

NIKHIL KUMAR BHADRAN

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SKILLS

- JavaScript, HTML, CSS, React, Redux, Git, Node, C++, C, Java, Express, Python, R, Tailwind, Solidity
- Firebase, MongoDB, MySQL, REST API, AWS, Figma, Shopify, WordPress, Power BI, Tableau, Microsoft Office, VSS, Adobe Photoshop.
- Frontend, Backend, Full-Stack, Web Development, UX / UI, Graphic Design | Proficient in English, Hindi and Malayalam.

WORK EXPERIENCE

Technical Support Analyst – DIT

March 2023 – Present

Hamilton, ON (Remote)

- Worked in a high-paced customer-centric domain where we used a wide range of tech stacks to provide clients with technical consultation and customized solutions to solve the difficulties they face while using our products.
- Collected, organized and maintained problems and solutions logs for use by other technical support analysts.
- Provided business systems, network and troubleshooting support to users in response to identified difficulties.
- Translated complex technical issues into digestible language for non-technical users.
- Used ticketing systems to manage and process support actions and requests.

Front End Developer – Social Eyes

March 2019 – March 2021

Delhi, India

- Designed and maintained web-based applications using React to streamline user interface/ performance with the help of JavaScript, HTML and CSS to develop features for both mobile and desktop platforms.
- Followed SDLC best practices within an Agile environment to produce rapid iterations for clients.
- Worked cooperatively with client services, product managers, sales, design team and quality assurance in a deadline-driven environment.
- Branched and managed pull requests (PRs) in GitHub.
- Developed an ability to adjust applications to improve performance and reliability through observation and collaborated with stakeholders during development processes to confirm creative proposals and design best practices.
- Gained a strong understanding of WordPress core to manipulate admin and theme components.

Software Engineer – ElectroSpark

Feb 2018 – March 2019

Gurgaon, India

- Developed cross-platform archival module for KYC applications, automating manual retention process by 40%.
- Tested data prediction algorithms based on historical data.
- Analyzed transactions to build a logical business intelligence model for real-time reporting needs.
- Redesigned & reconfigured production settings while troubleshooting application issues, achieving an average of 20% performance improvement.
- Planned and developed interfaces that simplified overall management along with offering ease of use and analyzed source code to identify functionality issues.

PROJECTS

(*all project repositories available on GitHub)

- DZ Bank - Modern Banking Website** (React, JavaScript, Tailwind)
Built and deployed a fully responsive modern banking website with modern UX and UI using React, JavaScript and Tailwind compatible with both mobile and desktop combining it with reusable feature sections like testimonials and call-to-action buttons.
- Raven Enforcer Concept Car Website Layout** (Figma)
Designed and organized a fully interactive e-commerce car website from scratch in Figma with different pages and components like header, product page, contact us form and footer.
- Amazon Website Clone** (React, JavaScript, Tailwind, Firebase, Context API, React Routers)
Replicated the core functionalities of Amazon.com, such as product browsing, searching, adding to cart, and checkout with a great UI experience along with full user authentication using Firebase.
- Nrypt – Modern Web3.0 Blockchain App** (React, Tailwind, Solidity, MetaMask)
Connected a regular React.js application to the blockchain and paired it to an Ethereum wallet using MetaMask. Wrote Smart Contracts on the Ethereum network using the solidity programming language.
- Nikhstagram – Social Media App** (MongoDB, Express, React, Node, MERN, Tailwind, Postman)
Deployed a full-stack social media application with complete authentication, posting, comments, likes and an exceptional UI.
- Clothing E-Commerce Website** (Shopify)
Curated a complete e-commerce website from scratch including branding, marketing, handling ad revenues, promotions and SEO using Shopify.

EDUCATION

Bachelor of Technology – Computer Science | Lingaya's University, Faridabad, India

July 2013 - August 2017

Meta Front End Developer Specialization | Coursera

August 2023

Google Data Analytics Certificate | Coursera

March 2022

Post Graduate Diploma – Business Management | Fanshawe College, London, ON

May 2021 - December 2022