

# NIKESH VARMA

## Salesforce Developer

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## SUMMARY

Certified Salesforce Developer with 4 years of experience in Salesforce development and customization. Proficient in LWC, Apex, Async Apex, Flows, Triggers, SOQL, Aura, and integrations. Adept at translating complex business requirements into scalable, functional solutions. Experienced across multiple Salesforce Clouds, including Sales, Experience, and Education, with a proven track record of delivering high-quality solutions in dynamic environments.

## EXPERIENCE

Infosys Limited | Indore

Associate Consultant | Jan 2025 - Present

- Working on Salesforce Education Cloud implementation, tailoring solutions for higher education use cases.
- Developed multiple custom Lightning Web Components (LWCs) for student and faculty-facing features.
- Built advanced Salesforce Flows to automate admissions, enrollment, and academic lifecycle processes.
- Leveraged Copado for deployment.
- Ensured best practices in Apex, LWC, and Flow development, focusing on performance and maintainability.

Salesforce India | Hyderabad

Technical Support Engineer | Aug 2024 - Dec 2024

- Acted as the primary technical contact for enterprise customers, resolving high-priority platform issues.
- Investigated and reproduced customer-reported problems involving Apex, LWC, Flows, and integrations.
- Provided actionable recommendations to optimize performance, improve maintainability, and prevent recurrence.
- Delivered step-by-step technical guidance to reduce case resolution time and improve customer satisfaction.

Mind Ruby Technologies | Indore

Software Engineer | Nov 2021 - Jul 2024

- Contributed to the development of a community site utilizing Lightning Web Runtime, incorporating Lightning Web Components, Apex, and integration with external systems.
- Integrated the Smarty API service into Salesforce for automated address completion and geocode information gathering.
- Automated email processes using scheduled batch Apex and merge field email templates, resulting in a 60% reduction in manual effort.
- Reduced the complexity of Apex triggers, resulting in a 20% reduction in overall processing time.
- Worked with a cross-functional team to create consistent, reusable, and maintainable code.

## SKILLS

Salesforce CRM

Apex Classes

Apex Triggers

Asynchronous Apex

Lightning Web Component

Flows

Lightning Data Service

SSO

Lightning Message Service

Aura

JavaScript

HTML

CSS

Experience Cloud

Education Cloud

Sales Cloud

SOQL

Copado

## EDUCATION

B.Tech | Computer Science

Sagar Institute of Science and Technology

2018 - 2022

Bhopal, M.P.

12th | MPBSE

Sarswati Shishu Mandir Higher Secondary School

2018

Burhanpur, M.P.

## CERTIFICATIONS

- Salesforce Certified JavaScript Developer
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator
- Salesforce Certified AI Associate

## ACHIEVEMENTS

- Acknowledged as a "Rising Star" due to exemplary dedication, outstanding performance, and significant contributions to the team.

## BLOGS

- Authored comprehensive articles on Medium, delving into subjects such as XML Parsing, Overcoming the Salesforce file upload limit, Custom Toast Notification, and Image Upload to Rich Text Area field.
- Shared invaluable insights, best practices, and practical solutions to typical challenges encountered in Salesforce development.