Nikhila Nyapathy

Product Designer and Researcher

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EDUCATION

Georgia Institute of Technology
M.S, Human Computer Interaction
Aug 2017 – May 2019
GPA: 4.0/4.0

SRM University
B. Tech Computer Science & Engineering
July 2010 – May 2014
CGPA: 9.45/10

University of Wisconsin Madison
Visiting International Student Program
Sept 2012 – Dec 2012
GPA: 3.66/4

SKILLS

Design	**Tools**
Prototyping	Sketch
Wireframing	InVision
Sketching	Figma
Data visualization	Axure
Interaction design	Balsamiq
Visual design	
Information	
Architecture	

Research	**Coding**
Usability testing	JavaScript
Personas	HTML
Affinity diagram	CSS
Surveys	Unity
Interviews	D3.js
Card sorting	
Heuristic evaluation	

EXPERIENCE

Toast — Associate Product Designer
Aug 2019 – April 2020
Designing the user experience for Toast's core point of sale and kitchen display screen
• Shaped product roadmap and strategy by conducting discovery research with users to understand their feature needs
• Influenced product decisions based on user research insights
• Increased impact on sales by unblocking deals through designing key features of the core products
• Streamlined and optimized the design process by combining research efforts across multiple features
• Brainstormed and designed sketches, wireframes and prototypes
• Conducted internal reviews of designs with UX and product teams
• Performed usability testing with users and incorporated feedback received by iterating on designs
• Conveyed and presented findings and designs to stakeholders across the product team
• Collaborated closely with product managers and engineering leads throughout the user-centered design process

ADP — UX Design Intern
May 2018 – Aug 2018
Designing an innovative experience for payroll processing through an iterative user-centered design process
• Defined design decisions by analyzing insights from user research sessions
• Designed complex interactions for high fidelity prototypes
• Contributed to the design system by creating components with specifications
• Supported research team efforts by moderating usability sessions and engaging in collaborative note-taking
• Designed a card-sort for evaluating the information architecture

SAP Labs India — UI Engineer
July 2014 – June 2017
Enhanced the user experience by building a scalable and reusable UI to unify the interface across internal tools
• Led a cross-functional engineering effort to unify the user experience across internal tools
• Integrated multiple tools with the new, modern interface
• Worked with UX designers, product owners, architects and software leads in an agile environment following scrum methodologies
• Iteratively improved the user interface through feedback received from usability testing