

# Nika Eslami

## SKILLS

- Python
- Java
- C
- Sophos firewall
- Basic Networking & IT Troubleshooting
- Cyber security
- Blender (3D Modeling & Animation Basics)
- Object-Oriented Programming (OOP)
- Microsoft Office (Excel, Word, PowerPoint)
- OneNote (Digital Note-Taking & Organization)
- AI Concepts (Helpdesk Bots, Browser History Tracking Projects)
- DevOps/Software support and deployment
- Teaching & Training Course (TTC) – foundational pedagogy, lesson planning, and student engagement
- Fluent in English, Latin and French

## EXPERIENCE

IT Intern | شرکت راه و ساختمان بلندپایه  
ابان ۱۴۰۲ - هم اکنون

- [https://drive.google.com/file/d/1EoeWNGAwOLBqgMKyothrVjDvt-ft\\_h5l/view?usp=sharing](https://drive.google.com/file/d/1EoeWNGAwOLBqgMKyothrVjDvt-ft_h5l/view?usp=sharing)
- <https://drive.google.com/file/d/1HAKZFL93oosoQGc1RbchLS Tcc0oUbCcd/view?usp=sharing>

Teaching Experience | تدریس خصوصی زبان  
۱۳۹۹-۱۴۰۰

## PROJECTS

### AI Helpdesk Bot – Internal IT Automation

*Python | Company Internal Tool | 2025*

- Designed and implemented an AI-powered helpdesk bot to assist employees with common IT support queries
- Built logic for issue recognition and automated response generation using Python
- Reduced manual IT workload and response time by streamlining common troubleshooting interactions

### Workplace Access Logger – Computer Access Monitoring System

*Java & Batch Scripting | Company Internal Tool | 2025*

- Developed a custom script to track employee log-in/log-out times across company devices
- Captured session data and stored it in structured logs for reporting and auditing purposes
- Contributed to enhanced IT oversight and time-tracking accuracy within the company