

# KEN PATRICK GARCIA

ASPIRING FULL-STACK WEB DEVELOPER



## CONTACT

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## TECHNICAL SKILLS

- Utilized JavaScript (ES6+), TypeScript, Dart, C#, HTML5, and CSS3 in my recent coursework.
- Developed built interfaces with React.js, Next.js, React Native (Expo), Tailwind CSS, Bootstrap 5, Three.js, and GSAP on my last projects.
- Engineered mobile and IoT solutions with Flutter, FlutterFlow, Android (Java/Kotlin), and React Native (Expo) during my subjects.
- Managed data with Firebase Auth & Firestore, and MySQL in my academic work.
- Streamlined CI/CD and deployments via Git/GitHub, Docker, Vercel, Netlify, Firebase CLI, Expo CLI, and Postman.



## PROFILE

I am committed to attaining organizational goals through innovation and a proactive approach, and I am passionate about continuous improvement.



## WORK EXPERIENCE

### Concentrix Megamall

FEB 2024 - SEPTEMBER 2024

#### Customer Support Service

- Handle and resolve customer inquiries and issues through chat and email support, ensuring prompt and efficient responses.
- Maintain accurate and detailed records of customer interactions to improve service quality and resolution tracking.
- Collaborate with internal teams to escalate complex issues and ensure a seamless customer experience.



## EDUCATION

### San Pablo Central School

2018 - 2014

Grade School

San Pablo City, Laguna

### Liceo de San Pablo

2014 - 2018

Junior Highschool

San Pablo City, Laguna

### Liceo de San Pablo (STEM)

2018 - 2020

Senior Highschool

San Pablo City, Laguna

### Technological Institute of the Philippines (Manila)

2020 - 2021

College (Bachelor of Science in Computer Science)

363 Pascual Casal St., Quiapo, 1001 Manila

### University of Makati (BSCS)

2022 - Present

College (BSCS Major in Application Development)

J.P. Rizal Extension, West Rembo, Makati City



## ACHIEVEMENTS AND CERTIFICATIONS

- UMAK Computer Society Technical Committee Member (2022-2024): moderated UMAK's Infotech IT Skills Olympics and organized full-stack dev workshops.
- Introduction to IoT (Cisco Certified): implemented Health Connect sensor integration in the PaceBeats GitHub repository.
- Introduction to Cyber Security (Cisco Certified): added JWT authentication and security-scan scripts to the CampusCareAdmin GitHub project.
- Introduction to Modern AI (Cisco Certified): integrated DistilBERT-based sentiment analysis into the CampusCare app on GitHub.