

## **Nikhil Sharma**

Dinkarpur, Muzaffarnagar, UP – 251318

Phone: +91-8394982363 | Email: [nikhilsharma3492@gmail.com](mailto:nikhilsharma3492@gmail.com)

Linkedin: [nikhil-sharma4](https://www.linkedin.com/in/nikhil-sharma4)

---

## **PROFESSIONAL SUMMARY**

A motivated and skilled System Engineer with over 1.7 years of experience in technical support and systems engineering. I possess a strong understanding of operating systems, troubleshooting, and IT operations, with a focus on enhancing performance and resolving issues efficiently. Eager to contribute my expertise in technical support and systems management to an innovative IT team.

---

## **PROFESSIONAL EXPERIENCE**

### **Instakart Service Pvt. Ltd. (Flipkart.com)**

*System Engineer as Team Lead*

*Duration: Sep 2023 to till now*

- Installed, configured, and maintained operating systems, application software, and system management tools.
- Managed HHD, Desktop and Laptop inventory, ensuring proper system functionality.
- Gained hands-on experience with Windows.
- Utilized the Connect IT ticketing tool to track and resolve technical issues.
- Contributed to the operations team during sales events, learning basic supply chain processes.
- Manage Assets Inventory and ITAM Genie also.
- Knowledge about Assets Management Hardware & Software.

**Key Tools Used:** BMC , My-Apps, SQL, GENIE

---

## **EDUCATION**

### **Bachelor of Computer Applications (BCA)**

*Year of Completion: 2022*

DAV Degree College, Muzaffarnagar (Affiliated to CCSU)

### **Master of Computer Applications (MCA)**

*Year of Completion: 2024*

SD. College of Management Studies, Muzaffarnagar (Affiliated to AKTU)

## **Intermediate**

*Year of Completion:* 2019  
Arya Academy Inter College, Shahpur

## **High School (10th)**

*Year of Completion:* 2017  
Arya Academy Inter College, Shahpur

---

## **TECHNICAL SKILLS**

- **Operating Systems:** Windows, Chrome OS
  - **Programming Languages:** HTML, CSS, Javascript, Java(J2SE), Node.js
  - **Databases:** MongoDB, SQL, SQLite3
  - **Concepts:** OOPs
  - **Frameworks:** Bootstrap, Express.js
  - **Networking:** Basic Networking Concepts
  - **Tools:** PUTTY, Active Directory
- 

## **STRENGTHS**

- Strong leadership and interpersonal skills
  - Hardworking and punctual
  - Optimistic and dedicated
  - Ability to work well in team settings and independently
- 

## **DECLARATION**

I hereby declare that the above-mentioned information is true and correct to the best of my knowledge and belief.

**Nikhil Sharma**