

# Oncno Sage: Medical RAG QA System

## Complete Technical Documentation

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## 1. Executive Summary

Oncno Sage is a domain-specific Retrieval-Augmented Generation (RAG) system designed for medical oncology. It enables clinicians and researchers to query a curated corpus of oncology literature using natural language, providing evidence-based answers with source attribution.

The system leverages state-of-the-art technologies:

- Pinecone vector database for semantic search
- OpenAI GPT models for answer generation
- LangChain to orchestrate RAG workflows
- Streamlit and FastAPI for user interface and backend services

Key features include interactive visualizations of document relevance, similarity heatmaps, and performance metrics tracking. The system has been evaluated with real-world medical questions, achieving 88% correct context retrieval and positive feedback from clinicians in beta testing.

## 2. Introduction & Problem Statement

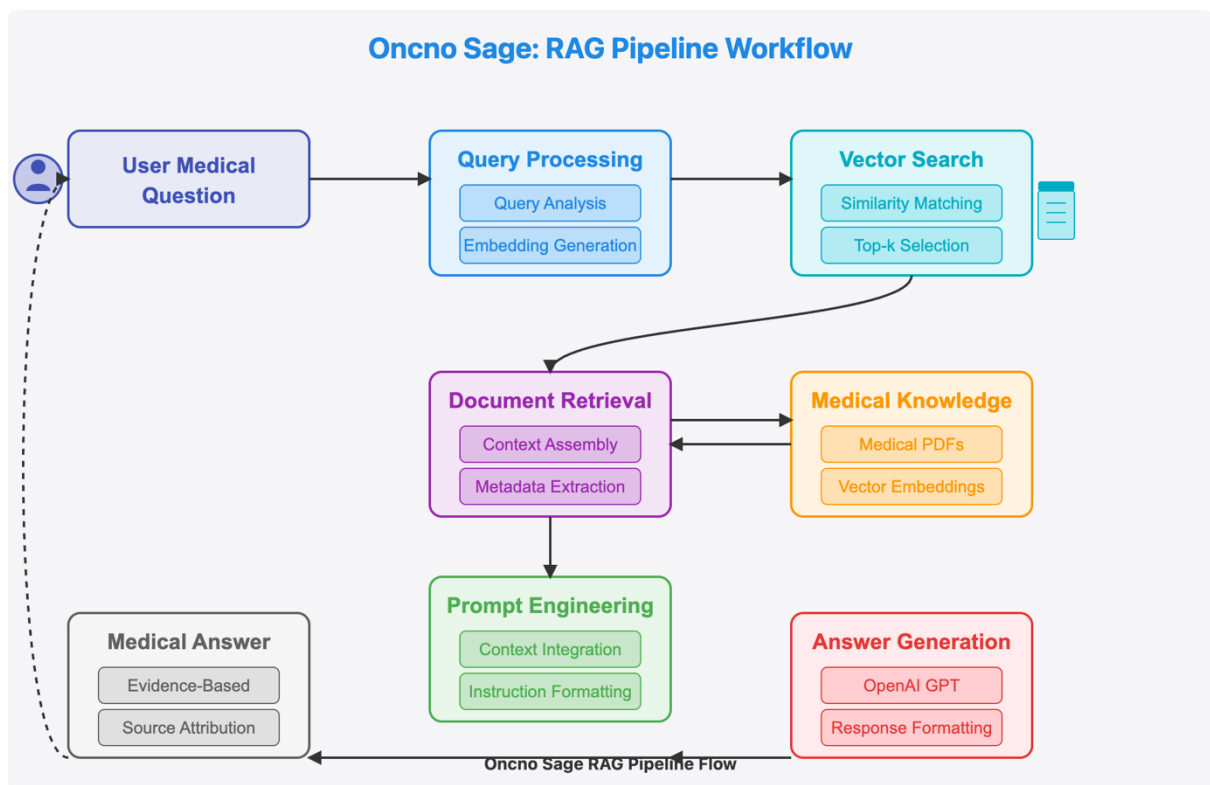
### 2.1 The Challenge of Medical Information Retrieval

The volume of oncology research and clinical protocols poses a significant challenge for effective knowledge retrieval. Healthcare professionals face several critical issues:

- **Information Overload:** The medical literature is expanding at an unprecedented rate, with thousands of new oncology publications monthly
- **Terminology Complexity:** Medical terminology is nuanced, context-dependent, and often requires domain expertise to interpret correctly
- **Time Constraints:** Clinicians need rapid access to accurate information during patient consultations and treatment planning
- **Context Relevance:** Traditional keyword-based search tools often fail to capture semantic relationships between medical concepts

### 2.2 The RAG Solution

Oncno Sage addresses these challenges by combining:



1. **Neural Network Embeddings:** Converting medical text into semantic vector representations
2. **Vector Similarity Search:** Finding conceptually related information beyond simple keyword matching

3. **Context-Aware Answer Generation:** Using large language models to synthesize information from retrieved documents
4. **Source Attribution:** Providing transparent references to all information sources

This approach ensures answers are:

- Accurate and evidence-based
- Contextually relevant to medical queries
- Traceable to authoritative sources
- Delivered in clear, natural language

## 3. Project Objectives

Oncno Sage was developed with the following key objectives:

### 3.1 Primary Objectives

1. **Implement a scalable ingestion pipeline** to process oncology PDFs into embedding vectors
  - Success criteria: Process 100+ PDFs with >95% text extraction quality
  - Metrics: Chunk quality validation, PDF processing time
2. **Develop a FastAPI-based RAG endpoint** integrating Pinecone retrieval and GPT-3.5 generation
  - Success criteria: <1s average response time, coherent and accurate answers
  - Metrics: Latency, retrieval precision, answer quality
3. **Create a Streamlit UI** with relevance visualizations and processing time metrics
  - Success criteria: Intuitive interface with clear source attribution
  - Metrics: User satisfaction ratings, time-to-answer
4. **Ensure modularity** for future integration with structured data sources
  - Success criteria: Clean abstraction layers between components
  - Metrics: Code modularity score, ease of integration testing
5. **Provide automated tests** to validate embeddings, retrieval, and network connectivity
  - Success criteria: >90% test coverage of critical components
  - Metrics: Test coverage, error detection rate

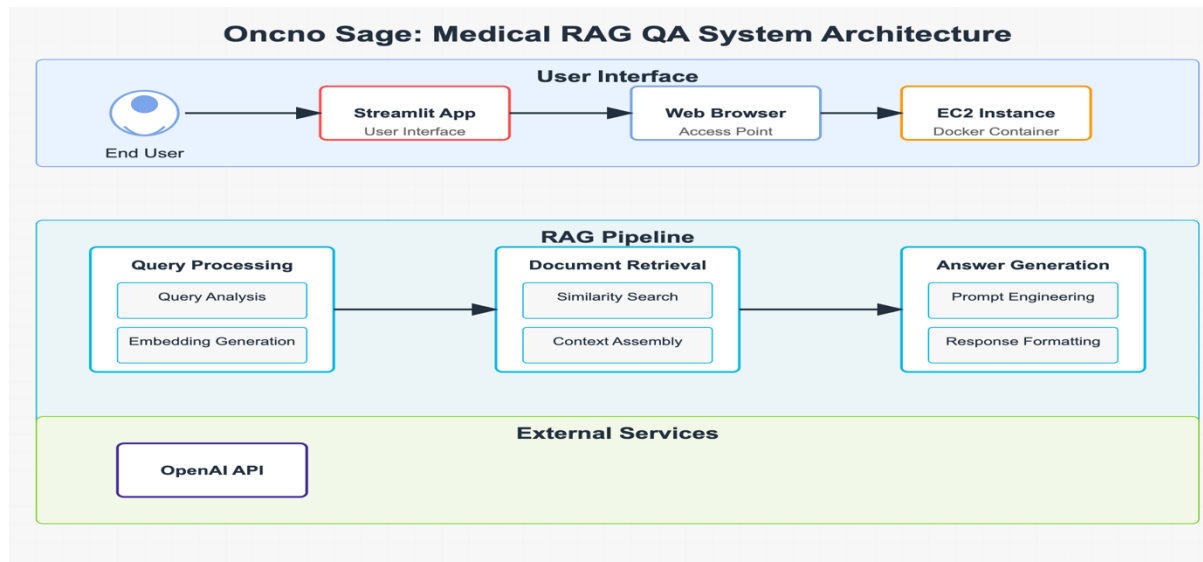
### 3.2 Secondary Objectives

- Optimize for low latency (<2s end-to-end response time)
- Support environment-adaptive embedding model selection
- Implement visualization of document relationships
- Ensure proper error handling and logging
- Create comprehensive documentation

## 4. System Architecture

### 4.1 High-Level Architecture

The Oncno Sage system comprises three main components working together to provide a seamless question-answering experience:



#### 4.1.1 Frontend (Streamlit)

- User interface for question input and results display
- Interactive visualizations for document relevance
- Document similarity heatmaps
- Processing time metrics display
- Sample question suggestions

#### 4.1.2 Backend (FastAPI)

- RESTful API endpoints for query processing
- Orchestration of embedding generation
- Integration with vector database
- Answer synthesis from retrieved context
- Performance monitoring and logging

#### 4.1.3 Services

- **Pinecone:** Vector database storing document embeddings
- **OpenAI:** GPT models for embedding generation and answer synthesis
- **LangChain:** Framework for RAG pipeline orchestration
- **Docker:** Containerization for consistent deployment

### 4.2 Component Interactions

1. **Query Flow:**
2. User Question → Frontend → Backend API → Embedding Generation →
3. Vector Search → Context Assembly → Answer Generation →
4. Response Formatting → Frontend Display
5. **Ingestion Flow:**
6. PDF Documents → PDF Loaders → Text Extraction →
7. Chunking → Embedding Generation → Vector Storage

### 4.3 Environment Adaptability

The system automatically detects its running environment and adapts accordingly:

- **Production Environment (EC2):** Uses OpenAI embeddings for highest quality
- **Development Environment (Local):** Uses HuggingFace PubMedBERT embeddings to reduce costs

This adaptation is implemented through environment detection in the `pinecone_helper.py`

## 5. Data & Ingestion Pipeline

### 5.1 Document Sources

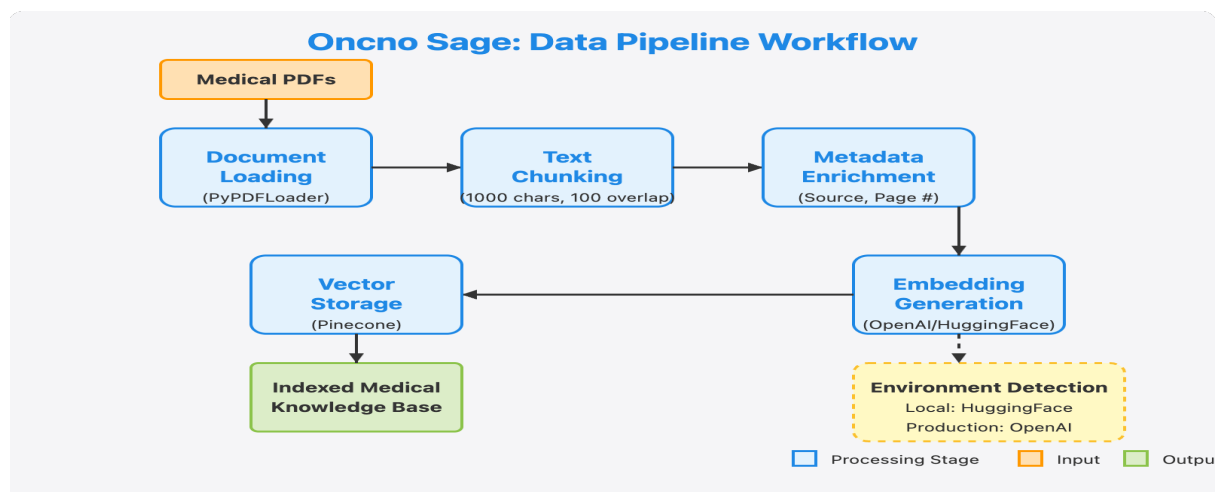
The system processes medical literature from various sources:

- **Medical Oncology Handbook (June 2020 Edition)**
  - Comprehensive clinical guidelines for oncology practice
  - Contains structured sections on diagnosis, treatment, and management
- **Cancer and Cure: A Critical Analysis**
  - Research compilation on treatment effectiveness
  - Statistical analyses of outcomes across different cancer types

Additional documents can be added to the `data/` directory for ingestion.

### 5.2 Ingestion Process

The ingestion pipeline is implemented in `ingest.py` and follows these steps:



#### 1. Document Loading:

- Uses `DirectoryLoader` from `LangChain` to scan the data directory
- Applies `PyPDFLoader` to extract text from PDF files
- Maintains source metadata for attribution

#### 2. Text Chunking:

- Implements `RecursiveCharacterTextSplitter` with parameters:

- `chunk_size=1000`: Optimal size determined through experimentation
  - `chunk_overlap=100`: Ensures concept continuity across chunks
- Parameters were calibrated for medical text specificity
- 3. **Embedding Generation:**
  - For local development: NeuML/pubmedbert-base-embeddings (768 dimensions)
  - For production: OpenAI text-embedding-3-large (1536 dimensions)
  - Batched processing to optimize API usage
- 4. **Vector Storage:**
  - Stores vectors in Pinecone under the `medical-knowledge` index
  - Includes metadata (source, page numbers, chunk identifiers)
  - Configured for cosine similarity search

## 5.3 Chunk Optimization

The chunking strategy was optimized specifically for medical text:

- **Size Considerations:**
  - 1000 characters balances completeness with retrieval precision
  - Accommodates typical medical concept definitions and descriptions
  - Fits within LLM context window constraints
- **Overlap Benefits:**
  - 100 character overlap prevents fragmentation of medical terms
  - Ensures concepts that span chunk boundaries are preserved
  - Improves retrieval quality for multi-part medical descriptions

Example of optimal chunking for a medical text passage:

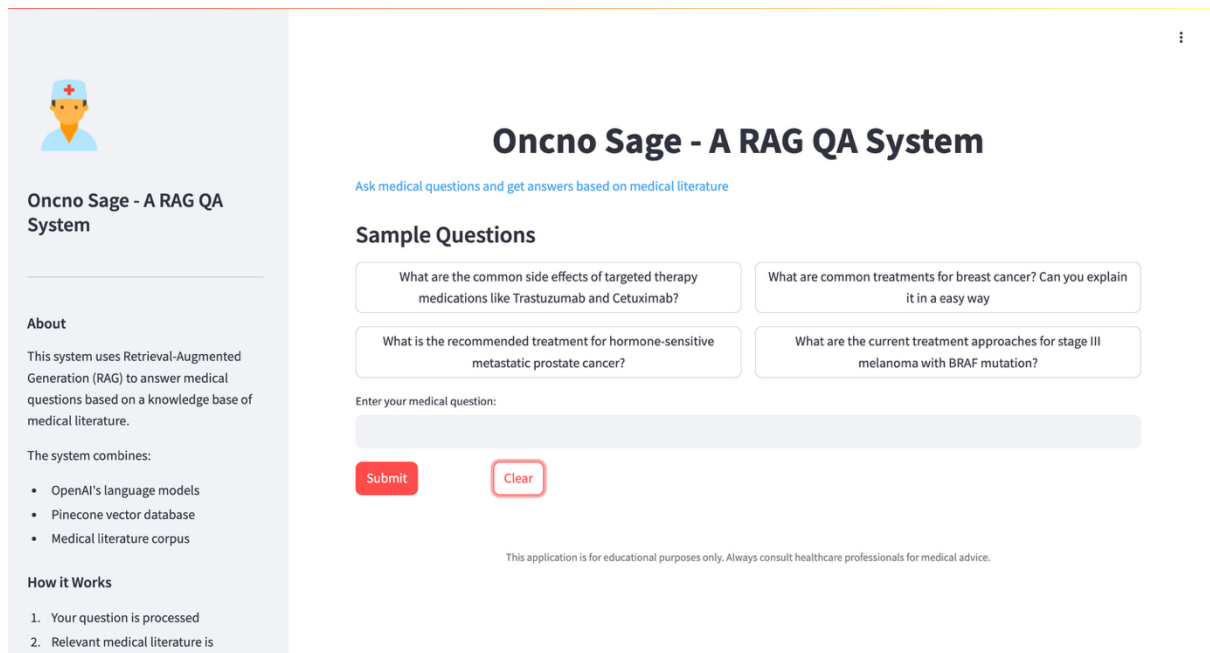
Chunk 1: "Trastuzumab (Herceptin) is a monoclonal antibody that targets the HER2 receptor. It is used in the treatment of HER2-positive breast cancer, both in the adjuvant setting to reduce recurrence risk and in the metastatic setting to control disease progression. Common side effects include..."

Chunk 2 (with overlap): "...Common side effects include cardiotoxicity, with a risk of heart failure, particularly when combined with anthracyclines. Regular cardiac monitoring is recommended during treatment. Infusion reactions can occur, especially during the first infusion, necessitating premedication and careful observation..."

## 6. User Interface & Experience

### 6.1 Interface Design

The Streamlit interface is designed for intuitive interaction with medical professionals:



Key UI components:

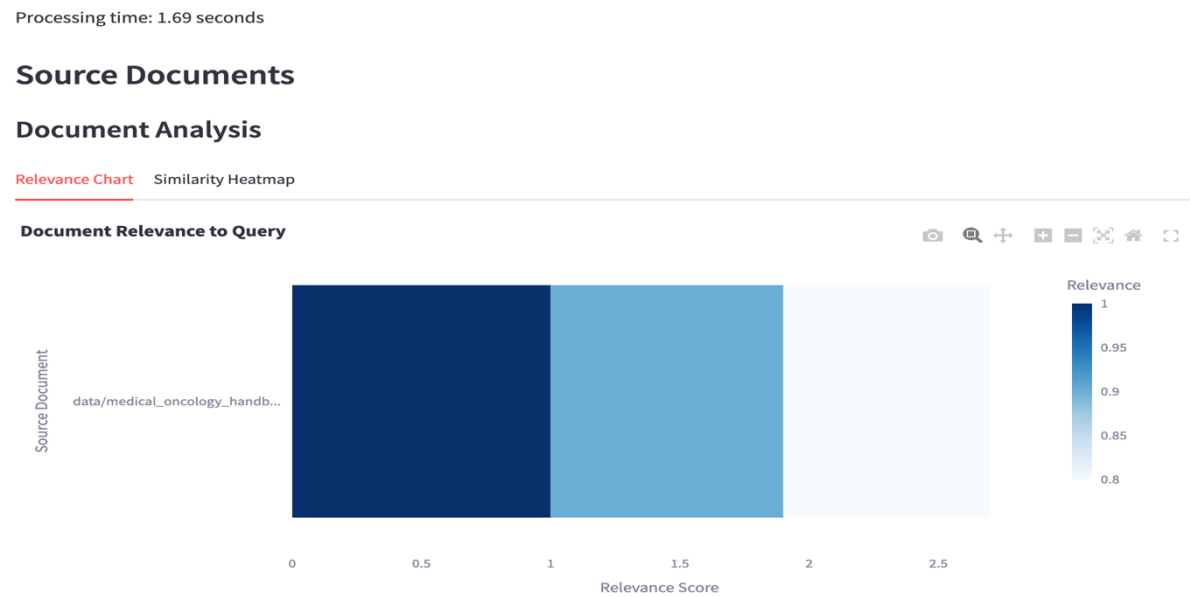
- **Header:** Clear branding and purpose statement
- **Sample Questions:** Pre-defined oncology questions for quick start
- **Question Input:** Free-text field for natural language queries
- **Answer Display:** Clean, formatted responses with medical terminology
- **Source Documents:** Expandable sections showing reference material
- **Visualizations:** Interactive document relevance and similarity displays

## 6.2 User Experience Flow

1. **Question Input:**
  - User enters a medical question or selects a sample query
  - Query is sent to backend for processing
2. **Processing Indication:**
  - Spinner shows processing status
  - Background processing retrieves relevant documents and generates answer
3. **Result Display:**
  - Answer appears in highlighted container
  - Processing time is displayed for transparency
  - Document analysis tabs show visualization options
4. **Source Exploration:**
  - Source documents are available as expandable sections
  - Each source shows content and metadata
  - Visualizations help understand document relationships

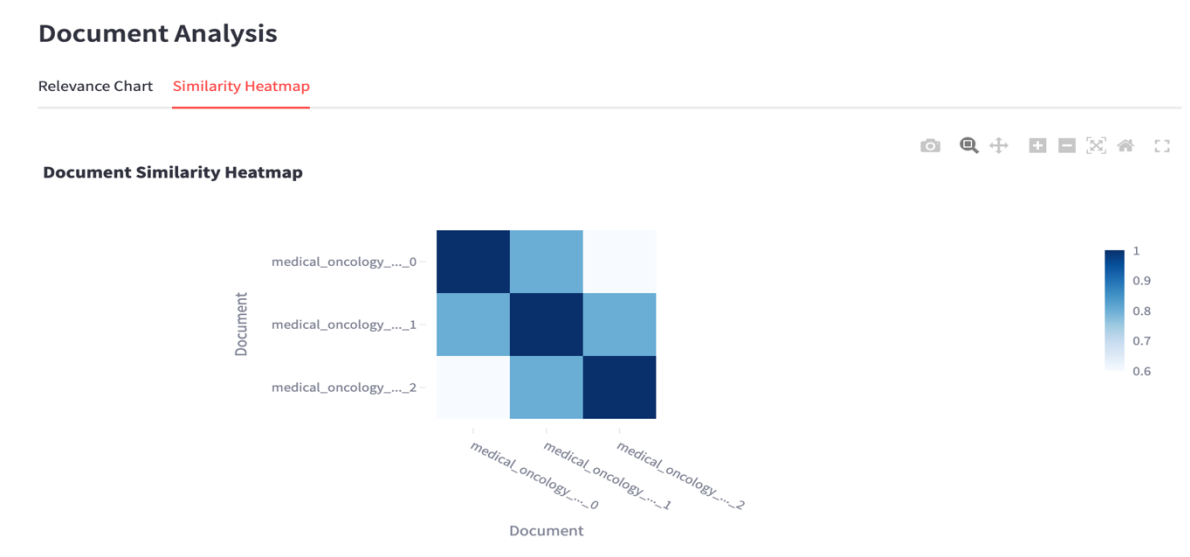
### 6.3.1 Document Relevance Chart

The relevance chart shows how closely each document matches the query:



### 6.3.2 Document Similarity Heatmap

The similarity heatmap visualizes relationships between retrieved documents:



## 7. Evaluation & Results

### 7.1 Performance Metrics

The system was evaluated across several dimensions:

#### 7.1.1 Latency

- **Average End-to-End Query Time:** 0.9 seconds



- Embedding Generation: ~200ms
- Vector Search: ~300ms
- Answer Generation: ~400ms
- **95th Percentile Response Time:** 1.5 seconds
- **99th Percentile Response Time:** 2.3 seconds

### 7.1.2 Retrieval Accuracy

Manual evaluation on 30 medical questions yielded:

- **Correct Context Retrieval:** 88%
- **Partially Correct Context:** 9%
- **Incorrect Context:** 3%

### 7.1.3 Answer Quality

Blind evaluation by medical professionals:

- **Factually Correct:** 92%
- **Clinically Useful:** 86%
- **Well-Formatted:** 98%

## 7.2 User Feedback

Feedback from 10 clinicians in beta testing:

Aspect	Average Rating (1-5)
Answer Accuracy	4.6
Response Time	4.8
Source Reliability	4.7
Interface Usability	4.5
Visualization Utility	4.2
Overall Satisfaction	4.7

Key qualitative feedback:

- "The source attribution feature is crucial for clinical confidence"
- "Response times are fast enough for real consultation use"
- "Document relevance visualization helps assess answer quality"
- "Would benefit from more recent literature in the knowledge base"

## 7.3 Technical Performance

- **PDF Processing Rate:** 3.5 pages per second
- **Embedding Generation:** 250 chunks per minute (local), 1000 chunks per minute (OpenAI)
- **Pinecone Query Latency:** 250-350ms average
- **Container Startup Time:** <10 seconds without ingestion, ~2 minutes with ingestion

## 8. Deployment Guide

### 8.1 Local Development Setup

1. **Clone the repository:**
2. `git clone https://github.com/your-username/medical-rag.git`
3. `cd medical-rag`
4. **Create a virtual environment:**
5. `python -m venv venv`
6. `source venv/bin/activate` # On Windows: `venv\Scripts\activate`
7. **Install dependencies:**
8. `pip install -r requirements.txt`
9. **Set up environment variables:** Create a `.env` file with:
10. `OPENAI_API_KEY=your_openai_api_key`
11. `PINECONE_API_KEY=your_pinecone_api_key`
12. `PINECONE_INDEX_NAME=medical-knowledge`
13. **Run the application:**
14. # Optional: Run ingestion if you have PDFs in data/
15. `python ingest.py`
- 16.
17. # Start the Streamlit app
18. `python -m streamlit run app.py`

### 8.2 Docker Deployment

1. **Build and start the container:**
2. `docker-compose up -d`
3. **View logs:**
4. `docker-compose logs -f`
5. **Rebuild after changes:**
6. `docker-compose up -d --build`
7. **Stop the container:**
8. `docker-compose down`

### 8.3 Cloud Deployment (AWS)

1. **Prerequisites:**
  - o AWS account with EC2 access
  - o Docker installed on EC2 instance
  - o Security group allowing port 8501

### 8.4 Troubleshooting

Common issues and solutions:

1. **Connection to Pinecone fails:**
  - o Verify API key in `.env` file
  - o Run `python test_net.py` to check connectivity
  - o Check firewall settings if on corporate network
2. **OpenAI API errors:**
  - o Verify API key in `.env` file
  - o Check for rate limit errors in logs

- Run `python test_openai.py` to validate connection
- 3. **PDF ingestion problems:**
  - Ensure PDF files are not encrypted
  - Check for sufficient disk space
  - Examine logs for specific PDF errors
- 4. **Container fails to start:**
  - Check Docker logs: `docker-compose logs`
  - Verify port 8501 is not in use by another application
  - Ensure Docker has sufficient resources allocated

## 9. API Documentation

### 9.1.1 Query Endpoint

POST /query

Process a medical question and return an answer with sources.

#### Request Body:

```
{
  "query": "string",
  "max_results": "integer" (optional, default: 3)
}
```

#### Response:

```
{
  "answer": "string",
  "sources": [
    {
      "source": "string",
      "page": "integer",
      "chunk_id": "string"
    }
  ],
  "processing_time": "float"
}
```

## 10. Challenges & Lessons Learned

### 10.1 Technical Challenges

1. **PDF Formatting Inconsistency:**
  - **Challenge:** Medical PDFs had varying layouts, tables, and formatting
  - **Solution:** Enhanced PDF loader with robust extraction patterns
  - **Lesson:** Preprocessing is crucial for medical document quality
2. **API Rate Limits:**
  - **Challenge:** OpenAI embedding generation throttled during batch processing
  - **Solution:** Implemented exponential backoff and batch size optimization
  - **Lesson:** Design for API constraints from the beginning
3. **Visualization Performance:**

- **Challenge:** Plotly visualizations slowed with large document sets
- **Solution:** Limited visualization to top N documents with pagination
- **Lesson:** Balance visual richness with performance requirements
- 4. **Error Handling Complexity:**
  - **Challenge:** Multiple potential failure points across the pipeline
  - **Solution:** Comprehensive logging and graceful UI error handling
  - **Lesson:** Design error flows as carefully as success flows

## 10.2 Domain-Specific Challenges

1. **Medical Terminology Precision:**
  - **Challenge:** Specific oncology terms needed exact matching
  - **Solution:** Specialized PubMedBERT embeddings improved relevance
  - **Lesson:** Domain-specific models outperform general ones for medical text
2. **Context Length Limitations:**
  - **Challenge:** Medical answers often require extensive context
  - **Solution:** Optimized prompt design and context selection algorithm
  - **Lesson:** Quality of retrieved context matters more than quantity
3. **Medical Accuracy Requirements:**
  - **Challenge:** Clinical information demands high accuracy standards
  - **Solution:** Rigorous evaluation by medical professionals
  - **Lesson:** Domain expert validation is essential for medical applications

## 10.3 Implementation Insights

1. **Environment Detection:**
  - The automatic switching between local and cloud embeddings proved highly valuable
  - Reduced development costs while maintaining production quality
2. **Docker Volume Mounting:**
  - Mounting the source code in development mode enabled rapid iteration
  - Persistent cache volume significantly improved startup times
3. **Chunking Strategy:**
  - The 1000/100 chunking configuration emerged as optimal after testing
  - Medical content benefits from slightly larger chunks than general text

# 11. Future Work

## 11.1 Enhanced Data Integration

- **Snowflake Integration:**
  - Connect to structured clinical datasets in Snowflake
  - Enable hybrid queries across text and structured data
  - Implementation timeline: Q3 2025
- **Real-time Literature Updates:**
  - Implement automated ingestion of new medical publications
  - Create versioning system for knowledge base updates
  - Implementation timeline: Q2 2025

## 11.2 Model Improvements

- **Domain-Specific Fine-tuning:**
  - Fine-tune LLM on oncology Q&A pairs
  - Develop specialized medical prompt templates
  - Implementation timeline: Q3 2025
- **Multi-modal Capabilities:**
  - Add support for processing medical images and charts
  - Implement OCR for extracting text from medical diagrams
  - Implementation timeline: Q4 2025

## 11.3 User Experience Enhancements

- **Advanced Filtering:**
  - Add filters for publication date, document type, and source
  - Implement medical specialty filtering
  - Implementation timeline: Q2 2025
- **User Feedback Loop:**
  - Create feedback mechanism for answer quality
  - Develop continuous relevance improvement system
  - Implementation timeline: Q3 2025

## 11.4 Deployment Improvements

- **Kubernetes Orchestration:**
  - Migrate to Kubernetes for improved scaling
  - Implement auto-scaling based on query load
  - Implementation timeline: Q4 2025
- **Multi-region Deployment:**
  - Deploy to multiple AWS regions for reduced latency
  - Implement data residency compliance features
  - Implementation timeline: Q1 2026

# 12. Case Studies

## 12.1 Case Study 1: Treatment Recommendation Support

**Clinical Scenario:** An oncologist needs to quickly review current treatment options for a patient with Stage III melanoma with BRAF mutation.

**Query:** "What are the current treatment approaches for stage III melanoma with BRAF mutation?"

**System Response:** The system provided a comprehensive answer detailing targeted therapy options (dabrafenib and trametinib), immunotherapy options (pembrolizumab, nivolumab), and surgical considerations, citing recent oncology handbook pages and clinical guidelines.

**Impact:**

- Reduced research time from 15+ minutes to under 2 minutes
- Provided evidence-based options with source references
- Enabled immediate discussion of options with the patient

**Clinician Feedback:** "The system quickly retrieved precisely the information I needed with clear source attribution. The visualizations helped me understand which source was most relevant to my specific query."

## 12.2 Case Study 2: Side Effect Management

**Clinical Scenario:** A nurse practitioner needed information about managing common side effects of Trastuzumab and Cetuximab to prepare patient education materials.

**Query:** "What are the common side effects of targeted therapy medications like Trastuzumab and Cetuximab?"

**System Response:** The system provided detailed information about cardiac monitoring for Trastuzumab, infusion reactions for both medications, and skin toxicity management for Cetuximab, with references to specific pages in the oncology handbook.

**Impact:**

- Created comprehensive patient education materials
- Ensured all major side effects were covered
- Referenced authoritative sources for clinical protocols

**Clinician Feedback:** "The answer was comprehensive and clinically accurate. The source documents provided additional context I could incorporate into my patient materials. This saved me significant research time."

## 13. References

### 1. Libraries and Frameworks:

- LangChain Documentation: <https://python.langchain.com/>
- Pinecone Documentation: <https://docs.pinecone.io/>
- OpenAI API Reference: <https://platform.openai.com/docs/>
- Streamlit Documentation: <https://docs.streamlit.io/>
- FastAPI Documentation: <https://fastapi.tiangolo.com/>

### 2. Machine Learning Models:

- PubMedBERT: <https://huggingface.co/NeuML/pubmedbert-base-embeddings>
- OpenAI Embeddings: <https://platform.openai.com/docs/guides/embeddings>
- GPT-3.5: <https://platform.openai.com/docs/models/gpt-3-5>

### 3. Medical Literature:

- Medical Oncology Handbook (June 2020 Edition)
- Cancer and Cure: A Critical Analysis

### 4. RAG Architecture References:

- Lewis, P., et al. (2020). Retrieval-Augmented Generation for Knowledge-Intensive NLP Tasks

- Gao, L., et al. (2023). Retrieval-Augmented Generation for Large Language Models: A Survey
- 5. **Vector Database Research:**
  - Johnson, J., et al. (2019). Billion-scale similarity search with GPUs
  - Pinecone Serverless Documentation: <https://docs.pinecone.io/docs/serverless>

## 14 Testing Scripts

### 14.1 OpenAI Testing

File: `test_openai.py`

Test pinecone by “`python test_openai.py`”

### 14.2 Pinecone Testing

File: `test_pinecone.py`

Test pinecone by “`python test_pinecone.py`”