



SOHAM PATEL

INTERNATIONAL STUDENT

Enrolled in York University

CONTACT ME AT

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HIGHLIGHTS

- Excellent multi- tasker
- Strong communication skills
- Fast Paced
- Works well with others
- Customer Service Help
- Eager to go above and beyond for the customers
- Cash handling accuracy
- Mathematical aptitude
- Organized
- Time management
- Friendly
- Loves to learn new things
- Can work Independently
- Detail-oriented

AVAILABILITY

- Mon: 7:00 am to 4:00 pm
- Tue: 7:00 am to 4:00 pm
- Wed: 7:00 am to 4:00 pm
- Thur: 7:00 am to 4:00 pm
- Fri: 7:00 am to 11:00 pm
- Sat: 7:00 am to 11:00 pm
- Sun: 7:00 am to 11:00 pm

SUMMARY

I am highly energetic, outgoing and detail-oriented. I can handle multiple responsibilities simultaneously while providing exceptional customer service. I am also very reliable and friendly who quickly learns and masters new concepts and skills. I'm passionate about helping customers and creating a satisfying and confident experience.

WORK EXPERIENCE

Customer Service Representative/ Merchandising Associate

Big Bazaar Hyper Market, Ahemdabad |Feb 2023 - July 2024

- Provided detailed descriptions of products to customers and explained their care and maintenance accurately.
- Communicated effectively with and supported the sales, marketing, and administrative teams on a daily basis.
- Helped customers with product choices, answered their questions, and accommodated special order requests.
- Delivered an excellent customer experience by addressing concerns, showing empathy, and resolving issues immediately.
- Cashed out customers and processed returns efficiently

Counter Attended/Restaurant Helper

La Milano Pizzeria(Fusion Foods), Ahemdabad | Jan 2022 - Feb2023

- Greeting customers, taking orders, and promoting sales by explaining various offers.
- Served a variety of pizzas, cold drinks, and beverages, took customer orders, and provided ticket stubs for order identification.
- Wrapped menu items for serving or takeout and maintained the cleanliness of tableware and utensils.
- Communicated orders to the kitchen, ensured timely delivery to the correct table, and replenished serving stations.
- Monitor food stock levels and replenish ingredients as needed
- -Presented bills, processed payments, assisted with unloading food supplies, and managed setup and cleanup of dining areas.

EDUCATIONAL HISTORY

GLS UNIVERSITY

Bachelors in Computer Application | Mar 2020 - Apr 2023

I.D. PATEL CAMPUS

Secondary and Higher secondary school certificate | April 2018 and Mar 2020 respectively