RAFAEL SO USA

Coquille , OR 97423 | (555) 555-5555 | example@example.com

February 17, 2020

Sean Finley, Technical Support Manager

HubSpot

829 Amherst St.

Coquille, OR 97423

Dear Mr. Finley,

I c ame ac ro ss the job posting for a Tec hnic al Support Representative and when reviewing the

requirements, I was excited to see how my skills aligned with what you are looking for.I believe my

q ua lific a tions would be an ideal ma tc h for the Tec hnic al Support Representative role HubSpot.

I am a hardworking and technically savvy professional with the ability to solve any problem that

c omes my way. In my Help Desk Support role at Snow Software, I contributed to a 50% increase in

customer satisfaction by communicating effectively with customers and resolving technical issues in

a timely manner. I am able to get through 20 tickets per day with ease while providing excellent

customer service.

Bec a use my profe ssiona l goals align with HubSpot's mission and values, this opportunity is especially

exciting. I believe my critical thinking, problem-solving and customer service abilities will support and

drive your continued organizational success.

To demonstrate the scope of my career history and professional competencies, please take a

moment to review my attac hed re sume . I apprec ia te your evaluation of my credentials and

subsequent response.

Sincerely,

Rafael Sousa

