

Alvin Nii Nortey Tetteh

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Objective

A result-oriented software developer who is passionate about using software to provide services that solve hard problems for people and businesses. With my experience in UI and UX design, I strive to design good products with the sole aim of improving user experience.

Experience

FRONTEND DEVELOPER | WELLSIT SOLUTIONS-REMOTE | 2016- DATE

- Developing new user-facing features
- Build reusable code and libraries for future use
- Ensure the technical feasibility of UI/UX designs
- Optimize application for maximum speed and scalability
- Collaborate with other team members and stakeholders

JUNIOR SOFTWARE ENGINEER | N.B.Y ENGINEERING FIRM, UK | 2014-2016

- Responsible for investigating current applications
- Costing new or modified systems
- Testing product to ensure they operate satisfactorily
- Handling support and feedback

RETAIL EXECUTIVE | VODAFONE UK | 2011-2014

- Assist customers in product and service selection
- Handle customer claims and returns via phone and email
- Process cash and card payments, and balance cash registers
- Ensure customer satisfaction and handle customer complaints
- Provide customer feedback to the retail manager

Education

SWEDISH FOR IMMIGRANTS (SFX-IT) | 2018 | TYRESÖ GYMNASIUM, TYRESÖ

CERTIFICATE IN INFORMATION TECHNOLOGY | 2014 | WEST LONDON COLLEGE, LONDON

- HTML, CSS, JavaScript, Java, MySQL Linux, Information Systems, Entrepreneurship and Management

AMERICAN COLLEGE TEST | 2010 | GHANA INTERNATIONAL SCHOOL

- English, Mathematics and Science

WEST AFRICAN SECONDARY SCHOOL CERTIFICATE | 2009

- English, Mathematics, Social Studies, Economics, Geography

Skills & Abilities

- Excellent team player with very good leadership, analytical, interpersonal and communication skills
- Excellent customer service, time management and troubleshooting skills
- Quick learner with strong work ethics, ability to multitask, meet deadlines and work well under pressure
- Experience working with Html, CSS, JavaScript.
- Experience working with CSS framework-Bootstrap4 to provide responsive and mobile-first websites.
- Knowledge in version control such as Git and GitHub
- Ability to negotiate with customers and resolve issues professionally
- Ability to communicate well in written and spoken English, Swedish and basic French and Italian
- Excellent computer skills with proficiency in Microsoft office applications: Excel, Word, Power Point

ADDITIONAL INFORMATION

- Awarded champion of the month for leading team to exceed targets, Vodafone UK (May 2016)
- Trained 3 new team members for retail executive position, Vodafone UK (June 2014)
- Assistant coach of the college soccer team (2012- 2014)
- Head of Productions team for Curious Minds youth program on Ghana Broadcasting Cooperation (GBC) radio (2009)
- UNICEF facilitator for youth employment program (2006-2010)