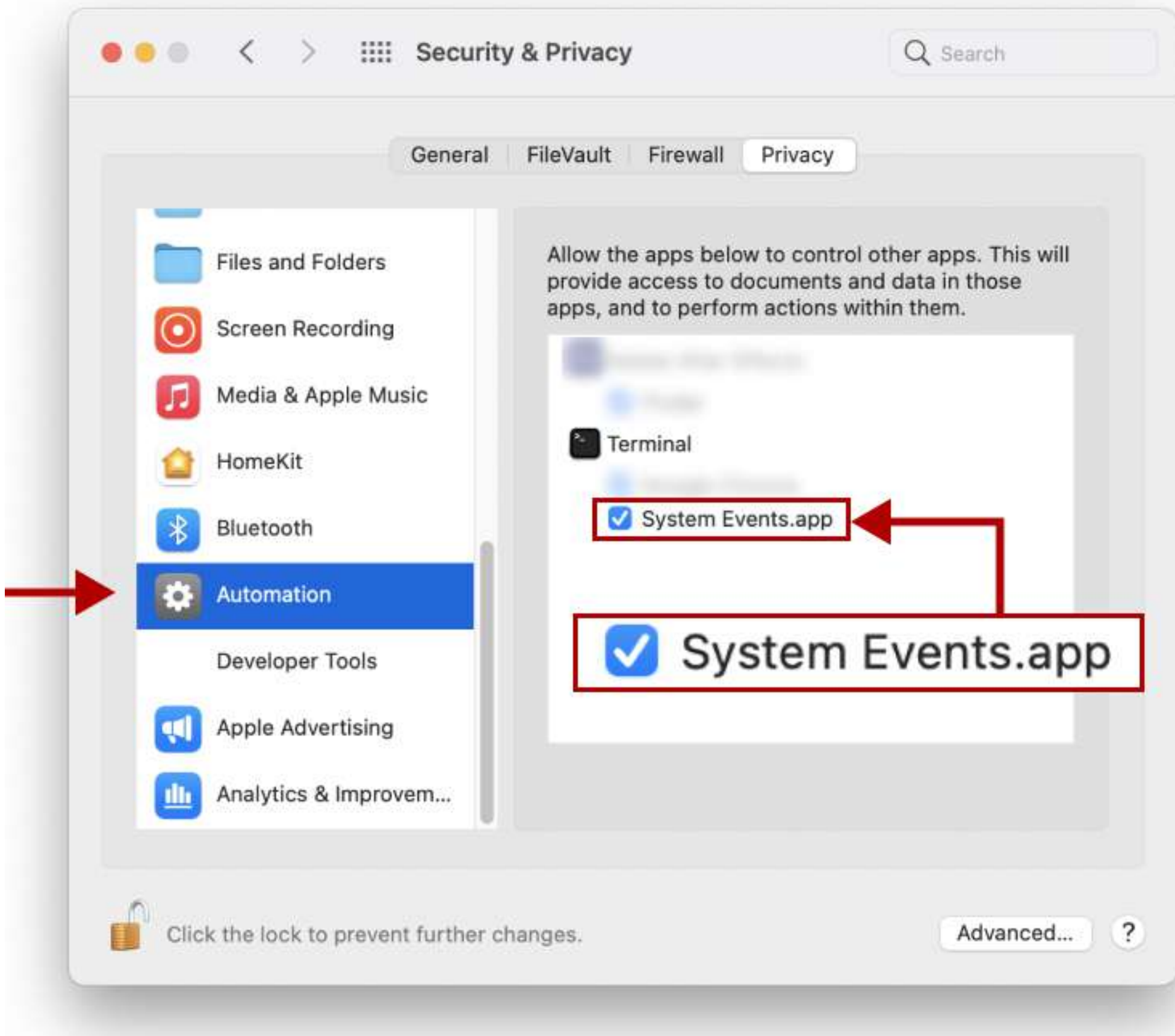

4. Use Touch ID or enter your password to unlock these settings.


5. Click on the checkbox next to Terminal to enable Terminal access. You should see a checkmark.


6. Go to the left sidebar again and scroll to "Automation". Click on the checkbox next to "System Events.app".

System Events.app

7. Go to the left sidebar again and scroll to "Microphone". Check and/or click the checkbox next to "Terminal" to enable the Terminal access to the Microphone.
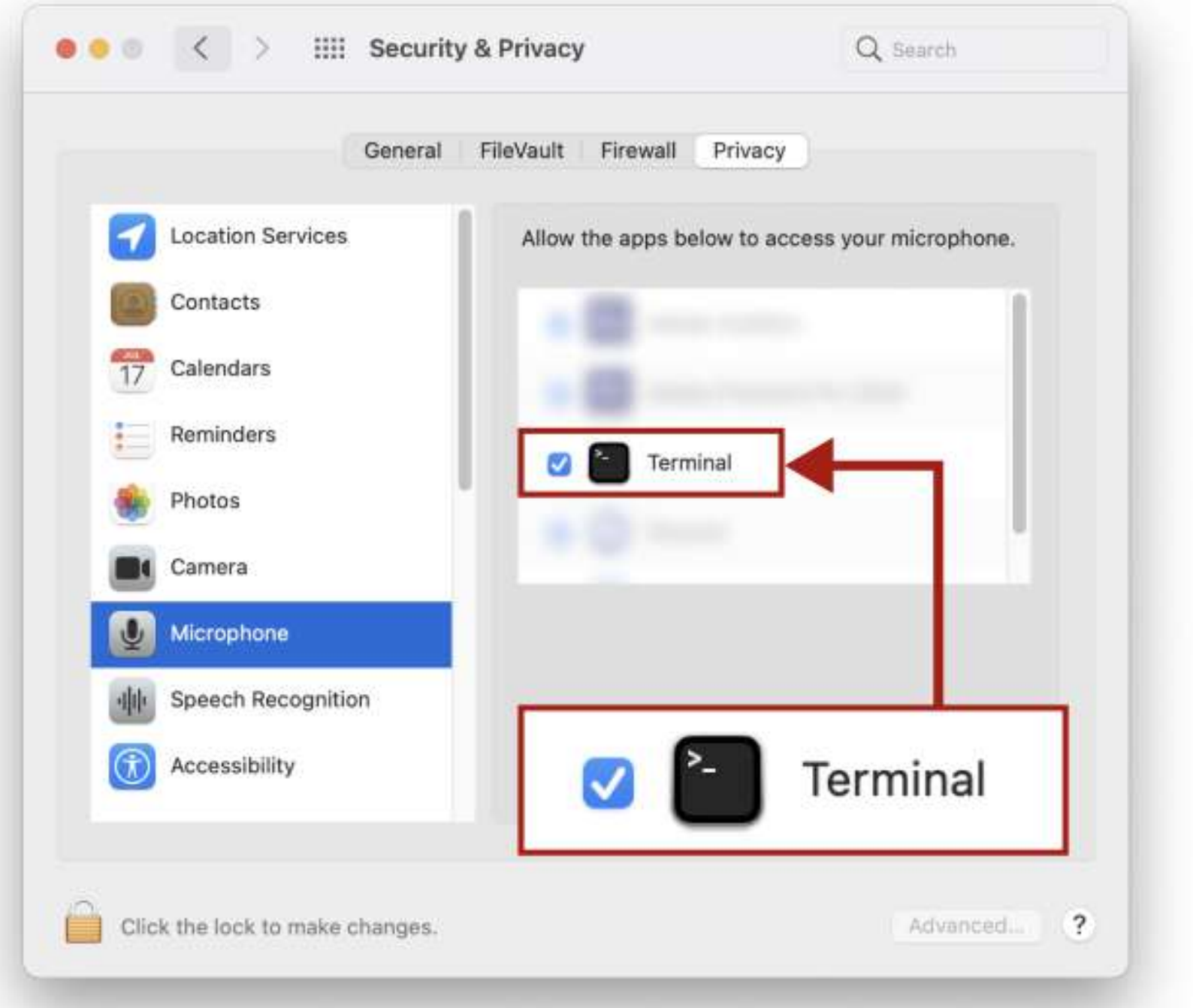
8. Click on the lock icon to save these changes. Return to step 5 of "OSP Software Quick Start Guide" and enter "`run_osp`" again.
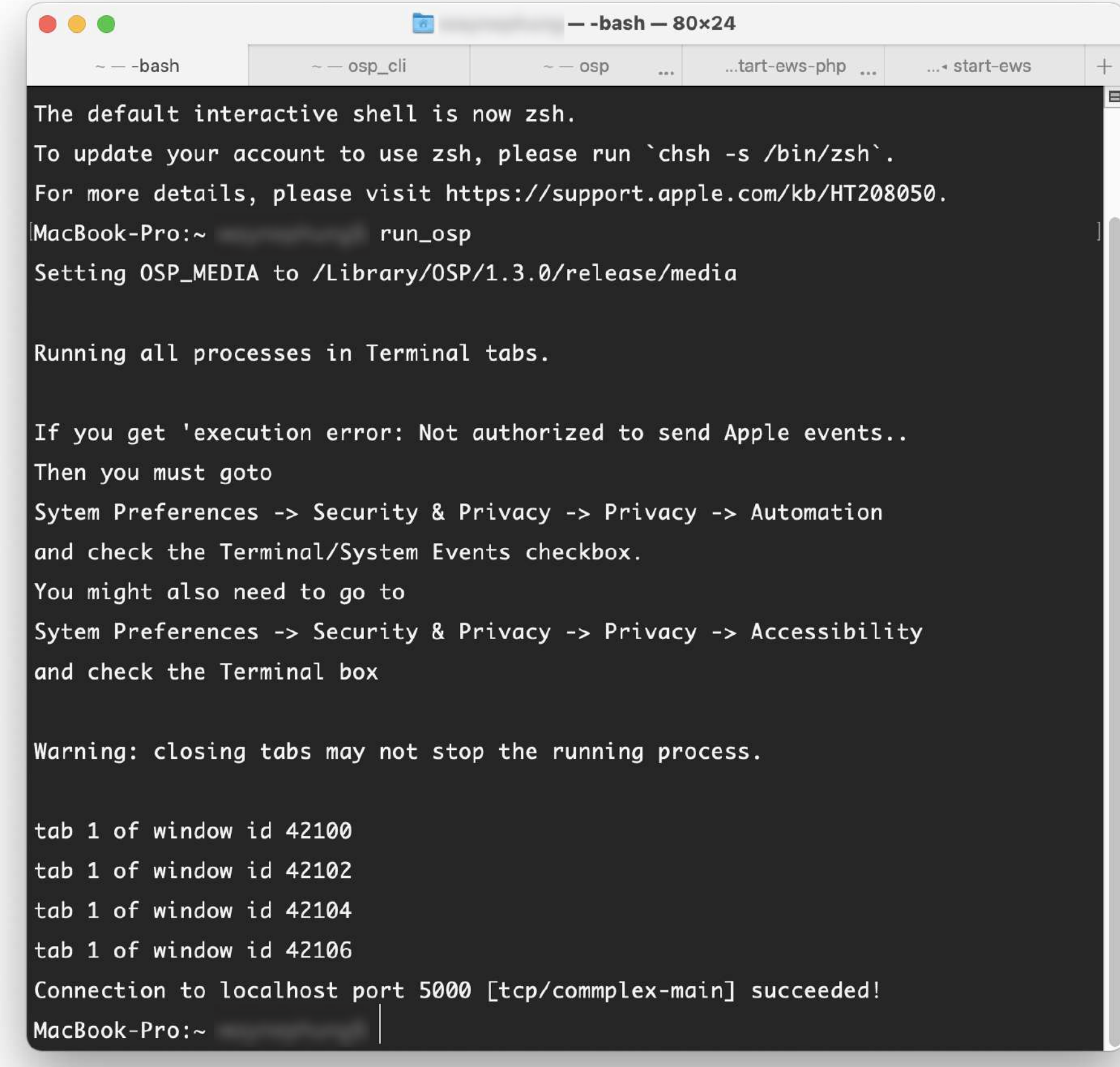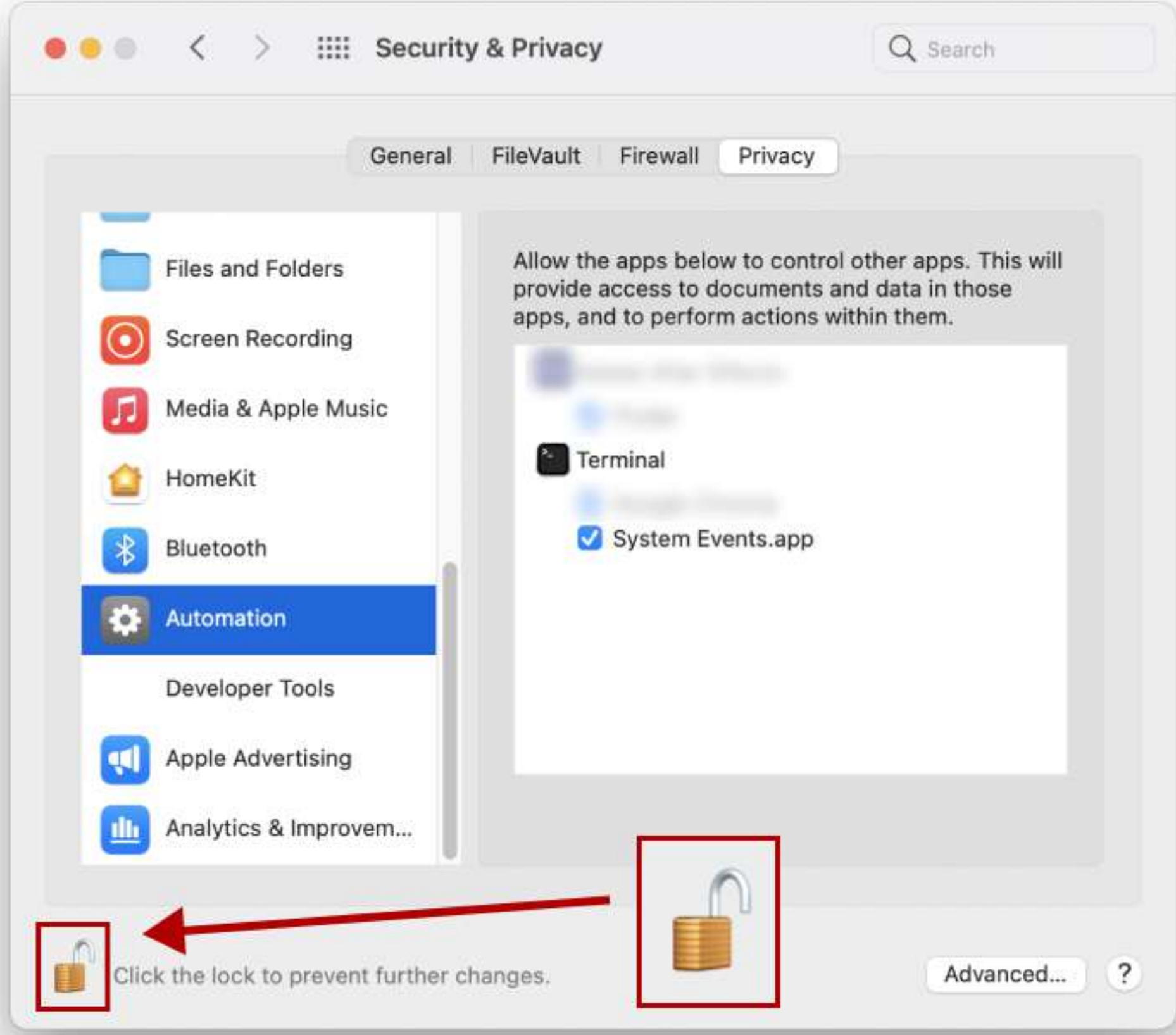
Links to Other Resources

Getting Started Guides

Below are links to two guides that extensively cover the installation steps, troubleshooting steps, and sanity checks for OSP.

OSP Software Getting Started Guide

OSP Hardware Getting Started Guide

Sanity Check Guides

Below are links to three other guides to help you check that OSP software is working.

Audio Input and Output Sources

Node.js Version of EWS

PHP/Laravel Version of EWS

OSP Website

Read the latest release notes and development of OSP hardware and software features.

View general information of what OSP is.

See the people who have previously and are currently contributing to OSP.

OSP Forum

An upcoming online community to connect audiologists, hearing aid researchers, and other people using OSP.

Anyone can search and read OSP documentation and OSP-related topics.

Once you make a new account, you'll be able to make new forum topics, communicate issues, and make suggestions to OSP features.