

Bandaru Nikhila Sri Divya

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Languages

English

Telugu

Hindi

Education

B.Tech in Computer Science Engineering |

2015-2019 | Gitam College of Science &

Technology, Gitam University,

Visakhapatnam, AP I with **7.94 CGPA**

Higher School (AP State Board) |

2013-2015 | Sasi Junior College, West

Godavari, AP with **96.3%**

High School (AP State Board) | 2012-2013

| Sasi English Medium High School, with

9.7 CGPA

Professional and Industry Experience

- Good working knowledge on RTM, JAVA, JDBC, Servlet, JSP and Spring MVC.
- Worked with Apache Tomcat server.
- Designed and implemented SQL queries for Web Page.
- Having good experience and knowledge in writing SQL queries for database.
- Profound knowledge of business processes and ability to work as a part of a project team.
- Experience in creating and implementing UI using HTML, CSS, Bootstrap.
- Experience in developing web-application.
- Knowledge in SQL, Java (core and JDBC).
- Experience in developing Web and Windows based applications.
- Knowledge of ServiceNow applications for Incident, Change, Problem Knowledge, CMDB and reports.
- RTM Application development
- Flexibly in changing/learning any programming language as per the requirement

TECHNICAL SKILLS

RTM, JAVA, Spring MVC, JDBC, MYSQL developer, Eclipse, Postman, C, C++, HTML, CSS, Bootstrap, Angular.

WORK EXPERIENCE

Internship:

Grepthor Software Solutions Pvt Ltd

(April 2018-June 2018)

Project description:

A website that helps millions of designers, writers, artists, programmers and other creators to get access to beautiful photos that they can use freely which empowers them to create amazing products, designs, stories, websites, apps, art and other work.

Roles and Responsibilities:

Role: Webpage Developer

Responsibility:

- Developed front end of web page using HTML, CSS, Bootstrap.
- Has involved as a team lead activity.

Jade Global Software Solutions Pvt Ltd

Project -1:

(Oct 2019 -Dec 2019)

Project Description:

A Java based web application which allows users to operate crud operations which is helpful for new business which saves time for creating all tables manually. And users can extract the module for MYSQL queries.

Environment:

Tomcat Application Server, Programming: Java, JSP, Servlet, JDBC, MYSQL.

Roles and Responsibilities:

Role: WebApp Developer

Responsibility:

- Developed backend using JAVA, Spring MVC, JDBC.
- Has good command on eclipse and postman
- Work using apache tomcat server

Project -2:

(Jan 2020 - July 2020)

Project Description:

A Service portal for customer to raise ticket which are been resolved using Service Now tool.

Environment:

ServiceNow

Roles and Responsibilities:

Role: ServiceNow Administrator/Developer

Responsibility:

- Resolve tickets which are assigned to team.
- Debugging the failed scripts and fixing the scripts
- Analysis of various Change Requests/Incident management.
- Execute scripts, analyze results.
- KT to team.
- Analyses and resolves incident management, change and problem management.

CGI

Project:

(Mar 2020-)

Project Description:

Application for New Business Quoting, Renewals, Claim management and Mid Term Adjustments for Commercial Property Insurance Products

Environment:

RTM product - Server side, Terminal Server Client - Client.

Roles and Responsibilities:

Role: Software Engineer

Responsibility:

- Requirement Analysis and Understanding (code fix)
- RTM Application development
- Working on Data Scans and Corrections (Patch) Deployment
- Daily Scrums and Discussions with team for requirement understanding and query resolution.
- Configuration Management with tools such as JIRA
- Client BA support