# Nikhil Tiwari

# **Lead Software Engineer**

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#### **SKILLS**

Program Management: SDLC (Software Development Life Cycle), Resource Planning, Jira Technical Skills: Java, PHP, Golang, Python, Spring Boot, Laravel, NiFi, Workbox, AWS (S3, Lambda, SQS, EventBridge, ElastiCache), Docker, Kubernetes, MySQL, Redis, Kafka, RESTful APIs, ETL, Performance Optimization, Progressive Web Apps (PWA), Trusted Web Activities (TWA)

#### PROFESSIONAL EXPERIENCE

**OPTUM (UHG)** Gurugram, Haryana

## **Lead Software Engineer**

Mar 2023 - Dec 2024

- Designed and implemented a high-performance archival service to enhance MySQL query times and system
- Led a team in delivering a dynamic rule engine project for real-time processing with greater adaptability.
- Developed a microservice in Golang for event orchestration, utilizing AWS SQS and EventBridge.

## Sr. Software Engineer

Sep 2022 - Mar 2023

- Operations Improvement Project
- Led performance optimization efforts, reducing MySQL query load times from 2 seconds to 200-500ms.
- Architected centralized AWS ElastiCache Redis solution, improving application response time.
- Developed and deployed microservices for enhanced modularity and scalability of the platform.

# **Software Engineer**

Oct 2020 - Sep 2022

- Optimized legacy PHP code, enhancing performance and maintainability.
- Developed an event-driven consumer app for AWS SQS message processing.
- Leveraged NiFi for ETL integration, optimizing data processing.
- Collaborated on scalable architecture design and performance testing.

**NOTIFYVISITORS** Delhi, Delhi

Software Engineer

- Feb 2019 Jan 2020 Led a micro-project to develop and implement Progressive Web Applications (PWA) and Trusted Web
- Activities (TWA) for clients, automating TWA APK creation for streamlined deployment. Built a Pub-Sub architecture using Kafka for large-scale data analytics, enabling efficient user session and
- heatmap data streaming.
- Developed a custom wrapper for Workbox to enhance client-side caching and improve performance.

#### **BIGLY TECHNOLOGIES**

Noida, UP

Nov 2017 - June 2018

## Junior Software Developer

- Developed and tested RESTful APIs to enhance backend functionality and data integration.
- Transitioned from core PHP to Laravel, strengthening expertise in MVC architecture.
- Utilized PHP, MySQL, HTML, CSS, and JavaScript for full stack development at Bigly Online Reselling App.

## **EDUCATION**

**APSU UNIVERSITY** 

Satna, MP

Bachelor of Computer Application (BCA)

2014-2017