Return Policy

We understand that shopping online can be tricky and we want you to be totally satisfied with your purchase. If you are not satisfied with your order or if there are any problems with your order, you can return your purchase for a refund or exchange to our fulfillment center at the following address:

Zion Fashion and Lifestyle Pvt. Ltd

No. 11, Hotel Kannimara Buildings, Prabhu Nagar, Kangayam main road, Tirupur - 641606.

Returns Policy Guidelines

In order to refund your orders quickly and effortlessly, please adhere to the following:

- All items must be returned within 15 days of receipt (delivery).
- All returns must be in unused condition with all original tags and packaging intact.
- Our Quality Assurance team will take the final call on whether to approve or reject a return.
- The refund amount on a successful return will be credited back in the source account under standard bank's procedure.
- The refund amount credited is the cost of the item(s) and applicable taxes excluding applicable shipping costs.
- We may refuse or delay returns if fraud or abuse is suspected.