

Persona



Persona name :
vignesh
PRODUCT:Fitness tracker

Pains

Fears, frustrations, obstacles

Complex features are hard to use.

Short battery life.

Syncing issues with apps.

Gains

Wants/needs, measure of happiness

Motivation to stay active.

Long time health improvements.

Awareness of fitness goals and sense of achievement with goals.

say

I want to track my steps and heart rate easily.

The app has too many features i dont understand.

It should remind me to stay active without being annoying.

Think

Am i really getting healthier ,

Do i need this to stay fit.

I am wasting the money for these tracker.

Do

They use basic features like steps counting , and heart beat measuring.

They check app occasionally but skip in-depth analysis.

They ignore advanced options like sleep tracking etc.

Feel

Feel positive to maintain fitness.

frustrated by technical glitches .

Feels guilty if activity levels drop.

Sticky notes