

NIKHILA NYAPATHY

Product Designer and Researcher

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EDUCATION

Georgia Institute of Technology

M.S, Human Computer Interaction
Aug 2017 - May 2019
GPA: 4.0/4.0

SRM University

B. Tech Computer Science &
Engineering
July 2010 - May 2014
CGPA: 9.45/10

University of Wisconsin Madison

Visiting International Student
Program
Sept 2012 - Dec 2012
GPA: 3.66/4

SKILLS

Design

Prototyping
Wireframing
Sketching
Data Visualization
Interaction design
Visual design
Info Architecture

Tools

Balsamiq
InVision
Sketch
Figma
Axure

Research

Usability testing
Personas
Affinity diagram
Surveys
Interviews
Card sorting
Heuristic evaluation

Coding

JavaScript
HTML
CSS
Unity
D3.js

EXPERIENCE

Associate Product Designer - Toast, Inc

Aug 2019 - April 2020

Designing the user experience for Toast's core point of sale and kitchen display screen

- Shaped product roadmap by conducting discovery research with users to understand their feature needs
- Influenced product decisions based on user research insights
- Increased impact by unblocking sales deals through designing key features of the core products
- Streamlined and optimized the design process by combining research efforts for multiple features
- Brainstormed and designed sketches, wireframes and prototypes
- Conducted internal reviews of designs with UX and product teams
- Performed usability testing with users and incorporated feedback received by iterating on designs
- Conveyed and presented findings and designs to stakeholders across the product team
- Collaborated closely with product managers and engineering leads throughout the user-centered design process

UX Design Intern – ADP

May 2018 – Aug 2018

Designing an innovative experience for payroll processing through an iterative user-centered design process

- Analyzed and formulated insights from user research sessions
- Designed complex interactions for high fidelity prototypes
- Contributed to the design system by creating artifacts with specifications
- Moderated usability sessions and engaged in collaborative note-taking
- Designed a card-sort for evaluating the information architecture

UI Engineer – SAP Labs India

July 2014 – June 2017

Enhanced the user experience by building a scalable and reusable UI to unify the interface across internal tools

- Spearheaded a cross-team, cross-location effort to unify the user experience across internal tools
- Integrated multiple tools with the new, modern interface
- Collaborated with UX designers, product owners, architects and software leads in an agile environment
- Conducted usability tests and iteratively improved the user interface through feedback received