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IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS  
COUNTY DEPARTMENT, CHANCERY DIVISION

NIKLAS HUNDER, )  
 )  
Plaintiff, )  
 )  
v. )  
 )  
CHICAGO TRANSIT AUTHORITY, ) 2024CH09985  
 )  
Defendant. )

COMPLAINT

1. NOW COMES Plaintiff NIKLAS HUNDER who brings this suit to overturn CHICAGO TRANSIT AUTHORITY’s willful violation of the Illinois Freedom of Information Act in its refusal to conduct reasonable searches, issue determinations, and produce records under its allowed timeframe. In support of the Complaint, NIKLAS HUNDER states as follows:

INTRODUCTION

2. Pursuant to the fundamental philosophy of the American constitutional form of government, it is the public policy of the State of Illinois that all persons are entitled to full and complete information regarding the affairs of government and the official acts and policies of those who represent them as public officials and public employees consistent with the terms of the Illinois Freedom of Information Act (“FOIA”). 5 ILCS 140/1.

3. Restraints on access to information, to the extent permitted by FOIA, are limited exceptions to the principle that the people of this state have a right to full disclosure of information relating to the decisions, policies, procedures, rules, standards, and other aspects of government activity that affect the conduct of government and the lives of the people. 5 ILCS 140/1.

4. Under 5 ILCS 140/1.2, “[a]ll records in the custody or possession of a public body are presumed to be open to inspection or copying. Any public body that asserts that a record is exempt from disclosure has the burden of proving by clear and convincing evidence that it is exempt.” 5 ILCS 140/1.2.

5. Under 5 ILCS 140/2(g), “Recurrent requester”, as used in Section 3.2 of this Act, means a person that, in the 12 months immediately preceding the request, has submitted to the same public body (i) a minimum of 50 requests for records, (ii) a minimum of 15 requests for records within a 30-day period, or (iii) a minimum of 7 requests for records within a 7-day period.”

6. Under 5 ILCS 140/3.2(a), “Notwithstanding any provision of this Act to the contrary, a public body shall respond to a request from a recurrent requester, as defined in subsection (g) of Section 2, within 21 business days after receipt. The response shall (i) provide to the requester an estimate of the time required by the public body to provide the records requested and an estimate of the fees to be charged, which the public body may require the person to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions set out in this Act, (iii) notify the requester that the request is unduly burdensome and extend an opportunity to the requester to attempt to reduce the request to manageable proportions, or (iv) provide the records requested.”

7. Under 5 ILCS 140/3.2(b), “Within 5 business days after receiving a request from a recurrent requester, as defined in subsection (g) of Section 2, the public body shall notify the requester (i) that the public body is treating the request as a request under subsection (g) of Section 2, (ii) of the reasons why the public body is treating the request as a request under subsection (g) of Section 2, and (iii) that the public body will send an initial response within 21 business days after receipt in accordance with subsection (a) of this Section.”

8. Under 5 ILCS 140/3(g) “Requests calling for all records falling within a category shall be complied with unless compliance with the request would be unduly burdensome for the complying public body and there is no way to narrow the request and the burden on the public body outweighs the public interest in the information. Before invoking this exemption, the public body shall extend to the person making the request an opportunity to confer with it in an attempt to reduce the request to manageable proportions.”

9. Public Access Opinion 21-001 (Request for Review 2022 PAC 65160) (January 26, 2021) concluded that a public body has a duty to confer before denying a request as unduly burdensome.

### **PARTIES**

10. Plaintiff NIKLAS HUNDER made the FOIA requests at issue in this case.

11. Defendant CHICAGO TRANSIT AUTHORITY (“CTA”) is a public body located in Cook County, Illinois.

### **APRIL 12th, 2024, FOIA REQUEST**

12. NIKLAS HUNDER is a recurrent requester as of January 11<sup>th</sup>, 2024, as defined in 5 ILCS 140/2(g)(iii).

13. On April 12th, 2024, NIKLAS HUNDER submitted a FOIA request to CTA for the following:

“By day from 1/1/24 untill [sic] seven calendar days before this request is filled, please provide the number of staff assigned to each rail terminal and bus garage (with each being broken down by assigned route) and how many employees called off at each location. Please provide the record showing how many excess staff were assigned by rail terminal and bus garage that were to cover for employees who had called off. Also provide documentation if it exists on how soon call offers were made and records that show violations of call out policy (along with a copy of that policy).”

14. On April 18th, 2024, CTA acknowledged receipt of the request, assigned reference number FOIA 2024-0451 to the request, and notified NIKLAS HUNDER that under 5 ILCS 140/3(e) that it was treating his request pursuant to 5 ILCS 140/3.2 and 5 ILCS 140/2(g). CTA also informed

NIKLAS HUNDER that “In accordance with that statute, CTA must respond to each of these requests within 21 business days after receipt. 5 ILCS 140/3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

15. A true and correct copy of the acknowledgment/extension letter quoting the request is attached as Exhibit 1.

16. As of the date of this filing, CTA has failed to comply with FOIA and has not responded to NIKLAS HUNDER under 5 ILCS 140/3.2(a).

17. From April 12th, 2024, continuing to present, CTA has been aware of FOIA’s statutory deadlines pertaining to the request.

18. All public bodies are required to take annual Public Access Counselor training.

19. The PAC training for the year of and year preceding the request in this case indicate the deadlines to respond to recurrent requests.

20. Upon information and belief, defendant's FOIA officer took the required PAC training prior to the deadline to respond to the request.

## **JUNE 20th, 2024, FOIA REQUEST**

21. NIKLAS HUNDER is a recurrent requester as of January 11<sup>th</sup>, 2024, as defined in 5 ILCS 140/2(g)(iii).

22. On June 20th, 2024, NIKLAS HUNDER submitted a FOIA request to CTA for the following:

“- Exit Surveys and employee satisfaction surveys administered by any CTA personnel after the employee was fired, terminated, resigned, discharged, etc. from 1/1/22 to 5 business days before this request is filled. In the event of documents that would typically be exempt under 5 ILCS 140/7(f), the head of the public body Dorval R. Carter referenced these documents in the Q2/May 2024 subject matter hearing held by the Committee on Transportation and Public Way on May 30th, 2024.

- Documents issued by the CTA Control Center called "CTA Control Center Alert" from 1/1/24 to 5 days before this request is filled. An example of matching records would be similar to those provided in response to CTA FOIA 0163. In the event of records that appear to be duplicated, please exclude the email version only if the original format is located. If multiple records are found for the same incident ID, only provide the final communication of each incident ID."

23. On June 27th, 2024, CTA acknowledged receipt of the request, assigned reference number FOIA 2024-0662 to the request, and informed NIKLAS HUNDER that under 5 ILCS 140/3.2 and 2(g) it was treating his request as a recurrent request. CTA also informed NIKLAS HUNDER that "In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period

considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.”

24. A true and correct copy of the acknowledgment/extension letter quoting the request is attached as Exhibit 2.

25. On July 22<sup>nd</sup>, 21 business days after NIKLAS HUNDER submitted his request, CTA responded to NIKLAS HUNDER notifying him that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time, first, by notifying you that the second aspect of your request is unduly burdensome to process as it encompasses thousands of alerts that will need to be reviewed one by one for exempt information. CTA will also need to review every alert during this time period to identify only the final communication of each incident ID. 5 ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to attempt to reduce this aspect of your request to manageable proportions. Secondly, CTA is also providing you with an estimate of the time required by CTA to complete the processing of the remainder of your request. CTA anticipates at this time that it will need until **August 19, 2024** to complete the remainder of your request.”

26. A true and correct copy of the second extension/partial denial letter quoting the request is attached as Exhibit 3.

27. CTA provided a 61-page responsive record to the first item of NIKLAS HUNDER’s request on October 4<sup>th</sup>, 2024 with proper redactions and ministerial markings pursuant to 5 ILCS 140/7.

28. True and correct copies of the partial response letter and the responsive record are attached as Exhibits 4 and 5, respectfully.

29. In response to Exhibit 4, on July 22<sup>nd</sup>, 2024, NIKLAS HUNDER and CTA began to confer to bring the second item of his request to manageable proportions pursuant to 5 ILCS 140/3(g) and 3.2(a)(iii).

30. A true and correct copy of the conferral communications between NIKLAS HUNDER and CTA that were exchanged through electronic mail is attached as Exhibit 6.

31. Upon information and belief, CTA stopped negotiating in good faith on August 20<sup>th</sup>, 2024 when it stopped responding to NIKLAS HUNDER.

32. NIKLAS HUNDER followed up on September 9<sup>th</sup>, 2024 to his August 20<sup>th</sup>, 2024 response that further offered to reduce the scope of his request seeking to clarify if CTA had determined the reduced scope as reasonable to process. CTA did not respond to NIKLAS HUNDER's September 9th follow-up e-mail.

33. As of the date of this filing, CTA has failed to comply with 5 ILCS 140/3(g) when it did not complete or make a good faith attempt to help NIKLAS HUNDER reduce the scope of his request to a manageable proportion and has improperly denied the second aspect of the request.

34. In its partial response to NIKLAS HUNDER on October 4<sup>th</sup>, 2024, 33 business days after its estimated response date, and 74 business days after the request was filed, CTA has violated 5 ILCS 140/3.2(c) by not providing a response "within a reasonable period considering the size and complexity of the request."

35. From June 27<sup>th</sup>, 2024, continuing to present, CTA has been aware of FOIA's statutory deadlines and conferral processes pertaining to the request.

36. All public bodies are required to take annual Public Access Counselor training.

37. The PAC training for the year of and year preceding the request in this case indicates the deadlines to respond to recurrent requests and obligation to confer.

38. Upon information and belief, defendant's FOIA officer took the required PAC training prior to the deadline to respond to the request.

### **JUNE 27th, 2024, FOIA REQUEST**

39. NIKLAS HUNDER is a recurrent requester as of January 11<sup>th</sup>, 2024, as defined in 5 ILCS 140/2(g)(iii).

40. On June 27th, 2024, NIKLAS HUNDER submitted a FOIA request to CTA for the following:

“For records created for FY 2018 through FY2023:

- CTA Safety Plan as required by 49 CFR Part 673
- Audit reports created by CTA employees or externally contracted firms that may have assisted in meeting federal compliance standards in the below categories. Records being searched for do not need to explicitly cite the federal regulation they are meeting by the production of that audit. The information provided in parentheses is not a requirement for a match or a limiting factor in the search. It is provided for clarification and assistance when determining where such records would be located. Both failed and passed audits should be included.
  - Financial (such as A-133 as required under 2 CFR Part 200, and annual financial audits like the one referenced in the June 26th, 2024 Transit Board meeting)
  - Rail Safety (such as State Safety Oversight for compliance with 49 CFR Part 674)
  - Labor/OSHA (for checking compliance with federal regulations 29 CFR Part 1910, 29 U.S.C. § 201, 29 U.S.C. § 651, 29 U.S.C. § 2601, 29 U.S.C. § 151, 42 U.S.C. § 12101 or state regulations 820 ILCS 105, 820 ILCS 219, 820 ILCS 305, 775 ILCS 5)
  - Vehicle and Facility Maintenance Audits (such as those created for grant compliance and as required by FTA maintenance guidelines)
  - Environmental (such as those required by the National Environmental Protection Act [NEPA] for major construction processes and federal regulations 42 U.S.C. § 7401, 33 U.S.C. § 1251, 42 U.S.C. § 6901, 42 U.S.C. § 9601, and 42 U.S.C. § 4321. State compliance would be 415 ILCS 5, 415 ILCS 5/9, 430 ILCS 30, and 415 ILCS 55).
    - Energy (fuel mix, vehicle efficiency)
    - Exclude building efficiency audits (except for maintenance facilities as required by the FTA)
  - Grant Management Audits (also required by 2 CFR Part 200)
- Annual financial statements



- Records outlining actionable steps created as a result of any of the audits discovered from the listed above. Records that demonstrate actional steps but were not derived from the audits listed above do not need to be provided.
- Internal policies for handling complaints and safety issues from workers.”

41. On July 5th, 2024, CTA acknowledged receipt of the request, assigned reference number FOIA 2024-0687 to the request, and informed NIKLAS HUNDER that under 5 ILCS 140/3.2 and 2(g) it was treating his request as a recurrent request and was extending CTA’s time to respond to his request by 21 business days. CTA also informed NIKLAS HUNDER that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.”

42. A true and correct copy of the acknowledgment/extension letter quoting the request is attached as Exhibit 7.

43. As of the date of this filing, CTA has failed to comply with 5 ILCS 140/3.2(a) by either (i) providing NIKLAS HUNDER an estimate of the time required for CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require NIKLAS HUNDER to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions in 5 ILCS 140/7, (iii) notify NIKLAS HUNDER that the request is unduly

burdensome and extend an opportunity to reduce the request to manageable proportions, or (iv) provide the records requested.

44. From July 5th, 2024, continuing to present, CTA has been aware of FOIA's statutory deadlines pertaining to the request.

45. All public bodies are required to take annual Public Access Counselor training.

46. The PAC training for the year of and year preceding the request in this case indicate the deadlines to respond to recurrent requests.

47. Upon information and belief, defendant's FOIA officer took the required PAC training prior to the deadline to respond to the request.

#### **JULY 26th, 2024, FOIA REQUEST**

48. NIKLAS HUNDER is a recurrent requester as of January 11<sup>th</sup>, 2024, as defined in 5 ILCS 140/2(g)(iii).

49. On July 26th, 2024, NIKLAS HUNDER submitted a FOIA request to CTA for the following:

“I would like to make a non-commercial FOIA request. Please search for the following records broken down into headcount by position, terminations initiated by CTA by position, transfers to other departments (specify what department they were transferred to) by position, and resignations by position for each month in the below date ranges.

The specific positions and date ranges are as follows:

- Rapid Transit Operator Headcount from 1/1/19 to 7/31/24
- Combined Service Operator from 1/1/19 to 7/31/24
- Flagger from 1/1/19 to 10/31/21 and 1/1/24 to 7/31/24
- Switch Worker from 1/1/19 to 7/31/24
  
- Tower Workers from 1/1/19 to 7/31/24
- Extra Board from from 1/1/19 to 7/31/24
- Yardmaster from 1/1/19 to 7/31/24
- Bus Operator from 1/1/19 to 7/31/24

Additionally, search for a copy of the 2024 Q2 Customer Satisfaction Survey and any presentations developed from its results.”

50. On August 2<sup>nd</sup>, 2024, CTA acknowledged receipt of the request, assigned reference number FOIA 2024-0784 to the request, and informed NIKLAS HUNDER that under 5 ILCS 140/3.2 and 2(g) it was treating his request as a recurrent request. CTA also informed NIKLAS HUNDER that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.”

51. A true and correct copy of the acknowledgment/extension letter quoting the request is attached as Exhibit 8.

52. On August 26<sup>th</sup>, 2024, 21 business days after NIKLAS HUNDER submitted his request, CTA responded to NIKLAS HUNDER notifying him that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time by notifying you that your request as currently stated is unduly burdensome to process. 5 ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to confer in an attempt to reduce your request to more manageable proportions.”

53. A true and correct copy of the unduly burdensome letter quoting the response is attached as Exhibit 9.
54. In response to Exhibit 9, on August 29th, 2024, NIKLAS HUNDER and CTA began to confer to bring the second item of his request to manageable proportions pursuant to 5 ILCS 140/3(g) and 3.2(a)(iii).
55. A true and correct copy of the conferral communications between NIKLAS HUNDER and CTA that were exchanged through e-mail is attached as Exhibit 10.
56. In its August 30<sup>th</sup>, 2024 response to NIKLAS HUNDER, CTA indicated it would make a determination if NIKLAS HUNDER's revised request was not burdensome to process when it responded with "I will update you as soon as possible next week on this one."
57. Upon information and belief, CTA stopped negotiating in good faith on August 30<sup>th</sup>, 2024 when it stopped responding to NIKLAS HUNDER.
58. NIKLAS HUNDER followed up on September 12<sup>th</sup>, 2024 to CTA's August 30<sup>th</sup>, 2024 response that indicated it would provide a response the following week.
59. CTA did not respond to NIKLAS HUNDER's September 12th check-in e-mail.
60. As of the date of this filing, CTA has failed to comply with 5 ILCS 140/3(g) when it did not complete or make a good faith attempt to help NIKLAS HUNDER reduce the scope of his request to a manageable proportion and has improperly denied the second aspect of the request.
61. From August 2<sup>nd</sup>, 2024, continuing to present, CTA has been aware of FOIA's statutory deadlines pertaining to the request.
62. All public bodies are required to take annual Public Access Counselor training.
63. The PAC training for the year of and year preceding the request in this case indicates the obligation to confer.

64. Upon information and belief, defendant's FOIA officer took the required PAC training prior to the deadline to respond to the request.

### **JULY 30th, 2024, FOIA REQUEST**

65. NIKLAS HUNDER is a recurrent requester as of January 11<sup>th</sup>, 2024, as defined in 5 ILCS 140/2(g)(iii).

66. On July 30th, 2024, NIKLAS HUNDER submitted a FOIA request to CTA for the following:

“I would like to make a non-commercial FOIA request for the following records between 10/1/14 and 7/1/24

- Records showing local, state, and federal grants CTA submitted applications for that indicate the agency/funder, grant title, program title (if applicable), Catalog of Federal Domestic Assistance (CFDA) number or Funding Opportunity Number (FON), status (such as submitted, under review, awarded, complete, reporting period, and others as used by CTA), and award amount.

- For each funded or denied grant application, provide the denial or award/funding notice letter issued by the awarding agency/funder.”

67. On August 7<sup>th</sup>, 2024, CTA acknowledged receipt of the request, assigned reference number FOIA 2024-0795 to the request, and informed NIKLAS HUNDER that under 5 ILCS 140/3.2 and 2(g) it was treating his request as a recurrent request. CTA also informed NIKLAS HUNDER that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records

are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.”

68. A true and correct copy of the acknowledgment/extension letter quoting the request is attached as Exhibit 11.

69. On August 29<sup>th</sup>, 2024, 21 business days after NIKLAS HUNDER submitted his request, CTA responded to NIKLAS HUNDER notifying him that “In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time by notifying you that your request as currently stated is unduly burdensome to process. 5 ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to confer in an attempt to reduce your request to more manageable proportions.”

70. A true and correct copy of the unduly burdensome letter quoting the response is attached as Exhibit 12.

71. In response to Exhibit 12, on August 29<sup>th</sup>, 2024, NIKLAS HUNDER and CTA began to confer to bring the second item of his request to manageable proportions pursuant to 5 ILCS 140/3(g) and 3.2(a)(iii).

72. A true and correct copy of the conferral communications between NIKLAS HUNDER and CTA that were exchanged through electronic mail is attached as Exhibit 13.

73. In its August 30<sup>th</sup>, 2024 response to NIKLAS HUNDER, CTA indicated it would make a determination if NIKLAS HUNDER’s revised request was no longer burdensome to process when it responded with “I am working here to determine if that change alone will make your request manageable to process. I will let you know as soon as possible.”

74. Upon information and belief, CTA stopped negotiating in good faith on August 30<sup>th</sup>, 2024 when it stopped responding to NIKLAS HUNDER.

75. NIKLAS HUNDER followed up on September 12<sup>th</sup>, 2024 to CTA's August 30<sup>th</sup>, 2024 response that indicated it would look into NIKLAS HUNDER's revised request.

76. CTA did not respond to NIKLAS HUNDER's September 12th check-in e-mail.

77. As of the date of this filing, CTA has failed to comply with 5 ILCS 140/3(g) when it did not complete or make a good faith attempt to help NIKLAS HUNDER reduce the scope of his request to a manageable proportion and has improperly denied the second aspect of the request.

78. From August 2<sup>nd</sup>, 2024, continuing to present, CTA has been aware of FOIA's statutory deadlines pertaining to the request.

79. All public bodies are required to take annual Public Access Counselor training.

80. The PAC training for the year of and year preceding the request in this case indicates the deadlines to respond to recurrent requests and obligation to confer.

81. Upon information and belief, defendant's FOIA officer took the required PAC training prior to the deadline to respond to the request.

**COUNT I – APRIL 12th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3.2(a)**

82. Paragraphs 12-20, above, are incorporated by reference.

83. CTA is a public body under FOIA.

84. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.

85. CTA failed to follow the proper procedures for responding to this request.

86. CTA violated FOIA by failing to respond and provide an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, deny the request pursuant to one or more of the exemptions available under FOIA, notify that the request is unduly burdensome and extend an opportunity to reduce the request, or provide the records requested.

87. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;
- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;
- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and
- vii. award such other relief the Court considers appropriate.

**COUNT II – JUNE 20th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3(g)**

88. Paragraphs 21-38, above, are incorporated by reference.

89. CTA is a public body under FOIA.

90. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.

91. CTA failed to finish the conferral process for this request.

92. CTA violated FOIA by failing to properly confer in an attempt to reduce this request to manageable proportions.

93. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;



- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;
- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and
- vii. award such other relief the Court considers appropriate.

**COUNT III – JUNE 20th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3.2(c)**

- 94. Paragraphs 21-38, above, are incorporated by reference.
- 95. CTA is a public body under FOIA.
- 96. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.
- 97. CTA failed to follow the proper procedures for responding to this request.
- 98. CTA violated FOIA by failing to produce records responsive to this request in a reasonable amount of time given its size and complexity.
- 99. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;
- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;

- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and
- vii. award such other relief the Court considers appropriate.

**COUNT IV – JUNE 27th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3.2(a)**

- 100. Paragraphs 39-47, above, are incorporated by reference.
- 101. CTA is a public body under FOIA.
- 102. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.
- 103. CTA failed to follow the proper procedures for responding to this request.
- 104. CTA violated FOIA by failing to respond and provide an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, deny the request pursuant to one or more of the exemptions available under FOIA, notify that the request is unduly burdensome and extend an opportunity to reduce the request, or provide the records requested.
- 105. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;
- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;
- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and

vii. award such other relief the Court considers appropriate.

**COUNT V – JULY 26th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3(g)**

106. Paragraphs 48-64, above, are incorporated by reference.

107. CTA is a public body under FOIA.

108. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.

109. CTA failed to finish the conferral process for this request.

110. CTA violated FOIA by failing to properly confer in an attempt to reduce this request to manageable proportions.

111. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;
- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;
- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and
- vii. award such other relief the Court considers appropriate.

**COUNT VI – JULY 30th, 2024 FOIA REQUEST  
CTA VIOLATION OF 5 ILCS 140/3(g)**

112. Paragraphs 65-81, above, are incorporated by reference.
113. CTA is a public body under FOIA.
114. The records sought in the FOIA request include non-exempt public records or non-exempt sections of public records of CTA.
115. CTA failed to finish the conferral process for this request.
116. CTA violated FOIA by failing to properly confer in an attempt to reduce this request to manageable proportions.
117. CTA willfully and intentionally, or otherwise in bad faith failed to comply with FOIA.

**WHEREFORE**, NIKLAS HUNDER asks that the Court:

- i. declare that CTA has violated FOIA;
- ii. order CTA to conduct an adequate search for the requested records;
- iii. order CTA to produce all non-exempt portions of the requested records;
- iv. enjoin CTA from withholding non-exempt public records under FOIA;
- v. order CTA to pay civil penalties;
- vi. grant remedial injunctive relief requiring CTA to comply with FOIA requirements and monitor its compliance; and
- vii. award such other relief the Court considers appropriate.

Dated: November 6, 2024

RESPECTFULLY SUBMITTED,  
/s/ Niklas Hunder

Niklas Hunder  
Policy Analyst/Researcher

# Exhibit 1



April 18, 2024

**Via Electronic Mail**

Nik Hunder  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Requests of April 11, 2024 and April 12, 2024**

Dear Mr. Hunder,

This letter responds to the six (6) Freedom of Information Act ("FOIA") requests that the Chicago Transit Authority ("CTA") received from you between April 11, 2024 and April 12, 2024 that seek the following:

FOIA 2024-0445: A copy of the FOIA office's records of public requests and time to return each FOIA request from 1/1/24 to 3/31/24. I anticipate that this would include the following information: The date a FOIA request was submitted, when extension letters were sent, who the requestee was, what topic was information requested about, when the request was made, fulfillment date (files sent to requestee), if the request was either approved or denied, and whether the public access attorney intervened in the request. It may be also useful to provide if the requestee and FOIA office agreed to an extended deadline and what that deadline was. Please provide the requested records in the format used in CTA FOIA 2024-0113. [sic]

FOIA 2024-0446: At a monthly and quarter level, please provide leasing reports either from employees or an external contract broker that. The reports should be provided if any series of records contains information on leasing, negotiations, tenant status, work orders, unit availability, denials to applications from potential tenants and the reason for denial. [sic]

FOIA 2024-0447: Please provide the number of flaggers the CTA has employed per month between 1/1/24 and 3/31/24. Include the number of employees that were terminated or transferred to another position within CTA. The record should include the breakdown of transfers by union and position as returned in CTA FOIAs 2023-1139 and 2023-1241. [sic]

FOIA 2024-0448: From 1/1/23 to 3/31/24, please provide the headcount of all rail operations staff per month broken down by Rapid Transit Operator, Combined Rail Operator, Combined Service Operator, Switch Worker, Tower Worker, and Extra Board. Please provide how many of each position was either terminated or resigned for each month and how many employees were hired into any of those positions by month. [sic]

FOIA 2024-0449: From 1/1/23 to 3/31/24: Please provide when each Rail Operator training class took place, how many employees were enrolled, how many passed the class, and what positions they were hired into (RTO, CSO, CRO, extra board, tower, signal operations, ect.) broken down by month [*sic*]

FOIA 2024-0451: By day from 1/1/24 until seven calendar days before this request is filled, please provide the number of staff assigned to each rail terminal and bus garage (with each being broken down by assigned route) and how many employees called off at each location. Please provide the record showing how many excess staff were assigned by rail terminal and bus garage that were to cover for employees who had called off. Also provide documentation if it exists on how soon call offers were made and records that show violations of call out policy (along with a copy of that policy). [*sic*]

CTA is treating each of the above requests pursuant to 5 ILCS 140/3.2 and 2(g) based upon the seven (7) FOIA requests that you submitted between January 8, 2024 and January 11, 2024.

In accordance with that statute, CTA must respond to each of these requests within 21 business days after receipt. 5 ILCS 140/3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

Please contact me if you have any questions regarding your FOIA requests to CTA.

Sincerely,

Brigett R. Bevan  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 2





June 27, 2024

**Via Electronic Mail**

Nik Hunder  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0662**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a FOIA request for the following records:

- Exit Surveys and employee satisfaction surveys administered by any CTA personnel after the employee was fired, terminated, resigned, discharged, etc. from 1/1/22 to 5 business days before this request is filled. In the event of documents that would typically be exempt under 5 ILCS 140/7(f), the head of the public body Dorval R. Carter referenced these documents in the Q2/May 2024 subject matter hearing held by the Committee on Transportation and Public Way on May 30th, 2024.
- Documents issued by the CTA Control Center called "CTA Control Center Alert" from 1/1/24 to 5 days before this request is filled. An example of matching records would be similar to those provided in response to CTA FOIA 0163. In the event of records that appear to be duplicated, please exclude the email version only if the original format is located. If multiple records are found for the same incident ID, only provide the final communication of each incident ID.

CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your several (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period

considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

Ashley Neuhauser  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 3



July 22, 2024

**Via Electronic Mail**

Nik Hunder  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0662**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a FOIA request for the following records:

- Exit Surveys and employee satisfaction surveys administered by any CTA personnel after the employee was fired, terminated, resigned, discharged, etc. from 1/1/22 to 5 business days before this request is filled. In the event of documents that would typically be exempt under 5 ILCS 140/7(f), the head of the public body Dorval R. Carter referenced these documents in the Q2/May 2024 subject matter hearing held by the Committee on Transportation and Public Way on May 30th, 2024.
- Documents issued by the CTA Control Center called "CTA Control Center Alert" from 1/1/24 to 5 days before this request is filled. An example of matching records would be similar to those provided in response to CTA FOIA 0163. In the event of records that appear to be duplicated, please exclude the email version only if the original format is located. If multiple records are found for the same incident ID, only provide the final communication of each incident ID.

As indicated in CTA’s correspondence of June 27, 2024, CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your seven (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time, first, by notifying you that the second aspect of your request is unduly burdensome to process as it encompasses thousands of alerts that will need to be reviewed one by one for exempt information. CTA will also need to review every alert during this time period to identify only the final communication of each incident ID. 5 ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to attempt to reduce this aspect of your request to manageable proportions. Secondly, CTA is also providing you with an estimate of the time required by CTA to complete the processing of the

remainder of your request. CTA anticipates at this time that it will need until **August 19, 2024** to complete the remainder of your request.

CTA also estimates that there will be no fees charged in connection with this request.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

Ashley Neuhauser  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 4



October 4, 2024

**Via Electronic Mail**

Nik Hunder  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0662**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a FOIA request for the following records:

- Exit Surveys and employee satisfaction surveys administered by any CTA personnel after the employee was fired, terminated, resigned, discharged, etc. from 1/1/22 to 5 business days before this request is filled. In the event of documents that would typically be exempt under 5 ILCS 140/7(f), the head of the public body Dorval R. Carter referenced these documents in the Q2/May 2024 subject matter hearing held by the Committee on Transportation and Public Way on May 30th, 2024.
- Documents issued by the CTA Control Center called "CTA Control Center Alert" from 1/1/24 to 5 days before this request is filled. An example of matching records would be similar to those provided in response to CTA FOIA 0163. In the event of records that appear to be duplicated, please exclude the email version only if the original format is located. If multiple records are found for the same incident ID, only provide the final communication of each incident ID.

In partial response to your request, CTA performed a reasonable search and is providing you with the following:

- CTA’s Employee Exit Survey. Please note, there are 39 position pages included. Once a survey taker indicates which department they work in, the survey automatically skips to the appropriate position page.

CTA is continuing to process the remainder of your request and will respond as soon as possible.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

Ashley Neuhauser

Managing Attorney  
Compliance, Policy and Risk



## Exhibit 5

## CTA Exit Survey

### *Introduction*

**Thank you for participating in The Chicago Transit Authority's Employee Exit Survey. Your feedback is valuable to us. The Human Resources department is committed to better understanding workplace culture. Your candid responses will aid in providing recommendations for areas of improvement to enhance the employee experience.**

### **Privacy & Data Usage**

**Your responses and comments are kept confidential. We do not include your identity in reports or give this info to your managers/supervisors. Your responses will not influence any possible future employment at the CTA.**

**This survey will take 10-15 minutes to complete. Please do not close this window or click the back button in your browser. Thank you in advance for your time.**

\* Would you like to complete this voluntary survey?

☐ Yes

☐ No

## CTA Exit Survey

Choose to answer with or without badge #

**Your responses and comments are kept confidential.**

**We do not include your identity in reports or give this info to your managers/supervisors.**

**We average responses in our analysis.**

**Please contact us for questions or more info at  
TalentAssessmentAnalytics@transitchicago.com**

\* How would you like to complete this survey?

- ☐ Provide badge # (10 minute completion time; fewer questions)
- ☐ Do not provide badge # (15 minute completion time; more questions)

## CTA Exit Survey

### Demographics

**For this survey to be helpful and accurate, it is important that you answer each question as honestly as possible.**

**To go back to the shorter, identified survey click the "previous" button at the bottom of the page.**

What is your gender?

- ☐ Male
- ☐ Female
- ☐ Decline to answer
- ☐ Other (please specify)

What is your race or ethnicity?

- ☐ White or Caucasian
- ☐ Black or African American
- ☐ Hispanic or Latino
- ☐ Asian or Asian American
- ☐ American Indian or Alaska Native
- ☐ Native Hawaiian or other Pacific Islander
- ☐ Middle Eastern or North African
- ☐ Another race
- ☐ Decline to answer

In what year were you born? (Please enter a 4 digit birth year ex. 1976)

Are you a veteran of the U.S. Armed Forces?

- ☐ Yes
- ☐ No
- ☐ Current guard, reserve, or active military
- ☐ Decline to answer

\* This is too many questions...skip to the shorter identified survey?

- ☐ Yes
- ☐ No



CTA Exit Survey

Employment Questions

**To go back to the shorter, identified survey click the "previous" button until you reach question #2.**

What was your yearly CTA salary?

What was your employment type?

- ☐ Full Time Permanent (more than 32 hours per week)
- ☐ Full Time Temporary (more than 32 hours per week)
- ☐ Part Time (less than 32 hours per week)
- ☐ I don't know

\* For how many years were you employed at the CTA?

02550

CTA Exit Survey

Work Information

What was your main work location?

CTA Exit Survey

Badge Number

\* Please provide your 5 digit badge number



## CTA Exit Survey

### ***Demographics***

**For the following questions, please select the answer that most accurately applies to you.**

**\* Which department did you mainly work in?**

- |   |  |
|---|--|
| <input type="radio"/> 605/629                                   | <input type="radio"/> General Counsel                    |
| <input type="radio"/> Budget & Capital Finance                  | <input type="radio"/> Human Resources                    |
| <input type="radio"/> Bus Maintenance                           | <input type="radio"/> Infrastructure Maintenance         |
| <input type="radio"/> Bus Operations                            | <input type="radio"/> Innovation                         |
| <input type="radio"/> Capital Construction                      | <input type="radio"/> Legislative Affairs & GCR          |
| <input type="radio"/> Chief Administrative Officer              | <input type="radio"/> President's Office                 |
| <input type="radio"/> Chief Engineer                            | <input type="radio"/> Purchasing                         |
| <input type="radio"/> Chief Financial Officer                   | <input type="radio"/> Rail Maintenance                   |
| <input type="radio"/> Chief Infrastructure Officer              | <input type="radio"/> Rail Operations                    |
| <input type="radio"/> Chief Internal Audit                      | <input type="radio"/> Rail Station Management            |
| <input type="radio"/> Chief Planning Officer                    | <input type="radio"/> Red Purple Modernization           |
| <input type="radio"/> Chief Safety & Security Officer           | <input type="radio"/> Revenue and Fare Systems           |
| <input type="radio"/> Chief Strategy, Data & Technology Officer | <input type="radio"/> Safety                             |
| <input type="radio"/> Chief Transit Officer                     | <input type="radio"/> Scheduling & Service Planning      |
| <input type="radio"/> Communications                            | <input type="radio"/> Security                           |
| <input type="radio"/> Control Center                            | <input type="radio"/> Strategic Business Initiatives     |
| <input type="radio"/> CTA Board                                 | <input type="radio"/> Technology                         |
| <input type="radio"/> Diversity                                 | <input type="radio"/> Training and Workforce Development |
| <input type="radio"/> EEO                                       | <input type="radio"/> Transit Instruction                |
| <input type="radio"/> Equity and Engagement                     |  |

CTA Exit Survey

605/629

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the 605/629 department?

- ☐ Janitor (Rapid Transit)
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions Budget and Capital Finance*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Budget and Capital Finance department?

- |  |   |
|--|---|
| <input type="radio"/> Budget Analyst                       | <input type="radio"/> Project Manager, Grants                     |
| <input type="radio"/> Director, Budget & Management        | <input type="radio"/> Project Manager, Program Development        |
| <input type="radio"/> Director, Capital Grants             | <input type="radio"/> Senior Analyst, Energy                      |
| <input type="radio"/> Financial Analyst II - Grants        | <input type="radio"/> Senior Budget Analyst                       |
| <input type="radio"/> Lead Budget Analyst                  | <input type="radio"/> Senior Manager, Capital Program Development |
| <input type="radio"/> Lead Financial Analyst - CIP Control | <input type="radio"/> Senior Manager, CIP Control                 |
| <input type="radio"/> Lead Financial Analyst - Grants      | <input type="radio"/> Senior Manager, Grants                      |
| <input type="radio"/> Project Manager, CIP Control         | <input type="radio"/> Vice President, Budget and Capital Finance  |
| <input type="radio"/> Other (please specify)               |   |

## CTA Exit Survey

### *Positions Bus Maintenance*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Bus Maintenance department?

- |  |   |   |
|--|---|---|
| <input type="radio"/> Assistant Chief Bus Equipment Engineer | <input type="radio"/> Chief Bus Equipment Engineer                | <input type="radio"/> Mechanical Unit Assembler                     |
| <input type="radio"/> B Electrician                          | <input type="radio"/> Coordinator, Bus Maintenance                | <input type="radio"/> Mechanical/Electrical Engineer IV             |
| <input type="radio"/> Blacksmith & Welder                    | <input type="radio"/> Coordinator, Personnel & Budget             | <input type="radio"/> Mobile Bus Mechanic                           |
| <input type="radio"/> Blacksmith & Welder Foreperson         | <input type="radio"/> Electrical Worker                           | <input type="radio"/> Painter (Various)                             |
| <input type="radio"/> Bus & Truck Mechanic                   | <input type="radio"/> Electrical Worker Leader                    | <input type="radio"/> Painter Foreperson                            |
| <input type="radio"/> Bus & Truck Mechanic Foreperson        | <input type="radio"/> Engine Washer                               | <input type="radio"/> Painter Leader                                |
| <input type="radio"/> Bus & Truck Mechanic Leader            | <input type="radio"/> Equipment Technician I                      | <input type="radio"/> Product Engineer III                          |
| <input type="radio"/> Bus Body Chassis Specialist            | <input type="radio"/> File Clerk (Comp)                           | <input type="radio"/> Production Clerk - Bus                        |
| <input type="radio"/> Bus Equipment Tech I                   | <input type="radio"/> Foreperson Electrical Workers               | <input type="radio"/> Senior Garage Instructor                      |
| <input type="radio"/> Bus Equipment Tech II                  | <input type="radio"/> Garage Instructor I                         | <input type="radio"/> Senior Manager, Maintenance - Bus             |
| <input type="radio"/> Bus Equipment Tech III                 | <input type="radio"/> Garage Instructor II                        | <input type="radio"/> Senior Manager, Maintenance Instruction       |
| <input type="radio"/> Bus Handler                            | <input type="radio"/> General Manager, Bus Engineering & Training | <input type="radio"/> Senior Project Manager, Bus Heavy Maintenance |
| <input type="radio"/> Bus Mechanic                           | <input type="radio"/> General Manager, Bus Maintenance            | <input type="radio"/> Senior Project Manager, Vehicle Engineering   |
| <input type="radio"/> Bus Procurement Coordinator            | <input type="radio"/> Laborer (South Shops)                       | <input type="radio"/> Sheet Metal Worker                            |
| <input type="radio"/> Bus Quality Improvement Coordinator    | <input type="radio"/> Machinist                                   | <input type="radio"/> Shop Inspector                                |
| <input type="radio"/> Bus Quality Improvement Technician     | <input type="radio"/> Machinist Foreperson                        | <input type="radio"/> Tire Repairer                                 |
| <input type="radio"/> Bus Servicer                           | <input type="radio"/> Manager, Administration - Bus Maintenance   | <input type="radio"/> Training Specialist I - Bus                   |
| <input type="radio"/> Bus Servicer Apprentice                | <input type="radio"/> Manager, Maintenance - Bus                  | <input type="radio"/> Upholsterer                                   |
| <input type="radio"/> Carpenter 'A'                          | <input type="radio"/> Manager, Maintenance Instruction - Bus      | <input type="radio"/> Vehicle Maintenance Office Clerk              |
| <input type="radio"/> Carpenter Foreperson (S-Shops)         | <input type="radio"/> Manager, Quality Improvement                | <input type="radio"/> Warranty Clerk                                |
| <input type="radio"/> Carpenter Leader                       | <input type="radio"/> Mechanical Officer - Bus                    | <input type="radio"/> Warranty Technician                           |
| <input type="radio"/> Other (please specify)                 |   |   |

## CTA Exit Survey

### *Positions Bus Operations*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Bus Operations department?

- |   |   |
|---|---|
| <input type="radio"/> Bus Operator                            | <input type="radio"/> Manager, Bus Operations                         |
| <input type="radio"/> Bus Service Supervisor I                | <input type="radio"/> Manager, Bus Supervision                        |
| <input type="radio"/> Bus Service Supervisor II               | <input type="radio"/> Operations Business Manager                     |
| <input type="radio"/> Cash Box Puller                         | <input type="radio"/> Project Specialist II - Bus Operations          |
| <input type="radio"/> Chief Clerk (Bus)                       | <input type="radio"/> Senior Manager, Administration - Bus Operations |
| <input type="radio"/> Clerk II (Bus)                          | <input type="radio"/> Senior Manager, Bus Operations                  |
| <input type="radio"/> Clerk III (Bus)                         | <input type="radio"/> Senior Manager, Bus Supervision                 |
| <input type="radio"/> Clerk IV (Bus)                          | <input type="radio"/> Supervisor Clerk                                |
| <input type="radio"/> General Manager, Bus Operations         | <input type="radio"/> Vice President, Bus Operations                  |
| <input type="radio"/> General Manager, Bus Service Management |   |
| <input type="radio"/> Other (please specify)                  |   |

CTA Exit Survey

*Positions Capital Construction*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in Capital Construction?

- ☐ Construction Project Manager I
- ☐ Construction Project Manager II
- ☐ Construction Project Manager III
- ☐ General Manager, Capital Construction
- ☐ Senior Project Manager - Construction
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions Chief Administrative Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Administrative Officer department?

- |  |   |
|--|---|
| <input type="radio"/> Analyst, Performance Management              | <input type="radio"/> Executive Assistant II - Administration |
| <input type="radio"/> Chief Administrative Officer                 | <input type="radio"/> Senior Analyst, Performance Management  |
| <input type="radio"/> Chief Operating Officer                      | <input type="radio"/> Senior Data Engineer                    |
| <input type="radio"/> Coordinator, Transit Asset Management Policy | <input type="radio"/> Senior Data Scientist                   |
| <input type="radio"/> Data Analyst, Asset Management               | <input type="radio"/> Senior Manager, Asset Management        |
| <input type="radio"/> Data Engineer, Performance Management        | <input type="radio"/> Senior Project Manager, Administration  |
| <input type="radio"/> Director, Performance Management             |   |
| <input type="radio"/> Other (please specify)                       |   |

## CTA Exit Survey

### *Positions Chief Engineer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Engineer department?

- |   |  |
|---|--|
| <input type="radio"/> Architect Coordinator                               | <input type="radio"/> Project Specialist II - Construction                       |
| <input type="radio"/> Architect III                                       | <input type="radio"/> Project Specialist II - Engineering                        |
| <input type="radio"/> Chief Engineer                                      | <input type="radio"/> Project Specialist II - Infrastructure                     |
| <input type="radio"/> Deputy Chief Engineer                               | <input type="radio"/> Quality Assurance Design & Construction Coordinator        |
| <input type="radio"/> Electrical Engineer Coordinator                     | <input type="radio"/> Quality Assurance Inspector                                |
| <input type="radio"/> Electrical Engineer III                             | <input type="radio"/> Rail Posting Specialist                                    |
| <input type="radio"/> Engineer I - Structural                             | <input type="radio"/> Senior Manager, Administration - Infrastructure            |
| <input type="radio"/> Engineer II - Structural                            | <input type="radio"/> Senior Manager, Facilities Engineering & Technical Support |
| <input type="radio"/> Engineer II - Civil                                 | <input type="radio"/> Senior Manager, Facilities Maintenance Engineering         |
| <input type="radio"/> Engineer III - Civil                                | <input type="radio"/> Senior Manager, Quality Assurance & Program Certification  |
| <input type="radio"/> Engineer III - Structural                           | <input type="radio"/> Senior Manager, Quality Inspections                        |
| <input type="radio"/> Engineer IV - Civil                                 | <input type="radio"/> Senior Manager, Structure Engineering                      |
| <input type="radio"/> Engineer IV - Structural                            | <input type="radio"/> Senior Manager, Track/Civil Engineering                    |
| <input type="radio"/> Engineering Assistant                               | <input type="radio"/> Signal Engineer I  |
| <input type="radio"/> Engineering Project Planning Coordinator            | <input type="radio"/> Signal Engineer II   |
| <input type="radio"/> Engineering Specification Writer                    | <input type="radio"/> Signal Engineering Coordinator                             |
| <input type="radio"/> Facilities Quality Improvement Coordinator          | <input type="radio"/> Specification/Quality Assurance Engineer IV                |
| <input type="radio"/> First Deputy Chief Engineer                         | <input type="radio"/> Testing Engineer I   |
| <input type="radio"/> Manager, Infrastructure Budget & Contract Oversight | <input type="radio"/> Testing Engineer II  |
| <input type="radio"/> Manager, Technical Documents & Utility Management   | <input type="radio"/> Testing Engineer III                                       |
| <input type="radio"/> Mechanical Engineer II                              | <input type="radio"/> Testing Engineer IV  |
| <input type="radio"/> Mechanical Engineer III                             | <input type="radio"/> Testing Engineer V   |
| <input type="radio"/> Mechanical Engineer IV                              | <input type="radio"/> Utilities Records Clerk                                    |
| <input type="radio"/> Project Manager, Engineering Safety Certification   |  |
| <input type="radio"/> Other (please specify)                              |  |



## CTA Exit Survey

### *Positions Chief Financial Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Financial Officer department?

- |  |   |
|--|---|
| <input type="radio"/> Accountant II                                | <input type="radio"/> Manager, Property Accounting                  |
| <input type="radio"/> Accountant III                               | <input type="radio"/> Manager, Treasury Management                  |
| <input type="radio"/> Accountant IV                                | <input type="radio"/> Manager, Wage Rate Progression Administration |
| <input type="radio"/> Accounts Receivable Accountant I             | <input type="radio"/> Money Handler I                               |
| <input type="radio"/> Accounts Receivable Accountant III           | <input type="radio"/> Payroll Processing Clerk                      |
| <input type="radio"/> Analyst II, Procurement Match                | <input type="radio"/> Payroll Specialist                            |
| <input type="radio"/> Analyst, Payroll                             | <input type="radio"/> Procurement Match Clerk                       |
| <input type="radio"/> Analyst, Procurement Match                   | <input type="radio"/> Property Accountant I                         |
| <input type="radio"/> Analyst, Treasury                            | <input type="radio"/> Property Accountant II                        |
| <input type="radio"/> Chief Financial Officer                      | <input type="radio"/> Property Accountant III                       |
| <input type="radio"/> Contract Administrator                       | <input type="radio"/> Property Accountant IV                        |
| <input type="radio"/> Coordinator, Payroll Control                 | <input type="radio"/> Senior Analyst, Payroll Control               |
| <input type="radio"/> Deputy Chief Financial Officer / Comptroller | <input type="radio"/> Senior Analyst, Treasury                      |
| <input type="radio"/> Director, Accounting                         | <input type="radio"/> Senior Contract Administrator                 |
| <input type="radio"/> Director, Systems, Payables & Payroll        | <input type="radio"/> Senior Coordinator, Capital Funds             |
| <input type="radio"/> Director, Treasury                           | <input type="radio"/> Senior Coordinator, Financial Audit Oversight |
| <input type="radio"/> Executive Assistant II - Finance             | <input type="radio"/> Senior Coordinator, Vault Operations          |
| <input type="radio"/> Financial Systems Analyst III                | <input type="radio"/> Senior Manager, Financial Review & Oversight  |
| <input type="radio"/> Financial Systems Business Analyst           | <input type="radio"/> Senior Manager, Financial Systems             |
| <input type="radio"/> Grant Accountant I                           | <input type="radio"/> Senior Manager, Grant & Property Accounting   |
| <input type="radio"/> Grant Accountant II                          | <input type="radio"/> Senior Manager, Payroll Exam & Operations     |
| <input type="radio"/> Grant Accountant III                         | <input type="radio"/> Senior Project Manager, Debt Administration   |
| <input type="radio"/> Lead Accountant, Accounts Receivable         | <input type="radio"/> Treasury Clerk                                |
| <input type="radio"/> Manager, Accounts Payable                    | <input type="radio"/> Treasury Coordinator                          |
| <input type="radio"/> Manager, Accounts Receivable                 | <input type="radio"/> Treasury Equipment Specialist                 |
| <input type="radio"/> Manager, Payroll Operations                  |   |
| <input type="radio"/> Other (please specify)                       |   |

## CTA Exit Survey

### *Positions Chief Infrastructure Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Infrastructure Officer department?

- |  |  |
|--|--|
| <input type="radio"/> Chief Infrastructure Officer                       | <input type="radio"/> Project Manager, Infrastructure Capital Controls       |
| <input type="radio"/> Deputy Chief Engineer - RLE                        | <input type="radio"/> Project Specialist II - Infrastructure Capital Finance |
| <input type="radio"/> Director, Community Relations - RLE                | <input type="radio"/> Project Specialist II - Red Line Extension             |
| <input type="radio"/> Director, Infrastructure Capital Program Oversight | <input type="radio"/> RLE Construction Project Manager                       |
| <input type="radio"/> Director, Real Estate                              | <input type="radio"/> Senior Manager, Infrastructure Operating Budget        |
| <input type="radio"/> Engineer III - Civil                               | <input type="radio"/> Senior Manager, Property Maintenance                   |
| <input type="radio"/> Executive Assistant I - Infrastructure             | <input type="radio"/> Senior Project Manager, Capital Controls - RLE         |
| <input type="radio"/> Executive Assistant II - Infrastructure            | <input type="radio"/> Senior Project Manager, Infrastructure                 |
| <input type="radio"/> General Manager, Construction - RLE                | <input type="radio"/> Signal Engineering Coordinator                         |
| <input type="radio"/> Manager, Property Management                       | <input type="radio"/> Vice President, Capital Construction                   |
| <input type="radio"/> Manager, Real Estate Services                      | <input type="radio"/> Vice President, Community Relations                    |
| <input type="radio"/> Project Consultant - Art                           | <input type="radio"/> Vice President, Red Line Extension                     |
| <input type="radio"/> Project Coordinator, Art                           |  |
| <input type="radio"/> Other (please specify)                             |  |

CTA Exit Survey

*Positions Chief Internal Audit*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Internal Audit department?

☐ Chief Internal Auditor

☐ Senior Internal Auditor

☐ Other (please specify)

## CTA Exit Survey

### *Positions Chief Planning Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Planning Officer department?

- |  |   |
|--|---|
| <input type="radio"/> Chief Planning Officer                       | <input type="radio"/> Manager, Ridership                        |
| <input type="radio"/> Coordinator, Market Research                 | <input type="radio"/> Project Manager - Planning                |
| <input type="radio"/> Data Architect                               | <input type="radio"/> Reception Clerk - RTW                     |
| <input type="radio"/> Data Collection Specialist                   | <input type="radio"/> Senior Analyst, Ridership Reporting       |
| <input type="radio"/> Data Modeler                                 | <input type="radio"/> Senior Manager, Strategic Planning - Bus  |
| <input type="radio"/> Director, Ridership Analysis & Reporting     | <input type="radio"/> Senior Manager, Strategic Planning - Rail |
| <input type="radio"/> Director, Strategic Planning & Policy        | <input type="radio"/> Senior Project Manager, Planning          |
| <input type="radio"/> Geographic Information Systems Administrator | <input type="radio"/> Senior Strategic Planner                  |
| <input type="radio"/> Manager, Planning Administration             | <input type="radio"/> Strategic Planner                         |
| <input type="radio"/> Other (please specify)                       |   |

CTA Exit Survey

*Positions Chief Safety & Security Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Safety & Security Officer department?

☐ Chief Safety & Security Officer

☐ Other (please specify)

CTA Exit Survey

*Positions Chief Strategy, Data & Technology Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Strategy, Data & Technology Officer department?

- ☐ Chief Strategy, Data, & Technology Officer
- ☐ Other (please specify)

CTA Exit Survey

*Positions Chief Transit Officer*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Chief Transit Officer department?

- ☐ Analyst, Transit Business Operations
- ☐ Chief Transit Officer
- ☐ Executive Assistant II - Operations
- ☐ General Manager, Transit Ops Strategic & Business Operations
- ☐ Project Specialist II - Transit Operations Absenteeism
- ☐ Senior Administrator, Transit Operations
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions Communications*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Communications department?

- |  |   |
|--|---|
| <input type="radio"/> Business System Analyst, Customer Service  | <input type="radio"/> Manager, Customer Service                   |
| <input type="radio"/> Communications Specialist                  | <input type="radio"/> Manager, External Electronic Communications |
| <input type="radio"/> Coordinator, Copy Center                   | <input type="radio"/> Manager, Graphics                           |
| <input type="radio"/> Coordinator, Graphics Production           | <input type="radio"/> Manager, Publications                       |
| <input type="radio"/> Coordinator, Social Media                  | <input type="radio"/> Manager, Reprographics                      |
| <input type="radio"/> Copy Production Clerk                      | <input type="radio"/> Manager, Signage & Wayfinding               |
| <input type="radio"/> Customer Service Information Specialist    | <input type="radio"/> Media Representative                        |
| <input type="radio"/> Customer Service Representative I          | <input type="radio"/> Project Coordinator, Customer Feedback      |
| <input type="radio"/> Customer Service Representative II         | <input type="radio"/> Project Specialist II - Communications      |
| <input type="radio"/> Director, Communications & Media Relations | <input type="radio"/> Publications Representative                 |
| <input type="radio"/> Director, Marketing                        | <input type="radio"/> Reception Clerk - RTW                       |
| <input type="radio"/> Electronic Communications Specialist       | <input type="radio"/> Reprographics Support Specialist            |
| <input type="radio"/> Environmental Graphic Designer             | <input type="radio"/> Senior Duplicating Mach Operator            |
| <input type="radio"/> General Manager, Customer Information      | <input type="radio"/> Senior Manager, Media Relations             |
| <input type="radio"/> General Manager, Customer Service          | <input type="radio"/> Senior Manager, Public Affairs              |
| <input type="radio"/> Graphic Designer                           | <input type="radio"/> Vice President, Communications              |
| <input type="radio"/> Manager, Customer Feedback Programs        |   |
| <input type="radio"/> Other (please specify)                     |   |



CTA Exit Survey

*Positions Control Center*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Control Center department?

- |   |  |
|---|--|
| <input type="radio"/> Bus Controller                            | <input type="radio"/> Project Specialist II, Rail Operations                     |
| <input type="radio"/> Control Center Communications Coordinator | <input type="radio"/> Rail Controller  |
| <input type="radio"/> Director, Control Center Operations       | <input type="radio"/> Rail Customer Service Representative / Security Controller |
| <input type="radio"/> General Manager, Control Center           | <input type="radio"/> Senior Manager, Administration - Control Center            |
| <input type="radio"/> Manager, Control Center                   | <input type="radio"/> Senior Manager, Control Center                             |
| <input type="radio"/> Power Controller                          |  |
| <input type="radio"/> Other (please specify)                    |  |

## CTA Exit Survey

### *Positions Diversity*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Diversity department?

- |  |   |
|--|---|
| <input type="radio"/> Certification Specialist                           | <input type="radio"/> Manager, Diversity Certification Programs                 |
| <input type="radio"/> Compliance Specialist                              | <input type="radio"/> Manager, Small Business Development & Outreach            |
| <input type="radio"/> Coordinator, Small Business Development & Outreach | <input type="radio"/> Manager, Workforce Initiatives                            |
| <input type="radio"/> Coordinator, Workforce Initiatives                 | <input type="radio"/> Project Specialist II - Diversity                         |
| <input type="radio"/> Data Analyst, Diversity Programs                   | <input type="radio"/> Senior Certification Specialist                           |
| <input type="radio"/> Data Analyst II, Diversity Programs                | <input type="radio"/> Senior Compliance Specialist                              |
| <input type="radio"/> Director, Diversity Programs                       | <input type="radio"/> Senior Coordinator, Small Business Development & Outreach |
| <input type="radio"/> Manager, Diversity Compliance Programs             | <input type="radio"/> Senior Manager, Certification & Compliance Programs       |
| <input type="radio"/> Other (please specify)                             |   |

CTA Exit Survey

*Positions EEO*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the EEO department?

- |  |   |
|--|---|
| <input type="radio"/> ADA Field Compliance Auditor                 | <input type="radio"/> Director, EEO and Compliance Programs           |
| <input type="radio"/> Analyst, Compliance Programs                 | <input type="radio"/> Senior Manager, Drug & Alcohol Programs         |
| <input type="radio"/> Coordinator, Compliance Programs             | <input type="radio"/> Sr Coordinator, EEO/Affirmative Action Programs |
| <input type="radio"/> Coordinator, Title VI and Affirmative Action |   |
| <input type="radio"/> Other (please specify)                       |   |

*Positions Equity and Engagement*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Equity and Engagement department?

- ☐ Chief Equity & Engagement Officer
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions General Counsel*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the General Counsel department?

- |  |  |
|--|--|
| <input type="radio"/> Assistant Freedom of Information Officer         | <input type="radio"/> General Counsel  |
| <input type="radio"/> Associate Attorney - Corporate                   | <input type="radio"/> Legal Assistant  |
| <input type="radio"/> Associate Attorney - Labor & Employment          | <input type="radio"/> Legal Assistant - Docketing Specialist                       |
| <input type="radio"/> Associate Attorney - Torts                       | <input type="radio"/> Legal Assistant - Labor and Employment                       |
| <input type="radio"/> Chief Attorney - Compliance, Policy & Appeals    | <input type="radio"/> Legal Assistant - Subrogation                                |
| <input type="radio"/> Chief Attorney - Corporate                       | <input type="radio"/> Manager, Contract & Labor Relations                          |
| <input type="radio"/> Chief Attorney - Labor & Employment              | <input type="radio"/> Manager, Worker's Compensation - Claims                      |
| <input type="radio"/> Chief Attorney - Torts                           | <input type="radio"/> Managing Attorney - Corporate                                |
| <input type="radio"/> Chief Attorney - Worker's Compensation           | <input type="radio"/> Managing Attorney - Labor & Employment                       |
| <input type="radio"/> Chief Attorney - Workers' Compensation Claims    | <input type="radio"/> Managing Attorney - Torts                                    |
| <input type="radio"/> Claims Accident Clerk                            | <input type="radio"/> Managing Attorney - Worker's Compensation                    |
| <input type="radio"/> Claims Adjuster                                  | <input type="radio"/> Project Specialist I - Litigation                            |
| <input type="radio"/> Claims Representative                            | <input type="radio"/> Project Specialist II - Claims                               |
| <input type="radio"/> Compliance Clerk                                 | <input type="radio"/> Project Specialist II - FOIA and Law Administration          |
| <input type="radio"/> Contract & Labor Relations Representative        | <input type="radio"/> Project Specialist II - Law                                  |
| <input type="radio"/> Coordinator, Claims                              | <input type="radio"/> Project Specialist II - Law Administration Support           |
| <input type="radio"/> Coordinator, Insurance Controls                  | <input type="radio"/> Project Specialist II - Workers' Compensation                |
| <input type="radio"/> Coordinator, Labor Relations & Due Process       | <input type="radio"/> Project Specialist II - Worker's Compensation Investigations |
| <input type="radio"/> Coordinator, Law Administration                  | <input type="radio"/> Regulatory Compliance Officer                                |
| <input type="radio"/> Coordinator, Leave Management                    | <input type="radio"/> Risk Compliance Officer                                      |
| <input type="radio"/> Coordinator, Litigation                          | <input type="radio"/> Senior Analyst, Claims/Enforcement                           |
| <input type="radio"/> Coordinator, Paralegal Support                   | <input type="radio"/> Senior Attorney - Enforcement                                |
| <input type="radio"/> Coordinator, Policy, Appeals, & Compliance       | <input type="radio"/> Senior Attorney - Labor & Employment                         |
| <input type="radio"/> Coordinator, Risk Management Information Systems | <input type="radio"/> Senior Attorney - Torts                                      |
| <input type="radio"/> Data Entry Clerk                                 | <input type="radio"/> Senior Attorney - Worker's Compensation                      |
| <input type="radio"/> Deputy General Counsel - Corporate               | <input type="radio"/> Senior FOIA, Compliance, & Appeals Attorney                  |
| <input type="radio"/> Deputy General Counsel - Labor & Employment      | <input type="radio"/> Senior Manager, Claims                                       |
| <input type="radio"/> Deputy General Counsel - Torts                   | <input type="radio"/> Senior Manager, Law Administration                           |

- ☐ Deputy General Counsel, Compliance, Policy & Appeals
- ☐ Director, Freedom of Information Compliance
- ☐ Director, Labor Relations
- ☐ Director, Worker's Compensation
- ☐ Executive Assistant II - Law
- ☐ Other (please specify)
- ☐ Senior Manager, Regulatory Compliance
- ☐ Senior Paralegal - Corporate/Labor
- ☐ Senior Paralegal - Torts
- ☐ Senior Paralegal - Workers' Compensation
- ☐ Video Surveillance Specialist

## CTA Exit Survey

### Positions Human Resources

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Human Resources department?

- |   |  |
|---|--|
| <input type="radio"/> Analyst I, HRIS                                   | <input type="radio"/> Manager, Talent Acquisition Administration               |
| <input type="radio"/> Analyst II, HRIS                                  | <input type="radio"/> Manager, Talent Assessment & Analytics                   |
| <input type="radio"/> Analyst III, HRIS                                 | <input type="radio"/> Manager, Wellness  |
| <input type="radio"/> Analyst, Compensation                             | <input type="radio"/> Project Manager, Marketing Outreach and Engagement       |
| <input type="radio"/> Analyst, Talent Acquisition                       | <input type="radio"/> Reception Clerk - RTW                                    |
| <input type="radio"/> Analyst, Talent Assessment & Analytics            | <input type="radio"/> Senior Analyst, HR Services                              |
| <input type="radio"/> Benefits Services Specialist                      | <input type="radio"/> Senior Analyst, HRIS Reporting                           |
| <input type="radio"/> Coordinator, HR Marketing, Outreach, & Engagement | <input type="radio"/> Senior Coordinator, Benefits                             |
| <input type="radio"/> Coordinator, Leave Management                     | <input type="radio"/> Senior Coordinator, Compensation                         |
| <input type="radio"/> Coordinator, Office Administration                | <input type="radio"/> Senior Coordinator, HR Marketing, Outreach, & Engagement |
| <input type="radio"/> Coordinator, Talent Acquisition                   | <input type="radio"/> Senior Coordinator, Leave Management                     |
| <input type="radio"/> Coordinator, Talent Assessment & Selection        | <input type="radio"/> Senior Coordinator, Substance Abuse                      |
| <input type="radio"/> Director, Compensation, Benefits & HRIS           | <input type="radio"/> Senior Coordinator, Talent Assessment & Analytics        |
| <input type="radio"/> Director, Talent Acquisition                      | <input type="radio"/> Senior Manager, Benefit Services                         |
| <input type="radio"/> Director, Talent Assessment & Analytics           | <input type="radio"/> Senior Manager, HRIS                                     |
| <input type="radio"/> Graphic Designer                                  | <input type="radio"/> Senior Manager, Marketing, Outreach and Engagement       |
| <input type="radio"/> HR Receptionist                                   | <input type="radio"/> Senior Manager, Talent Acquisition                       |
| <input type="radio"/> HR Specialist - Talent Acquisition                | <input type="radio"/> Senior Manager, Talent Assessment & Analytics            |
| <input type="radio"/> Human Resources Assistant - Employee Records      | <input type="radio"/> Senior Talent Acquisition Specialist                     |
| <input type="radio"/> Human Resources Specialist - Administration       | <input type="radio"/> Specialist, Marketing Outreach and Engagement            |
| <input type="radio"/> Manager, Compensation and Benefits                | <input type="radio"/> Specialist, Talent Assessment and Analytics              |
| <input type="radio"/> Manager, Employee Relations                       | <input type="radio"/> Talent Acquisition Specialist                            |
| <input type="radio"/> Manager, Talent Acquisition                       | <input type="radio"/> Vice President, Human Resources                          |
| <input type="radio"/> Other (please specify)                            |  |

## CTA Exit Survey

### *Positions Infrastructure Maintenance*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Infrastructure Maintenance department?

- |   |   |
|---|---|
| <input type="radio"/> Assistant Foreperson Steel Fabrication Shop     | <input type="radio"/> Mason Foreperson                                |
| <input type="radio"/> B Electrician                                   | <input type="radio"/> Material & Assignment Dispatcher                |
| <input type="radio"/> B Electrician (Light Maintenance)               | <input type="radio"/> Painter   |
| <input type="radio"/> B Electrician (Substation Maintenance)          | <input type="radio"/> Painter Foreperson                              |
| <input type="radio"/> Blacksmith & Welder (Frog Shop)                 | <input type="radio"/> Plumber   |
| <input type="radio"/> Bricklayer                                      | <input type="radio"/> Plumber Foreperson                              |
| <input type="radio"/> Bricklayer Helper                               | <input type="radio"/> Power Engineer IV                               |
| <input type="radio"/> Building Operating Engineer                     | <input type="radio"/> Revenue Equipment Line Worker                   |
| <input type="radio"/> Bus & Truck Mechanic                            | <input type="radio"/> Revenue Equipment Specialist                    |
| <input type="radio"/> Carpenter                                       | <input type="radio"/> Roadmaster II                                   |
| <input type="radio"/> Carpenter Foreperson                            | <input type="radio"/> Roadmaster III                                  |
| <input type="radio"/> Chief Operating Engineer                        | <input type="radio"/> Senior Manager, Facilities Maintenance          |
| <input type="radio"/> Coordinator, Facilities Administration Support  | <input type="radio"/> Senior Manager, Facilities Maintenance Services |
| <input type="radio"/> Coordinator, Maintenance Contracts              | <input type="radio"/> Senior Manager, Facility Contracts & Oversight  |
| <input type="radio"/> Coordinator, Non-Revenue Fleet Services         | <input type="radio"/> Senior Manager, Signal Maintenance              |
| <input type="radio"/> Coordinator, Power & Way Administrative Support | <input type="radio"/> Senior Manager, Structural Maintenance          |
| <input type="radio"/> Electrical Maintainer Specialist                | <input type="radio"/> Senior Manager, Substation & Power Maintenance  |
| <input type="radio"/> Electrical Worker Facilities                    | <input type="radio"/> Senior Manager, Systems Support                 |
| <input type="radio"/> Escalator Mechanic                              | <input type="radio"/> Senior Manager, Track Maintenance               |
| <input type="radio"/> Escalator/Elevator Inspector                    | <input type="radio"/> Senior Manager, Utility Services                |
| <input type="radio"/> Facilities Posting Specialist                   | <input type="radio"/> Senior Power & Way Support Coordinator          |
| <input type="radio"/> File Clerk (Comp)                               | <input type="radio"/> Senior Utility Service Coordinator              |
| <input type="radio"/> Foreperson B Electricians                       | <input type="radio"/> Service Truck Chauffeur I                       |
| <input type="radio"/> Foreperson 'B' Electricians                     | <input type="radio"/> Sheet Metal Foreperson                          |
| <input type="radio"/> Foreperson Escalator Mechanic                   | <input type="radio"/> Sheet Metal Worker                              |
| <input type="radio"/> Foreperson Steel Fabrication Shop               | <input type="radio"/> Signal Foreperson                               |
| <input type="radio"/> General Manager, Facilities Maintenance         | <input type="radio"/> Signal Helper                                   |
| <input type="radio"/> General Manager, Power & Way Maintenance        | <input type="radio"/> Signal Maintainer                               |
| <input type="radio"/> Ironworker                                      |   |



- |   |  |
|---|--|
| <input type="radio"/> Ironworker Foreperson                   | <input type="radio"/> Signal Maintenance Coordinator           |
| <input type="radio"/> Ironworker General Foreperson           | <input type="radio"/> Signal Relay Foreperson                  |
| <input type="radio"/> Line Foreperson                         | <input type="radio"/> Stationary Engineer                      |
| <input type="radio"/> Line Worker                             | <input type="radio"/> Steamfitter (General Maintenance)        |
| <input type="radio"/> Line Worker Helper                      | <input type="radio"/> Steamfitter (Heating & Air Conditioning) |
| <input type="radio"/> Machinist                               | <input type="radio"/> Steamfitter Foreperson                   |
| <input type="radio"/> Machinist (Building)                    | <input type="radio"/> Structure Maintenance Coordinator        |
| <input type="radio"/> Machinist (Frog Shop)                   | <input type="radio"/> Substation Attendant                     |
| <input type="radio"/> Machinist Foreperson                    | <input type="radio"/> Supervisory Chauffeur-K202               |
| <input type="radio"/> Manager, Application Support            | <input type="radio"/> Track Maintenance Coordinator            |
| <input type="radio"/> Manager, Escalator/Elevator             | <input type="radio"/> Track Maintenance Equipment Operator     |
| <input type="radio"/> Manager, Facilities Maintenance         | <input type="radio"/> Track Welder                             |
| <input type="radio"/> Manager, Facility Contracts & Oversight | <input type="radio"/> Track Worker                             |
| <input type="radio"/> Manager, Non-Revenue Fleet Services     | <input type="radio"/> Work Car Crane Operator                  |
| <input type="radio"/> Other (please specify)                  |  |

## CTA Exit Survey

### *Positions Innovation*

\* What was your position in the Innovation department?

- |  |  |
|--|--|
| <input type="radio"/> Bus Rev Equip Field Technician                         | <input type="radio"/> Project Manager, Operations Innovations            |
| <input type="radio"/> Bus Rev Equip Shop Technician                          | <input type="radio"/> Project Manager, Retail Programs                   |
| <input type="radio"/> Chief Innovation Officer                               | <input type="radio"/> Project Specialist I - Innovation Office           |
| <input type="radio"/> Coordinator, Market Research                           | <input type="radio"/> Rev Systems Engineer IV                            |
| <input type="radio"/> Director, Marketing                                    | <input type="radio"/> Revenue Testing Technician                         |
| <input type="radio"/> General Manager, Fare Systems Operations               | <input type="radio"/> Senior Coordinator, Fare Systems - Innovations     |
| <input type="radio"/> Lead Business Systems Analyst, Innovations             | <input type="radio"/> Senior Coordinator, Fare Systems - Service Level   |
| <input type="radio"/> Manager, Fare Systems - Revenue and Payment Management | <input type="radio"/> Senior Manager, Customer Insights & Strategy       |
| <input type="radio"/> Manager, Maintenance - Bus Fare Systems Garage         | <input type="radio"/> Senior Manager, Maintenance - Bus Fare Systems     |
| <input type="radio"/> Manager, Maintenance - Bus Fare Systems Shop           | <input type="radio"/> Senior Product Manager, Fare Systems Innovations   |
| <input type="radio"/> Project Manager, Customer Experience Innovations       | <input type="radio"/> Senior Project Manager, Fare Systems - Innovations |
| <input type="radio"/> Project Manager, Marketing                             | <input type="radio"/> Vice President, Innovation                         |
| <input type="radio"/> Other (please specify)                                 |  |

CTA Exit Survey

*Positions Legislative Affairs & GCR*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Legislative Affairs & GCR department?

- ☐ Director, State Legislative Affairs
- ☐ Senior Advisor, Federal Affairs & Funding Programs
- ☐ Government & Community Liaison
- ☐ Vice President, Legislative Affairs
- ☐ Project Consultant - Legislative Affairs
- ☐ Other (please specify)

CTA Exit Survey

*Positions President's Office*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the President's Office department?

- ☐ Chief of Staff
- ☐ Senior Administrator, President's Office
- ☐ President
- ☐ Special Assistant to the President-Scheduler
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions Purchasing*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Purchasing department?

- |   |   |
|---|---|
| <input type="radio"/> Administrator, Capital Procurement            | <input type="radio"/> Order Control Clerk I                           |
| <input type="radio"/> Administrator, Procurement                    | <input type="radio"/> Order Control Clerk II                          |
| <input type="radio"/> Analyst, Business Systems - Procurement       | <input type="radio"/> Project Coordinator, Supply Chain Operations    |
| <input type="radio"/> Business Analyst, Business Systems            | <input type="radio"/> Project Specialist I - Purchasing               |
| <input type="radio"/> Business Analyst, Procurement Systems         | <input type="radio"/> Project Specialist II - Warehouse               |
| <input type="radio"/> Business Analyst, Supply Chain Operations     | <input type="radio"/> Salvage Control Clerk                           |
| <input type="radio"/> Business Systems Analyst III                  | <input type="radio"/> Senior Administrator, Capital Procurement       |
| <input type="radio"/> Coordinator, Administrative Programs          | <input type="radio"/> Senior Administrator, Procurement               |
| <input type="radio"/> Coordinator, Buyer                            | <input type="radio"/> Senior Buyer                                    |
| <input type="radio"/> Coordinator, Inventory Control - Supply Chain | <input type="radio"/> Senior Combination Clerk                        |
| <input type="radio"/> Coordinator, Office Administration            | <input type="radio"/> Senior Coordinator, Procurement                 |
| <input type="radio"/> Coordinator, Records Center                   | <input type="radio"/> Senior Coordinator, Supply Chain                |
| <input type="radio"/> Coordinator, Supply Chain Vendor Performance  | <input type="radio"/> Senior Manager, Procurement                     |
| <input type="radio"/> Coordinator, System Projects                  | <input type="radio"/> Senior Manager, Procurement & Business Systems  |
| <input type="radio"/> Director, Supply Chain                        | <input type="radio"/> Senior Manager, Supply Chain                    |
| <input type="radio"/> General Manager, Supply Chain                 | <input type="radio"/> Senior Manager, Supply Chain Vendor Performance |
| <input type="radio"/> Lead Administrator, Procurement               | <input type="radio"/> Shipping Clerk                                  |
| <input type="radio"/> Manager, Contract Administration              | <input type="radio"/> Specialist, Contract Utilization                |
| <input type="radio"/> Manager, Purchasing                           | <input type="radio"/> Stockroom Clerk - Bus                           |
| <input type="radio"/> Manager, Supply Chain Operations              | <input type="radio"/> Stockroom Clerk I                               |
| <input type="radio"/> Material Coordinator I - Rail                 | <input type="radio"/> Stockroom Clerk II                              |
| <input type="radio"/> Material Coordinator II                       | <input type="radio"/> Unit Exchange Clerk I - Rail                    |
| <input type="radio"/> Material Handler I                            | <input type="radio"/> Vice President, Purchasing                      |
| <input type="radio"/> Material Handler II                           | <input type="radio"/> Warehouse Worker I                              |
| <input type="radio"/> Other (please specify)                        |   |

## CTA Exit Survey

### *Positions Rail Maintenance*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Rail Maintenance department?

- |   |  |
|---|--|
| <input type="radio"/> Analyst, Data Control System - Rail             | <input type="radio"/> Motor Cleaner  |
| <input type="radio"/> Assembler Helper                                | <input type="radio"/> Painter (Various)                                    |
| <input type="radio"/> Assistant Chief Rail Equipment Engineer         | <input type="radio"/> Painter Foreperson                                   |
| <input type="radio"/> B Electrician                                   | <input type="radio"/> Painter Leader                                       |
| <input type="radio"/> Blacksmith & Welder (Skokie)                    | <input type="radio"/> Production Clerk - Rail                              |
| <input type="radio"/> Blacksmith & Welder Foreperson                  | <input type="radio"/> Project Manager, Rail Heavy Maintenance              |
| <input type="radio"/> Car Repairer 'A'                                | <input type="radio"/> Rail Carbody Inspector                               |
| <input type="radio"/> Car Servicer                                    | <input type="radio"/> Rail Controls Inspector                              |
| <input type="radio"/> Car Servicer Apprentice                         | <input type="radio"/> Rail Equipment Engineer II                           |
| <input type="radio"/> Carpenter 'A'                                   | <input type="radio"/> Rail Equipment Engineer IV                           |
| <input type="radio"/> Carpenter Foreperson (Skokie)                   | <input type="radio"/> Rail Equipment Tech III                              |
| <input type="radio"/> Carpenter Leader                                | <input type="radio"/> Rail HVAC Repairer                                   |
| <input type="radio"/> Chief Rail Equipment Engineer                   | <input type="radio"/> Rail Leader/Pilot                                    |
| <input type="radio"/> Coordinator, Personnel & Budget                 | <input type="radio"/> Rail Maintenance Terminal Office Clerk               |
| <input type="radio"/> Coordinator, Rail Car Appearance                | <input type="radio"/> Rail Quality Improvement Coordinator                 |
| <input type="radio"/> Electrical Engineer III                         | <input type="radio"/> Rail Quality Improvement Technician                  |
| <input type="radio"/> Electrical Worker                               | <input type="radio"/> Rail Technician                                      |
| <input type="radio"/> Electrical Worker Leader                        | <input type="radio"/> Rail Truck Shop Repairer                             |
| <input type="radio"/> File Clerk (Comp)                               | <input type="radio"/> Senior Manager, Administration - Vehicle Maintenance |
| <input type="radio"/> Foreperson Electrical Workers                   | <input type="radio"/> Senior Manager, Maintenance - Rail                   |
| <input type="radio"/> General Manager, Rail Engineering & Instruction | <input type="radio"/> Senior Manager, Maintenance Instruction              |
| <input type="radio"/> General Manager, Rail Maintenance               | <input type="radio"/> Senior Manager, Rail Car Appearance                  |
| <input type="radio"/> Inspection Terminal Instructor I                | <input type="radio"/> Senior Manager, Technical Services - Rail            |
| <input type="radio"/> Inspection Terminal Instructor II               | <input type="radio"/> Senior Project Manager, Vehicle Engineering          |
| <input type="radio"/> Laborer   | <input type="radio"/> Senior Project Manager, Vehicle Procurement          |
| <input type="radio"/> Machine Shop Foreperson (Skokie)                | <input type="radio"/> Sheet Metal Worker                                   |
| <input type="radio"/> Machinist (Rail)                                | <input type="radio"/> Shop Records Clerk                                   |
| <input type="radio"/> Machinist Leader A                              | <input type="radio"/> Sign & Display Painter                               |

- ☐ Manager, Administration - Bus & Rail Maintenance
- ☐ Manager, Maintenance - Rail
- ☐ Manager, Maintenance Instruction - Rail
- ☐ Manager, Rail Car Appearance
- ☐ Mechanical Officer - Rail
- ☐ Mechanical/Electrical Engineer III
- ☐ Other (please specify)
- ☐ Sub Assembler
- ☐ Technical Trainer - Rail
- ☐ Testing Engineer II
- ☐ Tool Maker
- ☐ Vehicle Maintenance Office Clerk
- ☐ Warranty Technician

## CTA Exit Survey

### *Positions Rail Operations*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Rail Operations department?

- |  |  |
|--|--|
| <input type="radio"/> Administrative Secretary                                   | <input type="radio"/> Rail Service Supervisor III                            |
| <input type="radio"/> Chief Clerk (Rail)   | <input type="radio"/> Rail Terminal Supervisor                               |
| <input type="radio"/> Combined Rail Operator                                     | <input type="radio"/> Rapid Transit Operator                                 |
| <input type="radio"/> Director, Service Delivery - Rail Operations               | <input type="radio"/> Reception Clerk - RTW                                  |
| <input type="radio"/> Extra Board  | <input type="radio"/> Senior Manager, Administration - Rail Operations       |
| <input type="radio"/> File Clerk (Comp)  | <input type="radio"/> Senior Manager, Transportation - Rail                  |
| <input type="radio"/> Flagger  | <input type="radio"/> Senior Project Manager, Rail Capital Project Oversight |
| <input type="radio"/> General Manager, Rail Operations                           | <input type="radio"/> Switch Worker  |
| <input type="radio"/> General Manager, Rail Operations Capital Project Oversight | <input type="radio"/> Tower Worker   |
| <input type="radio"/> Manager, Administration - Rail                             | <input type="radio"/> Training & Instruction Administration Assistant        |
| <input type="radio"/> Manager, Transportation - Rail                             | <input type="radio"/> Universal Rail Supervisor I                            |
| <input type="radio"/> Project Specialist II, Rail Operations                     | <input type="radio"/> Universal Rail Supervisor II                           |
| <input type="radio"/> Rail Capital Oversight Project Manager                     | <input type="radio"/> Vice President, Rail Operations                        |
| <input type="radio"/> Rail Clerk II  | <input type="radio"/> Work Train Conductor                                   |
| <input type="radio"/> Rail Clerk III   | <input type="radio"/> Yardmaster   |
| <input type="radio"/> Rail Service Supervisor II                                 |  |
| <input type="radio"/> Other (please specify)                                     |  |



## CTA Exit Survey

### *Positions Rail Station Management*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Rail Station Management department?

- |  |  |
|--|--|
| <input type="radio"/> Customer Service Assistant                         | <input type="radio"/> Manager, Rail Station Management                         |
| <input type="radio"/> Customer Service Representative                    | <input type="radio"/> Project Specialist II - Rail Station Management          |
| <input type="radio"/> Facilities Posting Specialist                      | <input type="radio"/> Rail Janitor Apprentice                                  |
| <input type="radio"/> General Manager, Project Services & Special Events | <input type="radio"/> Rail Janitor Coordinator                                 |
| <input type="radio"/> General Manager, Rail Station Management           | <input type="radio"/> Rail Posting Specialist                                  |
| <input type="radio"/> Janitor (Buildings & Grounds)                      | <input type="radio"/> Senior Manager, Administration - Facilities              |
| <input type="radio"/> Janitor (Rapid Transit)                            | <input type="radio"/> Senior Manager, Administration - Rail Station Management |
| <input type="radio"/> Laborer (Building)                                 | <input type="radio"/> Senior Manager, Rail Station Management                  |
| <input type="radio"/> Manager, Administration - Rail Station Management  | <input type="radio"/> Vice President, Rail Station Management                  |
| <input type="radio"/> Manager, Land Services                             |  |
| <input type="radio"/> Other (please specify)                             |  |

## CTA Exit Survey

### *Positions Red Purple Modernization*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Red Purple Modernization department?

- |  |  |
|--|--|
| <input type="radio"/> Civil Engineering Coordinator                                | <input type="radio"/> Roadmaster II  |
| <input type="radio"/> Communications Representative - RPM                          | <input type="radio"/> RPM Construction Project Manager                         |
| <input type="radio"/> Community Liaison - RPM                                      | <input type="radio"/> Senior Project Manager, Capital Controls - RPM           |
| <input type="radio"/> Director, Communications & Media Relations - RPM             | <input type="radio"/> Senior Project Manager, Construction - RPM               |
| <input type="radio"/> Director, Community Relations - RPM                          | <input type="radio"/> Sr Project Manager, Construction Safety & Security - RPM |
| <input type="radio"/> Director, Red Purple Modernization Administration            | <input type="radio"/> Structure Engineering Coordinator                        |
| <input type="radio"/> General Manager Construction - RPM                           | <input type="radio"/> Track Worker   |
| <input type="radio"/> General Manager, RPM Operations & Communication Coordination | <input type="radio"/> Vice President, Modernization Project                    |
| <input type="radio"/> Project Manager, Capital Controls - RPM                      |  |
| <input type="radio"/> Other (please specify)                                       |  |

CTA Exit Survey

*Positions Revenue and Fare Systems*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Revenue and Fare Systems department?

- |   |  |
|---|--|
| <input type="radio"/> Project Coordinator, Business Development         | <input type="radio"/> Senior Analyst, Fare Systems - Programs      |
| <input type="radio"/> Project Manager, Fare Systems - Contracts         | <input type="radio"/> Senior Manager, Business Development         |
| <input type="radio"/> Project Manager, Fare Systems - Customer Service  | <input type="radio"/> Senior Manager, Fare Systems - Programs      |
| <input type="radio"/> Project Manager, Marketing & Business Development | <input type="radio"/> Senior Project Manager, Business Development |
| <input type="radio"/> Project Specialist II, Fare Systems - Programs    |  |
| <input type="radio"/> Other (please specify)                            |  |

## CTA Exit Survey

### Positions Safety

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Safety department?

- |  |  |
|--|--|
| <input type="radio"/> Coordinator, Construction Safety                         | <input type="radio"/> Senior Analyst, Safety Assessment                          |
| <input type="radio"/> Coordinator, Safety Programs                             | <input type="radio"/> Senior Coordinator, Construction Safety                    |
| <input type="radio"/> Emergency Preparedness Officer                           | <input type="radio"/> Senior Data Analyst - Safety                               |
| <input type="radio"/> Environmental Compliance Officer                         | <input type="radio"/> Senior Industrial Hygienist                                |
| <input type="radio"/> Executive Assistant II - Safety                          | <input type="radio"/> Senior Manager, Construction Safety & Safety Certification |
| <input type="radio"/> Fire & Life Safety Marshal                               | <input type="radio"/> Senior Manager, Environmental Compliance                   |
| <input type="radio"/> General Manager, Construction Safety & Engineering       | <input type="radio"/> Senior Manager, Safety Assessment & Audit                  |
| <input type="radio"/> General Manager, Occupational Safety & Environment       | <input type="radio"/> Senior Manager, Safety Management System                   |
| <input type="radio"/> General Manager, Safety Analytics & Regulatory Oversight | <input type="radio"/> Senior Manager, Transit System Safety                      |
| <input type="radio"/> General Manager, Safety Programs & Culture               | <input type="radio"/> Senior Project Manager, Safety & Security                  |
| <input type="radio"/> General Manager, Transit System Safety                   | <input type="radio"/> Senior Project Manager, Safety & Security Certification    |
| <input type="radio"/> Occupational Safety Officer                              | <input type="radio"/> Senior Reporting Analyst                                   |
| <input type="radio"/> Project Consultant - Buildings & Grounds Security        | <input type="radio"/> Senior Transit System Safety Officer                       |
| <input type="radio"/> Project Consultant - Transit Safety                      | <input type="radio"/> Transit System Safety Officer                              |
| <input type="radio"/> Reporting Analyst  | <input type="radio"/> Vice President, Safety                                     |
| <input type="radio"/> Other (please specify)                                   |  |

## CTA Exit Survey

### Scheduling & Service Planning

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Scheduling & Service Planning department?

- |   |  |
|---|--|
| <input type="radio"/> Analyst, Bus Scheduling                           | <input type="radio"/> Rail Scheduler I                                     |
| <input type="radio"/> Analyst, Rail Scheduling                          | <input type="radio"/> Rail Scheduler II                                    |
| <input type="radio"/> Bus Scheduler I                                   | <input type="radio"/> Senior Manager, Bus Scheduling Design & Development  |
| <input type="radio"/> Bus Scheduler II                                  | <input type="radio"/> Senior Manager, Rail Scheduling Design & Development |
| <input type="radio"/> Coordinator, Bus Special Schedules                | <input type="radio"/> Senior Manager, Service Planning                     |
| <input type="radio"/> Coordinator, Rail Scheduling Design & Development | <input type="radio"/> Senior Manager, Traffic Planning                     |
| <input type="radio"/> Coordinator, Special Services Planning            | <input type="radio"/> Senior Project Manager, Transportation Engineering   |
| <input type="radio"/> Coordinator, Traffic Planning                     | <input type="radio"/> Service Planner I - Bus                              |
| <input type="radio"/> Director, Scheduling                              | <input type="radio"/> Service Planner I - Rail                             |
| <input type="radio"/> Director, Service Planning & Traffic Engineering  | <input type="radio"/> Service Planner II - Bus                             |
| <input type="radio"/> Lead Bus Scheduler                                | <input type="radio"/> System Administrator III - AVAS                      |
| <input type="radio"/> Lead Rail Scheduler                               | <input type="radio"/> Traffic Planner II                                   |
| <input type="radio"/> Lead Service Planner                              | <input type="radio"/> Transit Systems Architect                            |
| <input type="radio"/> Manager, ADA Compliance Programs                  | <input type="radio"/> Vice President, Planning                             |
| <input type="radio"/> Other (please specify)                            |  |

CTA Exit Survey

Positions Security

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Security department?

- ☐ Analyst, Security
- ☐ Coordinator, Facilities Security
- ☐ Coordinator, Security Contracts
- ☐ General Manager, Security
- ☐ Investigator
- ☐ Manager, Facilities Security
- ☐ Other (please specify)
- ☐ Manager, Security Contracts Administration
- ☐ Security Specialist
- ☐ Senior Coordinator, Facilities Security
- ☐ Senior Manager, Facilities Security
- ☐ Senior Manager, Investigations & Liaison
- ☐ Vice President, Security

CTA Exit Survey

*Positions Strategic Business Initiatives*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Strategic Business Initiatives department?

- ☐ Business Process Analyst
- ☐ Project Manager, Strategic Business Initiatives
- ☐ Coordinator, Strategic Business Initiatives
- ☐ Senior Analyst, Data Analytics
- ☐ Director, Strategic Business Initiatives
- ☐ Senior Project Manager, IT
- ☐ Project Consultant - Strategic Business Initiatives
- ☐ Other (please specify)

## CTA Exit Survey

### *Positions Technology*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Technology department?

- |  |  |
|--|--|
| <input type="radio"/> Communications Technician                      | <input type="radio"/> Senior Coordinator, Video Systems            |
| <input type="radio"/> Coordinator, IT Contract Services              | <input type="radio"/> Senior Information Security Officer          |
| <input type="radio"/> Coordinator, IT Financial Audit & Compliance   | <input type="radio"/> Senior Manager, Enterprise Applications      |
| <input type="radio"/> Coordinator, Telecommunication Systems         | <input type="radio"/> Senior Manager, IT Project Management Office |
| <input type="radio"/> Database Administrator III - Oracle            | <input type="radio"/> Senior Manager, IT Project Resources         |
| <input type="radio"/> Database Administrator III - Shared Services   | <input type="radio"/> Senior Manager, IT Support                   |
| <input type="radio"/> Database Administrator III - SQL               | <input type="radio"/> Senior Manager, Telecommunications           |
| <input type="radio"/> Director, Data Center & IT Support             | <input type="radio"/> Senior Manager, Transit Systems Support      |
| <input type="radio"/> Director, Enterprise Applications & IT PMO     | <input type="radio"/> Senior Mobility Administrator                |
| <input type="radio"/> Director, Technology Engineering               | <input type="radio"/> Senior Network Engineer                      |
| <input type="radio"/> Engineer II, Communications                    | <input type="radio"/> Senior Project Manager, IT                   |
| <input type="radio"/> Foreperson Communications Tech                 | <input type="radio"/> Senior Project Manager, Technology           |
| <input type="radio"/> Line Foreperson                                | <input type="radio"/> System Administrator II                      |
| <input type="radio"/> Manager, Communications Systems Maintenance    | <input type="radio"/> System Administrator II - Control Center     |
| <input type="radio"/> Manager, Control Center Systems                | <input type="radio"/> System Administrator II - ESuite             |
| <input type="radio"/> Manager, IT Procurement                        | <input type="radio"/> System Administrator III                     |
| <input type="radio"/> Programmer Analyst III - Transit Systems       | <input type="radio"/> System Administrator III - ESuite            |
| <input type="radio"/> Project Specialist II - Information Technology | <input type="radio"/> System Analyst II                            |
| <input type="radio"/> Project Specialist II - Technology             | <input type="radio"/> Systems Administrator III - Control Center   |
| <input type="radio"/> Rev Systems Engineer IV                        | <input type="radio"/> Telecom Engineer                             |
| <input type="radio"/> Senior Coordinator, Network Systems            | <input type="radio"/> Telephone Line Worker                        |
| <input type="radio"/> Senior Coordinator, Optical Network Systems    | <input type="radio"/> Vice President, Technology                   |
| <input type="radio"/> Senior Coordinator, Technology Services        |  |
| <input type="radio"/> Other (please specify)                         |  |



## CTA Exit Survey

### *Positions Training and Workforce Development*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Training and Workforce Development department?

- |  |  |
|--|--|
| <input type="radio"/> Coordinator, Business Administration                       | <input type="radio"/> Manager, Second Chance Programs                            |
| <input type="radio"/> Coordinator, Curriculum Development - eLearning            | <input type="radio"/> Manager, Technical Writing                                 |
| <input type="radio"/> Coordinator, Curriculum Development - QC                   | <input type="radio"/> Second Chance Program Training Specialist                  |
| <input type="radio"/> Coordinator, Internship & Educational Programs             | <input type="radio"/> Second Chance Programs Training Specialist                 |
| <input type="radio"/> Coordinator, Safety Training and Quality Control           | <input type="radio"/> Senior Manager, Administration - TWD                       |
| <input type="radio"/> Coordinator, Second Chance Programs                        | <input type="radio"/> Senior Manager, Career and Leadership Development Programs |
| <input type="radio"/> Coordinator, Technical Writing and Quality Control         | <input type="radio"/> Senior Manager, Instructional Design                       |
| <input type="radio"/> Director, Learning & Support                               | <input type="radio"/> Senior Manager, Safety & Security Training Programs        |
| <input type="radio"/> Director, Workforce Partnerships                           | <input type="radio"/> Staff Assistant - Second Chance Program                    |
| <input type="radio"/> Executive Assistant I - Training and Workforce Development | <input type="radio"/> Staffing Specialist, Training & Workforce Development      |
| <input type="radio"/> Instructional Designer                                     | <input type="radio"/> Training Specialist I - Safety                             |
| <input type="radio"/> Manager, Career & Leadership Development Programs          | <input type="radio"/> Training Specialist II                                     |
| <input type="radio"/> Manager, Internship & Educational Programs                 | <input type="radio"/> Training Specialist, Internship & Educational Programs     |
| <input type="radio"/> Manager, Second Chance Program                             | <input type="radio"/> Vice President, Training & Workforce Development           |
| <input type="radio"/> Other (please specify)                                     |  |

## CTA Exit Survey

### *Positions Transit Instruction*

**Please select the answer that most accurately applies to you. If your position is not listed below, select "Prev" at the bottom of the page and select a different department.**

\* What was your position in the Transit Instruction department?

- |   |  |
|---|--|
| <input type="radio"/> Bus Instructor I                              | <input type="radio"/> Manager, Rail Instruction        |
| <input type="radio"/> Bus Instructor II                             | <input type="radio"/> Rail Instructor I                |
| <input type="radio"/> Bus Operator                                  | <input type="radio"/> Rail Instructor II               |
| <input type="radio"/> Coordinator, Administration Support - Rail    | <input type="radio"/> Rail Instructor III              |
| <input type="radio"/> Director, Training and Instruction            | <input type="radio"/> Senior Manager, Bus Instruction  |
| <input type="radio"/> Key Instructor                                | <input type="radio"/> Senior Manager, Rail Instruction |
| <input type="radio"/> Manager, Administration - Transit Instruction | <input type="radio"/> Temporary Rail Instructor        |
| <input type="radio"/> Manager, Bus Instruction                      | <input type="radio"/> Training and Instruction Clerk   |
| <input type="radio"/> Other (please specify)                        |  |

CTA Exit Survey

**General Employment**

**For the following questions, please select or fill in the answer that most accurately applies to you.**

\* Please indicate your reason for leaving the CTA.

- ☐ I am retiring
- ☐ Leaving with another opportunity
- ☐ Leaving without another opportunity (please indicate reasoning)

## CTA Exit Survey

### ***General Employment continued***

If you have accepted another position, what does your new company offer that encouraged you to accept its offer? Select all that apply

- |  |   |
|--|---|
| <input type="checkbox"/> Better commute/location | <input type="checkbox"/> Schedule Flexibility |
| <input type="checkbox"/> Career growth           | <input type="checkbox"/> Work/Life balance    |
| <input type="checkbox"/> Management              | <input type="checkbox"/> Remote Work Options  |
| <input type="checkbox"/> Salary                  | <input type="checkbox"/> Technology Resources |
| <input type="checkbox"/> Benefits                |   |
| <input type="checkbox"/> Other (please specify)  |   |

What made you start to think about leaving the CTA?

Is there anything that would have changed your mind about leaving?

- ☐ Yes
- ☐ No

If yes, please elaborate.

Would you consider coming back to work here in the future?

- ☐ Yes
- ☐ No

Why or why not?

CTA Exit Survey

***General Employment continued***

\* Why did you initially join the CTA?

\* How long did you initially plan on staying at the CTA?

- ☐ My whole career
- ☐ I did not have a plan
- ☐ A specific amount of time (enter a number of years below)

CTA Exit Survey

Satisfaction

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was satisfied with my work-life balance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with leadership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with my job responsibilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with how my team worked together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with the resources provided to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with the level of recognition I received for my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CTA Exit Survey

Engagement

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I wanted to go to work most days	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt that my job had a meaningful impact to the CTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt happy when I was immersed in my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was bored at my job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or feedback regarding your engagement.

CTA Exit Survey

Performance

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I could have been more productive at my job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to complete my work within the required time frame	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I achieved my work goals to the best of my ability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt that my skills were put to use at the CTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or feedback regarding your performance.



CTA Exit Survey

Leadership

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
My manager gave me appropriate feedback	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My manager made reasonable decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My manager gave me the tools to become successful at the CTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was comfortable communicating with my manager	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or recommendations regarding leadership.

CTA Exit Survey

Professional Experience

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was able to grow my skills and knowledge at the CTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was given the same expectations as other employees in my position	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt my salary for my position was fair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CTA provided adequate training and resources for my development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or recommendations regarding your professional experience at the CTA.

CTA Exit Survey

Team

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was an important part of my team's success	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My team and I worked well together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I had a good relationship with my team members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt everyone on my team contributed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or recommendations regarding your team.

CTA Exit Survey

Safety

Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was trained on CTA safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was comfortable voicing concerns about my workplace safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incidents and accidents were investigated quickly to improve workplace safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I did not fear for my personal safety at the CTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or recommendations regarding safety.

CTA Exit Survey

Conclusion

\* How likely is it that you would recommend the Chicago Transit Authority to a friend or colleague?

Not at all likelyExtremely likely

0	1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	---	----

## CTA Exit Survey

### ***Thank You!***

**Thank you for taking the time to complete this employee exit survey. Your feedback is very important to us. Further, we wish you well in your future endeavors.**

**Please email [talentassessmentanalytics@transitchicago.com](mailto:talentassessmentanalytics@transitchicago.com) with any questions.**

## Exhibit 6

From: "Nik Hunder" <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

To: [FOIA <FOIA@transitchicago.com>](mailto:FOIA@transitchicago.com)

Date: 9/9/2024 3:37:02 PM

Subject: Re: FOIA 2024-0662 - RE: Hunder 6-19-24 Exit Surveys and ControlCenter Alerts

Hi,

I wanted to check-in to see if this was reasonable.

-Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Tue, Aug 20, 2024 at 4:41 PM Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)> wrote:

I'll take a one-month sample from 4/1/24 to 4/30/24 and if the records are what I am hoping for, I'll make a separate follow-up request in the future. If it's not any faster to reduce to just Red and Blue Line alerts, this narrowed range should include all lines.

Alternatively, since you have a better understanding of the system, you could just propose something that is not burdensome to you and I could see if that would work.

-Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Tue, Aug 20, 2024 at 4:06 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Mr. Hunder,

I have been continuing to look into this request. Your narrowed request still encompasses thousands and thousands of notifications. The reporting functionality for our internal control center alert system is not able to provide only final communications. In addition, providing only Red and Blue incidents is a manual process as this requires the information to be filtered by "message title" and there are numerous different message titles that may or may not uniformly indicate that the incident involved the Red or Blue Lines, so each message title needs to be reviewed individually for responsiveness. Given the manual process and review required, please let me know if you are able to reduce your request further. Given the complexities with the reporting functionality of this system, my suggestion would be to reduce the timeframe further to get to a more manageable amount of data/notifications.

Thanks,

**Ashley P. Neuhauser**

10/27/2024

FILED DATE: 11/6/2024 11:00 AM 2024CH09985



Managing Attorney – Compliance, Policy & Risk

Chicago Transit Authority, Law Department

567 W. Lake Street, 6<sup>th</sup> Floor, Chicago, IL 60661

T 312.681.2809 | F 312.681.2809 | [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

From: Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

Sent: Friday, August 2, 2024 8:11 AM

To: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

Subject: Re: FOIA 2024-0662 - RE: Hunder 6-19-24 Exit Surveys and Control Center Alerts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hi Ashley,

Were you able to determine if the narrowed request is reasonable?

Best,

Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Fri, Jul 26, 2024 at 5:00 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Ok, I will need to see if your narrowed request is doable using the internal control center alert system. The number of customer alerts you are seeking is not representative of how many internal control center alerts there are. They are independent systems of each other and don't generate the same alerts.

I will circle back with you next week.

Thanks,

Ashley P. Neuhauser

Managing Attorney - Compliance, Policy & Risk

Chicago Transit Authority, Law Department

567 W. Lake Street, 6<sup>th</sup> Floor, Chicago, IL 60661

T 312.681.2809 | F 312.681.2809 | [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

From: Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>  
 Sent: Friday, July 26, 2024 4:46 PM  
 To: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>  
 Subject: Re: FOIA 2024-0662 - RE: Hunder 6-19-24 Exit Surveys and Control Center Alerts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Oops I think I might have miscommunicated that.

I was just using @ctaalert as a reference to show what I thought I was able to get the number of requests down to and because its publically available. I am looking for the internal communications issued to staff from the CTA Control Center. I already have the final alerts issues from by the customer alert system. No need to include anything from the customer alert system.

-Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Fri, Jul 26, 2024 at 4:41 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Hi Mr. Hunder,

Thanks for reducing. Based on your most recent email, I understand you are now referring to the @ctaalert account which is for customer alerts. We are able to process your narrowed request using customer alert data. We should be able to produce this data in excel. Based on your initial request, I thought you might be asking for CTA internal Control Center alerts. When looking at the reporting/exporting capabilities of the customer alerts system vs. the internal Control Center alerts system, your request is much more manageable using the customer alerts system.

10/27/2024

I will proceed with processing your request using customer alert data with the parameters you provided in your last email.

Thanks,

**Ashley P. Neuhauser**

**Managing Attorney – Compliance, Policy & Risk**

**Chicago Transit Authority, Law Department**

**567 W. Lake Street, 6<sup>th</sup> Floor, Chicago, IL 60661**

**T 312.681.2809 | F 312.681.2809 | [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)**

---

From: Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

Sent: Monday, July 22, 2024 4:59 PM

To: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

Subject: Re: FOIA 2024-0662 - RE: Hunder 6-19-24 Exit Surveys and Control Center Alerts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hey Ashley,

Let's see how I can reduce this. From what I can see, @ctaalert issued ~1300 alerts between 1/1/24 and 6/30/24. If there are more than 1300 alerts than this found by you, that's concerning. First, let's make the time frame 3/1/24-6/30/24. Then, limit the request to just Red and Blue line alerts. That should take the number of alerts down to ~450. Since most of these alerts are short, they should fall under the 30-hour accepted standard for burdensome.

Without explaining the exact content of the alerts you found in your research, can you highlight (across a small sample size) what the difference may be between a first alert and a final alert? I originally stated only final requests because CTA's website seems to indicate that alerts are constantly updated (see <https://www.transitchicago.com/travel-information/alert-detail/?AlertId=101087> from Saturday the 20th) and a comprehensive final version is issued. If in your determination, no significant details are missing (such as a struck person or detailed train) from the original alert. I may be able to spare you from sorting through multiple versions. A detail that may help determine that decision is if the alerts come in a PDF (hard to manipulate) or a data format that could be manipulated such as an Excel spreadsheet or linked format used by a rail management system. If there are multiple data formats available, I could specify which one I would like. I only happen to know of the PDF versions.

I'm okay with agreeing to an 8/19/24 deadline for part 1 of the request.

10/27/2024

Let me know what you know and if this makes your job easier,

Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Mon, Jul 22, 2024 at 4:33 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Mr. Hunder,

Please find attached correspondence regarding your FOIA request to CTA.

Sincerely,

**Ashley P. Neuhauser**

**Managing Attorney – Compliance, Policy & Risk**

**Chicago Transit Authority, Law Department**

**567 W. Lake Street, 6<sup>th</sup> Floor, Chicago, IL 60661**

**T 312.681.2809 | F 312.681.2809 | [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)**

---

From: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

Sent: Thursday, June 27, 2024 4:15 PM

To: 'Nik Hunder' <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

Subject: RE: Hunder 6-19-24 Exit Surveys and Control Center Alerts

Mr. Hunder,

Please find attached correspondence regarding your FOIA request to CTA.

Sincerely,

10/27/2024

Ashley P. Neuhauser

Managing Attorney – Compliance, Policy & Risk

Chicago Transit Authority, Law Department

567 W. Lake Street, 6<sup>th</sup> Floor, Chicago, IL 60661

T 312.681.2809 | F 312.681.2809 | [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

From: Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>  
Sent: Wednesday, June 19, 2024 4:59 PM  
To: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>  
Subject: Hunder 6-19-24 Exit Surveys and Control Center Alerts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hello,

I would like to make a FOIA request for the following records:

- Exit Surveys and employee satisfaction surveys administered by any CTA personnel after the employee was fired, terminated, resigned, discharged, etc. from 1/1/22 to 5 business days before this request is filled. In the event of documents that would typically be exempt under 5 ILCS 140/7(f), the head of the public body Dorval R. Carter referenced these documents in the Q2/May 2024 subject matter hearing held by the Committee on Transportation and Public Way on May 30th, 2024.

- Documents issued by the CTA Control Center called "CTA Control Center Alert" from 1/1/24 to 5 days before this request is filled. An example of matching records would be similar to those provided in response to CTA FOIA 0163. In the event of records that appear to be duplicated, please exclude the email version only if the original format is located. If multiple records are found for the same incident ID, only provide the final communication of each incident ID.

Thank you,

Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

## Exhibit 7



July 5, 2024

**Via Electronic Mail**

Nik Hunder  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0687**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a non-commercial FOIA request for the following records:

For records created for FY 2018 through FY2023:

- CTA Safety Plan as required by 49 CFR Part 673
- Audit reports created by CTA employees or externally contracted firms that may have assisted in meeting federal compliance standards in the below categories. Records being searched for do not need to explicitly cite the federal regulation they are meeting by the production of that audit. The information provided in parentheses is not a requirement for a match or a limiting factor in the search. It is provided for clarification and assistance when determining where such records would be located. Both failed and passed audits should be included.
  - Financial (such as A-133 as required under 2 CFR Part 200, and annual financial audits like the one referenced in the June 26th, 2024 Transit Board meeting)
  - Rail Safety (such as State Safety Oversight for compliance with 49 CFR Part 674)
  - Labor/OSHA (for checking compliance with federal regulations 29 CFR Part 1910, 29 U.S.C. § 201, 29 U.S.C. § 651, 29 U.S.C. § 2601, 29 U.S.C. § 151, 42 U.S.C. § 12101 or state regulations 820 ILCS 105, 820 ILCS 219, 820 ILCS 305, 775 ILCS 5)
  - Vehicle and Facility Maintenance Audits (such as those created for grant compliance and as required by FTA maintenance guidelines)
  - Environmental (such as those required by the National Environmental Protection Act [NEPA] for major construction processes and federal regulations 42 U.S.C. § 7401, 33 U.S.C. § 1251, 42 U.S.C. § 6901, 42 U.S.C. § 9601, and 42 U.S.C. § 4321. State compliance would be 415 ILCS 5, 415 ILCS 5/9, 430 ILCS 30, and 415 ILCS 55).
  - Energy (fuel mix, vehicle efficiency)

- Exclude building efficiency audits (except for maintenance facilities as required by the FTA)
- Grant Management Audits (also required by 2 CFR Part 200)
- Annual financial statements
- Records outlining actionable steps created as a result of any of the audits discovered from the listed above. Records that demonstrate actional steps but were not derived from the audits listed above do not need to be provided.
- Internal policies for handling complaints and safety issues from workers.

CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your several (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

David B. Montgomery  
Associate Attorney  
Compliance, Policy and Risk



## Exhibit 8



Aug 2, 2024

**Via Electronic Mail**

Nik Hunder  
Leed Green Assoc.  
Policy Analyst/Researcher  
Fabrication Engineer  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0784**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a non-commercial FOIA request. Please search for the following records broken down into headcount by position, terminations initiated by CTA by position, transfers to other departments (specify what department they were transferred to) by position, and resignations by position for each month in the below date ranges.

The specific positions and date ranges are as follows:

- Rapid Transit Operator Headcount from 1/1/19 to 7/31/24
- Combined Service Operator from 1/1/19 to 7/31/24
- Flagger from 1/1/19 to 10/31/21 and 1/1/24 to 7/31/24
- Switch Worker from 1/1/19 to 7/31/24
- Tower Workers from 1/1/19 to 7/31/24
- Extra Board from 1/1/19 to 7/31/24
- Yardmaster from 1/1/19 to 7/31/24
- Bus Operator from 1/1/19 to 7/31/24

Additionally, search for a copy of the 2024 Q2 Customer Satisfaction Survey and any presentations developed from its results.

CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your several (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to

be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

Briggett R. Bevan  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 9



August 26, 2024

**Via Electronic Mail**

Nik Hunder  
Leed Green Assoc.  
Policy Analyst/Researcher  
Fabrication Engineer  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0784**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a non-commercial FOIA request. Please search for the following records broken down into headcount by position, terminations initiated by CTA by position, transfers to other departments (specify what department they were transferred to) by position, and resignations by position for each month in the below date ranges.

The specific positions and date ranges are as follows:

- Rapid Transit Operator Headcount from 1/1/19 to 7/31/24
- Combined Service Operator from 1/1/19 to 7/31/24
- Flagger from 1/1/19 to 10/31/21 and 1/1/24 to 7/31/24
- Switch Worker from 1/1/19 to 7/31/24
- Tower Workers from 1/1/19 to 7/31/24
- Extra Board from 1/1/19 to 7/31/24
- Yardmaster from 1/1/19 to 7/31/24
- Bus Operator from 1/1/19 to 7/31/24

Additionally, search for a copy of the 2024 Q2 Customer Satisfaction Survey and any presentations developed from its results.

As indicated in CTA’s correspondence of August 2, 2024, CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your seven (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time by notifying you that your request as currently stated is unduly burdensome to process. 5

ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to confer in an attempt to reduce your request to more manageable proportions.

Please contact me if you have any questions or wish to confer regarding the scope of your FOIA request to CTA.

Sincerely,

Brigett R. Bevan  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 10

From: "Nik Hunder" <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>  
To: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)  
Date: 9/12/2024 11:45:47 AM  
Subject: Re: Hunder CTA FOIA Operations Staff Headcounts

Hey Brigett,

Were you able to determine if this was now reasonable to process?

-Nik

**NIK HUNDER** LEED GREEN ASSOC.  
Policy Analyst/Researcher  
Fabrication Engineer  
(440) 600-4413  
he/him

On Fri, Aug 30, 2024 at 4:56 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Dear Mr. Hunder,

Since my last email regarding this request, I have worked with staff, and the modification that you suggested made a big difference. I should know more next week, but I am working with your request, as modified, to see if it can be fulfilled without any additional modifications. I will update you as soon as possible next week on this one.

Regards,

**Brigett R. Bevan**  
Managing Attorney  
Compliance, Policy, & Risk  
Chicago Transit Authority Law Department  
567 W. Lake St.  
Chicago, IL 60661  
T: 312-681-2809 | E: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

**From:** FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>  
**Sent:** Thursday, August 29, 2024 5:55 PM  
**To:** Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>  
**Subject:** Re: Hunder CTA FOIA Operations Staff Headcounts

Dear Mr. Hunder,

Thank you for your email. I am working with staff to see if we can fully process your request with the modification that you suggested. I should know more in the next business day or so.

Regards,

**Brigett R. Bevan**  
Managing Attorney  
Compliance, Policy, & Risk  
Chicago Transit Authority Law Department  
567 W. Lake St.  
Chicago, IL 60661  
T: 312-681-2809 | E: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

**From:** Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

10/29/2024



Sent: Tuesday, August 27, 2024 12:09 PM

To: FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

Subject: Re: Hunder CTA FOIA Operations Staff Headcounts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hey Brigett,

We can remove the ask for "(specify what department they were transferred to)" from the request. Otherwise, I don't see how the rest of the request could continue to be burdensome. These are just HR headcount and termination numbers and I've already slimmed down the request when I removed the date ranges where I already had data

The revised request would only ask for terminations, new hires, transfers, and resignations (by month) for only eight of the many CTA positions along with the Q2 Customer Survey.

I've attached two years' worth of data that David was able to retrieve for me from 2023-1139 as an example of how previous data was organized/provided to me. I don't expect these relevant records to be compiled as nicely as he did voluntarily, but the first seven lines are close to what I'm looking for. The breakdown in the following lines isn't necessary.

Best,  
Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Mon, Aug 26, 2024 at 7:26 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Dear Mr. Hunder,

Please find attached correspondence regarding your FOIA request to the CTA.

Regards,

**Brigett R. Bevan**

Managing Attorney

Compliance, Policy, & Risk

Chicago Transit Authority Law Department

567 W. Lake St.

Chicago, IL 60661

T: 312-681-2809 | E: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

---

**From:** Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

**Sent:** Friday, July 26, 2024 2:11 PM

**To:** FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

**Subject:** Hunder CTA FOIA Operations Staff Headcounts

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hello,

I would like to make a non-commercial FOIA request. Please search for the following records broken down into headcount by position, terminations initiated by CTA by position, transfers to other departments (specify what department they were transferred to) by position, and resignations by position for each month in the below date ranges.

10/29/2024

The specific positions and date ranges are as follows:

- Rapid Transit Operator Headcount from 1/1/19 to 7/31/24
- Combined Service Operator from 1/1/19 to 7/31/24
- Flagger from 1/1/19 to 10/31/21 and 1/1/24 to 7/31/24
- Switch Worker from 1/1/19 to 7/31/24
- Tower Workers from 1/1/19 to 7/31/24
- Extra Board from from 1/1/19 to 7/31/24
- Yardmaster from 1/1/19 to 7/31/24
- Bus Operator from 1/1/19 to 7/31/24

Additionally, search for a copy of the 2024 Q2 Customer Satisfaction Survey and any presentations developed from its results.

Best,  
Nik

**NIK HUNDER** LEED GREEN ASSOC.  
Policy Analyst/Researcher  
Fabrication Engineer  
(440) 600-4413  
he/him

## Exhibit 11



Aug 7, 2024

**Via Electronic Mail**

Nik Hunder  
Leed Green Assoc.  
Policy Analyst/Researcher  
Fabrication Engineer  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0795**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a non-commercial FOIA request for the following records between 10/1/14 and 7/1/24

- Records showing local, state, and federal grants CTA submitted applications for that indicate the agency/funder, grant title, program title (if applicable), Catalog of Federal Domestic Assistance (CFDA) number or Funding Opportunity Number (FON), status (such as submitted, under review, awarded, complete, reporting period, and others as used by CTA), and award amount.
- For each funded or denied grant application, provide the denial or award/funding notice letter issued by the awarding agency/funder.

CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your several (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA must respond to this request within 21 business days after receipt. 5 ILCS 140/2(g) and 3.2. The response shall (i) provide you with an estimate of the time required by CTA to provide the records requested and an estimate of the fees to be charged, which CTA may require you to pay in full before copying the requested documents, (ii) deny the request pursuant to one or more of the exemptions available under FOIA, (iii) notify you that the request is unduly burdensome and extend an opportunity to you to attempt to reduce the request to manageable proportions, or (iv) provide the records requested. Unless the records are exempt from disclosure, CTA shall comply with your request within a reasonable period considering the size and complexity of the request as required by Section 3.2(c) of FOIA. 5 ILCS 140/3.2.

Please contact me if you have any questions regarding your FOIA request to CTA.

Sincerely,

Brigett R. Bevan  
Managing Attorney  
Compliance, Policy and Risk

## Exhibit 12



Aug 29, 2024

**Via Electronic Mail**

Nik Hunder  
Leed Green Assoc.  
Policy Analyst/Researcher  
Fabrication Engineer  
[nikhunder@gmail.com](mailto:nikhunder@gmail.com)

**Re: Freedom of Information Act Request – FOIA 2024-0795**

Dear Mr. Hunder,

This letter responds to your Freedom of Information Act (“FOIA”) request to the Chicago Transit Authority (“CTA”) that seeks the following:

I would like to make a non-commercial FOIA request for the following records between 10/1/14 and 7/1/24

- Records showing local, state, and federal grants CTA submitted applications for that indicate the agency/funder, grant title, program title (if applicable), Catalog of Federal Domestic Assistance (CFDA) number or Funding Opportunity Number (FON), status (such as submitted, under review, awarded, complete, reporting period, and others as used by CTA), and award amount.
- For each funded or denied grant application, provide the denial or award/funding notice letter issued by the awarding agency/funder.

As indicated in CTA’s correspondence of August 7, 2024, CTA is treating your request pursuant to 5 ILCS 140/3.2 and 2(g) based upon your seven (7) FOIA requests received on January 8, January 9, January 10, and January 11, 2024, respectively. *See* FOIA Request for Review 2024 PAC 79991 (June 20, 2024)(The Public Access Counselor rejected a challenge to your recurrent requester designation as unfounded).

In accordance with Sections 2(g) and 3.2 of FOIA, CTA is responding to your request at this time by notifying you that your request as currently stated is unduly burdensome to process. 5 ILCS 140/3.2 and 2(g). CTA is extending an opportunity to you to confer in an attempt to reduce your request to more manageable proportions.

Please contact me if you have any questions or wish to confer regarding the scope of your FOIA request to CTA.

Sincerely,

Brigett R. Bevan  
Managing Attorney  
Compliance, Policy and Risk



## Exhibit 13

From: "Nik Hunder" <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

To: [FOIA <FOIA@transitchicago.com>](mailto:FOIA@transitchicago.com)

Date: 9/12/2024 11:46:39 AM

Subject: Re: Hunder CTA FOIA - Grants

Hey Brigett,

Were you able to determine if this scope is now reasonable?

-Nik

**NIK HUNDER** LEED GREEN ASSOC.

Policy Analyst/Researcher

Fabrication Engineer

(440) 600-4413

he/him

On Fri, Aug 30, 2024 at 4:55 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Dear Mr. Hunder,

Thank you for your willingness to confer regarding the scope of your request. Yes, I understood that your request was for data and then denial and intent to fund letter.

Yes, the timeframe was an issue, so I am working here to determine if that change alone will make your request manageable to process.

I will let you know as soon as possible.

Regards,

**Brigett R. Bevan**

Managing Attorney

Compliance, Policy, & Risk

Chicago Transit Authority Law Department

567 W. Lake St.

Chicago, IL 60661

T: 312-681-2809 | E: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

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**From:** Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>

**Sent:** Thursday, August 29, 2024 6:07 PM

**To:** FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>

**Subject:** Re: Hunder CTA FOIA - Grants

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hey Brigett,

Are these lengthy documents that are time-consuming to comb through? I want to clarify I don't want the actual application submitted. More of a list of grants that CTA applied for that include the requested details plus denial or intent to fund letters.

I'm willing to reduce this timeframe from 1/1/18 to 7/1/24.

-Nik

10/29/2024

FILED DATE: 11/6/2024 11:00 AM 2024CH09985

**NIK HUNDER** LEED GREEN ASSOC.  
Policy Analyst/Researcher  
Fabrication Engineer  
(440) 600-4413  
he/him

On Thu, Aug 29, 2024 at 6:03 PM FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)> wrote:

Dear Mr. Hunder,

Please find attached correspondence regarding your FOIA request to the CTA.

Regards,

**Brigett R. Bevan**  
Managing Attorney  
Compliance, Policy, & Risk  
Chicago Transit Authority Law Department  
567 W. Lake St.  
Chicago, IL 60661  
T: 312-681-2809 | E: [FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)

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**From:** Nik Hunder <[nikhunder@gmail.com](mailto:nikhunder@gmail.com)>  
**Sent:** Tuesday, July 30, 2024 7:20 PM  
**To:** FOIA <[FOIA@transitchicago.com](mailto:FOIA@transitchicago.com)>  
**Subject:** Hunder CTA FOIA - Grants

**\*\*EXTERNAL EMAIL\*\*** This email originated outside of CTA. **\*\*NEVER CLICK or OPEN\*\*** unexpected links or attachments. **\*\*NEVER\*\*** provide User ID or Password. CTA IT Support will NEVER ask you for such information. If this email seems suspicious, contact CTA Help Desk at x12345.

Hello,

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- Records showing local, state, and federal grants CTA submitted applications for that indicate the agency/funder, grant title, program title (if applicable), Catalog of Federal Domestic Assistance (CFDA) number or Funding Opportunity Number (FON), status (such as submitted, under review, awarded, complete, reporting period, and others as used by CTA), and award amount.
- For each funded or denied grant application, provide the denial or award/funding notice letter issued by the awarding agency/funder.

Best,  
Nik

**NIK HUNDER** LEED GREEN ASSOC.  
Policy Analyst/Researcher  
Fabrication Engineer  
(440) 600-4413  
he/him