

Nikhil Ghate

Salesforce Developer | Trailhead Ranger



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EXPERIENCE SUMMARY

- ◆ Salesforce Application Developer with 2 years of experience in Salesforce ecosystem. Having extensive knowledge in implementing, customizing, and maintaining Salesforce solutions.
- ◆ Proficient in developing **Lightning Web Components**, leveraging Salesforce's latest front-end technology to deliver modern and responsive user interfaces.
- ◆ Extensive knowledge and experience in building and customizing **Salesforce Flows** to automate business processes and improve user experience.
- ◆ Strong proficiency in **Aura Components**, leveraging the Aura framework to build powerful and scalable user interfaces within the Salesforce platform.
- ◆ Proficient in **Apex** development, writing efficient code to implement complex business logic and customization requirements.
- ◆ Experience in developing **Apex Triggers** to automate processes and enforce data integrity in the Salesforce platform.
- ◆ Skilled in developing Apex Test Classes to ensure code coverage and validate functionality.
- ◆ Familiarity with **Asynchronous Apex**, implementing batch processing, future methods, and queueable interfaces to handle large data volumes and complex operations.
- ◆ Proficient in HTML, CSS, and **JavaScript**, utilizing front-end development skills to enhance user interfaces and create visually appealing and interactive components within the Salesforce platform.
- ◆ Skilled in implementing **Experience Cloud** solutions, creating personalized and branded portals to enhance customer engagement and self-service capabilities.
- ◆ Expertise in configuring and customizing **Service Cloud**, optimizing case management, and implementing service automation to streamline customer support processes.
- ◆ Strong understanding of the Salesforce security model, implementing role hierarchies, profiles, and permission sets to ensure data integrity and protect sensitive information.
- ◆ Skilled in performing administrative tasks within Salesforce, including user management, creating and maintaining custom objects, fields, and layouts, and configuring workflow rules and approval processes.
- ◆ Experienced in creating and customizing Salesforce **Reports and Dashboards**, providing actionable insights and visualizations to support data-driven decision-making.
- ◆ Proficient in Salesforce Object Query Language (**SOQL**) and Salesforce Object Search Language (**SOSL**), enabling efficient data retrieval, manipulation, and search operations within the Salesforce platform.
- ◆ Excellent problem-solving skills and ability to troubleshoot and resolve issues related to Salesforce configurations, customizations, and integrations.
- ◆ Effective communication and collaboration skills, working closely with stakeholders to gather requirements, provide technical expertise, and deliver successful Salesforce solutions.

SKILLS

Salesforce • JavaScript • HTML • CSS • Synchronous and Asynchronous Apex • Triggers • Aura Components • Lightning Web Components (LWC) • Salesforce Flows • Integration using REST • SOQL • SOSL • Sales Cloud • Service Cloud • Experience Cloud • Workbench

TECHNICAL EXPERIENCE

UST | Hyderabad, India
Salesforce Developer

June 2021 - Present

Responsibilities:

- ◆ Developed Lightning Web Components using HTML, CSS, and JavaScript to create modern and responsive user interfaces in the Salesforce platform.
- ◆ Implemented Salesforce Flows to automate business processes, improve user experience, and streamline data entry and validation tasks.
- ◆ Utilized Aura Components and Apex to build robust and scalable user interfaces, ensuring a seamless user experience within the Salesforce platform.
- ◆ Developed Apex code to implement complex business logic, customize Salesforce functionalities, and meet specific business requirements.
- ◆ Developed Apex Triggers to automate processes and enforce data integrity, implementing complex business logic and customization requirements.
- ◆ Designed and implemented custom objects, fields, workflows, email templates, approval processes, and record types to meet specific business requirements.
- ◆ Utilized SOQL and SOSL to perform efficient data retrieval, manipulation, and search operations within the Salesforce platform, supporting data analysis and integration tasks.
- ◆ Created and customized Salesforce reports and dashboards, providing actionable insights and visualizations to support data-driven decision-making.
- ◆ Stayed updated with the latest Salesforce releases, features, and best practices, incorporating new functionalities and recommending improvements to existing systems.

CERTIFICATIONS

- ◆ Salesforce Certified Platform Developer I
- ◆ Salesforce Certified Platform App Builder
- ◆ Salesforce Certified Administrator
- ◆ Salesforce Certified Associate

AWARDS

- ◆ Received the **UST Rising Star** award in acknowledgment of exceptional skills, continuous learning, and the ability to thrive in a fast-paced and dynamic Salesforce environment.

EDUCATION

Rashtrasant Tukadoji Maharaj Nagpur University
B.E. in Computer Technology

2016 - 2020
CGPA: 8.43