

Fulda Fall 2019
Global Distributed Software Development
HSF Marketplace
WiSe 2019 Group: G3

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1. Functional Requirement - Prioritized

1. User Registration:

- 1.1 Signup: A user can get himself registered by inputting his data for the website. He can add his/her credit card now or at a later stage but before checking out.
- 1.2 Unique user ID: If the user ID is already taken up, alert is issued to enter another one. Enter password and confirm it.
- 1.3 Contact: Prompt user to add his contact number, email and postal address.
- 1.4 Membership: A user can select his/her membership type. A user can be a Gold Member or silver Member based upon his purchasing power.
- 1.5 Save: Update or database for the user record.

2. Login:

- 2.1 Credentials: A user can login to the website using valid Username/ID or password.
- 2.2 Alert: If the user entered wrong ID authentication failed error is generated.
- 2.3 Reset: If a user forgets his/her username or password he/she can reset it after getting reset link at registered email only.

3. Unregistered User:

- 3.1 Intro: An unregistered user can view our website. He can visit our home page and can search for products.
- 3.2 Wishlist: Unregistered user can add items to his/her wish list which he can access later on after registering as a registered user.

4. Buyer:

4.1 Intro: A Buyer is a registered user who can access our website. He/she can be either a Gold member, silver member or a normal member.

4.2 Shopping cart: A buyer will be able to search for products and similarly can add them to his/her wish list or shopping cart. He/she can also remove products from shopping cart.

4.3 Contact: A buyer can also contact seller for the detailed specification of the product, expected time of delivery.

4.4 Authentication: A buyer must authenticate his/her contact and information before proceeding with the buying of the items.

4.5 Order Status: A buyer can view his/her order status and can also track it. It also shows that whether or not he/she can cancel it or not.

4.6 Cancellation: In Case of cancellation of the order it shows the penalties and order cancellation. No order can be cancelled after it has dispatched for delivery.

4.7 Return: A buyer can return the product if it is faulty and is not according to the specification in limited time.

5. Seller:

5.1 Intro: A seller is a registered user who can post products on our catalog. Only a registered member can be a seller. Sellers can also post Ads for the sale of their products.

5.2 Membership: Only a Gold or Silver member can post ads or products for selling. A normal member has to be upgraded to become a seller from buyer. The confirmation period is at least 1 week.

5.3 Profile: Sellers profile must be visible to buyers at the time of posting an ad or product. Buyer can easily contact seller incase of return and non-delivery and any other just query.

5.4 Dashboard: Seller can post and manage ads and his/her products up for sale.

5.5 Discounts: Seller can offer discounts to customers based upon his own affordability. As our product will provide a platform to seller to get market access to his/her products.

6. Super User “Admin”:

6.1 Intro: An Admin is a super user of our web system. He/she is the operator and guardian of the whole system. His account is special and is not visible at any level to other users.

6.2 Admin panel: A panel is available to Admin from where he/she can manage the whole web system. Admin can access database and all records and can also grant and revoke permission to other users.

6.3 Authentication: Every registered user must be authenticated by Admin after validation. Admin can ban or deregister any user based on his activities.

7. Catalog:

7.1 Intro: Our products are visible to every user. The user can be a buyer, seller or unregistered user.

7.2 Browse: Users can browse our catalog at a very basic level. Every user has the same view of our catalog.

7.3 Post Products: Only a seller can post product to our catalog which he is intended to sell others. For posting a product he must be a registered user with Gold or Silver Membership.

8. Shopping Cart:

8.1 Intro: A shopping cart is a personalized basket for buyer whether registered or not registered.

8.2 Edit: A buyer can edit shopping cart items before proceeding to checkouts.

8.3 Shared cart: Every user can share his/her shopping cart inside our web system. They can do so by sharing the links and articles numbers with each other without using any third-party platform.

9. Order Tracking:

9.1 Intro: A buyer can track his order after the order is confirmed. A confirmation number is assigned to the order which is used to check the order status.

9.2 Cancellation: A buyer can cancel the order after its confirmation but the order must not have to be dispatched. Otherwise he is not eligible to cancel it.

9.3 Return order: Incase of wrong specifications and damaged delivery the order can be returned back in a fixed amount of time and we provide the basic level necessary support.

10. User Friendly:

The system should be user friendly and provide an interactive user interface. The operational procedures should be robust yet simple enough to be understandable to every type of user.

It should also be easily maintainable and accessible by administrator. Admin can easily perform his tasks through the dash panel.

11. Performance:

The system should perform under different environments. It should handle all the traffic and should have enough space for all the products.

Backups should be updated frequently and regular updates for new technologies and components should be performed more often.

12. Security:

The system should be free of any loop holes. The system should be protected from external threats and breakdowns.

Customer data is of sensitive nature so complex algorithms should be implemented to safeguard their transactions.

13. Search:

A search bar or box which helps customers to find and look for what they need. Majority of visitors uses this feature to ease up their search. Search using key words or auto-fill function will help users to browse for products more conveniently.

2. Filter:

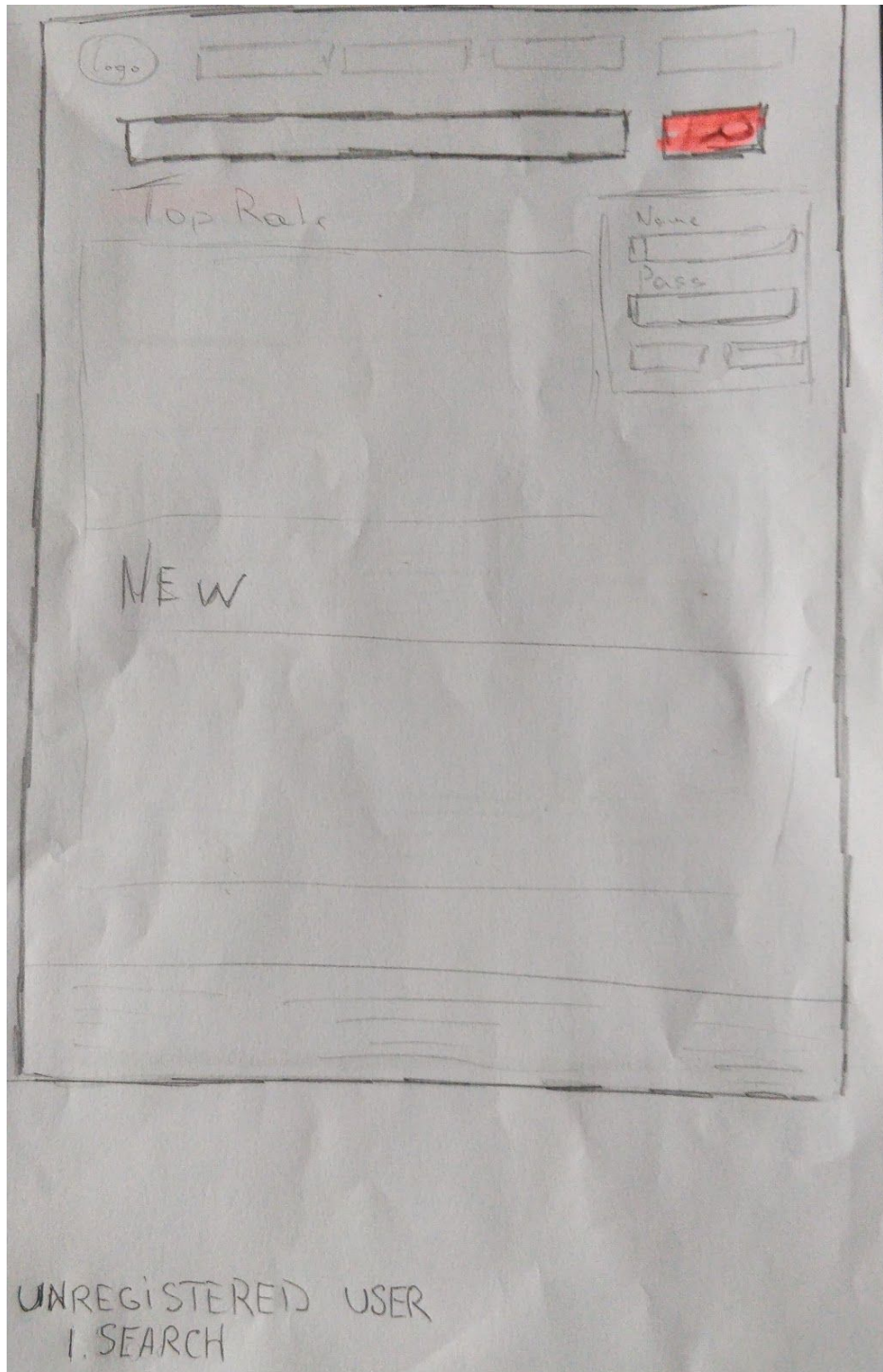
A filter option to filter out products or interest areas. This will narrow down the searching criteria by different attributes

Prioritization

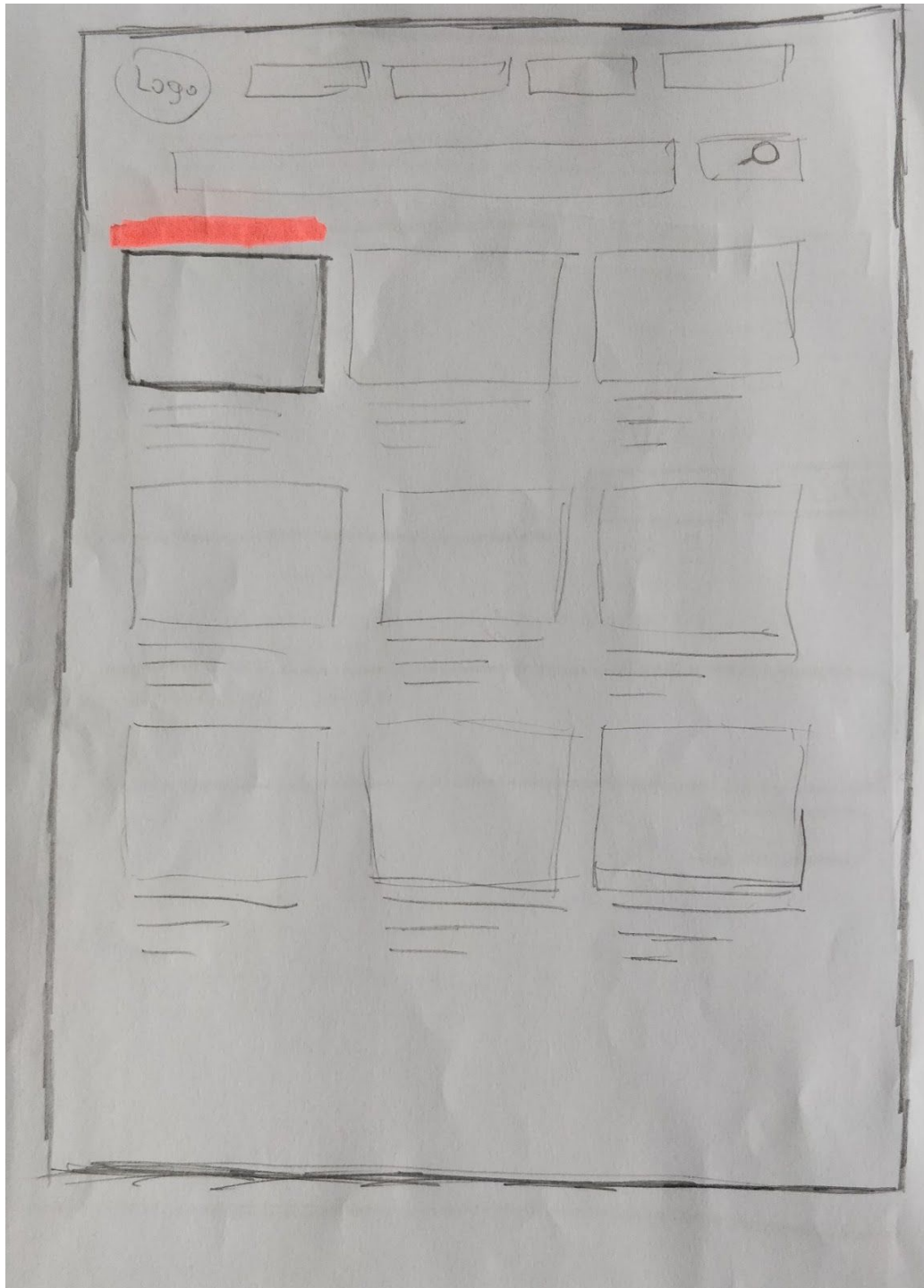
Functional Requirement	High Priority (<i>Must have</i>)	Medium Priority (<i>Should have</i>)	Low Priority (<i>Could have</i>)
User Registration	<ul style="list-style-type: none"> • Signup • Unique ID • Contact • Save 	<ul style="list-style-type: none"> • Membership 	
Login	<ul style="list-style-type: none"> • Credentials • Alert 	<ul style="list-style-type: none"> • Reset 	
Unregistered User	<ul style="list-style-type: none"> • Wishlist 		
Buyer	<ul style="list-style-type: none"> • Shopping Cart • Contact • Order Status • Cancellation • Search 	<ul style="list-style-type: none"> • Authentication 	<ul style="list-style-type: none"> • Return
Seller	<ul style="list-style-type: none"> • Profile • Dashboard 		<ul style="list-style-type: none"> • Discounts
Admin	<ul style="list-style-type: none"> • Admin Panel 	<ul style="list-style-type: none"> • Authentication 	
Catalog	<ul style="list-style-type: none"> • Browse • Post Products 		
Shopping Cart	<ul style="list-style-type: none"> • Edit 		<ul style="list-style-type: none"> • Shared Cart
Order Tracking	<ul style="list-style-type: none"> • Cancellation 		<ul style="list-style-type: none"> • Return Order
Other features	<ul style="list-style-type: none"> • User Friendly • Performance • Security 		

2.UI mockups and storyboards

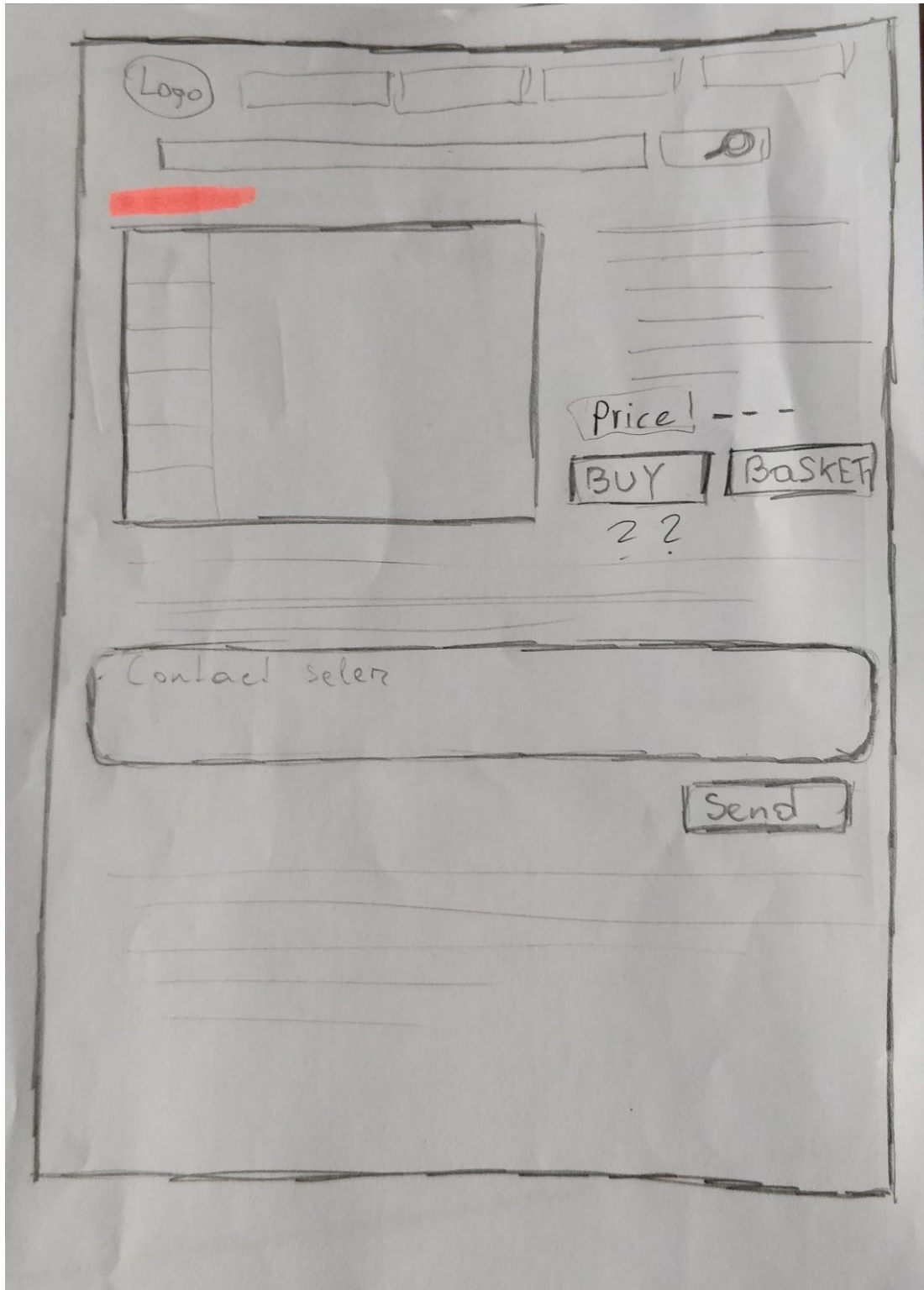
- **Unregistered user/Registered user**
 - Main page - Search



- Search result



- Product details



note: in this section user is still not logged in or registered

- Register user

note: if user is already registered in the system. this step will be skipped

A hand-drawn sketch of a user registration form. At the top left, there is a 'Logo' label next to a rectangular input field. Below this, on the left side, are five stacked input fields labeled 'Enter nick', 'Pass', 'Re Pass', 'Email', and an unlabeled field. To the right of these fields is a large square placeholder for a profile picture. Below the profile picture are two buttons: 'Add' and 'Remove'. Below the 'Email' field is a long horizontal input field, and below that is another long horizontal input field. To the right of the second long input field is a button labeled 'Remove Add'. At the bottom right of the form are two buttons: 'Reset' and 'Register'. The 'Register' button is highlighted in green.

note: after user registers to the system, he will be redirected to the previous step (item detail page) and have option to buy the item he was looking at, to continue shopping

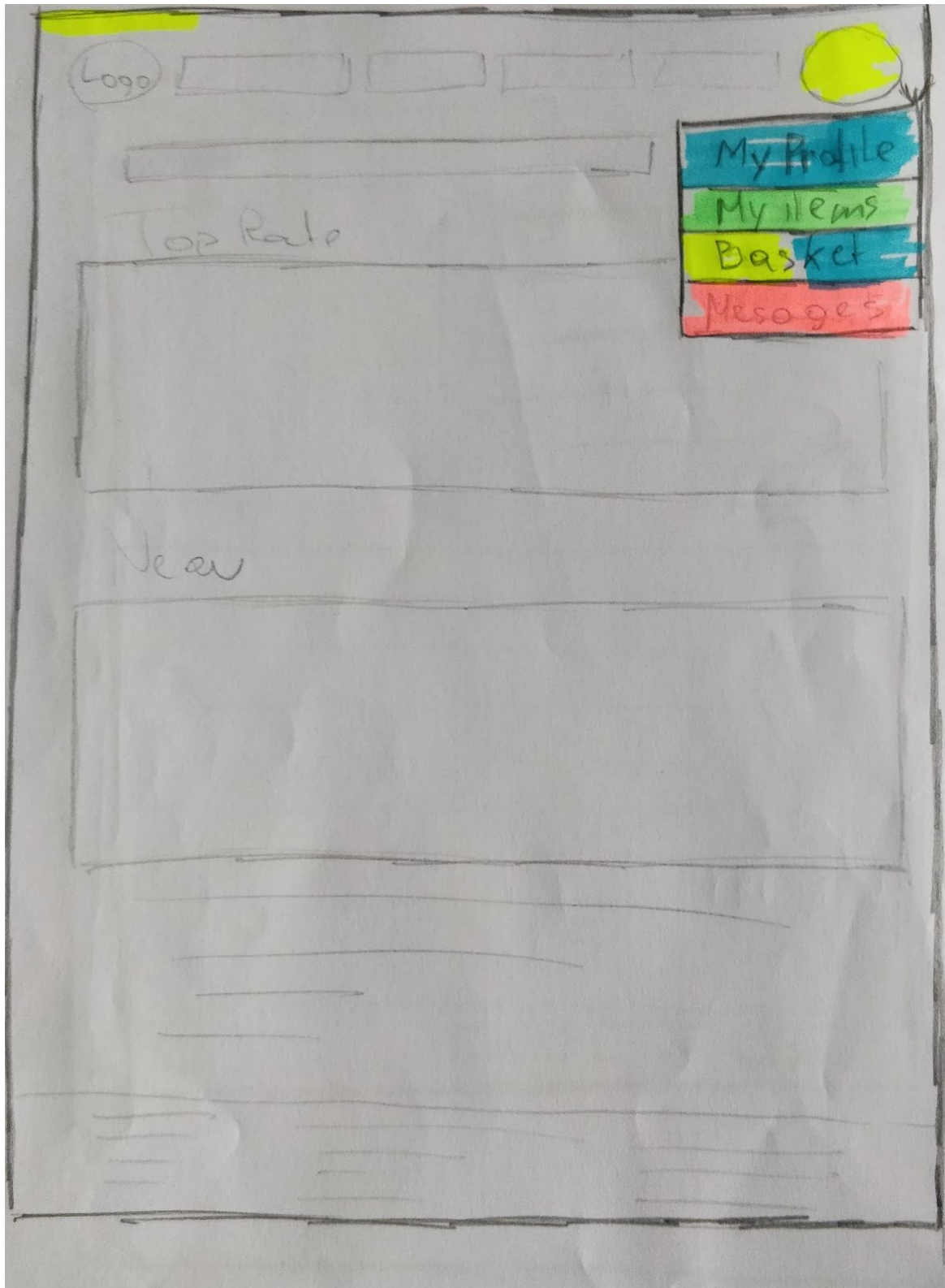
- Main page - Register new user / Log in existing user

A hand-drawn sketch of a web page layout. At the top left, there is a circle labeled "Logo". To its right are four rectangular boxes. Below the logo is a long horizontal rectangle. To the right of this rectangle is a magnifying glass icon. Below the magnifying glass is a vertical rectangle containing the text "Name:" followed by a text input field, then "Pass:" followed by another text input field. At the bottom of this vertical rectangle are two buttons: a green one labeled "Regi" and a yellow one labeled "Log". To the left of the registration/login box is the text "Top Rate" above a large empty rectangular area. Below this area is the text "New" above another large empty rectangular area. At the bottom of the page are three horizontal lines.

***note:** previous step show how registering new user is done. Even if you are not looking first for a specific item, procedure is the same*

- **Main page after successful log-in / registration**

note: list items are are drop down list which is triggered when user icon is pressed



- My Profile section

My profile is divided in two part:

- user personal data - *can be edited*
- User personal item list to sell - *can be edited*

A hand-drawn sketch of a user profile page layout. The page is enclosed in a rectangular border. At the top left, there is a circle labeled "Logo". To its right are four horizontal rectangular boxes. Below the logo area is a large rectangular section divided into two parts. The left part is a large empty box. The right part contains several horizontal lines, suggesting a list or form. A small box labeled "Edit" with a checkmark is positioned to the right of this section. Below the large section is another large rectangular area containing several horizontal lines, representing a list of items. At the bottom right of this area are three boxes labeled "Edit", "Remove", and "Add".

- **My items section**

note: these are personal items which had been already confirmed by admin

A hand-drawn sketch of a web interface for a 'My items section'. At the top left is a 'Logo' in an oval. To its right are four empty rectangular boxes. Below these is a large rectangular area with a green highlight on its top-left corner. Inside this area is a list of six items, each with a number and a horizontal line: 1. _____, 2. _____, 3. _____, 4. _____, 5. _____, and 6. RTO - Item. Below the list are several more horizontal lines. At the bottom of the main area are three buttons labeled 'Edit', 'REMOVE', and 'ADD' in separate boxes. Below the buttons are more horizontal lines.

- **Add new item**

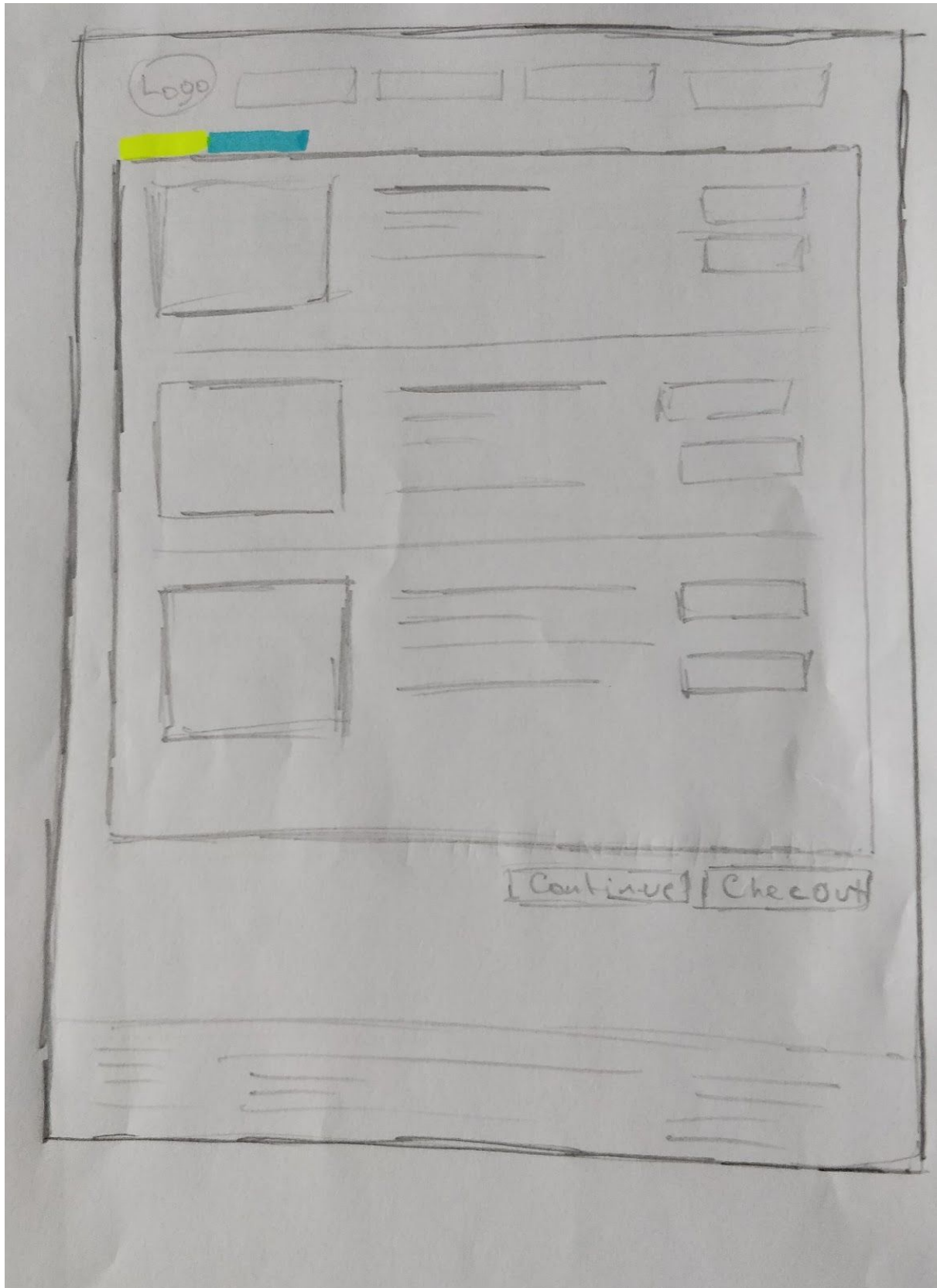
note: new items will be visible in personal item list only after admin confirmation.

The sketch shows a form for adding a new item. It includes the following elements:

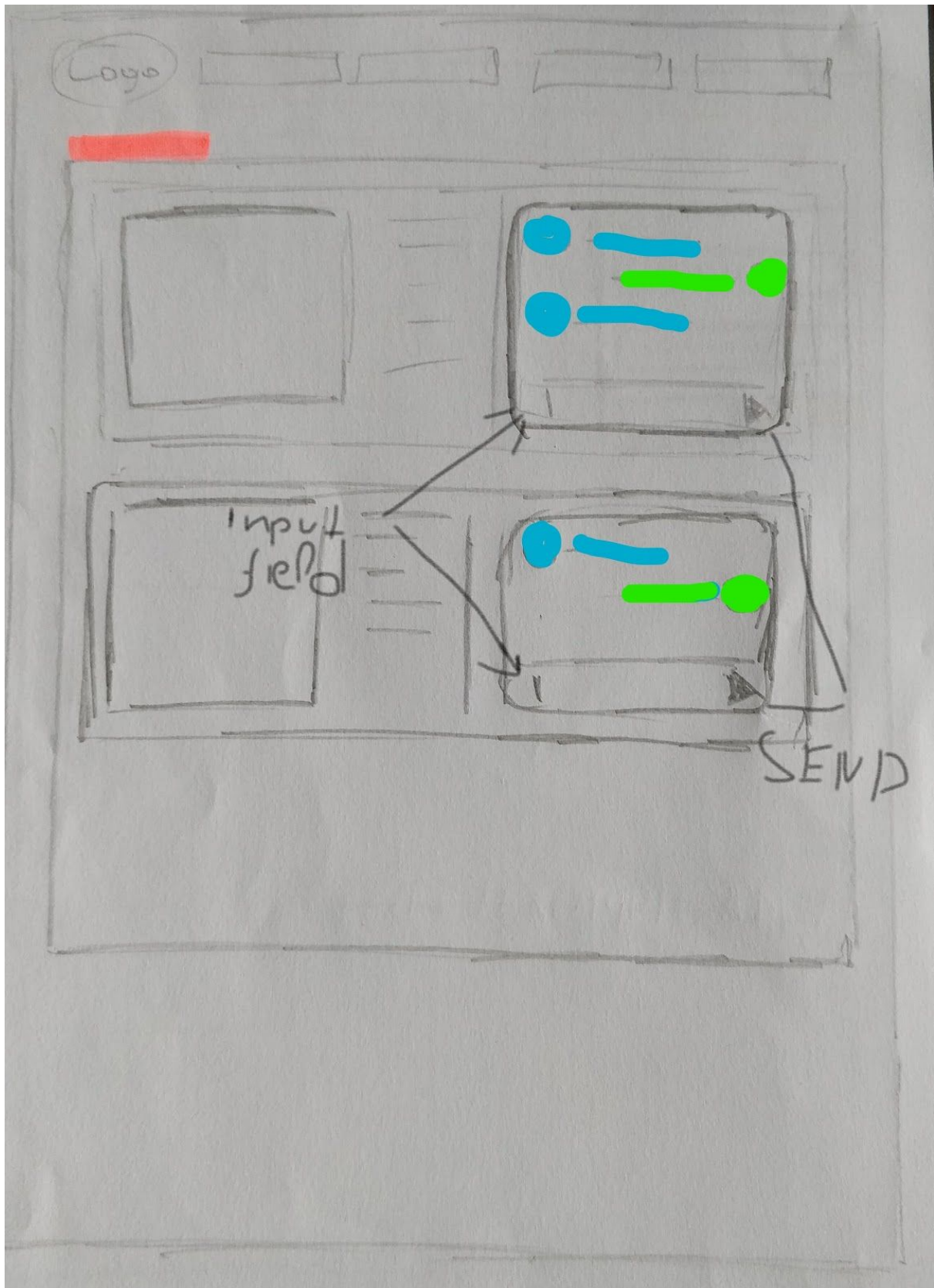
- Input fields for: Name, Cost, Category, Warehouse.
- A large text area for Description.
- An input field for Stock.
- An image placeholder labeled 'image'.
- Two checkboxes at the bottom, one marked with an 'X' and the other with a checkmark '✓'.

- **Shopping basket / cart section**

note: user have option to remove a single item from the basket, continue shopping or proceed to checkout.



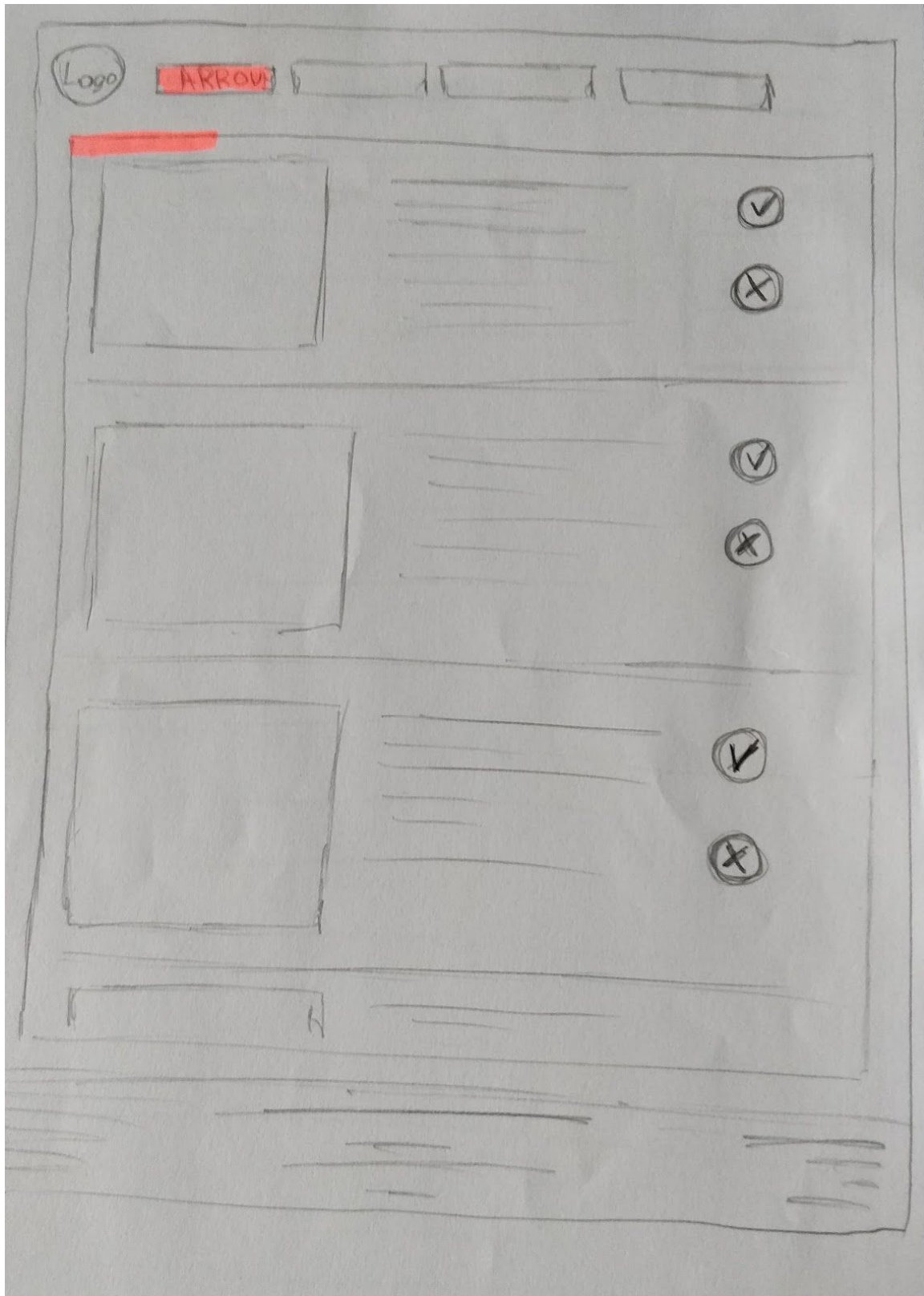
- Messages section / live chat



note: every item has its own message section

- **Successful log-in as administrator/ Item confirmation section**

note: administrator's entry page is list of items which need to be approved, which is displayed only after logging in as administrator



- All user section (admin only)

note: drop-down list from right are option available for admin for each user.

The sketch depicts a web application interface for user management. At the top, there is a header bar containing a circular 'Logo' placeholder, a search input field, a blue 'USERS' button, and two additional empty input fields. Below the header, a table lists users. The first row shows a user named 'John Doe' with an ellipsis menu icon to the right. A dropdown menu is shown next to the ellipsis, containing four options: 'PROMOTE', 'Ban', 'REMOVE', and 'Details'. The table has seven rows in total, numbered 1 through 7 on the left. The bottom of the page features a footer area with several horizontal lines.

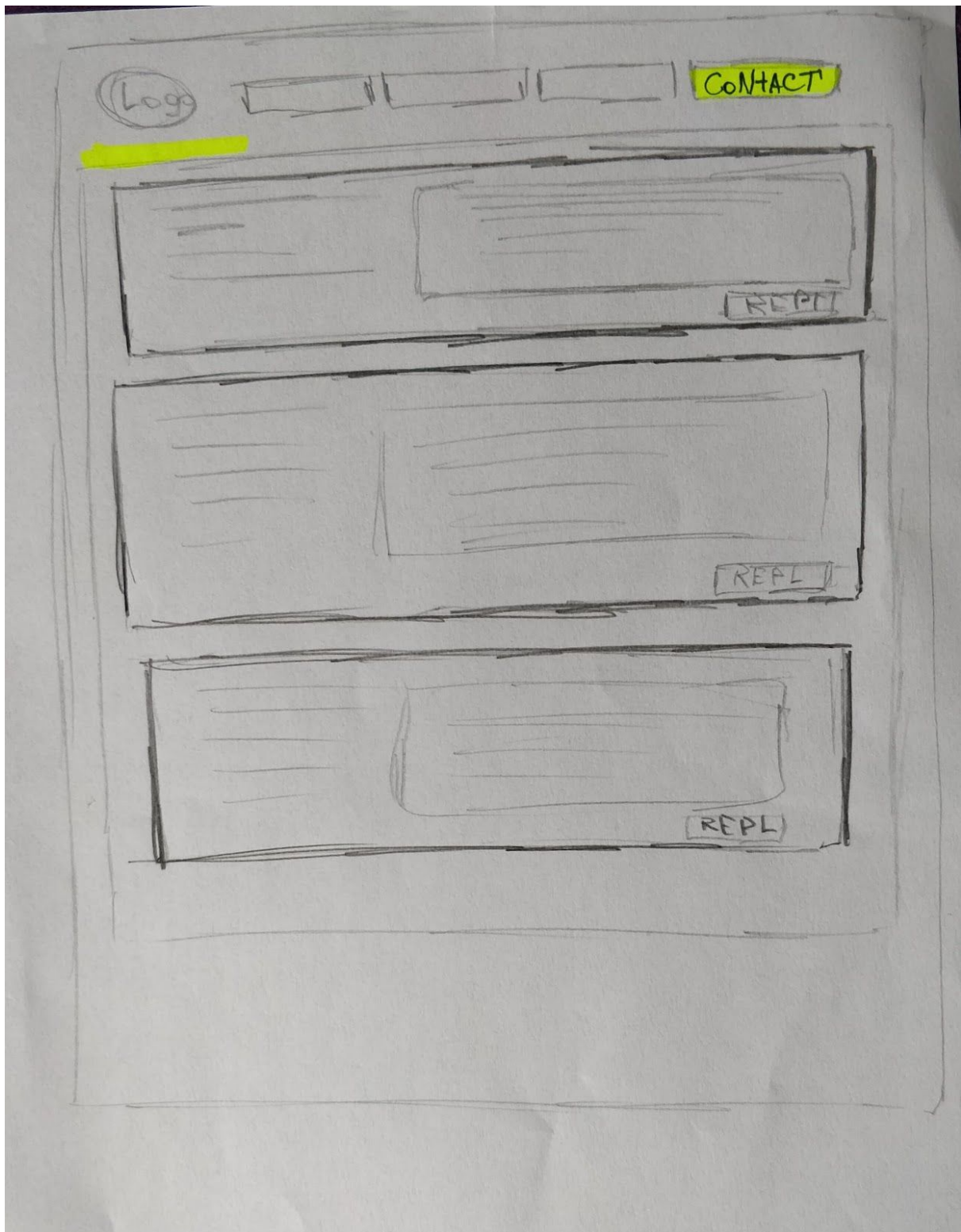
1.	John Doe ...	PROMOTE Ban REMOVE Details
2		
3		
4		
5		
6		
7		

- note:** admin cannot edit price, name or any data of an items which user set from the beginning

The image shows a hand-drawn sketch of a web application interface. At the top left, there is a circular logo containing the word "Logo". To its right are three rectangular input fields; the middle one contains the text "ALL ITEMS" in green. Below this header section is a main container area enclosed by a large rectangle. Inside this container, at the top left, is a label "Item-1" followed by two dots. To the right of this label are two small boxes labeled "EDIT" and "DEL". Below the label, there are five numbered items, each consisting of a number followed by three dots and a horizontal line: "2 ...", "3 ...", "4 ...", "5 ...", and another "5 ...". Below these are several more horizontal lines representing additional items or content. The entire sketch is drawn on a piece of paper with visible creases and folds.

- **Contact section**

note: this section displays users who contact directly with administrator,



3. High level Architecture, Database Organization

- DB organization: The main database schema/organization (high level)

The database consists of the following tables-

1. superuser

Admin information is added to the database with a unique ID. Along with other necessary columns, this table has a Role column that identifies a particular admin user.

superuser_id: Stores the unique Id of the super user

firstname: The first name of the user

lastname: The last name of the user

password: Stores the encrypted password. In PHP, we use the password_hash() function, which uses Bcrypt(a key-strengthening hash algorithm) by default.

email: Email ID of the user

role: Gives a role to the super user. Can be either an admin, or a test user.

privilege: Gives a set of privileges assigned to a role.

Field Name	Datatype
superuser_id	INT(10), Not Null, Unique
firstname	VARCHAR(30), Not Null
lastname	VARCHAR(30), Not Null
password	VARCHAR(70), Not Null
email	VARCHAR(50), Not Null, Unique
role	VARCHAR(20), Default=test
privilege	VARCHAR(20), Default=read/write

2. users

User's information is added to the database with a unique ID. This has columns as-

user_id: Stores the unique Id of the user

firstname: First name of the user

lastname: Last name of the user

password: Stores the encrypted password. In PHP, we use the password_hash() function, which uses Bcrypt(a key-strengthening hash algorithm) by default.

initial_email: Non verified email of the user. This is before the user's email id is not verified.

city: City of the user.

state: State of the user.

zip: Postal Code of the user.

email: Verified email of the user.

verification_code: Generated code sent on the email to get the email verified.

user_ip: IP Address of the user

phone: A 10 digit phone no. of the user

country_code: +49 for Germany, and +1 for US, to add before the phone no.

country: Country of the user.

Field Name	Datatype
user_id	INT(10). Primary key in this table. Not Null, Unique. Acts as foreign key in tables- wishlist, order.
firstname	VARCHAR(30), Not Null, Unique
lastname	VARCHAR(30), Not Null, Unique
password	VARCHAR(70), Not Null
inital_email	VARCHAR(50), Not Null, Unique
city	VARCHAR(30), Not Null
state	VARCHAR(30), Not Null
zip	VARCHAR(10), Not Null
email	VARCHAR(50), Not Null, Unique
verification_code	INT(10), Not Null, Unique
phone	VARCHAR(10), Not Null
country_code	VARCHAR(3), Not Null
country	VARCHAR(30), Not Null
is_buyer	BOOLEAN, Not Null
is_seller	BOOLEAN, Not Null

3. product

A product defines an item to buy/sell. Complete product information is stored in this table.

product_id: Stores the unique Id of the product table.

product_sku: Stores the unique Id of the product itself.

name: Name of the product.
cost: The cost of the product.
category_id: The Id of the category under which the product falls into.
category: The category name of the product.
image: The link to a full size image.
thumbnail: The link to the thumbnail of the image.
description: Description of the product.
stock: Number of the item left in the inventory.
status:

Field Name	Datatype
product_id	INT(10). Not Null, Unique. Primary key in this table.
product_sku	VARCHAR(30), Not Null, Unique
name	VARCHAR(30), Not Null
cost	DOUBLE(10), Not Null
category_id	VARCHAR(30), Not Null
category	VARCHAR(30), Not Null
image	VARCHAR(100), Not Null
thumbnail	VARCHAR(100), Not Null
description	VARCHAR(300), Not Null
stock	INT(5), Not Null
status	ENUM ('pending', 'approved', 'denied', 'sold')

4. order

The ordered products, its status, and delivery information are stored in this table.

order_id: Stores the unique Id of the order table
order_no: Stores the unique order no.
amount: Total amount paid by the buyer.
buyer_id: Stores the user Id of the buyer.
seller_id: Stores the user Id of the seller.
timestamp: Date and time of the order placed.
tracking_no: A unique id to track the product.

Field Name	Datatype
order_id	INT(10). Primary key in this table, Not Null, Unique
order_no	VARCHAR(10), Not Null, Unique
product_id	INT(10), Not Null, Unique
amount	DOUBLE(10), Not Null, Unique
buyer_id	same as user_id in user table, Not Null.
seller_id	same as user_id in user table. Not Null.
timestamp	TIMESTAMP, Not Null
tracking_no	VARCHAR(10), Not Null, Unique.

5. wishlist

This contains a user's wishlist.

user_id: Stores the unique Id of the wishlist table

ipaddress: Stores the ip address of the user

product_id: Stores the product id of the products added in the list.

Field Name	Datatype
user_id	INT(10). Primary key in this table, Not Null, Unique
ipaddress	VARCHAR(15), Not Null
product_id	INT(10), Not Null, Unique

6. order

The ordered products, its status, and delivery information are stored in this table.

order_id: Stores the unique Id of the order table

order_no: Stores the unique order no.

amount: Total amount paid by the buyer.

buyer_id: Stores the user Id of the buyer.

seller_id: Stores the user Id of the seller.

timestamp: Date and time of the order placed.

tracking_no: A unique id to track the product.

Field Name	Datatype
order_id	INT(10). Primary key in this table, Not Null, Unique
order_no	VARCHAR(10), Not Null, Unique
product_id	INT(10), Not Null, Unique
amount	DOUBLE(10), Not Null, Unique
buyer_id	same as user_id in user table, Not Null.
seller_id	same as user_id in user table. Not Null.
timestamp	TIMESTAMP, Not Null
tracking_no	VARCHAR(10), Not Null, Unique.

- **Media storage:**

There is no direct media storage. Only the links to the images and thumbnails. There is no other special data format requirements.

- **Search/filter architecture and implementation:**

Algorithm for search- Since each table has index, the values are stored in B-Tree . Internal sorting and searching algorithms are applied by PHP.

Organization of search items- Searched item will be shown in a tabular format.

Database terms that can be searched are-

product_id
product_sku
name
category

Search on any other data will not give any result.

Coding and organization in the database- We use the search queries using wildcards.

- **APIs (high level):** Major APIs that we will create other than standard ones are-

SearchAPI : Sends items to frontend based on search query provided in request

ProductAPI: Sends all items of a certain user to the frontend. Differs between registered user and registered user. Just sends approved items if the requested user is not the same as the requesting registered user, otherwise will additionally send items with status of pending, denied, and sold. Does not include description.

MessageAPI: Sends all messages of a certain user to the frontend

WishlistAPI: Sends all items of the wishlist of a certain user to the frontend

AddWishlistItemAPI: Creates a new wishlist item in the wishlist of a certain user

DeleteWishlistItemAPI: Deletes an item in the wishlist of a certain user

CategoryAPI: Sends all items of a certain category to frontend

PendingItemsAPI: Sends a list of items which are pending approval. Backend has to check if requesting user is moderator

PostItemAPI: Post item of a user. Includes approval by moderator.

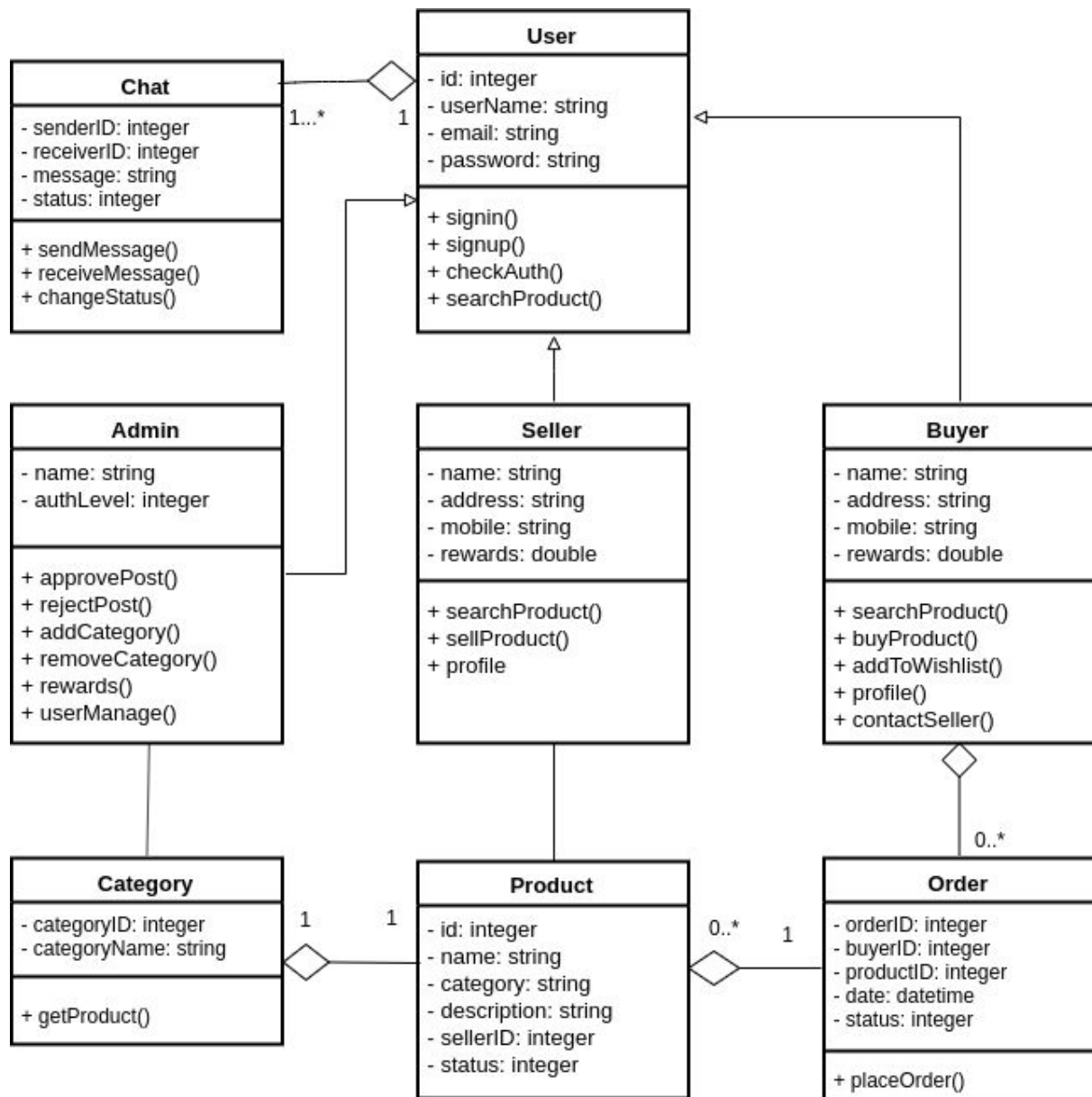
DeleteItemAPI: Delete item of a certain user

UpdateItemAPI: Update item of certain user (description, price, title etc.)

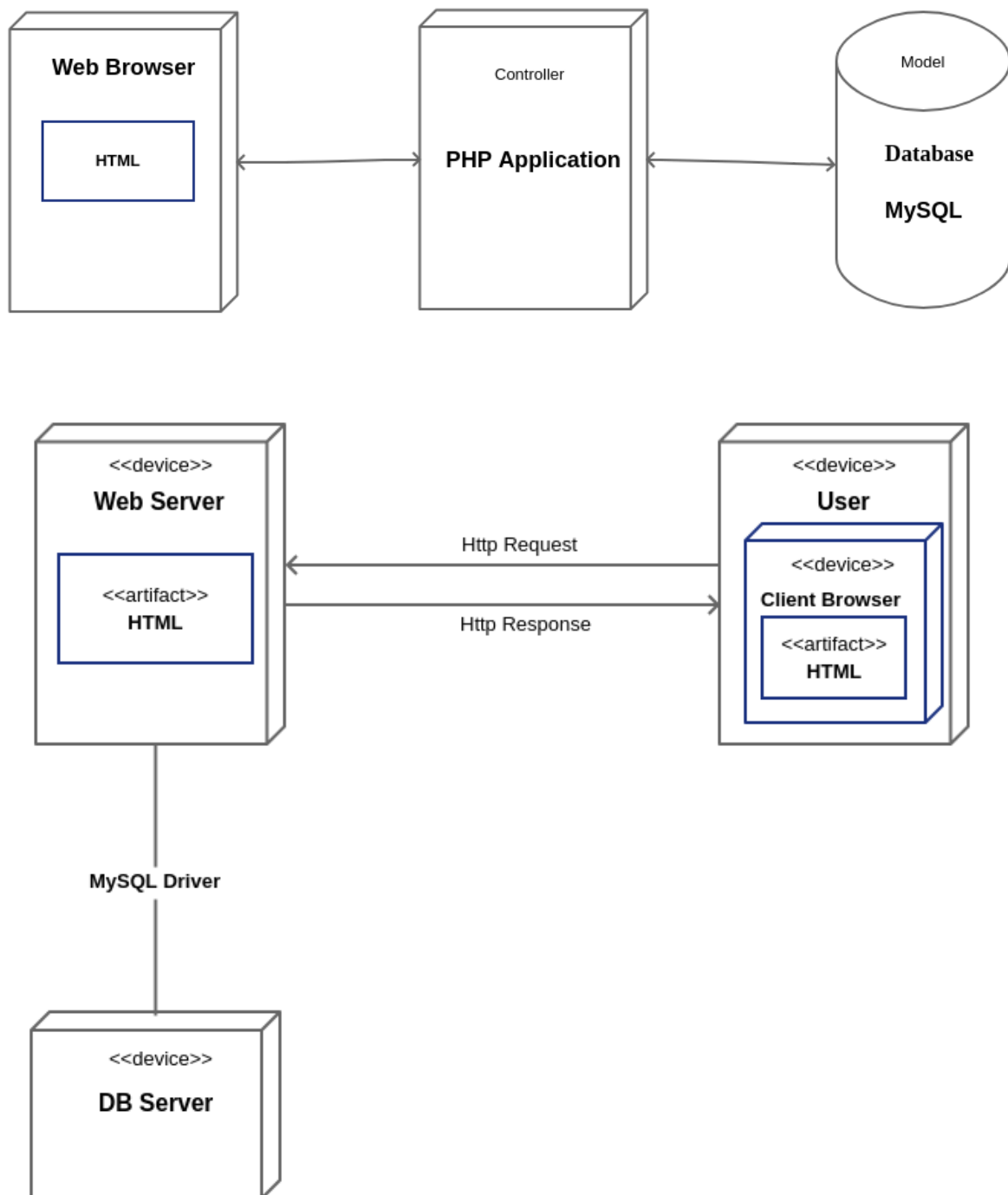
AddUserAPI: Creates a new user based on the information the unregistered user made to get a registered user

4.High-Level UML Diagrams

Class Diagram:



Component Diagram:



5. Risk Identification

Skill risk:

Lack of skill to work on an existing part of the program written by another team member
The team members will need to co-ordinate and explain the parts of program and make it more understandable

Lack of Skill to identify and rectify errors

The member of team struggling in this process have to either learn to test the program or ask other teammates for help and explanations

Lack of Skills to implement a particular feature

The member of team struggling to implement a feature will need to go through tutorials to research about the logic required to implement it.

Schedule Risk:

Risk of not being able to deliver the product on specified time. The Team members will hold a meeting every week in order to know about the progress of the project and to make sure everything is going on as planned. The team will focus on delivering the functionality of priority one feature and after completion on that will move to priority two feature. Thus, even if the team won't be able to implement the priority feature will have all the functionality that the team has promised to deliver.

Technical Risk:

Risk of members not being able to adapt to the technology that the group has decided. The members with prior experience on the technology will help other member facing the issues. The team consist of few members who has prior experience on the technology that the group have been using. Thus, in case of occurrence of this risk the member facing difficulties will receive help and guidance from experienced members.

Teamwork Risk:

Risk of members falling ill or they have to go back to their home country. In such case the work of the absent member would be equally divided among the group members so that absence of a member won't affect the development process.

Legal/Content Risk:

Risk of using unlicensed elements in the project like external libraries, images, or allowing people to buy or sell stuff that doesn't abide by the laws placed in order by the government. This risk can be mitigated by keeping track of all the resources being used in the project and administering the content which will be sold bought and viewed on the website. Team will make sure to use only the licensed libraries and media content.

6. Project Management

Managing team members took several steps before we start to actual work on task. First step, we had a group meeting where we discuss things we have to do, discuss about notes we have done during feedback, and discuss requirements. After that we prioritize all tasks, which are the most important, and which are the less important. All this happens during our group meeting, and only on paper. After that we discuss who can do what, based on his or her personal skills, knowledge and how fast can it be learned in case we need to learn something new. When we are done with discussions, our team leader gives tasks to every independent member, what to focus the most on that specific task and a deadline. Most of the time deadlines are the same for everybody, but there are some special cases, depending on task, skills, and workload from other courses. We use WhatUp to communicate remotely, it is simple, and available for everyone, Google drive for documents, and GITHub for work. This is from our perspective a very efficient and clean way to work on a common project or document, no time is wasted to pass the document or project folder around. All tasks are registered and tracked by our team leader in Trello, an online management tool, where you can easily keep track of what you have done so far, what is going on, and what has to be done. When we are working on documentation, everybody is doing his part on his computer, in a document, and then, use Google doc, to merge with the main document, and we respect the order in which document is edited, person who did the first part, adds his part first to the main document and so on. When it comes to programming part, in order not to mess things around, break our server, and be time efficient, we work in a very close collaboration, especially front end with back end, and work on the same element of the project, in parallel, merge everything in the end and test to make sure everything work fine, and only after that, we mark it as done, and proceed to the next part of the project.