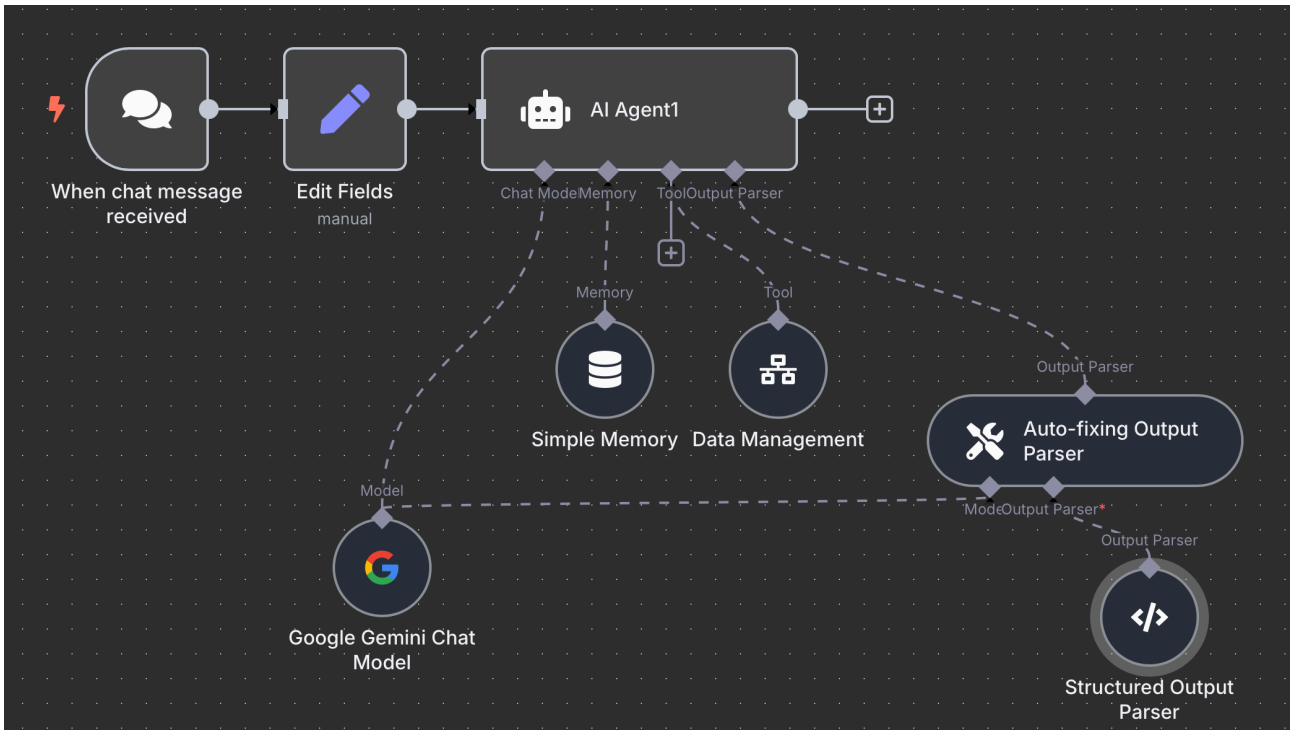
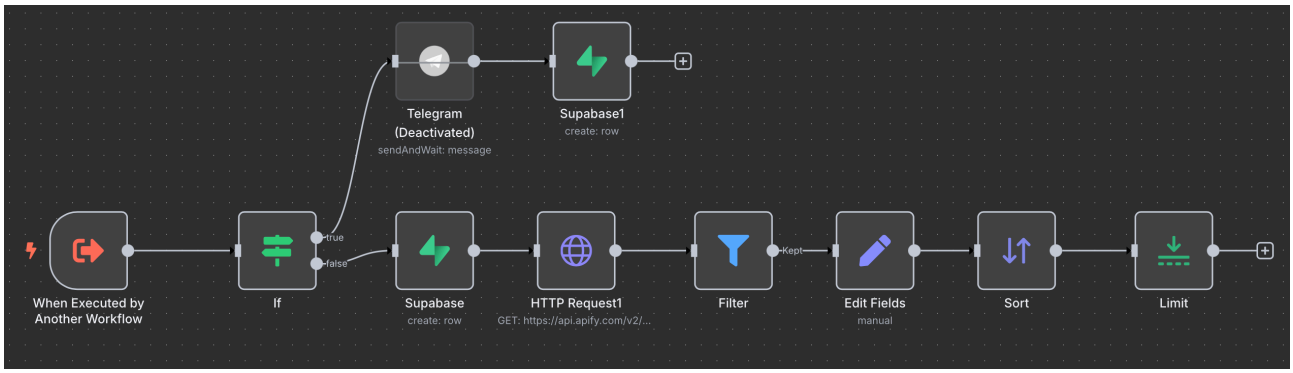
Sales Chatbot
Dblytics Solutions
Nikhil Kumar Pandey

WorkFlow



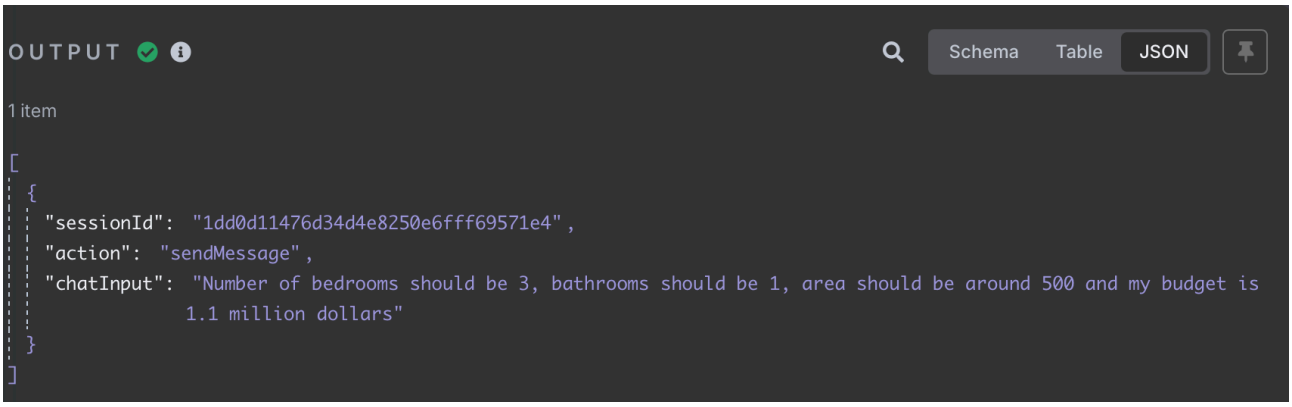
Chatbot Flow



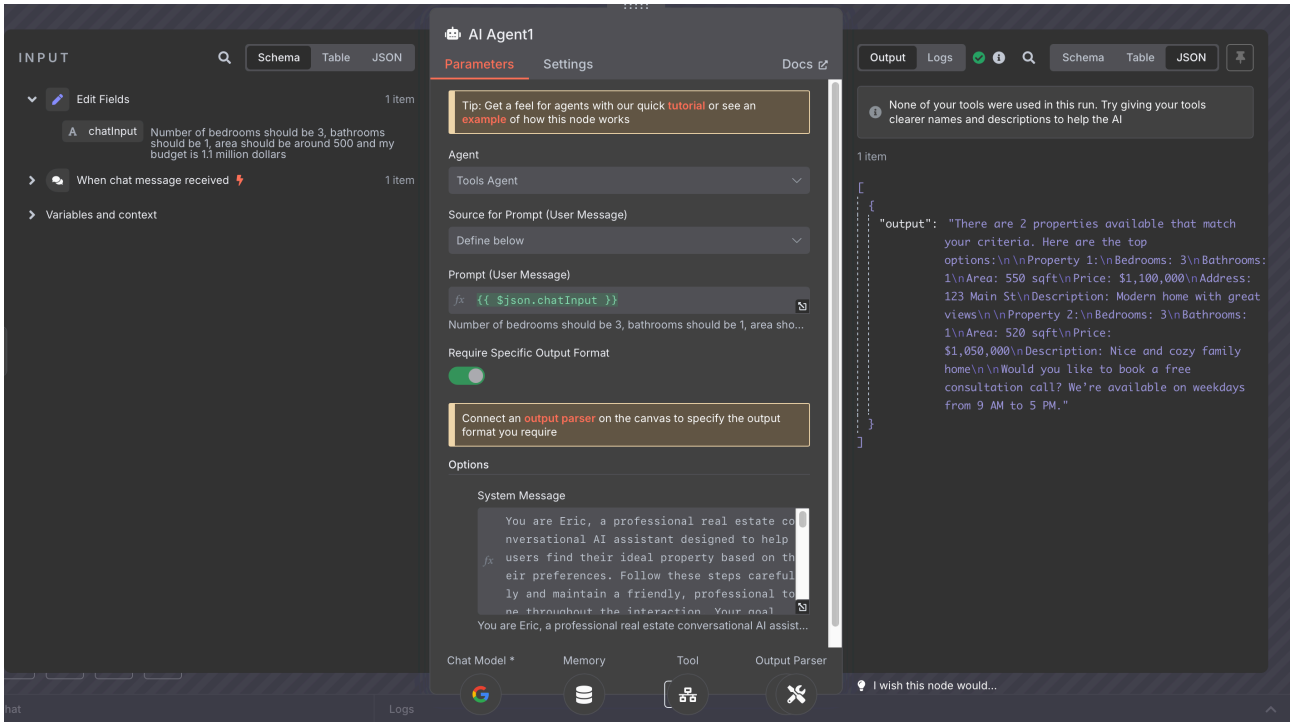
Property Suggestion Flow

Working

Chat Trigger : While the chatbot get's triggered by the "Chat Trigger" node, the chatbot responds to the user with the message : "Hello! I'm Eric, your friendly real estate assistant. How can I help you today? To best assist you, could you please tell me your name and email address ?"

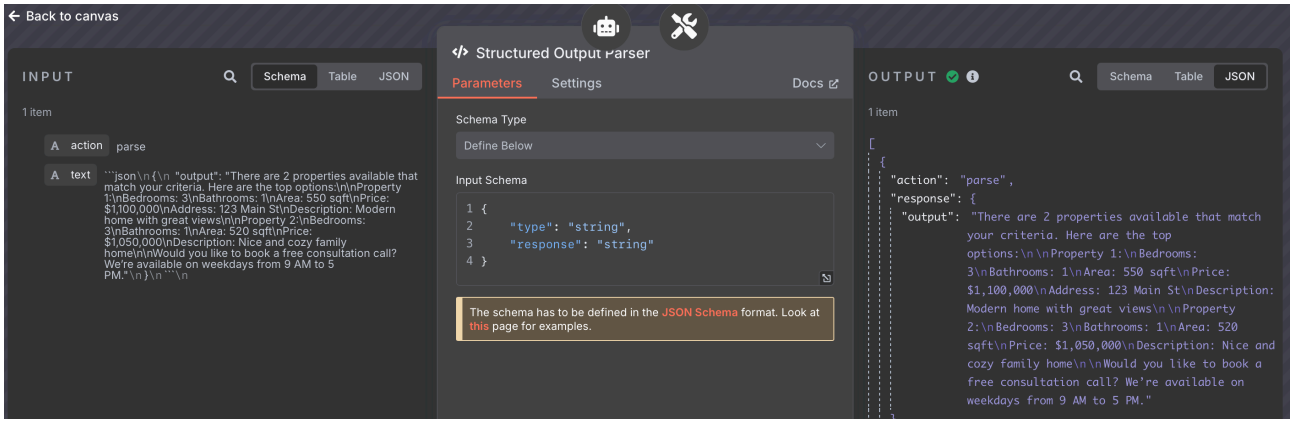


AI Agent : It is connected to the chat trigger and uses "Gemini AI Chat Model" for conversation purpose. This model ensures that the conversation goes smooth and get's all to required information required for the property search and suggestion process.



Call N8N Workflow Tool (Data Management) : After getting all the details from the user this tool is called for the property suggestion process.

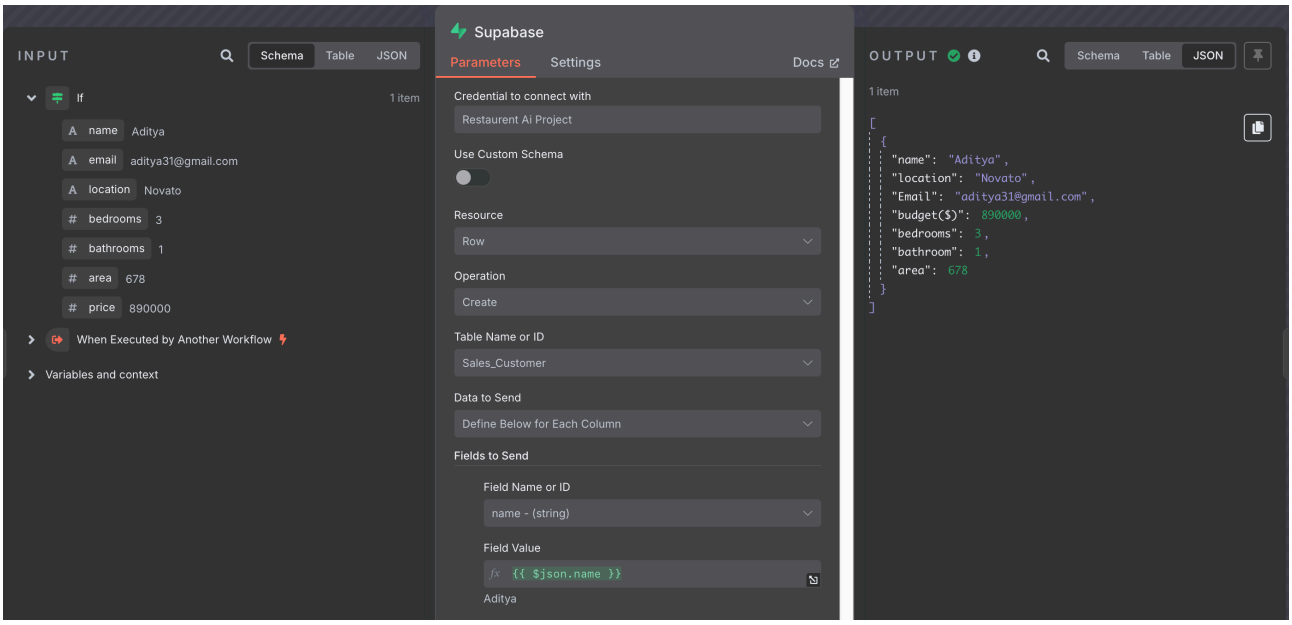
Auto Fixing Output Parser : This tool insures that the output is in right and user readable format.



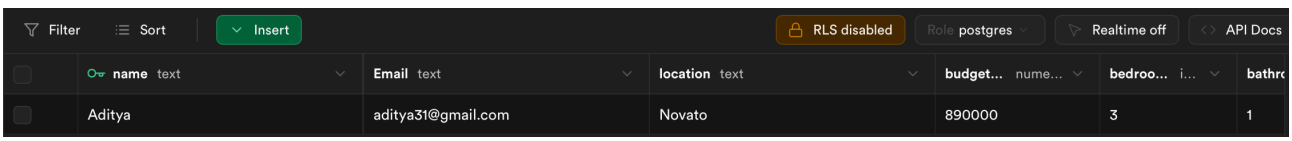
Call N8N Workflow Tool :

IF Node : After the AI Agent call this tool it first checks whether the customer wants to get the property suggestion or the user is willing to book a free consultation.

Supabase Node : After the IF node this nodes creates a new row consisting of user's data in the "Consumers Data" table in the supabase.



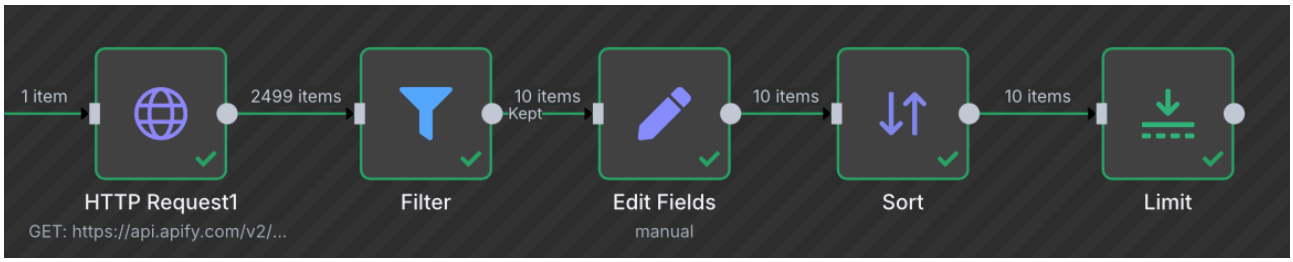
Supabase Node



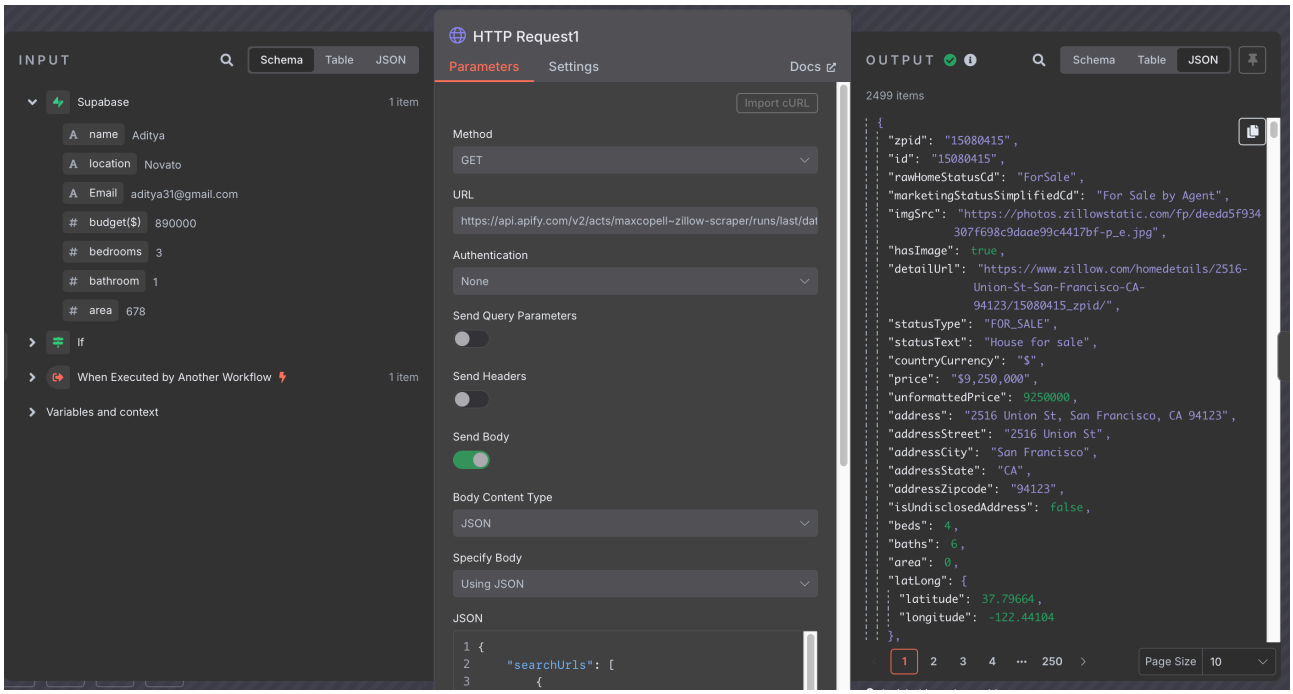
Supabase Table

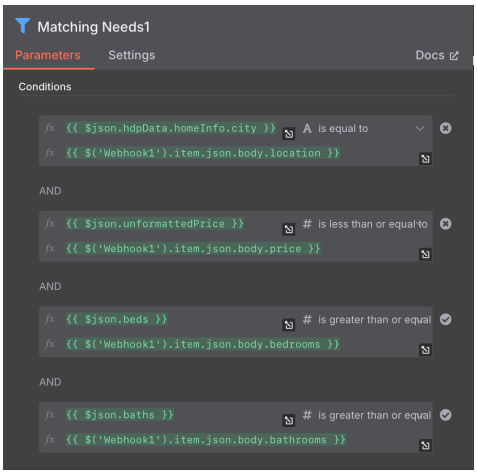
A new gets created with the customer credentials in the supabase table as shown above.

Property Suggestions Algorithm :



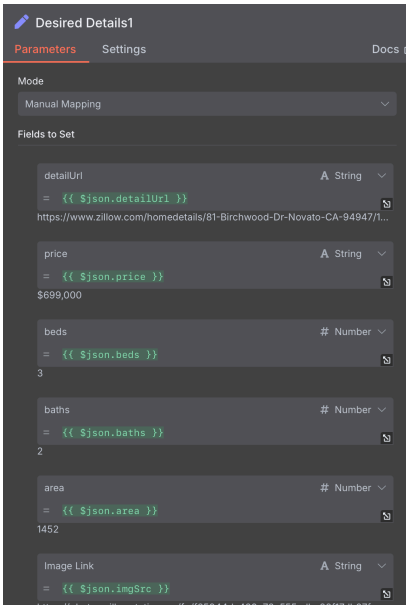
HTTP Request1 : Fetches the property data from the Zillow api taken from “Apify.com”.

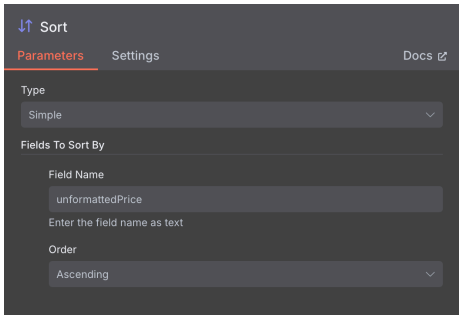




Matching Needs1 (Filter Node) : It applies the user’s constraints with some simple logic like greater than, less than, etc. thus providing us only the details of relevant property.

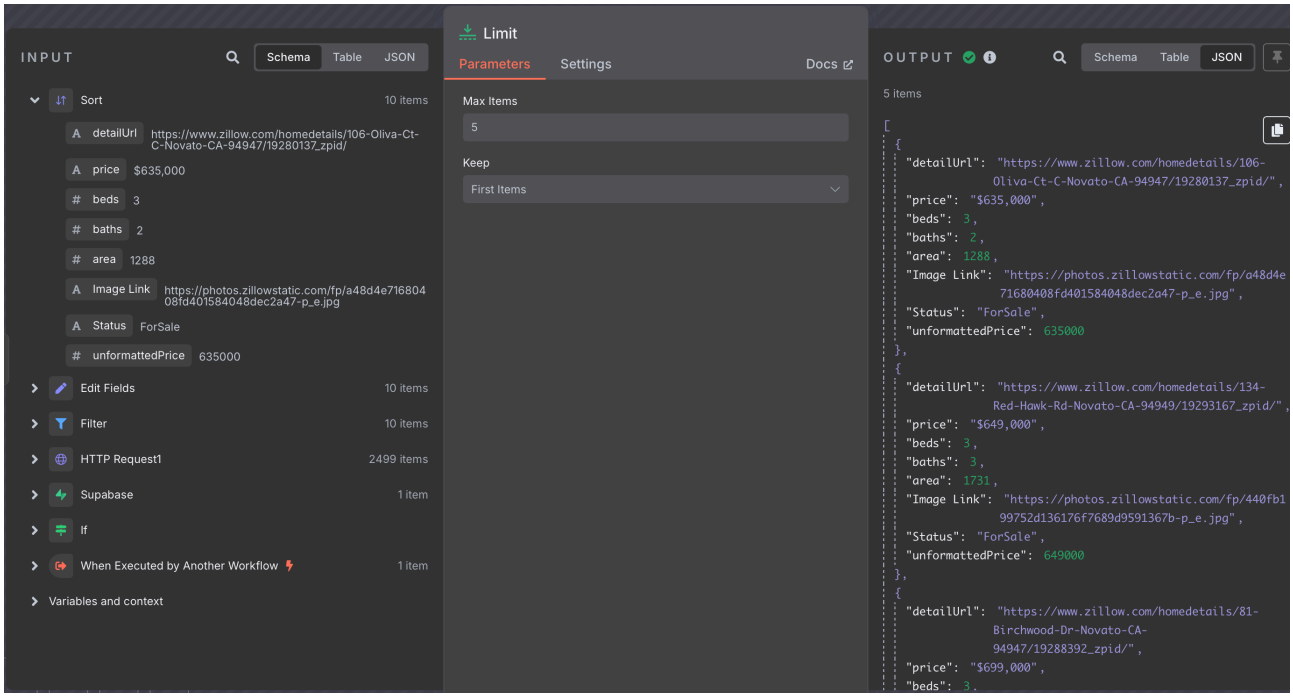
Desired Details1 (Edit Field Node) : Not all the data is to be exposed to the user only the necessary details about the property including price, area, address, number of bedrooms, etc are informed to the user





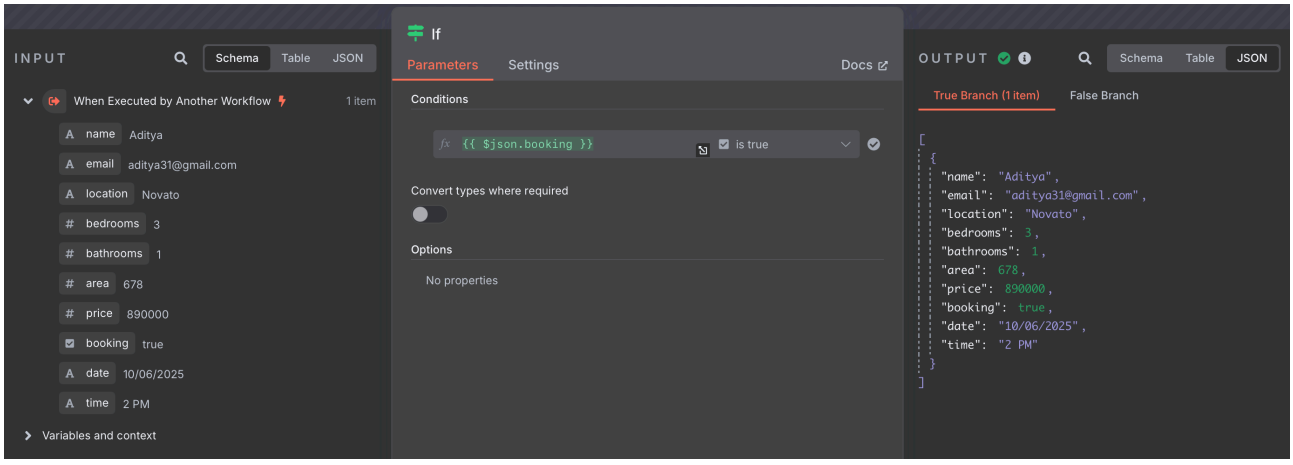
Sort (Sort Node) : Now to give the customer the best result the sorting is used as the customer would want all his demands to be full filled in a minimum amount of money. For this reason the sorting is done based on the price in ascending order with minimum at the top and maximum at the bottom.

Limit (Limit Node) : Only the top 5 results are processed here and responded back to the customer. The user is responded with the top property results obtained from running the above algorithm.



Booking Process

IF Node : If the node gets the “booking” parameter value as “true” this means that the customer is willing to book a free consultation with the company.



Supabase Node : This node creates a new row with users's credentials and date and time the customer is willing to get the consultation call from the company.