2 types of Interfaces

1. XML FORMAT – USED IN HIE
2. SEGMENT FORMAT – USED IN ENSEMBLE, OPENLINK, ELINK

Interface goes down.

Connection lost – Message issue

Use of IACL

Service and operation –check and report to appropriate team. Reference - P3# INC2355487 ToHealthFirstHIEToHIEWs is going down || Poseidon

For Process – aborting works – Reference P3# INC2345969 Verato interfaces are down in Arion

1. XML Format – 1. Check the logs –

P4#INC2351947- Aborted error record from PatientSummaryGetNsmgCcdFromUnity | Access01 |

Patient not found due to No Surviving MRN/AA found - Need to check MRN in HL7 records in XML Content

how to check - use search table efficiently for logs as well - unselect the Info box and you will see the error and warning logs

P3# INC2345969 Verato interfaces are down in Arion

1. Segment format – OBX segment missing in HL7 record.

Instead, we can mention the Observation results are missing, which are contained in OBX segment.

Check the logs, exactly which segment is the culprit.

1. Max string – cache error – check all the segments for max characters limit - INC2341660
2. missing FT1 segment error – Financial transaction data is missing, which is contained in FT1 segment. INC2334294

Visual Trace.

1. How to identify particular trace.
2. How to check for the rules. – for reference - HnthSoarianAdtToScmRtr